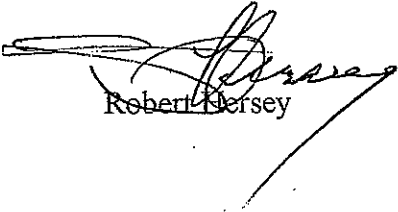


RESPONDING TO YOUR LETTER DATED 8-18-10

8-24-2010
Robert Hersey
C.I. File no. 10-S-103

I am requesting a hearing on my claim for damage to my car. I discussed this with alderman Bohl he ask me to measure the dept of the holes he talked to dpw and about three days they put cold patch and told alderman bohl that when it got warmer he would return and put hot patch down the cold patch did not last until it got warmer. I call again I spoke with Todd, both asst. about the problem was still there, so alderman bohl ask for my e-mail to forward me the discussed with DPW and the promise made by DPW to him. Now there are no record of the alderman call maybe they don't log e-mails. I am a tax payer I hope this is not a down play to avoid a city problem. Thanks for your time.



Robert Hersey

CITY OF MILWAUKEE
RECEIVED

2010 AUG 24 PM 3:07

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2010 AUG 24 AM 10:34
RONALD D. LEONARD
CITY CLERK

CLAIM FOR DAMAGE TO MY CAR FROM POT HOLES.

Address 7728 w. courtland ave mail PO box 250249 milwaukee 53225
Phone # 414-536-7651

From 76th street on Courtland ave to Appelton ave for about three years this street has been in sever need of repair, 2007-2008& 2009. I spoke with my ald. Bohl each year. The temp. fixes were not holding. The ald. Did come out 2009 with DPW.

Many of the holes were 2"+ and the street would be that way 70% of the year. I have a small car, the condition of the street was too ruff. I knew it was a problem When I was getting a wheel bal every year. We travel this street four times min.daily to work.

On march 22nd I took the car to the shop because it was not driving wright when stopping the car would wobble. The front stabilizer link was broke, and two rear tires with broken steel belts, the tread dept. was 7/32 plus on both. My claim is for the two mention items total \$372.39 my itemized list is inclosed.


ROBERT HERSEY

E-MAIL hrobert7728@att.net

2010 APR 1 PM 1:17
CITY OF MILWAUKEE
RONALD D. LEONARD
CITY CLERK

2010 APR -1 PM 3:02
CITY OF MILWAUKEE
RECEIVED
OFFICE OF
CITY ATTORNEY

CUSTOMER #: 17053

1 6 2 6 9 3

RUSS DARROW CHRYSLER JEEP DODGE
7676 North 76th Street
P.O. Box 240197
Phone (414) 354-8338
888-733-6343
MILWAUKEE, WISCONSIN 53224
www.russdarrow.com

ROBERT L HERSEY
7728 W COURTLAND AVE
MILWAUKEE, WI 53218-4740
HOME: 414-536-7651 CONT: N/A
BUS: 414-397-8584 CELL:

INVOICE

PAGE 1

SERVICE ADVISOR: 781 LEE BROSNAHAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BRIGHT SIL	01	CHRYSLER P/T	3C8FY4BB21T290642		42828/42828	T900
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
16MAY00 DD			17:00 22MAR10		CASH	22MAR10
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:1PT2008 DLR:67449 ENG:2.4 TRN:AUTO				
22MAR10	22MAR10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CHECK ENGINE LIGHT ON
 1 TESTED AND REPLACED POWER STEERING SWITCH
 4 OBRIEN, DAN LIC#: 0107
 CP
 1 5269625 SWITCH-POWER STEERING 43.06 163.57 163.57
 PARTS: 43.06 LABOR: 163.57 OTHER: 0.00 TOTAL LINE A: 206.63

42828 1.0 CHECK OUT P0551 DTC IN PCM FOR P/S PRESSURE SWITCH FAILURE
 0.6 REPLACE SWITCH & ERASE DTC & VERIFY PROPER OPERATION

 B) WOBBLE FEELING WHILE DRIVING, SEEMS WHEN COMING TO STOP
 MBT2 MOUNT & BALANCE 2 TIRES
 4 OBRIEN, DAN LIC#: 0107
 CP
 2 TUN0047333 B205/55R16 99.40 39.95 39.95
 PARTS: 198.80 LABOR: 39.95 OTHER: 0.00 TOTAL LINE B: 238.75

42828 0.6 REPLACE TWO REAR TIRES FOR BROKEN STEEL BELTS CHROME PEELING
 ON RIMS IS SO BAD WE CANNOT GUARANTEE AGAINST RIM LEAKS

 C CUSTOMER DECLINED RECOMMENDED MAINTENANCE AT THIS TIME
 CDM CUSTOMER DECLINED RECOMMENDED MAINTENANCE AT
 THIS TIME
 999 MISC LIC#: 1111
 CP
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

 D*) REPLACE FRONT STABILIZER LINKS
 1 REPLACED FRONT SWAY BAR LINKS
 4 OBRIEN, DAN LIC#: 0107
 CP
 2 5272324AC LINK-SWAY ELIMINATOR 24.44 84.76 84.76
 1 NOTE: POWER STEERING COOLER LEAKING \$503.67, 24.44 24.44 48.88

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
ENVIRONMENTAL / MISC.	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

THANK YOU!

Service Department Hours

Monday & Wednesday 7:00 a.m. - 8:00 p.m.

Tuesday - Thursday - Friday 7:00 a.m. - 7:00 p.m.

CALL FOR APPOINTMENT

(414) 362-7540

1 (800) 888-6301

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	
CUSTOMER SIGNATURE	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	ENVIRONMENTAL / MISC.	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

CUSTOMER #: 17053

1 6 2 6 9 3

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HOME: 414-536-7651 CONT: N/A
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INVOICE

PAGE 2

SERVICE ADVISOR: 781 LEE BROSNAHAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BRIGHT SIL	01	CHRYSLER P/T	3C8FY4BB21T290642		42828/42828	T900
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DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:1PT2008 DLR:67449 ENG:2.4 TRN:AUTO				
22MAR10	22MAR10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
						0.00	0.00	
						0.00	0.00	
PARTS:				48.88	LABOR:	84.76	OTHER:	0.00
					TOTAL LINE D:		133.64	

42828 0.8 REPLACE BROKEN FRONT STAB.LINKS

Thank you for allowing us to service your vehicle. Your satisfaction is very important to us. Please call us at (414) 354-8338 with any questions or comments you may have. You can now make appointments on-line at www.russdarrow.com

MAR 22 2010

THANK YOU!

Service Department Hours

Monday & Wednesday 7:00 a.m. - 8:00 p.m.

Tuesday - Thursday - Friday 7:00 a.m. - 7:00 p.m.

CALL FOR APPOINTMENT

(414) 362-7540

1 (800) 688-6301

DESCRIPTION	TOTALS
LABOR AMOUNT	288.28
PARTS AMOUNT	290.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
ENVIRONMENTAL / MISC.	34.97
TOTAL CHARGES	613.99
LESS INSURANCE	0.00
SALES TAX	34.38
PLEASE PAY THIS AMOUNT	648.37

CUSTOMER SIGNATURE

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CUSTOMER COPY