

September 22, 2003

To the Honorable Common Council
Of the City of Milwaukee
Room 205 – City Hall

Re: Communication from Loretta Richlin
C.I. File No. 03-S-305

Dear Council Members:

We return the enclosed document which has been filed with the City Clerk and ask that it be introduced and referred to the Committee on Judiciary & Legislation with the following recommendation.

Claimant, Loretta Richlin, 5601 West Jackson Park Drive, Milwaukee, WI 53219-2270, alleges on her own behalf that on July 11, 2003, she sustained damage to her property due to a water main break that caused water to enter her basement. She claims damages in the amount of \$6,981.

Our investigation reveals the Milwaukee Water Works received notice of a possible main break in the area of 5611 West Andover Road at approximately 4:26 p.m. on July 11, 2003. Water Works investigators were immediately dispatched to the subject area and throttled an eight-inch main break by 5:25 p.m. A repair crew reported from the site they had completed an emergency shut-off by 6:20 p.m., because of flooding basements in the area. They also requested that the sewers in the area be cleared. The crew subsequently repaired and placed the water main back in service at 12:00 a.m. on July 12, 2003.

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The Milwaukee Water Works responded to the water main break in a timely manner and followed standard procedures regarding the repair activity, and as such, the City cannot accept liability for your loss. Accordingly, we recommend that this claim be denied.

Very truly yours,

GRANT F. LANGLEY
City Attorney

MICHAEL G. TOBIN
Assistant City Attorney

MGT:beg
Enclosure
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