

Cavalier Johnson

Mayor

Harper Donahue, IV

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# **Department of Employee Relations**

**REVISED 2/12/2024** 

## JOB EVALUATION REPORT

Fire and Police Commission Meeting: February 15th, 2024

This city-wide job study aligns 53 Administrative Support titles and related classifications across all City departments. These titles represent 464 positions and 235 incumbents citywide. This series covers positions in Part I: Section 6: Administrative Support in the Salary Ordinance and corresponding titles in section 9: Part-time and Intermittent. These are positions in which workers are responsible for internal and external communication, recording, and retrieval of data and/or information in support of a function or program. Examples of classifications include office assistants, communications assistants, and customer service representatives.

Note this report does <u>not</u> include a market recommendation for Fire Cadet and Police Aide titles, as a full market and classification study will be completed after labor contracts in related titles have been settled. Incumbents are limited to their current rate of pay.

These recommendations have been sent in separate reports to the City Service Commission and the Fire and Police Commission as titles are often specific to a department. Titles highlighted in grey are specific to the Fire and Police Commission report.

## **Vacancy Rate**

	Vacancy Rate	
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	Number	Percentage
Filled	235	51%
Vacant	229	49%

### **Incumbent Demographics**

		Ethnic Group	
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	Number	Percentage
Black	95	53%
Hispanic	19	11%
White	62	35%
Asian	2	1%
American Indian/	1	1%
Alaska Native	1	170

	Number	Percentage
Female	149	83%
Male	30	17%

The recommendations appropriately place the rates of pay for classifications based upon a comparison to market rates of pay. These changes are not reclassifications unless specifically addressed at the end of this report. Employees in these titles will receive a rate increase only if their current base pay rate falls below the new minimum recruitment rate for their title.

# **Background**

In 2021, the City of Milwaukee instituted a minimum living wage for City of Milwaukee employees. This change raised rates of pay for approximately 500 employees and affected six administrative support and seven part-time and intermittent pay ranges. This report aims to decompress the pay ranges and position titles that were eclipsed or compressed. Market data is provided to support recommended minimum rates of pay. Market data was sourced from the Economic Research Institute (ERI), a salary survey to which Employee Relations subscribes, the Bureau of Labor Statistics, as well as salary information from the State of Wisconsin and other Wisconsin municipalities.

Examples of this compression are displayed in the resulting minimum rates of pay in pay ranges 6AN-6FN:

2021 Pay Range and Rate	Current Pay Range and Rate	Recommended Pay Range and Rate
6AN: \$29,180 - \$30,672	6AN: \$33,110-\$33,110	6AN: \$36,421 - \$43,705
6BN: \$23,437 - \$32,381	6BN: \$33,110-\$34,363	6BN: \$37,114 - \$44,537
6CN: \$26,297 - \$32,910	6CN: \$33,110-\$34,925	6CN: \$38,849 - \$46,618
6DN: \$29,306 - \$34,445	6DN: -	6DN: \$40,826 - \$48,991
6EN: \$28,267 - \$35,922	6EN: \$33,110-\$38,121	6EN: \$41,494 - \$49,792
6FN: \$30,664 - \$38,406	6FN: \$33,110-\$40,757	6FN: \$43,153 - \$51,784
6GN: \$33,976 - \$39,943	6GN: \$36,056-\$42,388	6GN: \$44,909 - \$53,891
6HN: \$37,080 - \$41,863	6HN: \$39,349-\$44,426	6HN: \$46,226 - \$55,471
6IN: \$36,935 - \$43,335	6IN: \$39,196-\$45,988	6IN: \$47,150 - \$56,585
6JN: \$34,849 - \$44,546	6JN: \$36,982-\$47,272	6JN: \$48,357 - \$58,029
6KN: \$38,629 - \$45,391	6KN: \$40,993-\$48,169	6KN: \$49,095 - \$58,914
6LN: \$40,501 - \$46,724	6LN: \$42,980-\$49,583	6LN: \$50,964 - \$61,157
6MN: -	6MN: \$45,584-\$52,588	6MN: \$52,917 - \$63,500
6NN: \$38,628 - \$51,547	6NN: \$40,993-\$54,702	-
6ON: \$49,344 - \$56,340	6ON: \$52,364-\$59,789	-

<sup>\*</sup>Note: Residents receive a rate that is 3% higher.

The resulting compression is also displayed in the resulting minimum qualification changes in the Office Assistant series:

Position Title	2021	Minimums	Current	Minimums
Office Assistant I	\$26,297	Six months of experience	\$33,110	N/A
Office Assistant II	\$30,529	Two years of experience	\$33,110	Availability to work full-time
Office Assistant III	\$34,717	Three years of experience	\$36,842	One year of office support experience
Office Assistant IV	\$37,830	Four years of experience	\$40,146	Two years of progressively responsible administrative support experience

# Office Assistant Series - City of Milwaukee

Office Assistant IIs generally perform receptionist duties, type documents, input data, maintain records, and distribute mail.

Office Assistant IIIs and IVs perform increasingly responsible and complex administrative tasks requiring a command of automated systems, English writing conventions, and policies and procedures. Depending upon the assignment, they may coordinate calendars for departmental managers, serve as lead workers and trainers for clerical staff, and perform cashiering duties.

# Market Data – Economic Research Institute Assistant Clerk

ERI defines an Assistant Clerk as a position that sorts and files records, and assists staff or department in performing other clerical tasks requiring limited knowledge of systems or procedures. Answers telephone, conveys messages, and runs errands. Stamps, sorts, and distributes mail. Writes or types bills, statements, receipts, checks, or other documents, copying information from one record to another. Proofreads records or forms. Work is distinguished from General Clerk as duties are not as complex.

			25th	Survey	75th
Job Title	Geographic Area	Level	Percentile	Mean	Percentile
Assistant Clerk	Milwaukee, Wisconsin	Level 3	\$46,309	\$50,586	\$54,230
Assistant Clerk	Milwaukee, Wisconsin	Level 2	\$41,389	\$45,229	\$48,483
Assistant Clerk	Milwaukee, Wisconsin	Level 1	\$37,545	\$41,023	\$43,958

ERI as of August 14th, 2023

#### **General Clerk**

ERI defines a General Clerk as a position that assists department, performing any combination of clerical duties requiring general knowledge and application of various work methods and procedures that may be complex. Types or enters information into computer to prepare correspondence. Prepares, issues, and sends out receipts, bills, policies, invoices, statements, and checks. Conducts limited research. Operates various office machines, opens and routes incoming mail, answers correspondence, and prepares outgoing mail. Answers telephones, conveys messages, and runs errands.

			25th	Survey	75th
Job Title	Geographic Area	Level	Percentile	Mean	Percentile
General Clerk	Milwaukee, Wisconsin	Level 3	\$48,100	\$52,357	\$56,056
General Clerk	Milwaukee, Wisconsin	Level 2	\$43,316	\$47,142	\$50,429
General Clerk	Milwaukee, Wisconsin	Level 1	\$39,854	\$43,363	\$46,348

ERI as of August 14<sup>th</sup>, 2023

# **Market Rates - Bureau of Labor Statistics**

In conducting a market cost of labor analysis for these titles, rates of pay from the Bureau of Labor Statistics (BLS) were obtained. The following table provides wage information from BLS for Office and Administrative Support Occupations in Federal, state, and local government, including government-owned schools and hospitals, and the USPS:

Occupation	25th percentile	Median wage 75th percenti	
Area: Milwaukee-Waukesha-West Allis, WI	wage	Wiediaii wage	wage
<b>ALL:</b> Office and Administrative Support Occupations	\$36,312	\$42,942	\$51,847
Office Clerks, General	\$33,385	\$39,127	\$48,797
Office and Administrative Support Workers, All Other	\$32,558	\$40,372	\$48,154

Source: BLS – Published in May 2022; aged by 2% to approximate 2024 rates

## **External Comparisons**

In addition to market data comparisons, DER staff made comparisons to comparable positions in other southeastern Wisconsin jurisdictions:

City	Title	Minimum Pay	Minimum Experience	Recommended
Milwaukee	Office Assistant I; II	\$33,110	None	\$40,826
State of WI	Office Associate	\$37,794	None	
Wauwatosa	Office Assistant	\$41,912	None, 2 years preferred	
Madison	Clerk 1	\$42,762	None	
Milwaukee	Office Assistant III	\$36,842	1 year	\$44,909
Racine	Clerk-Typist II	\$39,541	2 years	
Milwaukee	Office Assistant IV	\$40,146	2 years	\$49,399
Madison	Clerk 2	\$48,507	2.5 years	

The **State of Wisconsin** describes 'Office Associate' as a position that performs routine office support work under close to general supervision. Positions are located within any size work unit in an agency or on a campus and must be familiar with the organizational structure to complete tasks. They may be involved in work assignments with several interrelated operating units and may lead lower level classified staff, student workers or limited term employees. Positions perform a variety of basic office support tasks consistent with established office and agency policies and procedures with little or no ability to change the procedures. The activities are routine in nature and require little discretion as the work processes and routines are well defined and easily quantifiable.

The **City of Madison** describes 'Clerk 1' as a position that performs routine entry-level clerical support work in processing office records, data and materials based on the needs of the agency. Work may include direct contact with the public. Initially, work is performed under close supervision, and is structured to incorporate more difficult assignments, as skills are acquired, leading to career advancement to Clerk 2.

## Recommendations

The recommendations that follow are organized by 'Current Pay Range and Rate' and indicate titles by Department. Please note that these recommendations are shown only as non-resident wage rates. City of Milwaukee residents receive the 3% residency incentive.

# **ADMINISTRATIVE SUPPORT**

Current Title	Current Pay Range and Rate	Recommended Title	Recommended Pay Range and Rate
Police Services Specialist	6AN: \$33,110-\$33,110	N/A	6CN: \$38,849-\$46,618
Police Dept - 19 Positions	OAN. \$55,110-\$55,110	N/A	
Fire Cadet	6BN: \$33,110-\$34,363	N1 / A	6AN: \$36,421-\$45,526
Fire Dept - 52 Positions	OBIN: \$33,110-\$34,303	N/A	Recruit Rate: \$33,110
Police Aide	6BN: \$33,110-\$34,363	NI/A	6AN: \$36,421-\$45,526
Police Dept - 32 Positions	OBIN: \$35,110-\$34,303	N/A	Recruit Rate: \$33,110

Office Assistant I				
Citywide - Underfill title	6CN: \$33,110-\$34,925	N/A	6BN: \$37,114-\$46,392	
Office Assistant II				
City Attorney - One Position				
•				
DNS - Eight Positions				
DPW Infra - One Position	6EN: \$33,110-\$38,121	N/A	6DN: \$40,826-\$48,991	
Fire Dept - One Position		·		
Health - One Position				
Library - Two Positions				
Police Dept - 43 Positions				
Office Assistant II	6EN: \$33,110-\$38,121	Program Assistant I	5GN: \$53,351-\$66,689	
DPW OPS Fleet - One Position	, , , , , , , , , , , , , , , , , , , ,	-	,,	
Office Assistant II	6EN: \$33,110-\$38,121	Community Health	5IN: \$57,620-\$72,025	
Health - One Position	02111 900/121	Administrative Specialist 1		
Office Assistant II	6EN: \$33,110-\$38,121	Customer Service	6KN: \$49,095-\$58,914	
Health - One Position	5214. 955,110 950,121	Representative III	Recruit Rate: \$49,399	
Office Assistant II	6EN: \$33,110-\$38,121	Administrative Assistant III	5IN: \$57,620-\$72,025	
Library - One Position	OLIN. \$33,110-\$36,121	Administrative Assistant in	JIN. 337,020-372,023	
Office Clerk II	6EN: \$33,110-\$38,121	N/A	CDNI, 627 114 64C 202	
Citywide - Underfill title	0EN. \$55,110-\$56,121	N/A	6BN: \$37,114-\$46,392	
Communications Assistant I	6FN: \$33,110-\$40,757	NI/A	CEN. 644 404 640 702	
Citywide - Underfill title	Recruit Rate: \$34,039	N/A	6EN: \$41,494-\$49,792	
<b>Customer Service Representative I</b>	6FN: \$33,110-\$40,757	N/A	6GN: \$44,909-\$53,891	
Citywide - Underfill title	Recruit Rate: \$36,842			
Mail Processor	CEN. 622 440 640 757	NI/A	CDN, \$40,936,\$49,001	
Police Dept - Two Positions	6FN: \$33,110-\$40,757	N/A	6DN: \$40,826-\$48,991	
Office Assistant III				
City Attorney - One Position		N/A		
DCD - One Position				
DNS - 17 Positions				
DOA - One Position				
DPW Infra - Three Positions	6FN: \$33,110-\$40,757			
ERS - One Position	Recruit Rate: \$36,842		6GN: \$44,909-\$53,891	
Fire Dept - One Position				
Health - Five Positions				
Library - One Position				
Mayor - One Position				
Police Dept - 21 Positions				
Office Assistant III	6FN: \$33,110-\$40,757			
DCD - Two Positions	Recruit Rate: \$36,842	Program Assistant I	5GN: \$53,351-\$66,689	
Office Assistant III	6FN: \$33,110-\$40,757		5JN: \$60,036-\$75,045	
ERS - One Position	Recruit Rate: \$36,842	Benefits Services Specialist	Recruit Rate: \$62,229	
Office Assistant III	6FN: \$33,110-\$40,757	Customer Service	6KN: \$49,095-\$58,914	
Health - One Position	Recruit Rate: \$36,842	Representative III	Recruit Rate: \$49,399	
Office Assistant III	6FN: \$33,110-\$40,757	Representative III	5JN: \$60,036-\$75,045	
Health - One Position		Program Assistant III	Recruit Rate: \$62,229	
	Recruit Rate: \$36,842		. ,	
Office Assistant III	6FN: \$33,110-\$40,757	Program Assistant III	5JN: \$60,036-\$75,045	
Library - One Position	Recruit Rate: \$36,842	_	Recruit Rate: \$62,229	

Police Records Specialist I Recruit Rate: \$33,110-\$40,757				1
Tow Lot Assistant   CPN - Underfill title	Police Records Specialist I	6FN: \$33,110-\$40,757	N/A	6GN: \$44,909-\$53,891
DPW OPS - Underfill title				
Accounting Assistant   Police Dept - One Position   Freasurer - One Position   Police Dept - One Posi			N/A	6EN: \$41,494-\$49,792
Bolice Dept - One Position   Recruit Rate: \$41,951   Recruit Rate: \$46,256   Recruit Rate: \$41,951   Recruit Rate: \$46,256   Recruit Rate: \$41,951   Recruit Rate: \$46,256   Recruit Rate: \$38,471   Recruit Rate: \$46,256   Recruit Rate: \$46,256   Recruit Rate: \$45,560   Recruit Rate: \$46,256   Recruit Rate: \$45,580   Recruit Rate: \$46,256   Recruit Rate: \$45,580   Recruit Rate: \$46,256   Recruit Rate: \$43,580		Recruit Rate: \$34,039		
Recruit Rate: \$46,256		6GN: \$36,056-\$42,388		6HN: \$46,226-\$55,471
Administrative Assistant   Con-Position	-		N/A	Recruit Rate: \$46,256
DOA - One Position		. ,		. ,
DOA - DNE POSITION		6GN: \$36.056-\$42.388		6HN: \$46,226-\$55,471
Assessment Services Clerk Assessmor - One Position CCCC - Two Positions CCCC - Two Position CCCC - T			N/A	
Assessor - One Position   Recruit Rate: \$38,470   N/A   SDN: \$40,826-\$48,991	·			, , , , ,
Assessor - Une Position   Recruit Rate: \$38,470   GKN: \$46,226-\$55,471			N/A	6DN: \$40 826-\$48 991
CCCC - One Position         Recruit Rate: \$38,471         N/A         Recruit Rate: \$46,256           Customer Service Representative II CCCC - Two Positions DNS - Three Positions         6GN: \$36,056-\$42,388 Recruit Rate: \$38,471         N/A         6HN: \$46,226-\$55,471 Recruit Rate: \$46,256           Tow Lot Assistant II DPW DPS - Underfill title         6GN: \$36,056-\$42,388 Recruit Rate: \$38,471         N/A         6HN: \$46,226-\$55,471 Recruit Rate: \$46,256           Accounting Assistant II DPW - One Position DPW - One Position POW Admin - One Position POW Admin - One Position Police Dept - One Position POW Admin - One Position POW Admin - One Position DPW Admin - One Position DPW Admin - One Position DPW Admin - One Position POW DPW - North - One Position POW DPW - Two Position POW OPS - Two Positions Pow Assistant III DPW OPS - Two Positions Water Works - Four Positions Water Works - Four Positions Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions ONS - Four Positions Treasurer - One Position Bilingual Water Works - 16 Positions DNS - Four Positions PNW - Two Positions DNS - Four Positions PNW - Two Positions PNW - Two Positions DNS - Four Positions DNS - Four Positions PNW - Four Positions PNW - Four Positions DNS - Four Positions PNW - Four Po				
Customer Service Representative II   GSN: \$36,056-\$42,388   Recruit Rate: \$38,471   Recruit Rate: \$46,256   Recruit Rate: \$43,580   Recruit Rate: \$46,256   Recruit Rate: \$43,580   Recruit Rate: \$43,580   Recruit Rate: \$49,139   Recruit Rate: \$48,426   Recruit Rate: \$43,580   Recruit Rate: \$48,426   Recruit Rate: \$49,349   Recruit Rate: \$4			N/A	
CCCC - Two Positions DNS - Three Positions         BGNS: 336,056-\$42,388 Recruit Rate: \$38,471         N/A         Recruit Rate: \$55,471 Recruit Rate: \$46,256           Tow Lot Assistant II DCD - One Position DNS - Two Positions DNS - Two Positions DPW Admin - One Position Police Dept - One Position Police Positions Police Dept - One Position Police Dept - One Position Polic		Recruit Rate: \$38,471	14/74	Recruit Rate: \$46,256
N/A   Recruit Rate: \$46,256	T =	6GN: \$36 056-\$42 388		6HN: \$46 226-\$55 471
DNS - Three Positions   G6N: \$36,056-\$42,388   Recruit Rate: \$38,471   Recruit Rate: \$46,256	CCCC - Two Positions		N/A	
DPW OPS - Underfill title  Accounting Assistant II  DCD - One Position DNS - Two Positions DPW Admin - One Position Police Dept - One Position Accounting Program Assistant I CCCC - Two Positions DER - One Position BER - One Position POW Admin - One Position BER - One Position Communications Assistant III DPW OPS - Two Positions Customer Service Representative III Treasurer - Five Positions DMS - Four Positions DMS - Two Positions DMS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions	DNS - Three Positions			, ,
Accounting Assistant II  DCD - One Position  DNS - Two Positions  DPW Infra - One Position  Accounting Program Assistant II  CCCC - Two Positions  DER - One Position  DPW Infra - One Position  DPW Infra - One Position  DER - One Position  DPW Infra - One Position  DPW Infra - One Position  DER - One Position  DPW Infra - One Position  Communications Assistant II  CCCC - Two Position  DPW OPS - Two Positions  CHN: \$39,349-\$44,426 Recruit Rate: \$40,146  Berruit Rate: \$49,399  M/A  AGKN: \$49,095-\$58,914 Recruit Rate: \$49,399	Tow Lot Assistant II	6GN: \$36,056-\$42,388	N/A	
DCD - One Position DNS - Two Positions DPW Infra - One Position PDE CCCC - Two Position DPW Admin - One Position Accounting Program Assistant I CCCC - Two Position DPW Admin - One Position BER - One Position BORS - One Position Communications Assistant III DPW Admin - One Position BORS - One Position Communications Assistant III Treasurer - Five Positions Customer Service Representative III Treasurer - Five Positions DNS - Four Positions Office Assistant IV DCD - Four Positions DNS - Two Positions Fire Dept - Three Positions	DPW OPS - Underfill title	Recruit Rate: \$38,471	14/ 🗅	Recruit Rate: \$46,256
DNS - Two Positions DPW Admin - One Position DPW Infra - One Position Police Dept - One Position Polic	Accounting Assistant II			
DPW Admin - One Position DPW Infra - One Position Police Dept - One Position Police Dept - One Position Police Dept - One Position Accounting Program Assistant I Citywide - Underfill title Administrative Assistant II CCCC - Two Positions DER - One Position DPW Infra - One Position ERS - One Position Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Treasurer - Five Positions Treasurer - One Positions Office Assistant IV DCD - Four Positions DNS - Four Positions Fire Dept - Three Positions	DCD - One Position			
DPW Admin - One Position Police Dept - One Position  Accounting Program Assistant I CCCC - Two Position  DPW Admin - One Position  ERC - One Position  BER - One Position  Communications Assistant II DPW OPS - Two Positions Water Works - Four Positions Treasurer - One Positions Treasurer - One Positions  Office Assistant IV DCD - Four Positions DNS - Two Positions DNS - Two Positions DNS - Two Positions DNS - Four Positions DNS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions  Fire Dept - Three Positions	DNS - Two Positions	6HN: \$39,349-\$44,426	N/A	6KN: \$49,095-\$58,914
Police Dept - One Position  Accounting Program Assistant I Citywide - Underfill title CCCC - Two Positions  DER - One Position DPW Admin - One Position RRS - One Position Communications Assistant II DPW OPS - Two Positions Customer Service Representative III Treasurer - Five Positions Treasurer - One Positions Office Assistant IV DCD - Four Positions DNS - Four Positions Office Assistant IV DPW OPS - Two Positions DNS - Four Positions Office Assistant IV DPW OPS - Two Positions DNS - Four Positions DNS - Four Positions DNS - Four Positions DNS - Four Positions DNS - Two Positions DNS - Two Positions DNS - Two Positions DNS - Four Positions DNS - Four Positions DNS - Two Positio	DPW Admin - One Position	Recruit Rate: \$43,580	N/A	Recruit Rate: \$49,139
Accounting Program Assistant I Citywide - Underfill title Recruit Rate: \$43,580  Administrative Assistant II CCCC - Two Position DER - One Position DPW Admin - One Position PRS - One Position Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Treasurer - One Positions Treasurer - One Positions Treasurer - One Positions Office Assistant IV DCD - Four Positions DNS - Two Positions DNS - Two Positions DNS - Four Positions DNS - Four Positions DNS - Two Positions DNS -	DPW Infra - One Position			
Citywide - Underfill title  Administrative Assistant II  CCCC - Two Positions  DER - One Position  DPW Admin - One Position  DPW Infra - One Position  Customer Service Representative III  Treasurer - Five Positions  Treasurer - One Positions  Office Assistant IV  DCD - Four Positions  DNS - Four Positions  Customer Service Representative III  Treasurer - One Positions  Office Assistant IV  DCD - Four Positions  DNS - Two Positions  DNY - MA  GKN: \$49,095-\$58,914  Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914  Recruit Rate: \$49,399  GKN: \$49,095-\$58,914  Recruit Rate: \$49,399  ANA  GKN: \$49,095-\$58,914  Recruit Rate: \$49,399  ANA  GKN: \$49,095-\$58,914  Recruit Rate: \$49,399  ANA  GKN: \$49,095-\$58,914  Recruit Rate: \$49,399	Police Dept - One Position			
Administrative Assistant II  CCCC - Two Position  DER - One Position  DPW Admin - One Position  ERS - One Position  Communications Assistant III  DPW OPS - Two Positions  Water Works - Four Positions  Customer Service Representative  III  Treasurer - Five Positions  Treasurer - One Positions  Office Assistant IV  DCD - Four Positions  DNS - Two Positions  Fire Dept - Three Positions	Accounting Program Assistant I	6HN: \$39,349-\$44,426	NI/A	6JN: \$48,357-\$58,029
CCCC - Two Positions DER - One Position DPW Admin - One Position DPW Infra - One Position ERS - One Position ERS - One Position ERS - One Position  Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Customer Service Representative III Treasurer - Five Positions Treasurer - One Positions Office Assistant IV DCD - Four Positions DNS - Two Positions DPW OPS - Two Positions DPW OPS - Two Positions DNS - Two Positions DNS - Two Positions DPW OPS - Two Positions DPW OPS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions	Citywide - Underfill title	Recruit Rate: \$43,580	N/A	Recruit Rate: \$48,426
DER - One Position DPW Admin - One Position DPW Infra - One Position ERS - One Position  Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Treasurer - Five Positions Treasurer - One Positions Water Works - 16 Positions ODF - Four Positions  OCD - Four Positions  OCD - Four Positions  OFfice Assistant IV DPW OPS - Two Positions DNS - Four Positions DNS - Four Positions DNS - Four Positions DNS - Two Positions Fire Dept - Three Positions	Administrative Assistant II			
DPW Admin - One Position DPW Infra - One Position ERS - One Position  Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Customer Service Representative III Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions Office Assistant IV DCD - Four Positions DNS - Four Positions DNS - Four Positions DNS - Two Positions DNS - Two Positions DPW OPS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions	CCCC - Two Positions			
DPW Infra - One Position ERS - One Position ERS - One Position  Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Customer Service Representative III Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions Office Assistant IV DCD - Four Positions DNS - Four Positions DNS - Four Positions DNS - Four Positions DNS - Two Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions  Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	DER - One Position	6HN: \$39,349-\$44,426	N/A	6KN: \$49,095-\$58,914
Communications Assistant III DPW OPS - Two Positions Water Works - 16 Positions Treasurer - One Positions Water Works - 16 Positions DNS - Four Positions DNS - Four Positions DNS - Four Positions DNS - Four Positions DPW Infra - One Positions DPW OPS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions  Fire Dept - Three Positions	DPW Admin - One Position	Recruit Rate: \$40,146	N/A	Recruit Rate: \$49,399
Communications Assistant III DPW OPS - Two Positions Water Works - Four Positions Customer Service Representative III Treasurer - Five Positions Treasurer - One Positions Water Works - 16 Positions Office Assistant IV DCD - Four Positions DNS - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	DPW Infra - One Position			
DPW OPS - Two Positions Water Works - Four Positions  Customer Service Representative III Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions  Office Assistant IV DCD - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  Fire Dept - Three Positions  OHN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  Recruit Rate: \$49,399  OKN: \$49,095-\$58,914 Recruit Rate: \$49,399  OKN: \$49,095-\$58,914 Recruit Rate: \$49,399  OKN: \$49,095-\$58,914 Recruit Rate: \$49,399	ERS - One Position			
Water Works - Four Positions  Customer Service Representative  III  Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions  Office Assistant IV  DCD - Four Positions DNS - Four Positions DPW Infra - One Positions Fire Dept - Three Positions  Recruit Rate: \$40,146  N/A  Recruit Rate: \$49,399  6KN: \$49,095-\$58,914  Recruit Rate: \$49,399  6KN: \$49,095-\$58,914  Recruit Rate: \$49,399	Communications Assistant III	6HN+ ¢20 240 ¢44 426		6KN1 640 00E 6E0 014
Customer Service Representative III  Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions  Office Assistant IV DCD - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  Fire Dept - Three Positions  OHN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	DPW OPS - Two Positions		N/A	
Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions  Office Assistant IV DCD - Four Positions  DNS - Four Positions  DPW Infra - One Position DPW OPS - Two Positions  Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	Water Works - Four Positions	neciuit nate: \$40,146		אפטועוו המנפ: 549,399
Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions  Office Assistant IV DCD - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	<b>Customer Service Representative</b>			
Treasurer - Five Positions Treasurer - One Position Bilingual Water Works - 16 Positions  Office Assistant IV DCD - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  Recruit Rate: \$40,146  N/A  Recruit Rate: \$49,399  Recruit Rate: \$49,399	III	6HN: 620 240 644 426		6KN1 640 005 659 044
Water Works - 16 Positions  Office Assistant IV  DCD - Four Positions  DNS - Four Positions  DPW Infra - One Position  DPW OPS - Two Positions  Fire Dept - Three Positions  N/A  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	Treasurer - Five Positions		N/A	
Office Assistant IV DCD - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	Treasurer - One Position Bilingual	neciuit nate: \$40,146		אפטועונ המנפ: 549,399
DCD - Four Positions DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	Water Works - 16 Positions			
DNS - Four Positions DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	Office Assistant IV			
DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  6HN: \$39,349-\$44,426 Recruit Rate: \$40,146  N/A  6KN: \$49,095-\$58,914 Recruit Rate: \$49,399	DCD - Four Positions			
DPW Infra - One Position DPW OPS - Two Positions Fire Dept - Three Positions  Recruit Rate: \$40,146  Recruit Rate: \$49,399	DNS - Four Positions	6HN+ ¢20 240 ¢44 426		6KN1 640 00E 6E0 014
Fire Dept - Three Positions	DPW Infra - One Position		N/A	
	DPW OPS - Two Positions	Recruit Rate: \$40,146		Recruit Rate: \$49,399
Library – One Position	Fire Dept - Three Positions			
	Library – One Position			

Delice Dept. Civ Desitions	<u> </u>	T	
Police Dept - Six Positions			
Water Works - Three Positions	CUN, 620 240 644 426		
Office Assistant IV	6HN: \$39,349-\$44,426	Program Assistant I	5GN: \$53,351-\$66,689
DPW OPS Forestry - Three Positions	Recruit Rate: \$40,146	Contains Comits	CKN: ¢40.005.¢50.044
Office Assistant IV	6HN: \$39,349-\$44,426	Customer Service	6KN: \$49,095-\$58,914
Health - One Position	Recruit Rate: \$40,146	Representative III	Recruit Rate: \$49,399
Office Assistant IV	6HN: \$39,349-\$44,426	Program Assistant III	5JN: \$60,036-\$75,045
Health - One Position	Recruit Rate: \$40,146		Recruit Rate: \$62,229
Police District Administrative	6HN: \$39,349-\$44,426	11/4	6KN: \$49,095-\$58,914
Assistant 54 Pacitions	Recruit Rate: \$40,146	N/A	Recruit Rate: \$49,399
Police Dept - 54 Positions			
Teller	CUN, 620 240 644 426		CKNI: \$40,005 \$50,044
Police Dept - One Position	6HN: \$39,349-\$44,426	N/A	6KN: \$49,095-\$58,914
Treasurer One Position	Recruit Rate: \$43,580		Recruit Rate: \$49,399
Treasurer - One Position Bilingual	CINI, 620 400 645 000		
BOZA Administrative Assistant 1	6IN: \$39,196-\$45,988	N/A	6GN: \$44,909-\$53,891
BOZA - One Position	Recruit Rate: \$39,750		CIN. 650 064 664 457
Communications Assistant IV	6JN: \$36,982-\$47,272	N/A	6LN: \$50,964-\$61,157
DPW OPS - Four Positions	Recruit Rate: \$42,036		Recruit Rate: \$51,726
Accounting Program Assistant II	6KN: \$40,993-\$48,169	N/A	6MN: \$52,917-\$63,500
COMP - Three Positions		Recruit Rate: \$44,887	
Administrative Services Assistant	6KN: \$40,993-\$48,169	N/A	6MN: \$52,917-\$63,500
DCD - One Position	Recruit Rate: \$42,980		CVAL 640 005 650 044
BOZA Administrative Assistant 2	6KN: \$40,993-\$48,169	N/A	6KN: \$49,095-\$58,914
BOZA - One Position	Recruit Rate: \$41,736		Recruit Rate: \$49,399
Communications Assistant V	6KN: \$40,993-\$48,169	N/A	6MN: \$52,917-\$63,500
Water Works - Seven Positions	Recruit Rate: \$42,980		
Assessment Services Assistant 1	6LN: \$42,980-\$49,583	N/A	6GN: \$44,909-\$53,891
Assessor - Underfill title	Recruit Rate: \$43,914		CCN 644 000 652 004
Court Services Assistant 1	6LN: \$42,980-\$49,583	N/A	6GN: \$44,909-\$53,891
Muni Court - Underfill title	Recruit Rate: \$45,807		Recruit Rate: \$45,807
Payroll Clerk 1	6MN: \$45,584-\$52,588	N/A	6IN: \$47,150-\$56,585
Citywide - Underfill title	Recruit Rate: \$47,150		
Assessment Services Assistant 2	6NN: \$40,993-\$54,702	N/A	6IN: \$47,150-\$56,585
Assessor - Underfill title	Recruit Rate: \$46,109		CKN: ¢40.005.¢50.044
Court Accounting Assistant Muni Court - Four Positions	6NN: \$40,993-\$54,702	N/A	6KN: \$49,095-\$58,914
	Recruit Rate: \$49,324		Recruit Rate: \$49,324
Court Services Assistant 2	6NN: \$40,993-\$54,702	N/A	6IN: \$47,150-\$56,585
Muni Court - Five Positions	Recruit Rate: \$48,097		Recruit Rate: \$48,097
Legal Office Assistant 1	6NN: \$40,993-\$54,702	N/A	6KN: \$49,095-\$58,914
City Attorney - Underfill title	Recruit Rate: \$50,077		Recruit Rate: \$50,077
Payroll Clerk 2	6NN: \$40,993-\$54,702	N/A	6KN: \$49,095-\$58,914
Citywide - Underfill title	Recruit Rate: \$49,324 Recruit F		Recruit Rate: \$49,324
Tax Enforcement Specialist	6NN: \$40,993-\$54,702	N/A	5JN: \$60,036-\$75,045
Treasurer - Three Positions	Recruit Rate: \$51,392		Recruit Rate: \$62,355
Assessment Services Assistant 3	60N: \$52,364-\$59,789	N/A	6KN: \$49,095-\$58,914
Assessor - Five Positions	Recruit Rate: \$48,415		Recruit Rate: \$49,399

ITMD Administrative Assistant	6ON: \$52,364-\$59,789		6KN: \$49,095-\$58,914
DOA - One Position	Recruit Rate: \$50,387		Recruit Rate: \$50,387
Legal Office Assistant 2	60N: \$52,364-\$59,789 N/A		6MN: \$52,917-\$63,500
City Attorney - Four Positions	Recruit Rate: \$54,136		Recruit Rate: \$54,136
Payroll Clerk 3	60N: \$52,364-\$59,789 N/A		6LN: \$50,964-\$61,157
Police Dept - Two Positions	Recruit Rate: \$51,983		Recruit Rate: \$51,983

<sup>\*</sup>Note: Residents receive a rate that is 3% higher.

# **ADMINISTRATIVE SUPPORT – Part-time and Intermittent**

Current Title	Current Pay Range	Recommended	Recommended Pay
Current Title	and Rate	Title	Range and Rate
Temporary Administrative Assistant II	9EN: \$40,146-\$44,426	N/A	90N: \$44,317-\$55,396
Citywide - Temporary title	9EN. \$40,140-\$44,420	IN/A	Recruit Rate: \$49,399
Temporary Office Assistant I	9FN: \$33,110-\$33,110	N/A	9FN: \$33,110-\$33,110
Citywide - Temporary title	3FN. \$55,110-\$55,110	IN/A	Recruit Rate: \$37,114
Temporary Office Assistant II			9FN: \$33,110-\$33,110
EC - 10 Positions	9KN: \$33,110-\$33,110	N/A	Recruit Rate: \$40,826
Citywide - Temporary title			Recruit Rate. \$40,620
Temporary Customer Service Representative I			9KN: \$43,026-\$53,783
Treasurer - 20 Positions	90N: \$36,840-\$36,840	N/A	Recruit Rate: \$44,909
Citywide - Temporary title			Recruit Rate: \$44,909
Temporary Office Assistant III	00N; 62C 040 62C 040	N1/A	9KN: \$43,026-\$53,783
Citywide - Temporary title	90N: \$36,840-\$36,840	N/A	Recruit Rate: \$44,909
Temporary Customer Service Representative II	OLINI, ¢20 471 ¢42 200	NI/A	90N: \$44,317-\$55,396
Citywide - Temporary title	9UN: \$38,471-\$42,388	N/A	Recruit Rate: \$46,256

<sup>\*</sup>Note: Residents receive a rate that is 3% higher.

# Pay Range Restructure

This recommendation will completely restructure the pay ranges for Section 6: Administrative Support in the Salary Ordinance and the corresponding pay ranges in Section 9: Part-time and Intermittent. This will be the same for Section 5: Paraprofessionals in the next report. Below is a chart reflecting the new ranges for Section 6 so as to eliminate confusion:

2021 Pay Range and Rate	Current Pay Range and Rate	Recommended Pay Range and Rate
6AN: \$29,180 - \$30,672	6AN: \$33,110-\$33,110	6AN: \$36,421 - \$43,705
6BN: \$23,437 - \$32,381	6BN: \$33,110-\$34,363	6BN: \$37,114 - \$44,537
6CN: \$26,297 - \$32,910	6CN: \$33,110-\$34,925	6CN: \$38,849 - \$46,618
6DN: \$29,306 - \$34,445	6DN: -	6DN: \$40,826 - \$48,991
6EN: \$28,267 - \$35,922	6EN: \$33,110-\$38,121	6EN: \$41,494 - \$49,792
6FN: \$30,664 - \$38,406	6FN: \$33,110-\$40,757	6FN: \$43,153 - \$51,784
6GN: \$33,976 - \$39,943	6GN: \$36,056-\$42,388	6GN: \$44,909 - \$53,891
6HN: \$37,080 - \$41,863	6HN: \$39,349-\$44,426	6HN: \$46,226 - \$55,471
6IN: \$36,935 - \$43,335	6IN: \$39,196-\$45,988	6IN: \$47,150 - \$56,585
6JN: \$34,849 - \$44,546	6JN: \$36,982-\$47,272	6JN: \$48,357 - \$58,029
6KN: \$38,629 - \$45,391	6KN: \$40,993-\$48,169	6KN: \$49,095 - \$58,914
6LN: \$40,501 - \$46,724	6LN: \$42,980-\$49,583	6LN: \$50,964 - \$61,157

6MN: -	6MN: \$45,584-\$52,588	6MN: \$52,917 - \$63,500
6NN: \$38,628 - \$51,547	6NN: \$40,993-\$54,702	-
6ON: \$49,344 - \$56,340	6ON: \$52,364-\$59,789	-

<sup>\*</sup>Note: Residents receive a rate that is 3% higher.

Current Pay Range and Rate	Recommended Pay Range Restructure
9FN: \$33,110-\$33,110	9FN: \$37,114-\$49,219
9KN: \$33,110-\$33,110	9KN: \$43,026-\$53,783
9ON: \$36,840-\$36,840	9ON: \$44,317-\$55,396

<sup>\*</sup>Note: Residents receive a rate that is 3% higher.

Footnotes for these titles will remain the same unless footnoted assignment rates were rolled into the title's new recruitment rates.

Action Required - Effective Pay Period 06, 2024 (March 3<sup>rd</sup>, 2024)

\* See addendum included in CCFN for Salary and Position Ordinance changes.

Prepared by:	Sarali	War	zini

Sarah Wangerin, Human Resources Representative

Reviewed by: Andrea Knickerbocker, Human Resources Manager

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Harper Donahue IV, Employee Relations Director