

Claim # 12-5-6.

City Clerk's Office -

CITY OF MILWAUKEE

2012 FEB 14 AM 7:42

2-10-12

CITY OF MILWAUKEE  
RECEIVED

FEB 14 PM 4:40

CITY ATTORNEY

RONALD D. LEONHARDT  
CITY CLERK

TO Whom it may concern:  
My name is Cherise Bongioi and  
I am writing again concerning an  
injury I sustained back in October of  
2011.

I had a slight problem getting  
the medical (written) records because  
for some reason the woman in medical  
records said that she hadn't gotten  
my message asking for the records.

Dr. Neubauer is the Orthopedic  
specialist I was referred to after  
the Emergency room. I do believe  
that I sent bills from the Doctor  
that took care of me at Wheaton/St. Francis  
Hospital.

I have more bills and receipts  
for medical equipment that we  
paid for because of not having  
insurance. We paid for office visits,  
Crutches and a walking boot.

I was given advice to send all of  
this information in along with  
an overall demand for pain and  
suffering which if I have to put

a price tag on what has been  
through it would be around \$10,000.00  
along with my medical bills.

Well, to get this out to you, I'll  
stop here. So thank you for working  
with me and hope to hear from  
you soon.

Cherise Bongiovanni

### DISCHARGE INSTRUCTIONS

Patient Name: BOZOVIC, CHERISSE M.	Visit Date: 10/16/2011
Med Rec No: 209964	Acct No: 11653444

The examination and treatment you received in the Emergency Department has been given on an emergency basis only. Should your condition worsen or any new symptoms develop, or should you not recover as expected, contact your doctor or the doctor you were given for follow-up care. If you cannot contact your doctor, return to the Emergency Department.

You were treated today by :

**Joel Smukowski MD**

#### ADDITIONAL FOLLOWUP INSTRUCTIONS

Arrange for a follow up appointment with JOSHUA NEUBAUER, MD in 3 - 5 days or immediately if your symptoms get worse.

**Neubauer, Joshua , MD**  
3111 W. RAWSON  
SUITE 200  
FRANKLIN, WI 53132  
414- 325- 4320

CITY OF MILWAUKEE  
RECEIVED  
2012 FEB 14 PM 4:40  
DEPUTY CITY ATTORNEY

#### DISCHARGE INSTRUCTIONS

##### Ankle Fracture- Brief

Fractured Ankle

A fractured or broken ankle may involve one or both bones (tibia and or fibula). Most of the time, broken ankles do not require surgery. They usually heal in 6-12 weeks with proper care. A cast, splint, or walking boot or brace is usually applied to immobilize the joint. Do not scratch the skin under your splint or cast.

Keep your injured ankle elevated to the level of your heart on pillows and chairs for the next 3-4 days. You can apply ice packs to the injured area for 20-30 minutes every 3-4 hours during this time to help control swelling and pain. Use crutches to as instructed. Do not bear weight on your injury until your caregiver approves. Walking on a broken ankle before advised by your provider may compromise the long term result. Take your pain medicine as prescribed. Be sure to arrange for follow-up care, such as physical therapy) as recommended. This allows your ankle to be fully rehabilitated as quickly and completely as possible.

#### CALL YOUR CAREGIVER OR SEEK IMMEDIATE MEDICAL CARE IF YOU HAVE:

- Increasing pain uncontrolled by pain medicine.
- Numb, cold, pale, or painful toes.
- Are not improving or are getting worse.
- Have any other questions or concerns.

#### MAKE SURE YOU:

- Understand these instructions.
- Will watch your condition.

## DISCHARGE INSTRUCTIONS

Patient Name: BOZOVIC, CHERISSE M.

Visit Date: 10/16/2011

Med Rec No: 209964

Acct No: 11653444

### DISCHARGE INSTRUCTIONS

#### **Metatarsal Fracture(s), Undisplaced**

Metatarsal Fracture(s), Undisplaced

A metatarsal fracture is a break in the bone(s) of the foot. These are the bones of the foot that connect your toes to the bones of the ankle.

#### DIAGNOSIS

The diagnoses of these fractures are usually made with X-rays. If there are problems in the forefoot and x-rays are normal a later bone scan will usually make the diagnosis.

#### TREATMENT & HOME CARE INSTRUCTIONS

Treatment may or may not include a cast or walking shoe. When casts are needed the use is usually for short periods of time so as not to slow down healing with muscle wasting (atrophy). Activities should be stopped until further advised by your caregiver.

Wear shoes with adequate shock absorbing capabilities and stiff soles.

Alternative exercise may be undertaken while waiting for healing. These may include bicycling and swimming, or as your caregiver suggests.

It is important to keep all follow-up visits or specialty referrals. The failure to keep these appointments could result in improper bone healing and chronic pain or disability.

Warning: Do not drive a car or operate a motor vehicle until your caregiver specifically tells you it is safe to do so.

#### IF YOU DO NOT HAVE A CAST OR SPLINT:

You may walk on your injured foot as tolerated or advised.

Do not put any weight on your injured foot for the first 1-2 weeks or as directed by your caregiver. Slowly increase the amount of time you walk on the foot as the pain allows or as advised.

Use crutches until you can bear weight without pain. A gradual increase in weight bearing may help.

Apply ice to the injury for 15 to 20 minutes each hour while awake for the first 2 days. Put the ice in a plastic bag and place a towel between the bag of ice and your skin.

Only take over-the-counter or prescription medicines for pain, discomfort, or fever as directed by your caregiver.

#### SEEK IMMEDIATE MEDICAL CARE IF:

Your cast gets damaged or breaks.

You have continued severe pain or more swelling than you did before the cast was put on, or the pain is not controlled with medications.

Your skin or nails below the injury turn blue or grey, or feel cold or numb.

There is a bad smell, or new stains and/or pus-like (purulent) drainage coming from under the cast.

#### MAKE SURE YOU:

## DISCHARGE INSTRUCTIONS

Patient Name: BOZOVIC, CHERISSE M.

Visit Date: 10/16/2011

Med Rec No: 209964

Acct No: 11653444

## DISCHARGE INSTRUCTIONS

### **Metatarsal Fracture(s), Undisplaced**

Understand these instructions.

Will watch your condition.

Will get help right away if you are not doing well or get worse.

Document Released: 04/07/2004 Document Re-Released: 03/16/2010

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If you had an X-ray: X-rays do not always show any injury or disease. Fractures (breaks in bones) are not always revealed on the initial X-rays, but may be revealed on subsequent X-rays. Your X-ray has been read on preliminary basis. Final reading will be made by a radiologist in 24 hours. You will be notified of any additional findings. If you had a culture, the final results will be reviewed. You will be notified if additional treatment is required. If you need a release to return to work or school, or an extension of the time period indicated, it should be obtained from your physician, company physician or the physician given to you for follow-up care.

Location	Pat. Name	Sex	Age	MRN	Admission Date	Facility	Acct. Number
⊕ DIS 10/16/11 10:34	BOZOVIC, CHERISSE MELAINE	F	46 Y	209964	10/16/11 08:33	WFH-SF	11653444

Report for BOZOVIC, CHERISSE MELAINE (MRN: 209964)

TEST: RADIOLOGY

Collected Date & Time: 10/16/11 09:37

RADIOLOGY & Lat

cc:

JOEL SMUKOWSKI, MD, Ordering Physician

EXAM LOCATION: ST. FRANCIS

ORDERING PROVIDER: Joel Smukowski, MD

OCCURRENCE NUMBER: 202079089

EXAM DATE: 10/16/2011

EXAM: LEFT ANKLE THREE VIEWS

INDICATION: Fall and ankle pain.

FINDINGS: Three views of the ankle were performed and compared to the examination of February 8, 2011. There is a nondisplaced spiral fracture involving the distal shaft of the fibula at the level of the tibiotalar joint. There is no dislocation. Ankle joint appears normal. There is fracture of the proximal shafts of the second and third metatarsals.

IMPRESSION:

1. Nondisplaced spiral fracture of the distal fibular shaft at the level of the tibiotalar joint.
2. Nondisplaced fractures at the bases of the second and third metatarsals.

This document was electronically signed by PHILLIP BAINBRIDGE, MD on 10/16/2011 13:34:45.

Radiologist:

PHILLIP BAINBRIDGE, MD

PB/lb D. 10/16/2011 09:37:16 T. 10/16/2011 12:08:02

Doc ID #: 8286291 Voice ID #: 8456940

WHEATON FRANCISCAN HEALTHCARE - ST. FRANCIS

NAME: BOZOVIC, CHERISSE M MRN: 209964

DOB: 11/21/1964 ACCT #: 11653444

VISIT TYPE: E ROOM: ED

DOCTOR: PHILLIP BAINBRIDGE, MD DATE: 10/16/2011

RADIOLOGY

Page 1 of 1

REPORT IS NOT FINAL UNLESS AUTHENTICATED

[View GE Images](#)

CITY OF MILWAUKEE  
 OFFICE OF THE  
 CITY ATTORNEY  
 2012 FEB 14 PM 4:40

PATIENT INFORMATION SHEET

AGE 46 SEX \_\_\_\_\_

NAME Cherisse M. Bortolice

DATE OF BIRTH \_\_\_\_\_

ADDRESS 3746 S. Clement Ave.

TELEPHONE (414) 763-9428

CITY/STATE/ZIP Milwaukee WI 53207

CELL PHONE \_\_\_\_\_

SOCIAL SECURITY # 396-66-0048

E-MAIL ADDRESS \_\_\_\_\_

EMPLOYER NAME Suds your Duds

MARITAL STATUS Separated

EMPLOYERS ADDRESS 3604 S. Clement Ave.

IS PATIENT EMPLOYED  YES OR NO

CITY/STATE/ZIP Milwaukee WI 53207

WORK RELATED INJURY - YES OR  NO

OCCUPATION Laundromat Attendant

DATE OF INJURY 10-16-11

IS THE PATIENT A FULL-TIME OR PART-TIME STUDENT (circle one)

EMPLOYER PHONE (414) 455-4644

NAME OF SCHOOL \_\_\_\_\_

SCHOOL LOCATION \_\_\_\_\_

RACE: American or Alaskan Native  Asian  Black or African American  Native Hawaiian or Other Pacific Islander  White  Declined

ETHNICITY: Hispanic or Latino  Non-Hispanic or Latino  Declined  Language: English Open choice  Declined

PHARMACY: Walgreens - 6th - Oklahoma LOCATION/PHONE: (414) 744-1193

Smoker:  Yes  No

INSURED INFORMATION

INSURED RELATIONSHIP TO THE PATIENT:  SELF  SPOUSE  PARENT  OTHER (Circle one)

NAME \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_ SEX \_\_\_\_\_

ADDRESS \_\_\_\_\_ TELEPHONE# \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_ SOCIAL SECURITY # \_\_\_\_\_

EMPLOYER NAME \_\_\_\_\_ EMPLOYER PHONE \_\_\_\_\_

EMPLOYER ADDRESS \_\_\_\_\_

INSURANCE INFORMATION

PRIMARY CARRIER Self Pay GROUP# \_\_\_\_\_

ADDRESS \_\_\_\_\_ ID# \_\_\_\_\_

SECONDARY CARRIER \_\_\_\_\_ GROUP# \_\_\_\_\_

ADDRESS \_\_\_\_\_ ID# \_\_\_\_\_

NAME OF REFERRING PHYSICIAN (if any) Wheaton - Franciscan St. Francis - Emergency

NAME OF PRIMARY PHYSICIAN Dr. Amber Ellis - Omni Family Medical

**Assignment of Benefits: I hereby assign all Medical and/or Surgical Benefits, including Major Medical Benefits to which I am entitled, private insurance and any other Health Plan to ORTHOPEDIC INSTITUTE OF WISCONSIN. This assignment will remain in effect until revoked by me in writing. A photocopy of this assignment is to be considered as valid as an original. I understand that I am financially responsible for all charges whether or not paid for by said insurance. I hereby authorize said assignee to release all information necessary to secure payment.**

Cherisse M. Bortolice  
Signed

X 10-21-11  
Date

# PATIENT HISTORY FORM

Note: This is a confidential record and will be kept in your doctor's office. Information contained here will not be released to anyone without your authorization to do so.

TODAY'S DATE 10/21/11 DATE OF LAST PHYSICAL EXAM 10/13/11

LAST NAME Bozovic FIRST NAME: Cherisse

NAME OF PHYSICIAN REQUESTING THIS EVALUATION \_\_\_\_\_ DATE OF BIRTH: 11/21/64

## CHIEF COMPLAINT

What is the main reason for your visit today? (Describe your problem in detail)

Fractured Ankle

## History of Present Illness

Please answer the following questions

### Location of the problem

Front Back



### How long does the problem last?

30 minutes 1 hour It is always there

Other \_\_\_\_\_

On a scale of 1-10, with 10 being the most severe, circle the number that best describes the problem?

1 2 3 4 5 6 7 8 9 10

When did you first notice the problem?

2 days ago 2 weeks ago 1 month ago

Other 5 days ago

### Is anything else occurring at the same time?

YES No If yes, please explain.

Nausea Rash Headaches

Other Sprained Right Ankle

### Is the problem constant or variable?

Dull then Sharp Very sharp then leaves Always there

Other \_\_\_\_\_

### Does anything help or make the problem worse?

Moving around Standing up Lying on my side

Other \_\_\_\_\_

### Does the problem interfere with your normal functions?

Yes  No  If yes, please explain

walking, bathing, leaving my home

## Past Medical, Family & Social History

List all serious illnesses in your immediate family. (Example: diabetes, tuberculosis, breast cancer, heart disease, etc.,)

Diabetes - Father  
Bladder Cancer - Sister's  
COPD

List any personal past illness and/or surgeries and when they occurred.

Illness or Surgery Date  
Hysterectomy 8-2000

Are you on a special diet? Yes  No  (If Yes, please explain)

Do you have allergies? Yes No (If Yes, please explain)

Penicillin - Amoxicillin - Codein

Do you smoke?  Yes  No

If yes, how much? 1 pk/day

Do you drink?  Yes  No

If yes, how much? \_\_\_\_\_

Do you exercise regularly?  Yes  No

If yes, how much? \_\_\_\_\_

Are you currently taking any medication? If Yes, please list all.

Flurbiprofen 40 mg  
Metoprolol 80 mg





**Progress Notes**

Name: Bozovic, Cherisse

ID: 109191

Date Printed: 01/25/12

SEX:F AGE:47 years

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**Date:** 11/18/11 : 12:35pm  
**Title:** Followup patient visit  
**Providers:** JN  
D.O.S. 11/18/11

Bozovic, Cherisse  
D.O.B.11/21/64  
ID #:109191

The patient returns for her left ankle. She has a distal fibula fracture. X-rays taken today show stable position of the fracture. Her foot and ankle are neurovascularly intact. She has present dorsiflexion and plantar flexion though with limited range of motion as expected. She will continue range of motion exercises on her own. She will return to see me in 4 weeks for an x-ray which an insertion shift questions, problems, concerns.

**Procedure:** Established Patient Level 2: 99212

**Diagnosis:** FIBULA FRACTURE, UNSPECIFIED: 823.81

Dictated by Joshua M Neubauer, M.D.

# SIGNED BY Joshua M Neubauer (JN) 11/18/2011 12:36PM

## Progress Notes

Page: 1

Name: Bozovic, Cherisse

ID: 109191

Date Printed: 01/25/12

SEX:F AGE:47 years

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**Date:** 10/21/11 : 01:56pm

**Title:** New patient visit

**Providers:** JN

D.O.S. 10/21/11

Bozovic, Cherisse

D.O.B.11/21/64

ID #:109191

### **History of Present Illness:**Cherisse Bozovic

The patient comes in today for her left ankle. She is a pleasant 46-year-old patient who fell proximally 5 days ago injuring her left ankle. She was seen at St. Francis Hospital emergency department and subsequently given follow up with me.

### Past medical history

Asthma

Substance abuse

### Past surgical history

Hysterectomy

### Medications

Fluoxetine

Methadone

### Allergies to medications

Penicillin

Codeine

Cataracts

### Family history

Noncontributory

### Social history

The patient smokes cigarettes. She denies alcohol and illicit drug use.

### Examination

This is a pleasant 46 roll patient was moderately over nourished however she is in no acute distress. Her left ankle demonstrates intact dorsiflexion plantar flexion inversion and eversion. She has brisk capillary refill to her toes and a palpable dorsalis pedis pulse. She has intact sensation first web space, lateral foot, plantar foot. She has soft tissue swelling laterally as well as ecchymosis to the lateral aspect of her ankle and extending posteriorly.

### Assessment and plan

**Progress Notes**

**Page: 2**

Name: Bozovic, Cherisse

ID: 109191

Date Printed: 01/25/12

SEX:F AGE:47 years

---

46 roll patient with left ankle fracture.

X-rays were taken in the office today which demonstrate stable position of the fracture as well as stable syndesmosis. She has a fracture of the distal aspect of the fibula at the level of the syndesmosis. She will continue with crutches for assistance. In addition I have given her a prescription for a cam walker boot. She was placed back in a splint prior to leaving the office today. She will return to see me in 4 weeks with new x-rays of her left ankle.

Her patient history form and review of symptoms was reviewed and signed by me today.

**Procedure:** New Patient Level 3: 99203

**Procedure:** Ankle: 73610

**Diagnosis:** FIBULA FRACTURE, UNSPECIFIED: 823.81

Dictated by Joshua M Neubauer, M.D.

# SIGNED BY Joshua M Neubauer (JN) 10/21/2011 01:59PM

EMPLOYEE NAME	SOC. SEC. NO.	Employee #	Department	PAYROLL PERIOD	CK. NUMBER	CK. DATE	
Cherisse M Bozovic	*** ** ****	436	51500	1/15-- 1/28/2012	12144	2/01/2012	
EARNINGS	HOURS	RATE	CURRENT	YEAR TO DATE	DEDUCTIONS	CURRENT	YEAR TO DATE
WAGES	18.00	7.50	135.00	427.50	FICA Ins	5.67	19.37
Overtime			33.75	33.75	FICA Med	1.96	6.69
* Total *			135.00	461.25	*Net Pay*	127.37	435.19

OFFICE OF  
CITY ATTORNEY

2012 FEB 14 PM 4:40

CITY OF MILWAUKEE  
RECEIVED

Froebel Realty Co., Inc.

Gross Pay	Fed W/H	FICA Ins	FICA Med	State W/H	Fed Ex Cd	St Ex Cd	Addon FWH	Addon SWH
461.25		19.37	6.69		M 0	M 0		

EMPLOYEE NAME		SOC. SEC. NO.	Employee #	Department	PAYROLL PERIOD	CK. NUMBER	CK. DATE
Cherisse M Bozovic		*** ** *****	436	51500	1/01-- 1/14/2012	12118	1/18/2012
EARNINGS	HOURS	RATE	CURRENT	YEAR TO DATE	DEDUCTIONS	CURRENT	YEAR TO DATE
WAGES	18.00	7.50	135.00	292.50	FICA Ins	6.14	13.70
Overtime	1.00	11.25	11.25	33.75	FICA Med	2.12	4.73
* Total *			146.25	326.25	*Net Pay*	137.99	307.82

Froebel Realty Co., Inc.

Gross Pay	Fed W/H	FICA Ins	FICA Med	State W/H	Fed Ex Cd	St Ex Cd	Addon FWH	Addon SWF
326.25		13.70	4.73		M 0	M 0		

EMPLOYEE NAME		SOC. SEC. NO.	Employee #	Department	PAYROLL PERIOD	CK. NUMBER	CK. DATE
Cherisse M Bozovic		*** ** *****	436	51500	12/18--12/31/2011	12092	1/04/2012
EARNINGS	HOURS	RATE	CURRENT	YEAR TO DATE	DEDUCTIONS	CURRENT	YEAR TO DATE
WAGES	21.00	7.50	157.50	157.50	FICA Ins	7.56	7.56
Overtime	2.00	11.25	22.50	22.50	FICA Med	2.61	2.61
* Total *			180.00	180.00	*Net Pay*	169.83	169.83

Froebel Realty Co., Inc.

Gross Pay	Fed W/H	FICA Ins	FICA Med	State W/H	Fed Ex Cd	St Ex Cd	Addn FMH	Addn SMH
180.00		7.56	2.61		M 0	M 0		

Employee # Department  
 Cherisse M Bozovic 436 51500 12/04--12/17/2011 12065 12/21/2011  
 \*\*\* \*\* \*\*\*\* 436  
 WAGES 16.00 7.50 5183.77 Fed W/H 13.11  
 Overtime 120.00 FICA Ins 226.08  
 BONUS 149.07 FICA Med 78.05  
 \* Total \* 50.00 170.00 50.00 41.07  
 5382.84 160.40 5024.53  
 \*Net Pay\*

Froebel Realty Co., Inc.

Gross Pay	Fed W/H	FICA Ins	FICA Med	State W/H	Fed Ex Cd	St Ex Cd	Addon FWH	Addon SMH
5382.84	13.11	226.08	78.05	41.07	M 0	M 0		



Employee # Department  
 436 51500 11/06--11/19/2011 12013 11/23/2011  
 Cherisse M Bozovic  
 \*\*\* \*\* \*\*\*\*\*  
 WAGES 4.00 7.50 30.00 4891.27 Fed W/H 13.11  
 Overtime 149.07 FICA Ins 211.69  
 \* Total \* 5040.34 FICA Med 73.08  
 30.00 WI W/H 41.07  
 \*Net Pay\* 28.31 4701.39

Froebel Realty Co., Inc.

Gross Pay	Fed W/H	FICA Ins	FICA Med	State W/H	Fed Ex Cd	St Ex Cd	Addon FWH	Addon SMH
5040.34	13.11	211.69	73.08	41.07	M 0	M 0		

EMPLOYEE NAME	SOC. SEC. NO.	EMPLOYEE #	DEPARTMENT	PAYROLL PERIOD	CK. NUMBER	CK. DATE
Cherisse M Bozovic	*** ** *****	436	51500	10/09--10/22/2011	11960	10/26/2011

EARNINGS	HOURS	RATE	CURRENT	YEAR TO DATE	DEDUCTIONS	CURRENT	YEAR TO DATE
WAGES	11.25	7.50	84.38	4831.27	Fed W/H		13.11
Overtime				149.07	FICA Ins	3.54	209.17
* Total *			84.38	4980.34	FICA Med	1.22	72.21
					WI W/H		41.07
					*Net Pay*	79.62	4644.78

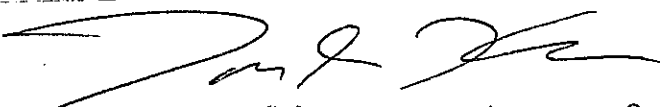
Froebel Realty Co., Inc.

Gross Pay	Fed W/H	FICA Ins	FICA Med	State W/H	Fed Ex Cd	St Ex Cd	Addon FMH	Addon SMH
4980.34	13.11	209.17	72.21	41.07	M 0	M 0		

Cherisse M Bozovic		Check#	Regular	Overtime	Vac Pay	Sick Pay	Other	Gross
3746 S Clement Avenue		11908 Hrs:	29.25	.00	.00	.00		29.25
Milwaukee WI 53207		9/28 Amt:	219.38	.00	.00	.00		219.38
436 396 66 0048		M T D Hrs:	55.25	2.00	.00	.00		57.25
Born: 11/21/64 Dept: 51500		Amt:	414.38	22.50	.00	.00		436.88
Hire: 1/16/11 Rate: 7.5000		Q T D Hrs:	220.25	5.50	.00	.00		225.75
Chgd: 2/15/11 Prev: 7.2500		Amt:	1651.88	61.88	.00	.00		1713.76
Pension: N Defr Comp: N		Y T D Hrs:	608.00	13.25	.00	.00		621.25
Gender: F Non Emp: N		Amt:	4551.89	149.07	.00	.00		4700.96
Deduct: Fed WH FICA State WH S.D.I.		ERROR	DRAW				Misc	Net Pay
11908 .00 12.39 .36 .00								206.63
M T D .00 24.68 .63 .00								411.57
Q T D .00 96.83 10.71 .00								1606.22
Y T D 13.11 265.60 41.07 .00								4381.18

Cherisse M Bozovic		Check#	Regular	Overtime	Vac Pay	Sick Pay	Other	Gross
3746 S Clement Avenue		11934 Hrs:	26.00	.00	.00	.00		26.00
Milwaukee WI 53207		10/12 Amt:	195.00	.00	.00	.00		195.00
436 396 66 0048		M T D Hrs:	26.00	.00	.00	.00		26.00
Born: 11/21/64 Dept: 51500		Amt:	195.00	.00	.00	.00		195.00
Hire: 1/16/11 Rate: 7.5000		Q T D Hrs:	26.00	.00	.00	.00		26.00
Chgd: 2/15/11 Prev: 7.2500		Amt:	195.00	.00	.00	.00		195.00
Pension: N Defr Comp: N		Y T D Hrs:	634.00	13.25	.00	.00		647.25
Gender: F Non Emp: N		Amt:	4746.89	149.07	.00	.00		4895.96
Deduct: Fed WH FICA State WH S.D.I.		ERROR	DRAW				Misc	Net Pay
11934 .00 11.02 .00 .00								183.98
M T D .00 11.02 .00 .00								183.98
Q T D .00 11.02 .00 .00								4565.16
Y T D 13.11 276.62 41.07 .00								

Cherisse M Bozovic		Check#	Regular	Overtime	Vac Pay	Sick Pay	Other	Gross
3746 S Clement Avenue		11960 Hrs:	11.25	.00	.00	.00		11.25
Milwaukee WI 53207		10/26 Amt:	84.38	.00	.00	.00		84.38
436 396 66 0048		M T D Hrs:	37.25	.00	.00	.00		37.25
Born: 11/21/64 Dept: 51500		Amt:	279.38	.00	.00	.00		279.38
Hire: 1/16/11 Rate: 7.5000		Q T D Hrs:	37.25	.00	.00	.00		37.25
Chgd: 2/15/11 Prev: 7.2500		Amt:	279.38	.00	.00	.00		279.38
Pension: N Defr Comp: N		Y T D Hrs:	645.25	13.25	.00	.00		658.50
Gender: F Non Emp: N		Amt:	4831.27	149.07	.00	.00		4980.34
Deduct: Fed WH FICA State WH S.D.I.		ERROR	DRAW				Misc	Net Pay
11960 .00 4.76 .00 .00								79.62
M T D .00 15.78 .00 .00								263.60
Q T D .00 15.78 .00 .00								263.60
Y T D 13.11 281.38 41.07 .00								



Check stubs are a continuation of wage statement from [unclear]

**RECEIPT**

DATE 11-18-11

No. 584340

RECEIVED FROM Cherisse Bozovic 109191 \$50.00

Fifty and 00/100 DOLLARS

FOR RENT  
 FOR Self pay Dr. Neubauer

ACCOUNT	
PAYMENT	<u>50 00</u>
BAL. DUE	

- CASH
- CHECK
- MONEY ORDER
- CREDIT CARD

FROM \_\_\_\_\_ TO \_\_\_\_\_  
BY CRS

Y110447780



Wheaton Medical Equipment Team  
PO Box 860012  
Minneapolis MN 55486-6000  
ADDRESS SERVICE REQUESTED



**Wheaton Franciscan  
Medical Equipment Team**

Date:	1/10/2012
Patient Name:	CHERISSE M BOZOVIC
Account:	919987
Balance:	\$51.00



0026020024005208447053207406746---Y110447780 557  
Cherisse M Bozovic  
3746 S Clement Ave  
Milwaukee WI 53207-4067



Wheaton Medical Equipment Team  
PO Box 860012  
Minneapolis MN 55486-6000

\*\*\* Please detach the upper portion and return with your payment \*\*\*

Statement

Serv.Date	Description	Amount	Payment	Balance
10/16/2011	CRUTCH UNDERARM (Purchase)	\$51.00		
			Total Balance Due	\$51.00

PAYMENT DUE BY: 15 days from statement date.

Call 414-258-2800, select Option 4 to be connected to the Billing Department option #4 or ask to speak to the Billing Department.

Please retain this statement for tax purposes. This will be your only copy.

**MAKE CHECKS PAYABLE TO:**

Orthopedic Institute of Wisconsin

2901 Kinnickinnic River Parkway  
Suite 102  
Milwaukee, WI 53215  
(414) 384-6700  
www.theorthoInstitute.com  
Business Address

Return Service Requested

**ADDRESSEE:**

|||||  
**Cherisse Bozovic** 1 5  
3746 S CLEMENT AVE  
MILWAUKEE, WI 53207-4067

IF PAYING BY CREDIT CARD, FILL OUT BELOW		
CHECK CARD USING FOR PAYMENT		
<input type="checkbox"/> DISCOVER	<input checked="" type="checkbox"/> MASTERCARD	<input type="checkbox"/> VISA
CARD NUMBER	SECURITY CODE	
SIGNATURE		EXP. DATE
STATEMENT DATE	PAY THIS AMOUNT	ACCOUNT #
01/09/12	724.00	279126
Payment Due:	01/29/12	SHOW AMOUNT PAID HERE \$

**REMIT TO:**

ORTHOPEDIC INSTITUTE OF WISCONSIN  
2901 KINNICKINNIC RIVER PKWY STE 102  
MILWAUKEE WI 53215-3660

Please check box if above address is incorrect or insurance information has changed, and indicate change(s) on reverse side.

PLEASE DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

CHARGES APPEARING ON THIS STATEMENT ARE NOT INCLUDED ON ANY HOSPITAL BILL OR STATEMENT

Date	Patient	Description	Charge	Payment/ Adjustment	Patient Balance
10/21/11	Cherisse	FX DISTAL FIBULAR/LATERAL MA	1197.00		548.00
10/21/11	Cherisse	X - Ray: Ankle Ap / Lat / O	175.00		38.00
10/27/11	Cherisse	CREDIT SELP PAY PATIENT		-686.00	
11/18/11	Cherisse	GLOBAL VISIT	50.00		50.00
11/18/11	Cherisse	X - Ray: Ankle Ap / Lat / O	88.00		88.00

Orthopedic Institute of Wisconsin

<b>ACCOUNT #</b> 279126	<b>STATEMENT DATE</b> 01/09/12	<b>PAY THIS AMOUNT</b> 724.00
-------------------------	--------------------------------	-------------------------------

<b>BILLING QUESTIONS: (414) 384-6700</b>	<b>PAYMENT DUE BY:</b> 01/29/12
--	---------------------------------

Orthopedic Institute of Wisconsin  
2901 Kinnickinnic River Parkway  
Suite 102  
Milwaukee, WI 53215  
(414) 384-6700  
www.theorthoInstitute.com  
Business Address

- Jeffrey J. Butler, M.D.
- James W. Stone, M.D.
- Daniel W. Guehlstorf, M.D.
- Steven R. Trinkl, M.D.
- William T. Pennington, M.D.
- Jamie O. Edwards, M.D.
- Thomas J. Perlewitz, M.D.
- Eric B. Pifef, M.D.
- Joshua M. Neubauer, M.D.
- Christopher J. Evanich, M.D.
- Brian A. McCarty, M.D.
- Bindu S. Bamrah, M.D.
- Brian C. Law, M.D.

If you have questions regarding how your insurance company handled reimbursement for the services, please call your insurance company directly. For other billing inquiries, please call (414) 384-6700

Corporate Office  
 1444 S. 113th St.  
 West Allis, WI 53214  
 414.258.2800 or 800.942.6422  
 www.knueppels.com



Retail Locations  
 West Allis: 414.258.2800  
 Racine: 262.321.0110  
 Mequon: 262.240.1700

INVOICE

DATE	NUMBER
10/22/2011	284968

TO BOZOVIC, CHERISSE  
 3746 S CLEMENT AVE  
 MILWAUKEE WI 53207

Private

SERVICE DATE	SERVICE TIME
10/22/2011	

ITEM	QTY		PRICE	DISCOUNT
BLEAL032005EB	1	WALKING BOOT NON-PNUEMATIC	\$175.00	\$0.00

Cash Amount Tendered: \$200.00

Total Price: \$175.00  
 Total Disc.: \$0.00  
 Total Tax: \$0.00  
 Amount Paid: \$175.00  
 Balance: \$0.00

PLEASE READ BEFORE SIGNING

- I certify that the equipment provided was done so with my consent and approval, is in satisfactory condition, is appropriate for my current needs and can be used safely and effectively in the settings of anticipated use. I have received warranty information and instructions regarding its proper operation, use and care.
- I understand that benefit quotes are based on information provided by my insurance and are not a guarantee of payment, that I will be personally responsible for all charges not covered by my insurance, that I am required to promptly pay any balance owed on my account and if I default on payment, I will be responsible for paying all collection costs including, but not limited to, third-party collection agency fees, attorney's fees and court costs.
- Returns are accepted only within 14 days of purchase with the original receipt, in the original, unopened and undamaged packaging. Products are NOT RETURNABLE if they are used, custom-made, for personal care or worn against the body. All returns are subject to a 20% re-stocking fee.

Melvin Boyer Person Ordering/Receiving Product Relationship to Client Date 10-22-2011

Minor  Adult Prepared by: Ailove Delivered by: \_\_\_\_\_



# Wheaton Franciscan Healthcare

Correspondence  
Wheaton Franciscan Healthcare  
PO.Box 5995  
Peoria, IL 61601-5995

## SUMMARY STATEMENT

### Account Summary

Guarantor name:	CHERISSE M BOZOVIC
Statement date:	02/03/2012
Total charges*:	\$1,054.00
Insurance payments and adjustments:	\$0.00
Patient payments and adjustments:	\$-474.30

**Due Date:** 02/24/2012  
**Amount you owe:** \$579.70

\*This reflects all charges to date.

### Account Activity

#### Balance by Location

St. Francis Hospital:	\$579.70
Amount you owe for all services:	\$579.70

0-30 Days	31-60 Days	61-90 Days	91+ Days
\$0.00	\$0.00	\$0.00	\$579.70

The balance due should be paid within 21 days. This chart shows you the time that has passed since the initial billing for each amount due.

Please detach bottom portion and return with your payment.



**Wheaton Franciscan Healthcare**

Correspondence  
Wheaton Franciscan Healthcare  
PO Box 5995  
Peoria IL 61601-5995

Check here if address or insurance information is incorrect, and indicate change(s) on reverse side.

CHERISSE M BOZOVIC  
3746 S CLEMENT AVE  
BAY VIEW WI 53207-4067

CITY ATTORNEY  
CITY OF MINNEAPOLIS  
CITY OF MINNEAPOLIS

P-TVDHT-48169-LDKFQM

# FINAL NOTICE

### Payment Information



**Pay your bill online!**

Visit: [www.mywheaton.org/billpayment](http://www.mywheaton.org/billpayment)

Document Code: P-TVDHT-48169-LDKFQM

Reference Account #: 11653444

**Amount Due:**

**\$579.70**

### Important Message

Please note your account has balances older than 90 days that are considered past due. **To avoid future collection activity, the balance needs to be paid immediately.** If you are unable to make full payment, you need to contact our office to discuss payment options.

### Questions

**Please contact:**

Customer Service (877) 304-6332

**Hours:** Monday through Thursday 8 am - 8 pm  
Friday 8 am - 5 pm



Online: [www.mywheaton.org/contact\\_us](http://www.mywheaton.org/contact_us)  
E-mail: [wheatonbusinessoffice@wfhc.org](mailto:wheatonbusinessoffice@wfhc.org)

Page 1

IF PAYING BY CREDIT CARD, FILL OUT BELOW				
CHECK CARD USING FOR PAYMENT	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CARD NUMBER	SIGNATURE CODE			
SIGNATURE	EXP. DATE			
PRINT CARDHOLDER NAME				
DOCUMENT CODE	DUE DATE	AMOUNT DUE		
P-TVDHT-48169-LDKFQM	02/24/2012	\$579.70		
			SHOW AMOUNT PAID HERE	
			\$	

IF YOU PREFER, MAKE CHECKS PAYABLE AND SEND TO:

WHEATON FRANCISCAN HEALTHCARE  
SDS 12-3088  
PO BOX 86  
MINNEAPOLIS MN 55486



WPH-177

00814887-00538





**For questions, please contact:**  
 Customer Service (877) 304-6332  
 Hours: Monday through Thursday 8 am - 8 pm  
 Friday 8 am - 5 pm  
 E-mail: wheatonbusinessoffice@wfhc.org

Guarantor Name: **CHERISSE M BOZOVIC**  
 Statement Date: 02/03/2012  
 Page: Page 3

Note: Charges appear as patient responsibility is determined; therefore, some charges may not appear on the statement.

**St. Francis Hospital**

Service Description	Payment Activity			
	Date	Activity Description	Amount	Due from Patient

Date of Service:	10/16/2011			
Patient Name:	CHERISSE M BOZ	10/20/2011	Initial Charge	\$1,054.00
Visit Type:	OUTPATIENT		ALLOW SELF PAY DISCOUNT	\$-474.30
Service Area:	EMERGENCY MEDI			
Account Number:	11653444		Due from Patient	\$579.70
Primary Insurance:	SELF PAY			
Secondary Insurance:				

<b>St. Francis Hospital services</b>	<b>Total due from patient:</b>	<b>\$579.70</b>
--------------------------------------	--------------------------------	-----------------

<b>Total due from patient for all services:</b>	<b>\$579.70</b>
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For questions or itemized bill requests, call toll free at (877) 304-6332 or e-mail wheatonbusinessoffice@wfhc.org. Financial assistance is available to those who qualify. For more information please call (877) 304-6332. You may pay your bill online at [www.mywheaton.org/billpayment](http://www.mywheaton.org/billpayment). For information on scheduling an in-person billing consultation, go to [www.mywheaton.org/billconsult](http://www.mywheaton.org/billconsult).

BPN7100 0004 0007 001076 00100 0 0

CITY

CITY OF MILWAUKEE

2012 JAN 3

2012 JAN 3 PM 3:36

RONALD D. LEONHARDT

12-22-11

RONALD D. LEONHARDT  
CITY CLERK

On October 16<sup>th</sup> at 8:30 a.m. I had left my home at 3746 S. Clement Ave. to go to my car for work. I tripped over something that made me fall and injure myself. After the injury I realized that what made me fall and sprain my right ankle was an uneven curb and a pot hole all in one spot. Further more my left ankle was fractured in the fall and I broke 3 toes.

I feel that as a direct result of this portion of the curb being uneven and the pot hole that these injuries resulted. My husband called 911 but the EMT's believed that my foot was just sprained so transportation to the Hospital would be too expensive so my husband drove me to Wheaton/Franciscan Hospital / St. Francis where X-ray revealed a fracture in the left ankle and a break across my toes. I was then referred to an Orthopedic Specialist whom I saw

2012 JAN -4 PM 2:55

CITY OF MILWAUKEE  
RECEIVED

OFFICE OF THE  
CITY ATTORNEY

38:8 149 8 MAL 5185

113

Shortly <sup>L 9105</sup> afterward. He determined that I did not need surgery. <sup>11AHO2</sup> But I needed to follow up with him every 4 weeks. Also as a result of this injury, I was off of work for 5 weeks. I work in a laundromat located at 3604 S. Clement Ave. and I do have to walk around to clean machines, rest room etc.

If you would, kindly review my evidence I'd greatly appreciate it and can be reached either at home at (414) 763-9428 or my cell phone which is (414) 721-6631.

I work approximately 38 hrs. every 2 weeks.

I look forward to hearing from you.

Thank You  
Cherise Bongiovanni

Loss Location:

Cents said at 1700 E. Cleveland Ave. where her car was parked (around corner from her home)

(INCLUDE)

F0209964

# STATEMENT

We accept Master Card, Visa  
Discover, American Express.  
Please see back of statement.

**EMERGENCY MEDICINE SPECIALISTS**  
9875 S FRANKLIN DR  
PO BOX 320930  
FRANKLIN WI 53132

5901d  
5392A  
SU06

RETURN SERVICE REQUESTED

Please Include Security Code From Back Of Card	
CHECK CARD USING FOR PAYMENT	
<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> VISA
<input type="checkbox"/> DISCOVER	<input type="checkbox"/> AMERICAN EXPRESS
CARD NUMBER	EXP. DATE
CARDHOLDER NAME	SECURITY CODE
SIGNATURE	AMOUNT

REMIT TO:

EMERGENCY MEDICINE SPECIALISTS  
9875 S FRANKLIN DR  
PO BOX 320930  
FRANKLIN WI 53132-6151



>02136 8077640 001 092096  
CHERISSE M BOZOVIC  
3746 S CLEMENT AVE  
MILWAUKEE WI 53207-4067

PLEASE RETURN THIS PORTION WITH PAYMENT

Office Phone Number <b>(414) 858-2200</b>	Statement Date <b>11/06/11</b>	Your Account Number <b>F0209964</b>	Page No. <b>01</b>	Patient Balance <b>433.00</b>	SHOW AMOUNT PAID HERE \$ _____
--	-----------------------------------	--	-----------------------	----------------------------------	--------------------------------

CHARGES APPEARING ON THIS STATEMENT ARE NOT INCLUDED ON ANY HOSPITAL BILL OR STATEMENT

DATE	PROVIDER NAME	EXPLANATION OF ACTIVITY	PATIENT NAME	CHARGES AND DEBITS	PAYMENTS AND CREDITS	BALANCE
11/06/11	SMUKOWSKI M	CPT: 99284 LEVEL 4 VISIT	C BOZOVIC	433.00		433.00

For services at St. Joseph's, Franklin Hospital,  
St. Francis Hospital or Elmbrook Memorial Hospital

Statement Date: <b>11/06/11</b>	PLEASE INDICATE YOUR ACCOUNT NUMBER WHEN CALLING OUR OFFICE: <b>F0209964</b>
---------------------------------	--

CURRENT	30-60 DAYS	60-90 DAYS	> 90 DAYS	TOTAL	INS PENDING	PATIENT BALANCE PAY THIS AMOUNT
433.00				433.00	0.00	433.00

FOR INQUIRIES / PAYMENTS TO:  
EMERGENCY MEDICINE SPECIALISTS  
9875 S FRANKLIN DR  
PO BOX 320930  
FRANKLIN WI 53132-8895  
(414) 858-2200

PLEASE RETURN THIS STUB WITH YOUR PAYMENT



(414-264-2355)

"IF IT DOESN'T SAY BELL ON THE SIDE,  
YOU'VE JUST BEEN TAKEN FOR A RIDE!!!"

549 E WILSON ST  
MILWAUKEE, WI,  
53207-1635

#BUNDSFD  
#26 11 0289 0025 0 10#

CHERISSE M BOZOVIC  
3248 S CLEMENT AVE  
MILWAUKEE, WI 53207-4067

Client Name: **BOZOVIC, CHERISSE M**

Trip Number:

11-2890025

Service Date: **10/16/2011**

Amount Due: **\$ 131.28**

Billing Date: **11/03/2011**

Billing Department: **(414) 486-2000**

Toll-Free Number: **(800) 896-6200**

Se Habla Español: **(414) 486-4016**

Service Date:

Trip Number: **11-2890025**

Client Name: **BOZOVIC, CHERISSE M**

Caller:

From Location: **1207 E SAVELAND AVE**

To Location: **<NO TRANSPORT>**

Insurance Information



(414-264-2355)

"IF IT DOESN'T SAY BELL ON THE SIDE,  
YOU'VE JUST BEEN TAKEN FOR A RIDE!!!"

Billing Department: **(414) 486-2000**

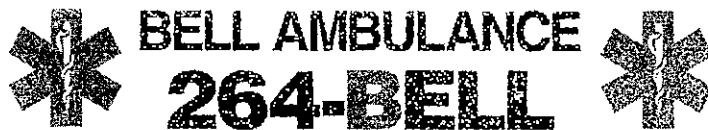
Toll-Free: **(800) 896-6200**

549 E WILSON ST  
MILWAUKEE, WI, 53207-1635

Bill Patient

Patient SSN

DATE	DESCRIPTION OF TRANSACTION	HCPC	QUANTITY	UNIT PRICE	AMOUNT
10/16/11	BLS Emerg First Response - F	A0429	1	\$120.00	\$120.00
10/16/11	BLS Disposables	A0382	1	\$11.28	\$11.28



(414-264-2355)

"IF IT DOESN'T SAY BELL ON THE SIDE,  
YOU'VE JUST BEEN TAKEN FOR A RIDE!!!" **PLEASE PAY THIS AMOUNT => \$131.28**

You have not provided us with insurance information, therefore immediate payment in full is now due. Thank you.

DO NOT SEND PAYMENTS OR CORRESPONDENCE TO THIS ADDRESS.

RADIOLOGY SPECIALISTS OF MILWAUKEE, S.C.

PO Box 1259 Dept #88681

Oaks, PA 19456



12-15-11

OFFICE PHONE: 414-455-4794

Office Hours: 9:00AM-4:00PM MON-FRI

Fax: 414-359-5701



CHERRISSE MELAINE BOZOVIC  
3746 S CLEMENT AVE  
MILWAUKEE WI 53207-4067

Patient Name: CHERRISSE MELAINE BOZOVIC  
Account #: RSM11653444  
Amount Due: \$103.00

**FINAL NOTICE!**

According to our records, your balance of \$103.00 is delinquent and remains unpaid to our practice. Please pay the amount in full immediately using the bottom portion of this letter or call 414-455-4794 to make payment arrangements.

To pay online go to: <https://pay.instamed.com/MILWAUKEERAD>

If payment is not received within 10 days your account may be placed for collection without further involvement by RADIOLOGY SPECIALISTS OF MILWAUKEE, S.C.

Please understand that failure to pay could adversely affect your credit rating.

Respond to this collection notice today.

CC: Collection Coordinator

**FINAL NOTICE!**



Please detach and return bottom portion with your payment in enclosed envelope

**GUARANTOR NAME AND ADDRESS:**

CHERRISSE MELAINE BOZOVIC  
3746 S CLEMENT AVE  
MILWAUKEE WI 53207-4067

AMOUNT OF PAYMENT	\$
-------------------	----

Payment Due 12/25/11
-------------------------

**SERVICES PROVIDED BY:**

RADIOLOGY SPECIALISTS OF MILWAUKEE, S.C.  
PO BOX 14307  
MILWAUKEE WI 53214-0307

Patient Name: CHERRISSE MELAINE BOZOVIC  
Account #: RSM11653444  
Amount Due: \$103.00



06 200 1 16 53444 1 2 1 5 1 10 300

PLEASE SEND ALL PAYMENTS AND CORRESPONDENCE TO THIS ADDRESS.

Y10D2E20D5



Wheaton Medical Equipment Team  
PO Box 860012  
Minneapolis MN 55486-6000  
ADDRESS SERVICE REQUESTED



Wheaton Franciscan  
Medical Equipment Team

Date:	12/9/2011
Patient Name:	CHERISSE M BOZOVIC
Account:	919987
Balance:	\$51.00



0026020024005029240553207406746---Y1002E20D5 787

Cherisse M Bozovic  
3746 S Clement Ave  
Milwaukee WI 53207-4067



Wheaton Medical Equipment Team  
PO Box 860012  
Minneapolis MN 55486-6000

\*\*\* Please detach the upper portion and return with your payment \*\*\*

Statement

Serv.Date	Description	Amount	Payment	Balance
10/16/2011	CRUTCH UNDERARM (Purchase)	\$51.00		

Total Balance Due \$51.00

PAYMENT DUE BY: 15 days from statement date.

Call 414-258-2800, select Option 4 to be connected to the Billing Department option #4 or ask to speak to the Billing Department.

Please retain this statement for tax purposes. This will be your only copy.

**DO NOT SEND PAYMENTS OR CORRESPONDENCE TO THIS ADDRESS**

**Radiology Specialists Of Milwaukee, S.C.**

PO Box 1259 Dept #88681

Oaks, PA 19456



Billing Questions: 414-455-4794

Fax: 414-359-5701

Office Hours: 9:00AM-4:00PM MON-FRI

STATEMENT DATE	PAY THIS AMOUNT	ACCOUNT NO
11-15-11	\$103.00	RSM11663444

To pay online go to: <https://pay.instamed.com/MILWAUKEERAD>  
Credit cards are accepted for payment

CHARGES AND CREDITS MADE AFTER STATEMENT DATE WILL APPEAR ON NEXT STATEMENT.

SHOW AMOUNT PAID HERE \$

MAKE CHECKS PAYABLE / REMIT TO:



1910-8



CHERISSE MELAINE BOZOVIC  
3746 S CLEMENT AVE  
MILWAUKEE WI 53207-4067

**Radiology Specialists Of Milwaukee, S.C.**  
PO BOX 14307  
MILWAUKEE WI 53214-0307



Patient: **CHERISSE MELAINE BOZOVIC**

06 20 1 16 534 44 1 1 1 5 1 1 10 300

Please check box if above address is incorrect or insurance information has changed, and indicate change(s) on reverse side.

**STATEMENT**

PLEASE DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT IN ENCLOSED ENVELOPE

Patient: **CHERISSE MELAINE BOZOVIC**

Referring Physician **SMUKOWSKI JOEL**

Account No: **RSM11653444**

Services Were Provided at: **WFH ST FRANCIS**

DATE	PROC CODE	DIAGNOSIS	UNITS	DESCRIPTION OF SERVICES	CHARGES	PAY/ ADJ	INSUR. PENDING	PATIENT BALANCE
10-16-11	73564	959.7	1	Knee; 4 Or More Views	58.00			58.00
10-16-11	73610	825.25	1	Ankle Complete Min 3 Views	45.00			45.00
Se habla espanol 866-729-7008								

Current	31-60 Days	61-90 Days	Over 90 Days	PAYMENT DUE:	PATIENT BALANCE DUE:
\$103.00	\$0.00	\$0.00	\$0.00	11/29/11	\$103.00

If you have insurance please contact our office: You are responsible for the amount indicated in **PATIENT BALANCE DUE**.

RADIOLOGY SPECIALISTS OF MILWAUKEE, S.C.  
PO BOX 14307  
MILWAUKEE WI 53214-0307  
414-455-4794  
Tax ID: 391984839

**STATEMENT**

SEE REVERSE SIDE FOR IMPORTANT BILLING INFORMATION







# Wheaton Franciscan Healthcare

Correspondence  
Wheaton Franciscan Healthcare  
PO Box 5995  
Peoria, IL 61601-5995

## SUMMARY STATEMENT

### Account Summary

Guarantor name:	CHERISSE M BOZOVIC
Statement date:	11/07/2011
Total charges*:	\$1,054.00
Insurance payments and adjustments:	\$0.00
Patient payments and adjustments:	\$-474.30

Due Date:	12/01/2011
Amount you owe:	\$579.70

\*This reflects all charges to date.

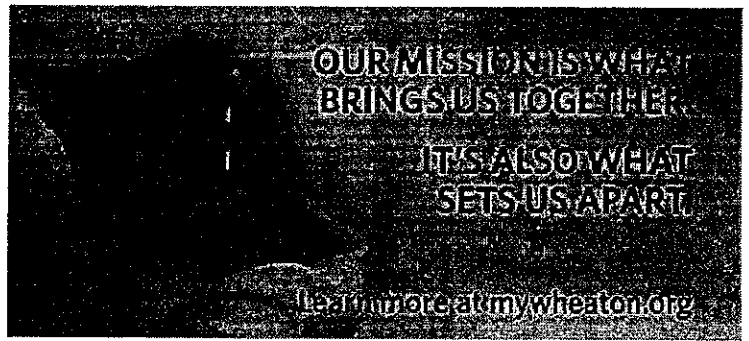
### Account Activity

#### Balance by Location

St. Francis Hospital:	\$579.70
Amount you owe for all services:	\$579.70

0-30 Days	31-60 Days	61-90 Days	91+ Days
\$579.70	\$0.00	\$0.00	\$0.00

The balance due should be paid within 21 days. This chart shows you the time that has passed since the initial billing for each amount due.



### Payment Information



Online bill pay is now available!  
Visit: [www.mywheaton.org/billpayment](http://www.mywheaton.org/billpayment)

Document Code: P-BNDMJ-74626-KCXRPL

Amount Due:

\$579.70

### Important Message

All payments are posted to the oldest visit first unless specified on the back of the tear off portion of this statement. If you prefer, payments can be made online at [www.mywheaton.org/billpayment](http://www.mywheaton.org/billpayment) or by calling Customer Service toll free at (877) 304-6332. **If you are paying less than the full amount due, you need to contact our office to discuss payment options.**

For information on scheduling an in-person billing consultation, go to [www.mywheaton.org/billconsult](http://www.mywheaton.org/billconsult).

### Questions

#### Please contact:

Customer Service (877) 304-6332

Hours: Monday through Thursday 8 am - 8 pm  
Friday 8 am - 5 pm



Online: [www.mywheaton.org/contact\\_us](http://www.mywheaton.org/contact_us)  
E-mail: [wheatonbusinessoffice@wfhc.org](mailto:wheatonbusinessoffice@wfhc.org)

Page 1

Please detach bottom portion and return with your payment.



Wheaton Franciscan Healthcare

Correspondence  
Wheaton Franciscan Healthcare  
PO Box 5995  
Peoria IL 61601-5995

Check here if address or insurance information is incorrect, and indicate change(s) on reverse side.

00703920-00888  
CHERISSE M BOZOVIC  
3746 S CLEMENT AVE  
BAY VIEW WI 53207-4067

IF PAYING BY CREDIT CARD, FILL OUT BELOW.		
CHECK CARD USING FOR PAYMENT	<input type="checkbox"/> MasterCard	<input type="checkbox"/> DISCOVER <input type="checkbox"/> VISA <input type="checkbox"/> AMERICAN EXPRESS
CARD NUMBER	SIGNATURE CODE	
SIGNATURE	EXP. DATE	
PRINT CARDHOLDER NAME		
DOCUMENT CODE	DUE DATE	AMOUNT DUE
P-BNDMJ-74626-KCXRPL	12/01/2011	\$579.70
SHOW AMOUNT PAID HERE		
\$		

MAKE CHECKS PAYABLE AND SEND TO:

WHEATON FRANCISCAN HEALTHCARE  
SDS 12-3088  
PO BOX 86  
MINNEAPOLIS MN 55486



WFH-177

BPD112 - 00703920-001795-01/02-0-0



**For questions, please contact:**  
 Customer Service (877) 304-6332  
 Hours: Monday through Thursday 8 am - 8 pm  
 Friday 8 am - 5 pm  
 E-mail: wheatonbusinessoffice@wfhc.org

Guarantor Name: **CHERISSE M BOZOVIC**  
 Statement Date: 11/07/2011  
 Page: Page 3

Note: Charges appear as patient responsibility is determined; therefore, some charges may not appear on the statement.

Service Description		Payment Activity		
		Date	Activity Description	Amount Due from Patient
<b>Date of Service:</b>	10/16/2011		<b>Initial Charge</b>	<b>\$1,054.00</b>
<b>Patient Name:</b>	CHERISSE M BOZ	10/20/2011	ALLOW SELF PAY DISCOUNT	\$-474.30
<b>Visit Type:</b>	OUTPATIENT			
<b>Service Area:</b>	EMERGENCY MEDI		<b>Due from Patient</b>	<b>\$579.70</b>
<b>Account Number:</b>	11653444			
<b>Primary Insurance:</b>	SELF PAY			
<b>Secondary Insurance:</b>				

<b>St. Francis Hospital services</b>	<b>Total due from patient:</b>	<b>\$579.70</b>
--------------------------------------	--------------------------------	-----------------

<b>Total due from patient for all services:</b>	<b>\$579.70</b>
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For questions or itemized bill requests, call toll-free at (877) 304-6332 or e-mail wheatonbusinessoffice@wfhc.org. Financial assistance is available to those who qualify. For more information please call (877) 304-6332. You may pay your bill online at [www.mywheaton.org/billpayment](http://www.mywheaton.org/billpayment). For information on scheduling an in-person billing consultation, go to [www.mywheaton.org/billconsult](http://www.mywheaton.org/billconsult).

BPD112 - 00703920-001786-02/02-0-0

**MAKE CHECKS PAYABLE TO:**

Orthopedic Institute of Wisconsin

2901 Kinnickinnic River Parkway  
 Suite 102  
 Milwaukee, WI 53215  
 (414) 384-6700  
 www.theorthoInstitute.com  
 Business Address

Return Service Requested

**ADDRESSEE:**

Cherisse Bozovic 1 2  
 3746 S CLEMENT AVE  
 MILWAUKEE, WI 53207-4067

IF PAYING BY CREDIT CARD, FILL OUT BELOW		
CHECK CARD USING FOR PAYMENT		
<input type="checkbox"/> DISCOVER	<input checked="" type="checkbox"/> MASTERCARD	<input type="checkbox"/> VISA
CARD NUMBER	SECURITY CODE	
SIGNATURE	EXP. DATE	
STATEMENT DATE	PAY THIS AMOUNT	ACCOUNT #
12/12/11	1272.00	279126
Payment Due:	01/01/12	SHOW AMOUNT PAID HERE \$

**REMIT TO:**

ORTHOPEDIC INSTITUTE OF WISCONSIN  
 2901 KINNICKINNIC RIVER PKWY STE 102  
 MILWAUKEE WI 53215-3660



Please check box if above address is incorrect or insurance information has changed, and indicate change(s) on reverse side.

PLEASE DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

CHARGES APPEARING ON THIS STATEMENT ARE NOT INCLUDED ON ANY HOSPITAL BILL OR STATEMENT

Date	Patient	Description	Charge	Payment/Adjustment	Patient Balance
10/21/11	Cherisse	FX DISTAL FIBULAR/LATERAL MA	1197.00		1197.00
10/21/11	Cherisse	X-Ray: Ankle Ap / Lat / O	175.00		175.00
10/27/11	Cherisse	PAYMENT BY CREDIT CARD FROM		-50.00	
11/22/11	Cherisse	PAYMENT BY CREDIT CARD FROM		-50.00	

Orthopedic Institute of Wisconsin

ACCOUNT # 279126	STATEMENT DATE 12/12/11	<b>PAY THIS AMOUNT</b> 1272.00
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Orthopedic Institute of Wisconsin  
 2901 Kinnickinnic River Parkway  
 Suite 102  
 Milwaukee, WI 53215  
 (414) 384-6700  
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 Business Address

**BILLING QUESTIONS: (414) 384-6700**  
 Jeffrey J. Butler, M.D. Thomas J. Perlewitz, M.D.  
 James W. Stone, M.D. Eric B. Pifel, M.D.  
 Daniel W. Guehlstorf, M.D. Joshua M. Neuberger, M.D.  
 Steven R. Trinkl, M.D. Christopher J. Evanich, M.D.  
 William T. Pennington, M.D. Brian A. McCarty, M.D.  
 Jamie O. Edwards, M.D. Bindu S. Bamrah, M.D.  
 Brian C. Law, M.D.

**PAYMENT DUE BY:** 01/01/12

If you have questions regarding how your insurance company handled reimbursement for the services, please call your insurance company directly. For other billing inquiries, please call (414) 384-6700