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March 27, 2003

Steve Arsikic 3154 South 53rd Street Milwaukee, WI 53219

RE:

C.I. File No: 03-S-131

Dear Mr. Arsikic:

This office is in receipt of your claim in the amount of \$245.00, relating to the towing of your vehicle on February 22, 2003 when it was towed from 5001 West Oklahoma Avenue.

Our investigation reveals that your vehicle was towed on February 23, 2003 to the City of Milwaukee Tow Lot for being illegally parked. When your vehicle arrived, the doors on the vehicle were locked, the vehicle identification number (VIN) was covered and the vehicle had no license plates on it. The tow lot followed normal procedures and had the Milwaukee Police Department force the doors to gain entry to obtain the VIN and verify the owner of the vehicle. The VIN was entered into the system on February 24, 2003 and notice of the tow was sent to you at your home on February 25, 2003. If you wish to contest the citation issued with the tow, you may contact Professional Account Management (Milwaukee Violation Bureau) at 414-344-0840. The City of Milwaukee followed normal and customary procedures in this matter and, as such, it cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT/I/I/MGLEY

City Attorney

ROBERT M. OVERHOLT Investigator Adjuster

RMO:beg 1047-2003-946:65864