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September 5, 2013

*mailed
9-9-13*

Ms. Lynn Arendt
2115 Norhardt Drive
Brookfield, WI 53045

RE: C.I. File No. 1044-2013-1769
Communication from LYNN ARENDT

Dear Ms. Arendt:

We have received your claim for the amount of \$663.81 in relation to the damage you allegedly sustained when your vehicle was towed on June 7, 2013.

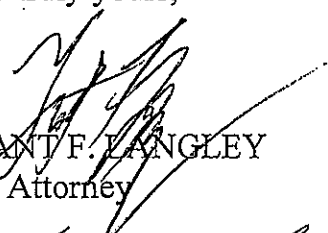
The Milwaukee City Tow Lot reports your vehicle was towed on June 7, 2013 from 531 West Wisconsin Avenue due to a parking violation. At the time of the tow, the only damage documented was a previous scratch to the passenger side mirror. No other damage to your vehicle was documented during the intake process. The exit photos did show a scratch to the hood of your vehicle, but the scratch only became visible under direct sunlight.

The location of the scratch on the hood would not be consistent with damage that would occur from towing. Towing involves securing the vehicle from underneath, and at no point is the hood touched. There is no evidence there was damage caused to your vehicle during the towing and storage process, therefore the City of Milwaukee cannot be held liable. Accordingly, we are denying your claim.

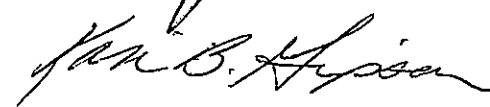
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, WI 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



KARI GIPSON
Investigator Adjuster

KBG:cdr

1044-2013-1769/195598