

Reply to Common Council File No. 021474

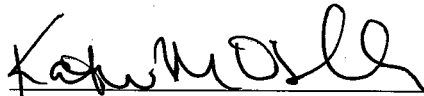
From DOA-Budget and Management Division

January 31, 2003

Ref: 03013 (10))

Common Council file 021474 contains a resolution related to the development and processing of web-based requests for city services. This file continues the city's effort to provide residents improved access to city government through the city's webpage. The implementation of this file will authorize the Department of Administration to develop a single web-based service request, to work with city departments to ensure that this information is tracked and reportable, and to develop a process so that departments and city officials may monitor the frequency and status of these requests.

RECOMMENDATION: APPROVE COMMON COUNCIL FILE 021474.



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