

04/01/2019

My name is Chad Dwyer.

My 2015 Jeep Cherokee Trailhawk was hit by a city snow plow on January 19th 2019. I was sent a letter from the city of Milwaukee informing me that they were not going to honor my request to re-pay me for my \$500 deductible. The total repairs totaled \$3,762.98. It was very obvious that a city plow hit my Jeep when looking at the pictures that I submitted and the numerous ones the police officer took at the scene. I am requesting a hearing because there is no way I am going to let the city get away with this. Of course a driver is not going to say they did it and did not stop. Do you think they would say oh, oh yeah I hit it but I didn't think anyone would notice so I didn't say anything.

The edge of the plow scrapped down the drivers side and snagged on the panel just in front of the door but before the front tire pushing in some of the fender. With what one of those plow trucks weigh with the salt and all it is actually unlikely that the driver would have even felt it so it makes sense that the driver would say they didn't notice hitting it. However a city plow truck did hit it and I am not dropping this.

My name is Chad Dwyer

My phone number is (414)333-8960. My email address is

My home address is W186S6396 Topaz Dr Muskego, WI 53150



RECEIVED
OFFICE OF CITY ATTORNEY

APR 4 - 2019

3:30 A.M./P.M.

CITY OF MILWAUKEE
CITY CLERK'S OFFICE
2019 APR - 3 P 2:23

2019 APR 3 10:03 AM



2019 APR 3 10:03 AM

CITY OF MILWAUKEE
2019 APR -3 P 2: 23
CITY CLERK'S OFFICE

Chad Dwyer
W186 S6396 Topaz Drive
Muskego, WI 53150

CITY OF MILWAUKEE
Office of the City Attorney
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

FROM: [illegible]
TO: [illegible]
SUBJECT: [illegible]

2019 APR 3 10:03 AM



Chad Dwyer
W186S6396 Topaz Dr.
Muskego, WI 53150-8526



MILWAUKEE WI 530

02 APR 2019 PM 2 L

CITY OF MILWAUKEE

2019 APR - 3 P 2:24

CITY OFFICE

*Milwaukee City Clerk
200 East Wells Street
Room 205
Milwaukee, WI 53202*

53202-357099



My name is Chad Dwyer and on January 19th 2019 I was helping my father in-law with some work on a house he owns located at 4719 W Fond Du Lac Ave Milwaukee, WI.

My vehicle is a Grey 2015 Jeep Cherokee Trailhawk 4WD Vin# 1C4PJMB59FW752738 License Plate # 21055. My vehicle was parked legally out in front of the house on the street and at about 9:15pm it was hit by a city snowplow. The plow scratched it all the way down the driver's side from behind the rear door to in front of the front door where it caught the front left fender and bent it into the front left wheel making it stuck there. Both the police officer and myself took numerous photos of the accident and you can see the fresh plow marks in the snow where the snowplow went from the curb and around my vehicle. There are no tire tracks that go up to my vehicle and there was no paint on my on my vehicle from any other vehicle and the only vehicle parts on the ground was a black piece of the trim from the front bottom of my car that was torn off. There were no parts from any other vehicle.

I discovered the that this happened after I brought stuff out to the rear hatch of my vehicle to go home. It took a few trips to get my stuff in the car and when I went to go in the driver's door to leave, I saw the driver's side was all scratched and bent in. My driver's door was really hard to open and it didn't close all the way when I went to close it.

I called 911 right away and told them about the accident and asked them to send a police officer to the scene. After just a few minutes the police officer showed up. Officer Wierzchowski wrote up a police report and also did a hit and run accident report. He took many photos of the accident scene and the damage on my vehicle. The hit & run accident report number is J9L0JV55M7.

The regular police report incident number is 19-019-0081, Incident date 01/19/2019, District #7, Shift Hours 4p-12a, Phone Number (414)935-7272, Contact Officer P.O. Wierzchowski.

I called USAA General insurance Company, my insurance carrier and reported the hit and run accident. They approved the car to go to Abra Auto Body Repair of America in New Berlin WI (262)649-1210. I took it there for the repairs and they fixed it. The total repair was \$3,762.98. I picked my Jeep up on 1/31/2019 and paid my \$500.00 deductible with my credit card. USAA paid the remaining \$3,262.98.

My contact for the accident at USAA is William Carter 1-210-531-8722 Ext 70980 or 1-800-531-8722.

My USAA policy number is 035085610.

I am asking for Milwaukee County to reimburse me the \$500 deductible that I had to pay for the accident. I have enclosed a detailed copy of the repair bill from Abra Auto Body and a copy of my credit card invoice showing I paid the \$500 deductible.

I have enclosed a copy of the information the police officer gave me at the time he was making his police report at the scene.

The police officer took many photos of the accident and accident scene and so did I. I have included some of the ones I took which show the damage to my Jeep with this.

My name is Chad Dwyer

My phone number is (414)333-8960. My email address is ctdwyer@gmail.com

My home address is W186S6396 Topaz Dr Muskego, WI 53150

2019 FEB 11 PM 4:47
CITY ATTORNEY

CRIME VICTIM RESOURCES

CONTACT INFORMATION

Arrest, custody, or release information:

Adult Offenders

If an **ADULT** has been arrested in this case you may contact the Milwaukee County Criminal Justice Facility, 949 N. 9th Street, Milwaukee, WI 53233, Inmate Information (414) 226-7070, or on the internet at:

<http://www.inmatesearch.mksheriff.org> to determine if that **ADULT** is in custody.

Juvenile Offenders

If a **JUVENILE** is arrested, contact: Vel Phillips Juvenile Justice Center, Juvenile Detention, 10201 W. Watertown Plank Road, Wauwatosa, WI 53226, (414) 257-7715 to determine if that **JUVENILE** is in custody. Please allow time for transport. If the **JUVENILE** is held and the case is prosecuted you will be contacted by the Victim Witness Unit regarding your rights.

To request notice of legal proceedings and information about victims' rights or to speak with the prosecutor of the case:

Adult Offenders

If an **ADULT** is arrested and the case is referred to the District Attorney's Office for prosecution you will be contacted by the Victim Witness Unit regarding your rights. You may contact the District Attorney's Office at: Milwaukee County District Attorney's Office, 821 W. State Street Room 615, Milwaukee, WI 53233, Victim Witness Services (414) 278-4667.

Juvenile Offenders

If a **JUVENILE** is arrested, but not taken to the Detention Center, the police will be forwarding the reports to the Juvenile Intake Unit. Please note that these reports will be forwarded within **two weeks**. If you wish to exercise your rights to communicate with the Intake Worker please contact: Vel Phillips Juvenile Justice Center, 10201 W. Watertown Plank Road, Wauwatosa, WI 53226, (414) 257-7719.

MILWAUKEE POLICE DEPARTMENT

Contact Officer: P.O. WIERZCHOWSKI
 Incident Number: 19-019-0081 Incident Date: 1-19-19
 District/Division: Dist 7 Shift Hours: 4p-12A
 Phone Number: 414 935-7272

The Contact Officer is your primary source for general information regarding the investigation as well as arrests and the status of property in police custody.

Wisconsin law provides victims of crime with specific rights.

The Wisconsin Constitution (Article I, Section 9m) and Wis. Stat. § 950 give special rights to victims of crime. Some rights are automatic while others must be requested. The rights are listed on the reverse side of this form.

Please note that it is not always clear to whom victims' rights apply at different stages of a case. Use the information on this form to discuss and clarify your rights with the agencies you are in contact with about the case and to make your interests known.

Important Reminders for Victims of Crime

- The Wisconsin Department of Justice Victim Resource Center can provide you with information about victims' rights as well as victim services in your area. Call 1-800-446-6564 or access a directory online www.doj.state.wi.us/ocvs.
- If you are threatened or intimidated by anyone because of your cooperation with law enforcement and prosecution in connection with this crime, you should report that to the Milwaukee Police Department at (414) 933-4444. If you feel you are in immediate danger, call 9-1-1.
- It is very important that you keep agencies informed of any changes to your address, phone number, or email.
- You may be eligible to receive reimbursement for certain expenses related to the crime. It may be helpful to you to keep records of the crime-related expenses such as lost wages, repairs or medical bills because you may be required to provide this information to support your claim. Restitution may be ordered if someone is convicted of the crime against you, or you may be eligible for crime victim compensation even if no one is arrested or convicted. For more information contact the Wisconsin Department of Justice at 1-800-446-6564 or P.O. Box 7951, Madison, WI 53707-7951 or online at: www.doj.state.wi.us/ocvs.
- WI-VINE services allow you to register for notification about changes in custody status for offenders who are in a county jail. Find more information at www.vinelink.com or call 1-888-944-8463.

If you are the victim of domestic abuse, you may contact a domestic violence victim service provider to plan for your safety and take steps to protect yourself, including filing a petition under s. 813.12 of the Wisconsin statutes for a domestic abuse injunction or under s. 813.125 of the Wisconsin statutes for a harassment injunction.

NOTES: ACCIDENT Hit + Run
4719 W Fort Du Lac Ave
1-19-19 @ 9:15 PM
J9L & JU55M7

ACCIDENT REPORTS

Accident reports can be requested by contacting the Wisconsin Department of Transportation (DOT) using one of the following methods:

(To request an accident report you must know the date of the crash and driver license number of one of the parties involved; or the WisDOT document form number; or the WisDOT accident number.)

Mail:

WI Department of Transportation
Crash Records Unit
P.O. Box 7919
Madison, WI 53707-7919

Phone: 608-266-8753

Online: <http://www.wisconsin.dmv.gov>

OTHER DRIVER'S INFORMATION:

NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

INSURANCE COMPANY: _____

**IF YOUR VEHICLE WAS TOWED BY OUR
DEPARTMENT CONTRACTOR, IT IS AT THE
CITY OF MILWAUKEE TOW LOT
3811 WEST LINCOLN AVENUE
TELEPHONE (414) 286-2700**

YOUR TOW NUMBER: _____

TOW LOT HOURS:	MONDAY — FRIDAY	7 a.m. - 6 p.m.
	SATURDAY	7:30 a.m. - 3 p.m.
	SUNDAY	7:30 a.m. - 12 p.m.

MILWAUKEE POLICE DEPARTMENT
POLICE ADMINISTRATION BUILDING
749 WEST STATE STREET

REFERRAL MEMO DATE _____ 20 _____

TO ENTER THE BELOW LISTED OFFICES,
REPORT TO 951 North James Lovell Street:

- City Attorney Room 205
- Forensics Division Room 601
- Homicide Division Room 607
- Sensitive Crimes Division 619 W. Walnut Street

Name: Defendant/Subject

Date of Event: 1-19-19

Citation/Incident Number: J920 JUV55M7

P.O. WIERZCHOWSKI

Name: Police Officer & Employee I.D.#

Date of Review: _____

- District Attorney 949 N. 9th St.....Room 110
- Municipal Court 951 N. James Lovell Street
- Vel Phillips Juvenile Justice Center
10201 W. Watertown Plank Rd.
- Other _____

D.A. SENSITIVE CRIMES UNIT...949 N. 9TH STREET

- Victim Waiting Room #102
- Suspect Waiting Room #110

DOMESTIC VIOLENCE UNIT-Intimate Partner Violence

- Victim/Witness-Sojourner Family Peace Center
619 West Walnut Street
- Suspect Waiting Room #110 at 949 N. 9th Street

Will officer be present? Yes No

Name of person or officer to contact:

Regarding _____

Date _____ 20 ____ Time _____ A.M/P.M

Issued By: _____

Rank _____ Work Loc. _____

Abra Auto Body Repair of America - New Berlin
14750 West National Avenue
New Berlin, WI 53151
(262) 649-1210, (262) 649-4155

Dear HN CHAD DWYER

On behalf of ABRA Auto Body & Glass, I would like to take this opportunity to thank you for trusting us to repair your damaged vehicle. We hope that you are thoroughly satisfied with the service we provided.

ABRA's #1 goal is to provide all our customers with a quality repair, ensuring that their vehicle is returned to them in pre-accident condition. If you have any questions regarding your repair, or for any reason find the work performed less than satisfactory, please give us a call immediately. I will personally guarantee that we will quickly and properly respond to any concerns you have.

Although we hope you always have safe driving experiences, we are here to serve you again if the need arises. Presuming that we have done our job correctly and you are satisfied with the work we have performed for you, we would appreciate you recommending ABRA to others requiring damaged vehicle repair. We specialize in collision repair, paintless dent removal, and auto glass repair and replacement. Just call 1-888-USA-ABRA 1-888-872-2272 24 hours a day to schedule prompt and quality service.

Thanks again for choosing ABRA.

Sincerely,

Donald Guth
Customer Service Manager

Abra Auto Body Repair of America - New Berlin
14750 West National Avenue
New Berlin, WI 53151
(262) 649-1210, (262) 649-4155

HN CHAD DWYER
W186S6396 TOPAZ DR
MUSKEGO, WI 53150
2015 JEEP Cherokee Trailhawk 4WD
1C4PJMBS9FW752738
48,149

USAA GENERAL INDEMNITY COMPANY

Carter, William
03508561000000007001
\$500.00

Limited Lifetime Warranty:

ABRA Body Warranty

ABRA Auto Body takes great care to ensure that every repair meets our standards for quality.

The labor performed by ABRA Auto Body is guaranteed against any defect in workmanship for as long as you own your vehicle.

ABRA guarantees that for as long as you own your vehicle, ABRA will, at our expense, correct or repair all defects which are attributable to defective or faulty workmanship in the repairs stated on the repair invoice, unless caused by rust, or due to damage resulting from unreasonable use, improper maintenance or care of the vehicle.

This warranty covers labor only and does not apply to parts, material or equipment which may be covered by manufacturer's warranty.

ABRA Paint Warranty

ABRA guarantees your paint against primer adhesion problems, peeling, blistering and wrinkling, loss of gloss or shine. What is not covered: chips, nicks or any road damage, rust or corrosion. Lacquer checking is not covered unless paint is stripped.

ABRA Auto Glass Warranty

Glass Replacements

Your auto glass is warranted against air and water leaks, defective materials and/or workmanship for as long as you own your vehicle.

If rust is evident, we cannot warrant the installation. (See ABRA "Rust and Glass Replacement Guide".) Extensive rust will require body work before glass replacement.

Windshield Repairs

If you are not satisfied with the chip repair, or the repair fails to stop the break, ABRA will credit the cost of the chip repair towards a new windshield installed by ABRA.

Other Glass Replacements

All glass replacements are guaranteed for as long as you own your vehicle to be free of defective materials and/or workmanship.

Paint Care Guidelines

**Abra Auto Body Repair of America -
New Berlin**

Workfile ID:

b4777e9

Right the First Time...On Time
NewBerlin@ABRAAuto.com
14750 West National Avenue, New Berlin, WI 53151
Phone: (262) 649-1210
FAX: (262) 649-4155

Final Bill

RO Number: 3621

Customer:	Insurance:	Adjuster:	William Carter	Estimator:	Donald Guth
DWYER, HN CHAD	USAA GENERAL INDEMNITY	Phone:	(000) 000-0000 Business	Create Date:	1/21/2019
W186S6396 TOPAZ DR	Visit us @ USAA.com or Call	Claim:	0350856100000000 07001		
MUSKEGO, WI 53150 (414) 333-8960	San Antonio, TX 78265	Loss Date:	1/19/2019		
		Deductible:	500.00		

2015 JEEP Cherokee Trailhawk 4WD 4D UTV 6-3.2L Gasoline Sequential MPI Grey

VIN: 1C4PJMB59FW752738	Interior Color:	Mileage In: 48,149	Vehicle Out: 1/31/2019
License: 21055	Exterior Color: Grey	Mileage Out:	
State: WI	Production Date: 5/2015	Condition:	Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		FRONT BUMPER						
2	E01	Remove/Install	O/H front bumper				3.4T	Body	
3	E01	Remove/Install	Lower cover w/o park assist				0.0T	Body	
4	E01	Remove/Install	LT Support bracket				0.0T	Body	
5	E01	Remove/Replace	LT SUPPORT BRACKET RIVETS	2	2.00T	Other			
6	E01		FRONT LAMPS						
7	E01	Remove/Install	LT Daytime run lamp				0.4T	Body	
8	E01		FENDER						
9	E01	Remove/Replace	LT Fender (HSS)	1	260.00T	OEM	2.5T	Body	2.0T
10	E01		Add for Clear Coat						0.8T
11	E01		Add for Edging						0.5T
12	E01	Remove/Replace	Deduct for Overlap				(0.4)T	Body	
13	E01	Remove/Replace	LT Fender mtg bkt	1	16.70T	OEM	0.1T	Body	0.2T
14	E01		Add for Clear Coat						0.1T
15	E01	Remove/Replace	LT Fender liner w/black flares	1	53.00T	A/M	0.0T	Body	
16	E01	Remove/Replace	LT Flare	1	172.00T	OEM	0.3T	Body	
17	E01	Remove/Install	LT Nameplate "Trail rated"				0.2T	Body	
18	E01	Repair	Clean & Retape Nameplate				0.2T	Body	
19	E01		PILLARS, ROCKER & FLOOR						
20	E01	Remove/Replace	LT Rocker molding w/Trailhawk	1	90.45T	OEM	0.4T	Body	
21	E01		FRONT DOOR						

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Final Bill

RO Number: 3621

2015 JEEP Cherokee Trailhawk 4WD 4D UTV 6-3.2L Gasoline Sequential MPI Grey

22	S01	Remove/Replace	LT Nameplate "CHEROKEE" chrome	1	75.00T	OEM	0.1T	Body	
23	E01	Repair	LT Outer panel (HSS)				8.5T	Body	2.0T
24	E01		Overlap Major Adj. Panel						(0.4)T
25	E01		Add for Clear Coat						0.3T
26	E01	Remove/Install	LT Mirror assy code: GTF painted				0.5T	Body	
27	E01	Remove/Install	LT Belt molding black				0.3T	Body	
28	E01	Remove/Install	LT Handle, outside w/o passive entry true blue				0.2T	Body	
29	E01	Remove/Install	LT R&I trim panel				0.5T	Body	
30	E01	Remove/Replace	LT Molding	1	259.00T	OEM	0.3T	Body	
31	E01		REAR DOOR						
32	E01	Blend	LT Outer panel						1.0T
33	E01	Remove/Install	LT Belt molding black				0.3T	Body	
34	E01	Repair	LT Door BUFF				1.0T	Body	0.0T
35	E01	Remove/Install	LT Handle, outside true blue				0.2T	Body	
36	E01	Remove/Replace	LT Molding	1	207.00T	OEM	0.2T	Body	
37	E01	Remove/Replace	LT Flare black w/wide body	1	56.95T	OEM	0.2T	Body	
38	E01	Remove/Install	LT R&I trim panel				0.5T	Body	
39	E01		QUARTER PANEL						
40	E01	Remove/Replace	LT Quarter BUFF			OEM	0.5T	Body	
41	E01		WHEELS						
42	E01	Remove/Replace	LT/Front Wheel, alloy 17" code: WFK	1	303.00T	RECOND	0.3T	Body	
43	E01	Sublet	2 Wheel Alignment	1	69.95T	Other			
44	S01		Tire Disposal Fee	1	5.00T	Other			
45	S01	Remove/Replace	Valve Stem	1	2.99T	Other			
46	S01	Sublet	wheel balance	1	14.99T	Other			
47	E01		ELECTRICAL						
48	E01	Remove/Install	TPMS sensor				0.0T	Body	
49	E01		TIRES						
50	S01	Remove/Replace	FIRE P245/65R17 Destination AT OWL 105T	1	198.99T	Other	0.1T	Body	
51	E01	Remove/Replace	Corrosion Protection primer						0.2T
52	E01		Hazardous Waste removal	1	3.00T	Other			
53	E01		Cover Car	1	5.00T	Other			

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					1,710.08
Sublet/Miscellaneous					84.94
Labor, Body			58.00	20.8	1,206.40
Labor, Refinish			58.00	6.7	388.60
Material, Paint					241.20
Subtotal					3,631.22

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Final Bill

RO Number: 3621

2015 JEEP Cherokee Trailhawk 4WD 4D UTV 6-3.2L Gasoline Sequential MPI Grey

Bottomline Discount	(50.84)
Sales Tax	182.60
Grand Total	3,762.98
<hr/>	
Deductible	(500.00)
Net Total	3,262.98

Estimate Version	Total \$
Original	3,658.08
Supplement S01	104.90

Insurance Total \$:	3,262.98
Received from Insurance \$:	0.00
<hr/> Balance due from Insurance \$:	<hr/> 3,262.98

Customer Total \$:	500.00
Received from Customer \$:	0.00
<hr/> Balance due from Customer \$:	<hr/> 500.00

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

ABRA-5508 New Berlin
14750 W National Avenue
New Berlin, WI, 53151
262-649-1210

Date: 1/31/2019 11:38:00 AM PST
Transaction ID: 2545998632
Ref ID: 3621
Purchase Order #:
Card Type: Visa
Account: *****0029
Auth: 311383
Amount: \$500.00

Signature: 

I DWYER/CHAD cardholder agree to pay the above amount according to the card issuer agreement.
(Merchant agreement if credit voucher)

Thank You!



