

**pinnacle**

September 5, 2007

Elizabeth A. Howard
Consumer Specialist
Bureau of Consumer Protection
10930 West Potter Road, Suite C
Milwaukee, WI 53226-3450

RE: File 485623; Ms. Constance Janikowski

Dear Ms. Howard:

My name is Bryan Keisel, I am Assistant Counsel to Pinnacle Security, LLC. On or about August 31, 2007, our office received a letter from you regarding a consumer complaint as filed by Ms. Constance Janikowski. The purpose of this letter is to inform you as to what is being done to come to an amicable resolution of the dispute.

First off, Ms. Janikowski claims that she is not getting what she paid for in her alarm system as installed by Pinnacle because Pinnacle does not have a private first responder service as required by a Milwaukee city ordinance. Such claim by Ms. Janikowski lacks foundation because Pinnacle's monitoring company SAI does indeed have a patrol that acts as a first responder service in the Milwaukee area. Therefore Ms. Janikowski's claim that she is not getting what she paid for is erroneous, as such a system is in place. (1)

Next, Ms. Janikowski claims that Pinnacle has been billing her incorrectly for the services provided to her. In reviewing Ms. Janikowski's account with Pinnacle it does appear that Ms. Janikowski should have been billed on a quarterly basis. Pinnacle has changed Ms. Janikowski's billing cycle to reflect her desires. Ms. Janikowski is now being billed quarterly and will receive a bill when payment is due. Pinnacle does apologize for sending a letter out claiming that Ms. Janikowski's account was \$91.75 overdue without ever sending out a bill. No collection action has been taken with respect to the \$91.75, and no reports have been sent to any of the credit agencies. Nothing has been done to adversely effect Ms. Janikowski's credit score.

Finally, Ms. Janikowski claims that Pinnacle is not licensed to do business in Milwaukee. Once again, such claim is erroneous as Pinnacle has been licensed in Wisconsin and in the city of Milwaukee since October 2006. It appears as though many of the allegations brought against Pinnacle in this complaint lack foundation and Pinnacle should not be penalized because of them. Moreover, Pinnacle has corrected the billing issues and desires to continue to provide alarm monitoring service to Ms. Janikowski. While it is

the policy here at Pinnacle to resolve each consumer complaint to the benefit of each party involved, it appears in this situation that the dispute has been taken care of concerning the billing issue and Pinnacle now considers this matter closed.

I appreciate your help in this matter, and appreciate your having brought this matter to my attention.

Kindly,

Bryan Keisel
Assistant Counsel
Pinnacle Security, LLC
Direct (801) 437-9184
bkeisel@pinnsec.com

1. 43. 25

July 2, 2007

Karl A. Lawrenz
Consumer Protection Investigator
Bureau of Consumer Protection
2811 Agriculture Drive
PO Box 8911
Madison, WI 53708-8911

RE: Consumer Complaint—Ms. Nicole Mueller

Dear Mr. Lawrenz:

My name is Bryan Keisel. I am the Associate General Counsel of Pinnacle Security, LLC. I will be handling any and all complaints from your office.

On or about June 25, 2007, we received a letter from your office regarding a complaint filed by Ms. Nicole Mueller. Working with our Customer Service Manager, Brian Carter, I am writing to notify you that we are working toward an amicable resolution of the dispute as filed by Ms. Mueller. In good faith we proposed a resolution to the dispute but as of date have never received a response from Ms. Mueller.

We appreciate your bringing this matter to our attention.

Sincerely,

Bryan Keisel
Associate General Counsel
Pinnacle Security, LLC
(801) 437-9058
bkeisel@pinnsec.com

Sept 13, 2007
1. # 675.00
2. Cancelled
3. Out copy BOC
4. kept copy then

PINNACLE PUBLIC SAFETY MEETING 01/03/2008

*Meeting on PD Council
no recommendation
made today - final
decision on 1/15/08.*

No. of citations issued 2007

15 citations issued for non-verified burglar alarm calls from May 2, 2007 thru August 9, 2007. There are 125 non-verified calls (calls in violation) from May 2 thru December 22 that have not been cited for as of yet.

On 5/1/2007, received compl from Ald Puente Office; re: speaker phone system, guard no longer required, police will respond to the audio, etc...spoke to Michelle Thomas from Pinnacle after speaking to Milw regional sales mgr Clint Cushing and advising him of this problem with his sales reps. Advised Thomas of these problems....

Thomas advised me that she would relay this info to the administrators of the Pinnacle Company.

July 13, spoke to Leah Burns and Pam Bellnar, Disp Mgr of the Sai Co. Adv them of the surge in calls. They will have conference call with monitoring center and dispatch center to address this problem.

Faxed non-verified calls on regular monthly basis to Leah Burns and Pam Bellnar to Sai in an attempt to get cooperation from the monitoring company.

July 17, spoke to Cushing again regarding the negative press Pinnacle is receiving.

*1/15/08
Final
Decision*

Detailed History for Police Call #073560775 As of 1/01/2008 09:28:29

Priority:1 Type:1500 - BURGLAR ALARM

Location:2672 N 30TH ST,MKE

LocCross:btwn W PEMBERTON AV and W CENTER ST

Created:	12/22/2007 13:50:50	PT07	005138
Entered:	12/22/2007 13:52:15	PT07	005138
Closed:	12/22/2007 13:52:15	PT07	005138

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:JOHNSON RESIDNET Phone:(800) 432-6533 RPadr:

Agency:MWPD DAREA:D3 Squad-Area:323 RptDist:3209 Detail

13:50:50 CREATE Location:2672 N 30TH ST,MKE Type:1500 Name:JOHNSON RESIDNET Phone:(800) 432-6533 Dispo:AD DAREA:D3 RptDist:3209 TypeDesc:BURGLAR ALARM LocCross:btwn W PEMBERTON AV and W CENTER ST Priority:1 Response:IPO Agency:MWPD LocType:S

13:52:15 ADVSED Dispo:AD Comment:PINNACLE SECURITY #3091 // PANIC ALALRM // ADV POLICE DOES NOT HANDLE PANIC ALARMS

13:52:17 NOMORE

13:52:15 -PREMIS Comment:PPR

Detailed History for Police Call #073550397 As of 1/01/2008 09:25:13

Priority:1 Type:1500 - BURGLAR ALARM

Location:2903 N 36TH ST,MKE

LocCross:btwn W LOCUST ST and W CHAMBERS ST

Created:	12/21/2007 08:35:03	PT05	012737
Entered:	12/21/2007 08:36:44	PT05	012737
Closed:	12/21/2007 08:36:44	PT05	012737

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE..OPER #JOVANNA Phone:(800) 432-6533 RPaddr:RES..SCOTT

Agency:MWPD DAREA:D7 Squad Area:720 RptDist:2823 Detail

08:35:03 CREATE Location:2903 N 36TH ST,MKE Type:1500 Name:PINNACLE..OPER #JOVANNA RPaddr:RES..SCOTT
Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:2823 TypeDesc:BURGLAR ALARM LocCross:btwn W
LOCUST ST and W CHAMBERS ST Priority:1 Response:IPO Agency:MWPD LocType:S

08:36:44 ADVSED Dispo:AD Comment:CALLED IN AS A PANIC ALARM AT A RESIDENCE, CLR ADVISED THESE ARE
ILLEGAL IN CITY OF MILWAUKEE AND ARE UNABLE TO RESPOND

08:36:45 NOMORE

08:36:44 -PREMIS Comment:PPR

Detailed History for Police Call #073520240 As of 12/19/2007 07:22:45

Priority:1 Type:1500 - BURGLAR ALARM

Location:4619 N 41ST ST,MKE

LocCross:btwn W GLENDALE AV and W COURTLAND AV

Created:	12/18/2007 06:58:17	PT13	017318
Entered:	12/18/2007 06:58:39	PT13	017318
Closed:	12/18/2007 06:58:39	PT13	017318

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:MARNISHA-PINNACLE Phone:(800) 432-6533 RPaddr:

Agency:MWPD DAREA:D7 Squad Area:724 RptDist:1325 Detail

06:58:17 CREATE Location:4619 N 41ST ST,MKE Type:1500 Name:MARNISHA-PINNACLE Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1325 TypeDesc:BURGLAR ALARM LocCross:btwn W GLENDALE AV and W COURTLAND AV Priority:1 Response:1PO Agency:MWPD LocType:S

06:58:39 ADVSED Dispo:AD

06:58:39 -PREMIS Comment:PPR

06:59:06 INFO Comment:CLR STS AUDIBLE PANIC ALRM CMNG FROM LOC...UNK IF SOMEONE IS THERE OR NOT ADV WE DO NOT RESPOND NFI...

06:59:06 NOMORE

Detailed History for Police Call #073370783 As of 12/05/2007 17:36:51

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4723 N 18TH ST,MKE
 LocCross:btwn W COURTLAND AV and N PARKWAY AV

Created:	12/03/2007 13:26:23	PT04	011692
Entered:	12/03/2007 13:28:19	PT04	011692
Closed:	12/03/2007 13:28:19	PT04	011692

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE/OP JESSICA /RESD—ELLA MONTEGOMERY Phone:954-785-5220 RAddr:
 Agency:MWPD DAREA:D5 Squad Area:529 RptDist:1205 Detail

- 13:26:23 CREATE Location:4723 N 18TH ST,MKE Type:1500 Name:PINNACLE/OP JESSICA /RESD—ELLA MONTEGOMERY Phone:954-785-5220 Dispo:AD DAREA:D5 RptDist:1205 TypeDesc:BURGLAR ALARM LocCross:btwn W COURTLAND AV and N PARKWAY AV Priority:1 Response:1PO Agency:MWPD LocType:S
- 13:28:19 ADVSED Dispo:AD
- 13:28:19 -PREMIS Comment:(none)
- 13:28:44 INFO Comment:CLR STS THAT SHE RECEIVED A PANIC ALARM AT RESD/ SHE WAS ADVISED / NO SQD SENT / NFI
- 13:28:44 NOMORE

Detailed History for Police Call #073381331 As of 12/05/2007 17:39:49

Priority:1 Type:1500 - BURGLAR ALARM
 Location:3585 S 92ND ST,MKE
 LocCross:btwn W EDEN PL and W WILBUR AV

Created:	12/04/2007 18:58:31	PT02	015026
Entered:	12/04/2007 18:59:17	PT02	015026
Closed:	12/04/2007 18:59:17	PT02	015026

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:DARELL /PENNICLE RES/ MAY, LOREN Phone:(800) 432-6533 RAddr:
 Agency:MWPD DAREA:D6 Squad Area:627 RptDist:6949 Detail

18:58:31 CREATE Location:3585 S 92ND ST,MKE Type:1500 Name:DARELL /PENNICLE RES/ MAY, LOREN Phone:(800) 432-6533 Dispo:AD DAREA:D6 RptDist:6949 TypeDesc:BURGLAR ALARM LocCross:btwn W EDEN PL and W WILBUR AV Priority:1 Response:1PO Agency:MWPD LocType:S
 18:59:17 ADVSED Dispo:AD Comment:WILL NOT BE RESPONDING SINCE ITS NOT A VERIFIED ALARM
 18:59:17 -PREMIS Comment:(none)
 18:59:36 NOMORE

copy

Detailed History for Police Call #073200824 As of 11/19/2007 09:19:38

Priority:1 Type:1500 - BURGLAR ALARM
Location:4515 W CAPITOL DR,MKE
LocCross:btwn N 45TH ST and N 46TH ST

Created:	11/16/2007 14:34:40	PT05	012737
Entered:	11/16/2007 14:36:25	PT05	012737
Closed:	11/16/2007 14:36:25	PT05	012737

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PENICAL ALARM..OPER AVINASH Phone:(800) 432-6533 RPaddr:RES..REED
Agency:MWPD DAREA:D7 Squad Area:723 RptDist:1849 Detail

- 14:34:40 CREATE Location:4515 W CAPITOL DR,MKE Type:1500 Name:PENICAL ALARM..OPER AVINASH
RPaddr:RES..REED Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1849 TypeDesc:BURGLAR ALARM
LocCross:btwn N 45TH ST and N 46TH ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 14:36:25 ADVSED Dispo:AD Comment:CLR CALLING IN A PANIC ALARM FROM A RESIDENCE, CLR ADVISED MPD
WOULD NOT RESPOND PANIC ALARMS ILLEGAL IN CITY OF MILWAUKEE
- 14:36:26 NOMORE
- 14:36:26 -PREMIS Comment:PPR

Detailed History for Police Call #073210916 As of 11/19/2007 09:24:42

Priority:1 Type:1500 - BURGLAR ALARM
 Location:1927 W FIEBRANTZ AV,MKE
 LocCross:btwn N 19TH ST and N 19TH PL
 Info:RESD- ALBERTA PRINCE

Created:	11/17/2007 14:54:41	PT16	012981
Entered:	11/17/2007 14:55:48	PT16	012981
Closed:	11/17/2007 14:55:48	PT16	012981

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PENICALE OP #YA Phone:(800) 432-6533 RPadr:
 Agency:MWPD DAREA:D5 Squad Area:529 RptDist:1725 Detail

- 14:54:41 CREATE Location:1927 W FIEBRANTZ AV,MKE Type:1500 Info:RESD- ALBERTA PRINCE Name:PENICALE OP #YA Phone:(800) 432-6533 Dispo:AD DAREA:D5 RptDist:1725 TypeDesc:BURGLAR ALARM LocCross:btwn N 19TH ST and N 19TH PL Priority:1 Response:1PO Agency:MWPD LocType:S
- 14:55:48 ADVSED Dispo:AD Comment:PANIC ALARM FROM THE RESD- THEY HAVE NO ONE RESPONDING FOR THE ALARM- COMPANY ADVISED
- 14:55:49 NOMORE
- 14:55:48 -PREMIS Comment:PPR

Detailed History for Police Call #073220327 As of 11/19/2007 09:28:06

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4585 N 50TH ST,MKE
 LocCross:btwn W PARKWAY DR and W HAMPTON AV

Created:	11/18/2007 05:43:09	PT04	018366
Entered:	11/18/2007 05:44:05	PT04	018366
Closed:	11/18/2007 05:53:57	PD08	016306

PrimeUnit: Dispo:CANC Type:1500 - BURGLAR ALARM
 Name:PENNACLE/CHAKA Phone:(800) 432-6533 RPaddr:
 Agency:MWPD DAREA:D7 Squad Area:724 RptDist:1239 Detail

- 05:43:09 CREATE Location:4585 N 50TH ST,MKE Type:1500 Name:PENNACLE/CHAKA DAREA:D7 RptDist:1239
 TypeDesc:BURGLAR ALARM LocCross:btwn W PARKWAY DR and W HAMPTON AV Priority:1
 Response:1PO Agency:MWPD LocType:S
- 05:44:05 ENTRY Comment:KEYHOLDER ON SCENE
- 05:44:05 -PREMIS Comment:(none)
- 05:44:13 INFO Info:RESIDENCE
- 05:44:22 CLARFY Phone:None-->18004326533
- 05:44:27 SELECT
- 05:44:36 CLARFY Phone:18004326533-->(800) 432-6533
- 05:44:44 INFO Comment:LIVING ROOM MOTION ALARM
- 05:45:05 INFO Comment:KEYHOLDER IS BEVERLY SUGS, ONSCENE.
- 05:45:28 INFO Comment:PINNACLE IS A LICENSED COMPANY. NFI
- 05:45:29 NOMORE
- 05:48:50 HOLD
- 05:51:30 INFO Location:4585 N 50TH ST,MKE Phone:1-800 LocCross:btwn W PARKWAY DR and W HAMPTON AV
 Comment:NO ENTRY CONFIRMED BY KEYHOLDER, ADVISED WE WILL NOT RESPOND UNTIL
 ENTRY CONFIRMED. CANCEL SQD.
- 05:51:38 REQCAN Comment:CANCEL SQD PER TEXT
- 05:53:41 SELECT
- 05:53:57 CAN Dispo:CANC Comment:PER THE TEXT

Detailed History for Police Call #073231433 As of 11/20/2007 08:31:17

Priority:1 Type:1500 - BURGLAR ALARM

Location:4279 N 41ST ST,MKE

LocCross:btwn W HOPE AV and W MARION ST

Created:	11/19/2007 19:58:37	PT15	016089
Entered:	11/19/2007 19:59:45	PT15	016089
Closed:	11/19/2007 19:59:45	PT15	016089

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE //AVINASH Phone:(800) 432-6533 RPaddr:

Agency:MWPD DAREA:D7 Squad Area:723 RptDist:1601 Detail

- 19:58:37 CREATE Location:4279 N 41ST ST,MKE Type:1500 Name:PINNACLE //AVINASH Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1601 TypeDesc:BURGLAR ALARM LocCross:btwn W HOPE AV and W MARION ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 19:59:45 ADVSED Dispo:AD Comment:NOT CONFIRMED //
- 19:59:42 -PREMIS Comment:(none)
- 19:59:53 NOMORE

Detailed History for Police Call #073040736 As of 11/02/2007 07:46:57

Priority:1 Type:1500 - BURGLAR ALARM
Location:5113 W GREEN TREE RD,MKE
LocCross:btwn N 51ST ST and N 52ND ST

Created:	10/31/2007 12:37:56	PT19	013850
Entered:	10/31/2007 12:39:45	PT19	013850
Closed:	10/31/2007 12:39:45	PT19	013850

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE/OP DONNA/RESD/ROGER GAMBLE Phone:(800) 432-6533 RAddr:

Agency:MWPD DAREA:D4 Squad Area:4H RptDist:303 Detail

12:37:56 CREATE Location:5113 W GREEN TREE RD,MKE Type:1500 Name:PINNACLE/OP DONNA/RESD/ROGER
GAMBLE Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:303 TypeDesc:BURGLAR ALARM
LocCross:btwn N 51ST ST and N 52ND ST Priority:1 Response:1PO Agency:MWPD LocType:S

12:39:45 ADVSED Dispo:AD Comment:REQ SQ TO LOC FOR UNVERIFIED ALARM ,,ADV UNTIL ALARM IS VERIFIED
NO SQ WILL BE SENT NFI

12:39:45 NOMORE

12:39:45 -PREMIS Comment:(none)

PANIC - pinnacle

Detailed History for Police Call #073031768 As of 10/31/2007 09:45:04

Priority:1 Type:1500 - BURGLAR ALARM

Location:4229 N 75TH ST,MKE

LocCross:btwn W HOPE AV and W MARION ST

Created:	10/30/2007 21:52:29	PT06	017317
Entered:	10/30/2007 21:53:59	PT06	017317
Closed:	10/30/2007 21:53:59	PT06	017317

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:BARBARA /PINNACLE ALARMS Phone:(800) 432-6533 RAddr:

Agency:MWPD DAREA:D7 Squad Area:7K RptDist:1630 Detail

21:52:29 CREATE Location:4229 N 75TH ST,MKE Type:1500 Name:BARBARA /PINNACLE ALARMS Phone:(800) 432-6533
Dispo:AD DAREA:D7 RptDist:1630 TypeDesc:BURGLAR ALARM LocCross:btwn W HOPE AV and W
MARION ST Priority:1 Response:1PO Agency:MWPD LocType:S

21:53:59 ADVSED Dispo:AD Comment:CALLING IN PANIC ALARM RESIDENTAL //ADVD NO RESPONSE PANIC ALARMS

21:54:00 NOMORE

21:53:59 -PREMIS Comment:PPR

5007

Detailed History for Police Call #072910019 As of 10/19/2007 07:55:06

Priority:1 Type:1500 - BURGLAR ALARM

Location:2871 N 50TH ST,MKE

LocCross:btwn W HADLEY ST and W LOCUST ST

Created:	10/18/2007 00:15:33	PT18	015854
Entered:	10/18/2007 00:17:09	PT18	015854
Closed:	10/18/2007 00:17:09	PT18	015854

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PENACLE SECURITY-RESD TANZANELLA Phone:(800) 432-6533 RAddr:

Agency:MWPD DAREA:D7 Squad Area:7B RptDist:2975 Detail

- 00:15:33 CREATE Location:2871 N 50TH ST,MKE Type:1500 Name:PENACLE SECURITY-RESD TANZANELLA Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:2975 TypeDesc:BURGLAR ALARM LocCross:btwn W HADLEY ST and W LOCUST ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 00:17:09 ADVSED Dispo:AD Comment:NONVERIFIED ALARM-CLLR ADVISED--NFI
- 00:17:10 NOMORE
- 00:17:13 -PREMIS Comment:PPR
- 00:18:34 INFO Location:2871 N 50TH ST,MKE Type:1500 Info:RESD/ TANZANELLA Name:PENACLE SECURITY / DEANNA Phone:(800) 432-6533 LocCross:btwn W HADLEY ST and W LOCUST ST Comment:NONVERIFIED / NO ONE ON SCENE --

Detailed History for Police Call #072880264 As of 10/16/2007 07:30:41

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4726 N 42ND ST,MKE
 LocCross:btwn W COURTLAND AV and W DERBY PL

Created:	10/15/2007 06:25:55	PT12	011691
Entered:	10/15/2007 06:27:35	PT12	011691
Closed:	10/15/2007 06:27:35	PT12	011691

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:ANDY / PINNACLE Phone:(800) 432-6533 RPaddr:
 Agency:MWPD DAREA:D7 Squad Area:7J RptDist:1231 Detail

- 06:25:55 CREATE Location:4726 N 42ND ST,MKE Type:1500 Name:ANDY / PINNACLE Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1231 TypeDesc:BURGLAR ALARM LocCross:btwn W COURTLAND AV and W DERBY PL Priority:1 Response:1PO Agency:MWPD LocType:S
- 06:27:35 ADVSED Dispo:AD Comment:CLR STS PANIC ALARM IN ZONE 6, ADVISED MPD DOES NOT RESPOND TO PANIC ALARMS, NFI
- 06:27:36 NOMORE
- 06:27:35 -PREMIS Comment:(none)

Detailed History for Police Call #072780546 As of 10/08/2007 07:38:26

Priority:1 Type:1500 - BURGLAR ALARM

Location:5261 N 29TH ST #4,MKE

LocCross:btwn W VILLARD AV and DEAD END

Created:	10/05/2007 09:51:26	PT07	005138
Entered:	10/05/2007 09:52:58	PT07	005138
Closed:	10/05/2007 09:52:58	PT07	005138

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE ALARM // GLEN Phone:(800) 432-6533 RPaddr:

Agency:MWPD DAREA:D4 Squad Area:4A RptDist:887 Detail

09:51:26 CREATE Location:5261 N 29TH ST #4,MKE Type:1500 Name:PINNACLE ALARM // GLEN Phone:(800) 432-6533
 Dispo:AD DAREA:D4 RptDist:887 TypeDesc:BURGLAR ALARM LocCross:btwn W VILLARD AV and
 DEAD END Priority:1 Response:IPO Agency:MWPD LocType:S

09:52:58 ADVSED Dispo:AD Comment:RES:YUNG PANIC .. ADVISED ,DO NOT RESPOND TO PANIC ALARM

09:52:58 -PREMIS Comment:PPR

09:53:10 INFO Comment:YOUNG RESIDENT

09:53:11 NOMORE

Detailed History for Police Call #072800659 As of 10/08/2007 07:46:24

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4009 W SILVER SPRING DR,MKE
 LocCross:btwn N 40TH ST and N 41ST ST

Created:	10/07/2007 09:58:23	PT09	005234
Entered:	10/07/2007 10:02:06	PT09	005234
Closed:	10/07/2007 10:02:06	PT09	005234

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE/TARA BLUFFARD/OPER JESSICA Phone:(800) 432-6533 RAddr:
 Agency:MWPD DAREA:D4 Squad Area:4A RptDist:747 Detail

- 09:58:23 CREATE Location:4009 W SILVER SPRING DR,MKE Type:1500 Name:PINNACLE/TARA BLUFFARD/OPER JESSICA Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:747 TypeDesc:BURGLAR ALARM LocCross:btwn N 40TH ST and N 41ST ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 10:02:06 ADVSED Dispo:AD Comment:CLLR STATES SHE CALLED & A FEMALE BY NAME OF SHERRY STATED SHE DID NOT KNOW THE CODE & WAS CALLING THE OWNER OF BUSI.ADVISED WE WOULD NOT RESPOND UNLESS IT WAS A CONFIRMED ENTRY OR SECURITY WAS ON SCENE.NFI
- 10:02:07 NOMORE
- 10:02:06 -PREMIS Comment:PPR

Detailed History for Police Call #072750693 As of 10/03/2007 07:36:34

Priority:1 Type:1500 - BURGLAR ALARM
 Location:5030 N.19TH PL,MKE
 LocCross:btwn W FAIRMOUNT AV and W EGGERT PL

Created:	10/02/2007 12:04:02	PT13	003254
Entered:	10/02/2007 12:04:42	PT13	003254
Closed:	10/02/2007 12:04:42	PT13	003254

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE ALARM /OPR FRANK/ HARDING RES Phone:(800) 432-6533 RPaddr:SAME
 Agency:MWPD DAREA:D7 Squad Area:7H RptDist:998 Detail

12:04:02 CREATE Location:5030 N 19TH PL,MKE Type:1500 Name:PINNACLE ALARM /OPR FRANK/ HARDING RES
 RPaddr:SAME Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:998 TypeDesc:BURGLAR ALARM
 LocCross:btwn W FAIRMOUNT AV and W EGGERT PL Priority:1 Response:1PO Agency:MWPD LocType:S

12:04:42 ADVSED Dispo:AD

12:04:43 -PREMIS Comment:PPR

12:05:02 CLARFY Comment:ADV THAT WE DO NOT RESPOND TO PANIC ALARMS

12:05:04 NOMORE

Detailed History for Police Call #072721488 As of 10/01/2007 09:40:35

Priority:1 Type:1500 - BURGLAR ALARM
Location:3945 N 35TH ST,MKE
LocCross:btwn W MELVINA ST and W CAPITOL DR

25
Sept

Created:	09/29/2007 20:08:50	PT19	015407
Entered:	09/29/2007 20:10:33	PT19	015407
Closed:	09/29/2007 20:10:33	PT19	015407

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PINNICAL / OPER-MARK / DEVIN DUKE RESIDENCE Phone:(800) 432-6533 RAddr:
Agency:MWPD DAREA:D7 Squad Area:7E RptDist:1836 Detail

- 20:08:50 CREATE Location:3945 N 35TH ST,MKE Type:1500 Name:PINNICAL / OPER MARK / DEVIN DUKE RESIDENCE Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1836 TypeDesc:BURGLAR ALARM LocCross:btwn W MELVINA ST and W CAPITOL DR Priority:1 Response:1PO Agency:MWPD LocType:S
- 20:10:33 ADVSED Dispo:AD Comment:NOT A VERIFIED ALARM , NFI
- 20:10:34 NOMORE
- 20:10:34 -PREMIS Comment:OCC, PPR

Detailed History for Police Call #072650026 As of 9/25/2007 07:38:13

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4803 N GREEN BAY AV,MKE
 LocCross:btwn W HAMPTON AV and W STARK ST

Created:	09/22/2007 00:12:19	PT19	015407
Entered:	09/22/2007 00:13:15	PT19	015407
Closed:	09/22/2007 00:13:15	PT19	015407

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE SECURITY / OPER 55 / PANDA PHOWDA Phone:(954) 785-5220 RPadr:
 Agency:MWPD DAREA:D7 Squad Area:7H RptDist:1130 Detail

- 00:12:19 CREATE Location:4803 N GREEN BAY AV,MKE Type:1500 Name:PINNACLE SECURITY / OPER 55 / PANDA PHOWDA Phone:(954) 785-5220 Dispo:AD DAREA:D7 RptDist:1130 TypeDesc:BURGLAR ALARM LocCross:btwn W HAMPTON AV and W STARK ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 00:13:15 ADVSED Dispo:AD Comment:NOT A VERIFIED
- 00:13:16 NOMORE
- 00:13:16 -PREMIS Comment:PPR

Detailed History for Police Call #072671550 As of 9/26/2007 08:47:23

Priority:1 Type:1500 - BURGLAR ALARM
 Location:2340 N BOOTH ST,MKE
 LocCross:btwn E NORTH AV and E MEINECKE AV

Created:	09/24/2007 19:05:46	PT16	011079
Entered:	09/24/2007 19:06:37	PT16	011079
Closed:	09/24/2007 19:06:37	PT16	011079

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PENNICAL ALARM / OP CRYSTAL / RESDI ROGERS Phone:(800) 432-6533 RAddr:
 Agency:MWPD DAREA:D5 Squad Area:5E RptDist:3493 Detail

- 19:05:46 CREATE Location:2340 N BOOTH ST,MKE Type:1500 Name:PENNICAL ALARM / OP CRYSTAL / RESDI ROGERS Phone:(800) 432-6533 Dispo:AD DAREA:D5 RptDist:3493 TypeDesc:BURGLAR ALARM LocCross:btwn E NORTH AV and E MEINECKE AV Priority:1 Response:1PO Agency:MWPD LocType:S
- 19:06:37 ADVSED Dispo:AD Comment:PANIC ALARM FROM A RESDI, NO SQD SENT, HAD NFI
- 19:06:38 NOMORE
- 19:06:37 -PREMIS Comment:PPR

Detailed History for Police Call #072670363 As of 9/26/2007 08:46:39

Priority:1 Type:1500 - BURGLAR ALARM

Location:5030 N 19TH PL,MKE

LocCross:btwn W FAIRMOUNT AV and W EGGERT PL

Created:	09/24/2007 07:50:54	PT05	012737
Entered:	09/24/2007 07:52:05	PT05	012737
Closed:	09/24/2007 07:52:05	PT05	012737

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE SEC.:OPER JANET Phone:(800) 432-6533 RPaddr:RES.:HARDING

Agency:MWPD DAREA:D7 Squad Area:7H RptDist:998 Detail

- 07:50:54 CREATE Location:5030 N 19TH PL,MKE Type:1500 Name:PINNACLE SEC.:OPER JANET RPaddr:RES.:HARDING Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:998 TypeDesc:BURGLAR ALARM LocCross:btwn W FAIRMOUNT AV and W EGGERT PL Priority:1 Response:1PO Agency:MWPD LocType:S
- 07:52:05 ADVSED Dispo:AD Comment:CALLED IN AS A PANIC ALARM, OPER ADVISED THERE TYPE OF ALARMS ARE ILLEGAL IN THE CITY OF MILWAUKEE
- 07:52:05 -PREMIS Comment:PPR
- 07:52:11 NOMORE

Detailed History for Police Call #072610960 As of 9/19/2007 07:45:18

Priority:1 Type:1500 - BURGLAR ALARM

Location:4850 N 19TH PL,MKE

LocCross:btwn W HAMPTON AV and W STARK ST

Created:	09/18/2007 14:22:00	PT19	013850
Entered:	09/18/2007 14:23:05	PT19	013850
Closed:	09/18/2007 14:23:05	PT19	013850

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE ALARM/OP DARREN/RESD/STEFFERSON Phone:(800) 432-6533 RPaddr:

Agency:MWPD DAREA:D7 Squad Area:7H RptDist:1132 Detail

- 14:22:00 CREATE Location:4850 N 19TH PL,MKE Type:1500 Name:PINNACLE ALARM/OP DARREN/RESD/STEFFERSON Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1132 TypeDesc:BURGLAR ALARM LocCross:btwn W HAMPTON AV and W STARK ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 14:23:05 ADVSED Dispo:AD Comment:BCK DOOR ALARM ,ALARM NOT VERIFIED,,ADV CLR NO SQD WILL RESPOND UNTIL THE ALARM IS VERIFIED NFI
- 14:23:06 NOMORE
- 14:23:05 -PREMIS Comment:PPR

Detailed History for Police Call #072570599 As of 9/17/2007 07:37:49

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4917 W ROHR AV,MKE
 LocCross:btwn N 49TH ST and N 50TH ST
 Info:ROBERT LAWSON RES

Created:	09/14/2007 10:05:15	PT01	006591
Entered:	09/14/2007 10:07:01	PT01	006591
Closed:	09/14/2007-10:07:01	PT01	006591

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:TOM/SAE/PINACLE ALARM Phone:(800) 432-6533 RPadr:
 Agency:MWPD DAREA:D4 Squad Area:4B RptDist:925 Detail

10:05:15 CREATE Location:4917 W ROHR AV,MKE Type:1500 Info:ROBERT LAWSON RES Name:TOM/SAE/PINACLE ALARM Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:925 TypeDesc:BURGLAR ALARM LocCross:btwn N 49TH ST and N 50TH ST Priority:1 Response:1PO Agency:MWPD LocType:S

10:07:01 ADVSED Dispo:AD Comment:UNVERIFIED BURGLAR ALARM AT LOCATION-WILL CALL BACK WHEN VERIFIED

10:07:03 NOMORE

10:07:01 -PREMIS Comment:PPR

Detailed History for Police Call #072560378 As of 9/14/2007 08:30:30

Priority:1 Type:1500 - BURGLAR ALARM

Location:6019 W LEON TR,MKE

LocCross:btwn N 60TH ST and W BALDWIN ST

Created:	09/13/2007 08:17:57	PT01	006591
Entered:	09/13/2007 08:21:35	PT01	006591
Closed:	09/13/2007 08:21:35	PT01	006591

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:SAE/PINACLE Phone:(800) 432-6533 RPaddr:

Agency:MWPD DAREA:D7 Squad Area:7K RptDist:1389 Detail

- 08:17:57 CREATE Location:6019 W LEON TR,MKE Type:1500 Name:SAE/PINACLE Phone:(800) 432-6533 Dispo:AD
DAREA:D7 RptDist:1389 TypeDesc:BURGLAR ALARM LocCross:btwn N 60TH ST and W BALDWIN ST
Priority:1 Response:1PO Agency:MWPD LocType:S
- 08:21:35 ADVSED Dispo:AD Comment:UNVERIFIED ALARM AT LOCATION
- 08:21:35 -PREMIS Comment:(none)
- 08:21:50 CLARFY Comment:WILL CALL BACK IF/WHEN VERIFIED
- 08:21:52 NOMORE

Detailed History for Police Call #072560596 As of 9/14/2007 08:30:47

Priority:1 Type:1500 - BURGLAR ALARM
Location:3526 N 22ND ST,MKE
LocCross:btwn W KEEFE AV and W FINN PL

Created:	09/13/2007 11:02:37	PT19	013850
Entered:	09/13/2007 11:05:22	PT19	013850
Closed:	09/13/2007 11:05:22	PT19	013850

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PINNACLE/OP NADINE/RES /LENARD MOODY Phone:(800) 432-6533 RPaddr:
Agency:MWPD DAREA:D7 Squad Area:7C RptDist:2101 Detail

- 11:02:37 CREATE Location:3526 N 22ND ST,MKE Type:1500 Name:PINNACLE/OP NADINE/RES /LENARD MOODY Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:2101 TypeDesc:BURGLAR ALARM LocCross:btwn W KEEFE AV and W FINN PL Priority:1 Response:IPO Agency:MWPD LocType:S
- 11:05:22 ADVSED Dispo:AD Comment:/ ADV CLR THAT UNTIL ALARM IS VERIFIED NO SQD WILL RESPOND NFI
- 11:05:23 NOMORE
- 11:05:22 -PREMIS Comment:PPR

Detailed History for Police Call #072561321 As of 9/14/2007 08:31:35

Priority:1 Type:1500 - BURGLAR ALARM
Location:4119 W HAMPTON AV,MKE
LocCross:btwn N 41ST ST and N 42ND ST

Created:	09/13/2007 18:30:05	PT12	017857
Entered:	09/13/2007 18:31:38	PT12	017857
Closed:	09/13/2007 18:31:38	PT12	017857

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:WILLIAM/PENNICAL ALARMS/RES/KISHA JORDON Phone:(800) 432-6533 RPaddr:
Agency:MWPD DAREA:D7 Squad Area:7J RptDist:1231 Detail

- 18:30:05 CREATE Location:4119 W HAMPTON AV,MKE Type:1500 Name:WILLIAM/PENNICAL ALARMS/RES/KISHA JORDON Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1231 TypeDesc:BURGLAR ALARM LocCross:btwn N 41ST ST and N 42ND ST Priority:1 Response:IPO Agency:MWPD LocType:S
- 18:31:38 ADVSED Dispo:AD Comment:CLLR STS THAT NO SECURITY IS ON SCENE, NOT REPRODICEABLE BY AUDIO OR VIDEO, AD CLLR NO SQD WOULD BE SENT AT THIS TIME NOT VERIFIED, COMING FROM THE GARAGE DOOR
- 18:31:39 NOMORE
- 18:31:38 -PREMIS Comment:(none)

Detailed History for Police Call #072550349 As of 9/13/2007 07:21:13

Priority:1 Type:1500 - BURGLAR ALARM

Location:5695 N 37TH ST,MKE

LocCross:btwn W SILVER SPRING DR and W THURSTON AV

Created:	09/12/2007 07:50:50	PT04	006826
Entered:	09/12/2007 07:52:10	PT04	006826
Closed:	09/12/2007 07:52:10	PT04	006826

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE/ OPR #NICOLE Phone:(800) 432-6533 RPaddr:

Agency:MWPD DAREA:D4 Squad Area:4A RptDist:676 Detail

- 07:50:50 CREATE Location:5695 N 37TH ST,MKE Type:1500 Name:PINNACLE/ OPR #NICOLE Phone:(800)-432-6533 Dispo:AD DAREA:D4 RptDist:676 TypeDesc:BURGLAR ALARM LocCross:btwn W SILVER SPRING DR and W THURSTON AV Priority:1 Response:1PO Agency:MWPD LocType:S
- 07:52:10 ADVSED Dispo:AD Comment:CLLR REPORTING PANIC ALARM... WAS ADVISED MPD DOES NOT RESPOND..
- 07:52:11 NOMORE
- 07:52:08 -PREMIS Comment:(none)

Detailed History for Police Call #072550443 As of 9/13/2007 07:21:21

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4533 N 42ND ST,MKE
 LocCross:btwn W RUBY AV and W GLENDALE AV
 Info:WINFREY RESIDENT

Created:	09/12/2007 08:45:21	PT07	005138
Entered:	09/12/2007 08:46:36	PT07	005138
Closed:	09/12/2007.08:46:36	PT07	005138

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE #GLENN Phone:(800) 432-6533 RPaddr:
 Agency:MWPD DAREA:D7 Squad Area:7J RptDist:1380 Detail

08:45:21 CREATE Location:4533 N 42ND ST,MKE Type:1500 Info:WINFREY RESIDENT Name:PINNACLE #GLENN Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1380 TypeDesc:BURGLAR ALARM LocCross:btwn W RUBY AV and W GLENDALE AV Priority:1 Response:1PO Agency:MWPD LocType:S

08:46:36 ADVSED Dispo:AD Comment:ALARM NOT VERIFIED ..ADVISED NO POLICE RESPONSE

08:46:38 NOMORE

08:46:36 -PREMIS Comment:(none)

Detailed History for Police Call #072540659 As of 9/12/2007 08:21:53

Priority:1 Type:1500 - BURGLAR ALARM
Location:4735 N 42ND ST,MKE
LocCross:btwn W COURTLAND AV and W DERBY PL

Created:	09/11/2007 11:43:34	PT13	003254
Entered:	09/11/2007 11:44:20	PT13	003254
Closed:	09/11/2007 11:44:20	PT13	003254

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PINNACLE ALARMS/OPR GENAY/WARD RES Phone:(800) 432-6533 RAddr:SAME
Agency:MWPD DAREA:D7 Squad Area:7J RptDist:1281 Detail

11:43:34 CREATE Location:4735 N 42ND ST,MKE Type:1500 Name:PINNACLE ALARMS/OPR GENAY/WARD RES
RAddr:SAME Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1281 TypeDesc:BURGLAR ALARM
LocCross:btwn W COURTLAND AV and W DERBY PL Priority:1 Response:1PO Agency:MWPD LocType:S

11:44:20 ADVSED Dispo:AD

11:44:20 -PREMIS Comment:(none)

11:44:37 CLARFY Comment:ALARM NOT VERIFIED, ADV WE RESPOND TO VERIFIED ALARM

11:44:52 NOMORE

Detailed History for Police Call #072500477 As of 9/10/2007 08:50:44

Priority:1 Type:1500 - BURGLAR ALARM
Location:3008 W CARMEN AV,MKE
LocCross:btwn N 29TH ST and N TEUTONIA AV
Info:ROSEMARY YOUNG RESD

Created:	09/07/2007 08:52:18	PT16	012981
Entered:	09/07/2007 08:53:50	PT16	012981
Closed:	09/07/2007 08:53:50	PT16	012981

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PENICALE SECURITY / OP MANNY Phone: RPaddr:
Agency:MWPD DAREA:D4 Squad Area:4A RptDist:607 Detail

- 08:52:18 CREATE Location:3008 W CARMEN AV,MKE Type:1500 Info:ROSEMARY YOUNG RESD Name:PENICALE SECURITY / OP MANNY Dispo:AD DAREA:D4 RptDist:607 TypeDesc:BURGLAR ALARM LocCross:btwn N 29TH ST and N TEUTONIA AV Priority:1 Response:1PO Agency:MWPD LocType:S
- 08:53:50 ADVSED Dispo:AD Comment:ALARM COMAOPNT CALLING BACK W/ 1 TRIP AT THE BACK DOOR - CUSTOMER WAS REQ A SQD TO BE SENT ALARM COMPANY ADVISED AGAIN
- 08:53:50 -PREMIS Comment:PPR
- 08:53:54 NOMORE

Detailed History for Police Call #072520336 As of 9/10/2007 08:54:19

Priority:1 Type:1500 - BURGLAR ALARM
Location:9459 W TERRA CT,MKE
LocCross:btwn N 94TH ST and DEAD END

Created:	09/09/2007 02:51:54	PT20	015407
Entered:	09/09/2007 02:52:45	PT20	015407
Closed:	09/09/2007 02:52:45	PT20	015407

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PINNACLE ALARMS, OPER CARRY / MAT GRACIE RESIDENCE Phone:(800) 432-6533
RPaddr:

Agency:MWPD DAREA:D4 Squad Area:4I RptDist:86 Detail

-
- 02:51:54 CREATE Location:9459 W TERRA CT,MKE Type:1500 Name:PINNACLE ALARMS, OPER CARRY / MAT GRACIE RESIDENCE Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:86 TypeDesc:BURGLAR ALARM LocCross:btwn N 94TH ST and DEAD END Priority:1 Response:1PO Agency:MWPD LocType:S
 - 02:52:45 ADVSED Dispo:AD Comment:NOT A VERIFIED , NFI
 - 02:52:46 NOMORE
 - 02:52:45 -PREMIS Comment:PPR

Detailed History for Police Call #072520839 As of 9/10/2007 08:54:46

Priority:1 Type:1500 - BURGLAR ALARM
 Location:6109 W FOND DU LAC AV,MKE
 LocCross:btwn N 60TH ST and W BALDWIN ST

Created:	09/09/2007 12:46:33	PT19	013850
Entered:	09/09/2007 12:48:01	PT19	013850
Closed:	09/09/2007 12:48:01	PT19	013850

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PENNACLE/OP JESSICA/BUS/AGAPE LOVE Phone:(414) 462-9935 RAddr:
 Agency:MWPD DAREA:D7 Squad Area:7K RptDist:1413 Detail

- 12:46:33 CREATE Location:6109 W FOND DU LAC AV,MKE Type:1500 Name:PENNACLE/OP JESSICA/BUS/AGAPE LOVE Phone:(414) 462-9935 Dispo:AD DAREA:D7 RptDist:1413 TypeDesc:BURGLAR ALARM LocCross:btwn N 60TH ST and W BALDWIN ST Priority:1 Response:1PO Agency:MWPD LocType:S
- 12:48:01 ADVSED Dispo:AD Comment:CLR REPORTING NONVERIFIED ALARM,,ADV CLR UNTIL ALARM HAS BEEN VERIFIED NO SQD WILL RESPOND NFI
- 12:48:02 NOMORE
- 12:48:01 -PREMIS Comment:(none)
- 12:51:15 INFO Location:6109 W FOND DU LAC AV,MKE LocCross:btwn N 60TH ST and W BALDWIN ST Comment:ALARM CO CALLING BACK...KEYHOLDER STATED THIS WAS A FALSE ALARM

Detailed History for Police Call #072500467 As of 9/10/2007 08:50:37

Priority:1 Type:1500 - BURGLAR ALARM
Location:3008 W CARMEN AV,MKE
LocCross:btwn N 29TH ST and N TEUTONIA AV
Info:ROSEMARY YOUNG RESD

Created:	09/07/2007 08:42:30	PT16	012981
Entered:	09/07/2007 08:43:36	PT16	012981
Closed:	09/07/2007-08:43:36	PT16	012981

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PENICALE SECURITY / OP MANNING Phone:(800) 432-6533 RAddr:
Agency:MWPD DAREA:D4 Squad Area:4A RptDist:607 Detail

- 08:42:30 CREATE Location:3008 W CARMEN AV,MKE Type:1500 Info:ROSEMARY YOUNG RESD Name:PENICALE SECURITY / OP MANNING Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:607 TypeDesc:BURGLAR ALARM LocCross:btwn N 29TH ST and N TEUTONIA AV Priority:1 Response:1PO Agency:MWPD LocType:S
- 08:43:36 ADVSED Dispo:AD Comment:1 TRIP AT THE RESD / ALARM COMPANY ADVISED OF PROCEDURE W/NON VERFIED ALARMS
- 08:43:37 NOMORE
- 08:43:36 -PREMIS Comment:(none)

Detailed History for Police Call #072490830 As of 9/07/2007 08:11:59

Priority:1 Type:1500 - BURGLAR ALARM
Location:4062 N 67TH ST,MKE
LocCross:btwn W CAPITOL DR and W FIEBRANTZ AV

Created:	09/06/2007 12:44:22	PT18	015408
Entered:	09/06/2007 12:46:18	PT18	015408
Closed:	09/06/2007 12:46:18	PT18	015408

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PINNACLE ALARMS..OPER LENETTE...RESD CHRISTINE MOORE Phone:(800) 432-6533
RAddr:
Agency:MWPD DAREA:D7 Squad Area:7K RptDist:1755 Detail

- 12:44:22 CREATE Location:4062 N 67TH ST,MKE Type:1500 Name:PINNACLE ALARMS..OPER LENETTE...RESD CHRISTINE MOORE Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1755
TypeDesc:BURGLAR ALARM LocCross:btwn W CAPITOL DR and W FIEBRANTZ AV Priority:1
Response:1PO Agency:MWPD LocType:S
- 12:46:18 ADVSED Dispo:AD Comment:NON VERIFIED ALARM..CLLR WAS ADVISED THAT SQD WILL NOT BE RESPONDING TO NON VERIFIED ALARM...NFI
- 12:46:19 NOMORE
- 12:46:18 -PREMIS Comment:(none)

Detailed History for Police Call #072480325 As of 9/06/2007 07:47:50

Priority:1 Type:1500 - BURGLAR ALARM
 Location:2974 N RICHARDS ST,MKE
 LocCross:btwn E LOCUST ST and E CHAMBERS ST

Created:	09/05/2007 07:09:33	PT12	011691
Entered:	09/05/2007 07:11:11	PT12	011691
Closed:	09/05/2007 07:11:11	PT12	011691

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:JESSICA / PINNACLE Phone:(800) 432-6533 RAddr:
 Agency:MWPD DAREA:D5 Squad Area:5H RptDist:2781 Detail

-
- 07:09:33 CREATE Location:2974 N RICHARDS ST,MKE Type:1500 Name:JESSICA / PINNACLE Phone:(800) 432-6533 Dispo:AD DAREA:D5 RptDist:2781 TypeDesc:BURGLAR ALARM LocCross:btwn E LOCUST ST and E CHAMBERS ST Priority:1 Response:1P0 Agency:MWPD LocType:S
 - 07:11:11 ADVSED Dispo:AD Comment:ALARM COMING FROM FRONT DOOR, ADVISED SQD WOULD NOT BE GOING WITHOUT A CONFIRMED ENTRY, NFI
 - 07:11:12 NOMORE
 - 07:11:11 -PREMIS Comment:PPR

Detailed History for Police Call #072480341 As of 9/06/2007 07:47:59

Priority:1 Type:1500 - BURGLAR ALARM
Location:4009 W SILVER SPRING DR,MKE
LocCross:btwn N 40TH ST and N 41ST ST

Created:	09/05/2007 07:30:04	PT09	005234
Entered:	09/05/2007 07:31:39	PT09	005234
Closed:	09/05/2007 07:31:39	PT09	005234

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:TINNACLE/OPER JENAY Phone:(800) 432-6533 RAddr:
Agency:MWPD DAREA:D4 Squad Area:4A RptDist:747 Detail

-
- 07:30:04 CREATE Location:4009 W SILVER SPRING DR.MKE Type:1500 Name:TINNACLE/OPER JENAY Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:747 TypeDesc:BURGLAR ALARM LocCross:btwn N 40TH ST and N 41ST ST Priority:1 Response:1PO Agency:MWPD LocType:S
 - 07:31:39 ADVSED Dispo:AD Comment:ACCOUNT DOES NOT SHOW NAME OF BUSI.UNCONFIRMED & NO SECURITY ON SCENE.ADVISED.
 - 07:31:40 NOMORE
 - 07:31:39 -PREMIS Comment:(none)

Detailed History for Police Call #072480412 As of 9/06/2007 07:48:08

Priority:1 Type:1500 - BURGLAR ALARM
 Location:2554 N 48TH ST,MKE
 LocCross:btwn W WRIGHT ST and W CLARKE ST

Created:	09/05/2007 08:35:30	PT05	012737
Entered:	09/05/2007 08:36:54	PT05	012737
Closed:	09/05/2007 08:36:54	PT05	012737

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE ALARM..OPER #FRANK Phone:(800) 432-6533 RAddr:RES..CAGE, STEVE
 Agency:MWPD DAREA:D3 Squad Area:3I RptDist:3362 Detail

-
- 08:35:30 CREATE Location:2554 N 48TH ST,MKE Type:1500 Name:PINNACLE ALARM..OPER #FRANK
 RAddr:RES..CAGE, STEVE Phone:(800) 432-6533 Dispo:AD DAREA:D3 RptDist:3362
 TypeDesc:BURGLAR ALARM LocCross:btwn W WRIGHT ST and W CLARKE ST Priority:1
 Response:1PO Agency:MWPD LocType:S
 - 08:36:54 ADVSED Dispo:AD Comment:ALARM NOT VERIFIED, OPER ADVISED MPD WOULD NOT RESPOND AT THIS
 TIME
 - 08:36:55 NOMORE
 - 08:36:54 -PREMIS Comment:(none)

Detailed History for Police Call #072481376 As of 9/06/2007 07:48:28

Priority:1 Type:1500 - BURGLAR ALARM
 Location:5656 N 97TH ST,MKE
 LocCross:btwn W REICHERT PL and W THURSTON AV

Created:	09/05/2007 18:27:51	PT05	012987
Entered:	09/05/2007 18:28:35	PT05	012987
Closed:	09/05/2007 18:28:35	PT05	012987

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:MIKE--PENACLE ALARM--MARGRET REAGAN Phone:(800) 432-6533 RAddr:
 Agency:MWPD DAREA:D4 Squad Area:4E RptDist:711 Detail

-
- 18:27:51 CREATE Location:5656 N 97TH ST,MKE Type:1500 Name:MIKE--PENACLE ALARM--MARGRET REAGAN
 Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:711 TypeDesc:BURGLAR ALARM
 LocCross:btwn W REICHERT PL and W THURSTON AV Priority:1 Response:1PO Agency:MWPD
 LocType:S
 - 18:28:35 ADVSED Dispo:AD Comment:ALARM IS UNVERIFIED,,ADV WE ARE NOT RESPONDING
 - 18:28:36 NOMORE
 - 18:28:35 -PREMIS Comment:PPR

Detailed History for Police Call #072461243 As of 9/04/2007 08:11:05

Priority:1 Type:1500 - BURGLAR ALARM
 Location:5016 N 50TH ST,MKE
 LocCross:btwn W FAIRMOUNT AV and W EGGERT PL
 Info:RESD - BOYD

Created:	09/03/2007 16:29:49	PT16	012981
Entered:	09/03/2007 16:30:42	PT16	012981
Closed:	09/03/2007 16:30:42	PT16	012981

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PENJHICLLE SECURITY OP JONATHAN Phone:(954) 785-5220 RAddr:
 Agency:MWPD DAREA:D7 Squad Area:7J RptDist:1015 Detail

16:29:49 CREATE Location:5016 N 50TH ST,MKE Type:1500 Info:RESD - BOYD Name:PENJHICLLE SECURITY OP JONATHAN Phone:(954) 785-5220 Dispo:AD DAREA:D7 RptDist:1015 TypeDesc:BURGLAR ALARM LocCross:btwn W FAIRMOUNT AV and W EGGERT PL Priority:1 Response:1PO Agency:MWPD LocType:S

16:30:42 ADVSED Dispo:AD Comment:1 TRIP PANIC ALARM // ALARM COMPANY ADVISED

16:30:43 NOMORE

16:30:42 -PREMIS Comment:PPR

Detailed History for Police Call #072461002 As of 9/04/2007 08:10:05

Priority:1 Type:1500 - BURGLAR ALARM
Location:5417 N LONG ISLAND DR,MKE
LocCross:btwn W CUSTER AV and W NEIL PL

Pinnack

Created:	09/03/2007 13:49:06	PT09	005234
Entered:	09/03/2007 13:51:07	PT09	005234
Closed:	09/03/2007 13:51:07	PT09	005234

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:TINNACOE SECURITY/WILLIAMS RESD/OPER ELIJAH Phone:(800) 432-6533 RPaddr:
Agency:MWPD DAREA:D4 Squad Area:4A RptDist:842 Detail

- 13:49:06 CREATE Location:5417 N LONG ISLAND DR,MKE Type:1500 Name:TINNACOE SECURITY/WILLIAMS RESD/OPER ELIJAH Phone:(800) 432-6533 Dispo:AD DAREA:D4 RptDist:842 TypeDesc:BURGLAR ALARM LocCross:btwn W CUSTER AV and W NEIL PL Priority:1 Response:IPO Agency:MWPD LocType:S
- 13:51:07 ADVSED Dispo:AD Comment:UNCONFIRMED ENTRY,SOMEONE ON SCENE W/OUT A PASS CODE.CLLR WAS ADVISED.NFI
- 13:51:07 -PREMIS Comment:(none)
- 13:51:12 NOMORE

Detailed History for Police Call #072460229 As of 9/04/2007 08:08:21

Priority:1 Type:1500 - BURGLAR ALARM
 Location:3871 N 87TH ST,MKE
 LocCross:btwn W VIENNA AV and W MELVINA ST

Created:	09/03/2007 01:46:21	PT17	015004
Entered:	09/03/2007 01:46:57	PT17	015004
Closed:	09/03/2007 01:46:57	PT17	015004

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PENTICAL ALARM Phone: RPaddr:

Agency:MWPD DAREA:D7 Squad Area:7G RptDist:1971 Detail

-
- 01:46:21 CREATE Location:3871 N 87TH ST,MKE Type:1500 Name:PENTICAL ALARM Dispo:AD DAREA:D7 RptDist:1971
 TypeDesc:BURGLAR ALARM LocCross:btwn W VIENNA AV and W MELVINA ST Priority:1 Response:1PO
 Agency:MWPD LocType:S
 - 01:46:57 ADVSED Dispo:AD Comment:ALARM NOT VERIFIED,,NFI
 - 01:46:58 NOMORE
 - 01:46:57 -PREMIS Comment:(none)

Detailed History for Police Call #072440737 As of 9/03/2007 07:57:52

Priority:1 Type:1500 - BURGLAR ALARM
Location:2903 N 36TH ST,MKE
LocCross:btwn W LOCUST ST and W CHAMBERS ST

Created:	09/01/2007 10:25:12	PT14	015026
Entered:	09/01/2007 10:25:51	PT14	015026
Closed:	09/01/2007 10:25:51	PT14	015026

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PENICOLE Phone:(800) 432-6533 RPaddr:
Agency:MWPD DAREA:D7 Squad Area:7B RptDist:2823 Detail

- 10:25:12 CREATE Location:2903 N 36TH ST,MKE Type:1500 Name:PENICOLE Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:2823 TypeDesc:BURGLAR ALARM LocCross:btwn W LOCUST ST and W CHAMBERS ST Priority:1 Response:IPO Agency:MWPD LocType:S
- 10:25:51 ADVSED Dispo:AD Comment:NOT A VERIFIED ALARM
- 10:25:52 NOMORE
- 10:25:51 -PREMIS Comment:PPR

Detailed History for Police Call #072420755 As of 8/31/2007 10:54:24

Priority:1 Type:1500 - BURGLAR ALARM
 Location:6342 W FOND DU LAC AV,MKE
 LocCross:btwn W BALDWIN ST and W ARMITAGE AV

Created:	08/30/2007 11:35:05	PT19	013850
Entered:	08/30/2007 11:36:07	PT19	013850
Closed:	08/30/2007 11:36:07	PT19	013850

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PENACLE/OP QUE /RESD/MARVIN MCKAY Phone:(800) 432-6533 RAddr:
 Agency:MWPD DAREA:D7 Squad Area:7K RptDist:1346 Detail

- 11:35:05 CREATE Location:6342 W FOND DU LAC AV,MKE Type:1500 Name:PENACLE/OP QUE /RESD/MARVIN MCKAY Phone:(800) 432-6533 Dispo:AD DAREA:D7 RptDist:1346 TypeDesc:BURGLAR ALARM LocCross:btwn W BALDWIN ST and W ARMITAGE AV Priority:1 Response:IPO Agency:MWPD LocType:S
- 11:36:07 ADVSED Dispo:AD Comment:REQ SQD TO LOC FOR BURG ALARM//ADV NO SQD WILL BE SENT ALARM IS NOT VERIFIED NFI
- 11:36:08 NOMORE
- 11:36:08 -PREMIS Comment:(none)

Save all ¹⁸ May

Pinnacles

6-12-01

Mailed

THIS stack ~~is~~ TO leak
BEHNS AS SAI call
in most of these -
she will take steps
to stop this.

Att'd

Detailed History for Police Call #071280551 As of 5/09/2007 07:57:27

Priority:1 Type:1500 - BURGLAR ALARM

Location:5164 N 71ST ST,MKE

LocCross:btwn W LANCASTER AV and W VILLARD AV

Created:	05/08/2007 09:47:32	PT11	004059
Entered:	05/08/2007 09:49:34	PT11	004059
Closed:	05/08/2007 09:49:34	PT11	004059

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:PINNACLE ALARM/ OP SHANA/ LINDA SIKORSKI Phone:(954) 785-5220 RAddr:

Agency:MWPD DAREA:D7 Squad Area:7K RptDist:987 Detail

-
- 09:47:32 CREATE Location:5164 N 71ST ST,MKE Type:1500 Name:PINNACLE ALARM/ OP SHANA/ LINDA SIKORSKI Phone:(954) 785-5220 Dispo:AD DAREA:D7 RptDist:987 TypeDesc:BURGLAR ALARM LocCross:btwn W LANCASTER AV and W VILLARD AV Priority:1 Response:1PO Agency:MWPD LocType:S
 - 09:49:34 ADVSED Dispo:AD Comment:CALLER ADVISED NON VERIFIED ALARM
 - 09:49:35 NOMORE
 - 09:49:34 -PREMIS Comment:PPR

File

(18)

Detailed History for Police Call #071220004 As of 5/04/2007 09:47:54

Priority:1 Type:1500 - BURGLAR ALARM
 Location:5709 N 93RD ST,MKE
 LocCross:btwn W THURSTON AV and W CARMEN AV
 Info:ISMALE// PENTICAL

Created:	05/02/2007 00:01:23	PT17	015004
Entered:	05/02/2007 00:02:24	PT17	015004
Closed:	05/02/2007 00:02:24	PT17	015004

Ctd

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:Unknown Phone:(800) 432-6533 RPaddr:
 Agency:MWPD DAREA:D4 Squad Area:4E RptDist:664 Detail

00:01:23 CREATE Location:5709 N 93RD ST,MKE Type:1500 Info:ISMALE// PENTICAL Phone:(800) 432-6533
 Dispo:AD DAREA:D4 RptDist:664 TypeDesc:BURGLAR ALARM LocCross:btwn W
 THURSTON AV and W CARMEN AV Priority:1 Response:1PO Agency:MWPD LocType:S
 00:02:24 ADVSED Dispo:AD Comment:ENTRY DOOR ,, NO ONE ON SCENE,,NFI
 00:02:25 NOMORE
 00:02:24 -PREMIS Comment:(none)

Call Pinnacle

Detailed History for Police Call #071270427 As of 5/07/2007 09:15:51

Priority:1 Type:1500 - BURGLAR ALARM
Location:5709 N 93RD ST,MKE
LocCross:btwn W THURSTON AV and W CARMEN AV

*P.A.O.
McCarthy
2*

Created:	05/07/2007 09:08:33	PT12	012983
Entered:	05/07/2007 09:09:17	PT12	012983
Closed:	05/07/2007 09:09:17	PT12	012983

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
Name:PINNACLE ALARMS/JAONNA/SCHUMANN/RESD Phone:(800) 432-6533 RAddr:
Agency:MWPD DAREA:D4 Squad Area:4E RptDist:664 Detail

09:08:33 CREATE 012983/PT12 Location:5709 N 93RD ST,MKE Type:1500 Name:PINNACLE
ALARMS/JAONNA/SCHUMANN/RESD Phone:(800) 432-6533 Dispo:AD DAREA:D4
RptDist:664 TypeDesc:BURGLAR ALARM LocCross:btwn W THURSTON AV and W
CARMEN AV Priority:1 Response:1PO Agency:MWPD LocType:S

09:09:17 ADVSED Dispo:AD Comment:BURGLAR/ADV OF VERIFICATION//NFI

09:09:17 -PREMIS Comment:PPR

09:09:19 NOMORE

*att***Detailed History for Police Call #071250650 As of 5/07/2007 11:13:44**

Priority:1 Type:1500 - BURGLAR ALARM
 Location:6682 N 60TH ST,MKE
 LocCross:btwn W MILL RD and W GREEN TREE RD
 Info:RESIDENT/BELL

Created:	05/05/2007 10:29:59	PT15	008468
Entered:	05/05/2007 10:31:55	PT15	008468
Closed:	05/05/2007 10:31:55	PT15	008468

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:PINNACLE/OPER DONNA Phone:800-432-6533 RPadr:
 Agency:MWPD DAREA:D4 Squad Area:4H RptDist:307 Detail

10:29:59 CREATE Location:6682 N 60TH ST,MKE Type:1500 Info:RESIDENT/BELL Name:PINNACLE/OPER DONNA Phone:800-432-6533 Dispo:AD DAREA:D4 RptDist:307 TypeDesc:BURGLAR ALARM LocCross:btwn W MILL RD and W GREEN TREE RD Priority:1 Response:1PO Agency:MWPD LocType:S

10:31:55 ADVSED Dispo:AD Comment:WILL NOT BE RESPONDING. NO ONE ON SCENE. NO VERIFICATION.

10:31:55 -PREMIS Comment:PPR

10:31:56 NOMORE

Detailed History for Police Call #071510109 As of 6/01/2007 07:32:57

Priority:1 Type:1500 - BURGLAR ALARM
 Location:4723 W CENTER ST,MKE
 LocCross:btwn N 47TH ST and N 48TH ST

Created:	05/31/2007 01:49:51	PT03	017318
Entered:	05/31/2007 01:50:25	PT03	017318
Closed:	05/31/2007 01:50:25	PT03	017318

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM
 Name:ISMAEL-PINNALCE //RES// Phone:(800) 432-6533 RPaddr:
 Agency:MWPD DAREA:D3 Squad Area:3I RptDist:3231 Detail

-
- 01:49:51 CREATE Location:4723 W CENTER ST,MKE Type:1500 Name:ISMAEL-PINNALCE //RES// Phone:
 (800) 432-6533 Dispo:AD DAREA:D3 RptDist:3231 TypeDesc:BURGLAR ALARM
 LocCross:btwn N 47TH ST and N 48TH ST Priority:1 Response:1PO Agency:MWPD
 LocType:S
 - 01:50:25 ADVSED Dispo:AD
 - 01:50:25 -PREMIS Comment:PPR
 - 01:51:26 INFO Comment:2ND CALL FROM PINNACLE ADV THAT WE RESPOND TO VERIFIED
 ALRMS//CLR STS THERE WAS NO ONE CONTACTED AT PREMISE TO VERIFY IF
 THERE HAS BEEN ANY ENTRY NFL....
 - 01:52:08 INFO Comment:REL CALL //071510053
 - 01:52:09 NOMORE

Detailed History for Police Call #071510053 As of 6/01/2007 07:32:44

Priority:1 Type:1500 - BURGLAR ALARM

Location:4723 W CENTER ST,MKE

LocCross:btwn N 47TH ST and N 48TH ST

Created:	05/31/2007 00:47:27	PT03	017318
Entered:	05/31/2007 00:48:34	PT03	017318
Closed:	05/31/2007 00:48:34	PT03	017318

PrimeUnit: Dispo:AD Type:1500 - BURGLAR ALARM

Name:SHARMAYNE-PINNACLE//RES// Phone:18004326533 RPaddr:

Agency:MWPD DAREA:D3 Squad Area:3I RptDist:3231 Detail

- 00:47:27 CREATE Location:4723 W CENTER ST,MKE Type:1500 Name:SHARMAYNE-PINNACLE//RES//
Phone:18004326533 Dispo:AD DAREA:D3 RptDist:3231 TypeDesc:BURGLAR ALARM
LocCross:btwn N 47TH ST and N 48TH ST Priority:1 Response:IPO Agency:MWPD
LocType:S
- 00:48:34 ADVSED Dispo:AD
- 00:48:34 -PREMIS Comment:(none)
- 00:49:45 INFO Comment:ALRM STS AUDIBLE RES/BUGLAR ALRM //NO VERICATION OF ENTRY
ONSCENE CLR STS NO ANSWER //ADV WE RESPOND TO VERIFIED BURGLAR
ALRMS NFI...
- 00:49:45 NOMORE

Automatically move messages from a certain person

1. Select a message from the person whose messages you want to automatically move.
2. On the **Tools** menu, click **Organize**.
3. In the second bulleted item, click the options you want. To choose a folder, click the arrow next to the **Into** list.
4. Click **Create**.

Note To create more complex rules for organizing items, you can also use the **Rules and Alerts** dialog box on the **Tools** menu.

 **See Also**

Was this information helpful?

Yes	No	I don't know
-----	----	--------------

[Contact Us](#)
[Privacy Statement](#)