



McDonald's
5001 West Mill Road
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Robert & Betty Pyles have been McDonald's owner's in Milwaukee since 1998. They have three children Anthony, Ebony, and Katrina. Betty is actively involved in implementation of training materials and supervision. Robert is a military veteran. He served fifteen years with the Air Force in numerous positions one of which was Superintendent of the Missile Squadron. In this capacity, he headed a detail which provided security, dispatch, and transport of nuclear weapons in the tri-state area of Colorado, Nebraska, and Wyoming.

In 1998, Robert and Betty purchased their first McDonald's near 76th Street and Mill Road. Currently he owns 9 McDonald's Restaurants and offices at 5001 West Mill Road.

Robert has worked in many capacities as a McDonald's owner. He is currently the President of BMOA (Black McDonald's Owners Association) Milwaukee Chapter. This organization is working to ensure that each and every store no matter what location has the same opportunity for success as any other McDonald's. It also works to make QSC (Quality, Service, Cleanliness) the same everywhere. Robert has worked as a part of the Regional Leadership Council for four years. This group provides a voice for the owners with McDonalds regional corporate personnel. This group also examines the entire operations selecting promotions and certifying equipment in the restaurants. Robert is a board member of the Central City Network currently serving as treasurer. This organization is made up of Milwaukee County McDonald's owners. One of the things CCN does is to raise money for Ronald House Charities by serving food at the Juneteenth celebration. Robert is a member of the Milwaukee Co-op's QSC team which designs procedures for the development, testing, and implementation of new products.

Robert has received many accolades for service, drive thru speeds, and creative development for his redesigned and themed stores which include Hollywood, All Sports, and Jazzland. Robert won a LEO award (Leading Edge Operator) in 2002 which is the second highest award given by the Chicago Region.

Robert has also invested in our community's future in many ways. The office includes a training center where classes are held in management training and food safety certification for the region. He has supported area schools with incentive coupons. He provides free internet access at our Hollywood McDonalds. He supports the Young Urban Jazz Foundation.

Redesigning the interiors of the stores and adding double drive thrus are just the beginning. Robert Pyles expects to continue to improve and support the community through service.