

Bernice Calmes  
2953A N. 52<sup>nd</sup> St.  
Milwaukee, WI 53210

CITY OF MILWAUKEE  
2011 FEB -1 PM 1:59  
RONALD D. ...  
CITY CLERK

January 26, 2011

Dear Mr. Overhault,

I have received your response in regards of my claim #10-S-371, and I want to appeal it. Despite the fact that you are going by what the city tow lots statements, stating that they didn't touch my vehicle, and they have video and forms stating that the damage wasn't there, I beg to differ. The towing company contractor that you used which is Always towing, improperly handled my vehicle and cracked my bumper by pulling on it. You used that contractor to tow my vehicle, so you should be responsible for the repairs. My front bumper was not cracked prior to it being towed. My vehicle being improperly registered and me having a private tow has nothing to do with the damage to my vehicle. When my tow man came, he noticed the crack on my front bumper before he even towed it, and he stressed that the contractor that you used is known for damaging peoples vehicles because they don't care. So we took pictures of the damages. I am requesting a hearing and I would like to see the video and paperwork from when my vehicle was towed.

Thank you

*Bernice Calmes*

CITY ATTORNEY  
OFFICE OF  
2011 FEB -4 AM 8:05  
RECEIVED  
CITY OF MILWAUKEE

October 12, 2010,

CITY OF MILWAUKEE

2010 OCT 18 PM 1:36

RONALD D. LEONARD  
CITY CLERK

To Whom It May Concern:

On October 8, 2010, my silver, two doors Oldsmobile Alero, with license plate number 525-KRD and vin number 1G3NL12E6YC353302, was towed from my residency at 2953A N. 52<sup>nd</sup> St. I was informed of this at 7:00am by Anthony Dodd. I called the tow lot and they informed that my car was there and also told me the steps on retrieving my vehicle since I was out of town.

At around 2:00pm, my car was retrieved by Anthony Dodd and the towing truck because the city wouldn't allow Mr. Dodd to drive the car home because there wasn't any insurance on it. When they reached my place of residency and dropped the car off, Anthony Dodd and the person who towed the car noticed that there was a crack on the left side of my front bumper, which wasn't there when the city of Milwaukee towed my car. Anthony Dodd informed me of this and sent me some pictures of this, and I also agreed that it wasn't there before they towed it.

I called the city of Milwaukee tow lot to find out the necessary steps to take to file a complaint and they informed me that I had to come and fill out a complaint form and then take it to a walk in center located on: 951 North James Lovell Street room 205. Anthony Dodd turned in the complaint form and they told him that I had to write a letter also.

So I'm writing this letter to inform you that when my car was towed, they did not use the proper tow truck or equipment to tow my car. And because of that, they cracked my front bumper and I would like to be compensated for this mishap.

Thank you



Bernice Calmes

OFFICE OF  
CITY ATTORNEY

2010 OCT 21 PM 2:52

CITY OF MILWAUKEE  
RECEIVED





|                                  |                      |                                   |
|----------------------------------|----------------------|-----------------------------------|
| NAME<br><b>BERNICE CALMES</b>    |                      | REPAIR ORDER<br><b>17867</b>      |
| ADDRESS<br><b>7 RIDGE RUN SE</b> |                      | HOME PHONE<br><b>414-364-0235</b> |
| CITY<br><b>MARIETTA</b>          | STATE<br><b>GA</b>   | WORK PHONE                        |
| ESTIMATE<br><b>17867</b>         | EST. COMPLETION DATE | ZIP<br><b>30067</b>               |

**MAACO COLLISION REPAIR & AUTO PAINTING**

ESTIMATE DATE 01/14/2011  
 ESTIMATOR SL  
 BODY EMPLOYEE \_\_\_\_\_

CENTER: M2390  
 1350 S. MARIETTA PKWY  
 MARIETTA, GA 30067  
 TEL: (770)4211631 FAX: (770)421-1632

|   |                    |   |
|---|--------------------|---|
| YEAR/MAKE/MODEL<br><b>2000 OLDSMOBILE ALERO</b> |                    |   |
| LICENSE/STOCK NO.                               | STATE<br><b>GA</b> | VIN<br><b>1G3NL12E6YC353302</b>   |
| DATE IN   | DATE OUT           | <input type="checkbox"/> INS <input type="checkbox"/> TRADE & FLEET <input type="checkbox"/> WARRANTY |
| PAINT COLOR:                                    |                    |   |
| MILEAGE IN:                                     | 1                  | OUT:  |

|                          |  |
|--------------------------|--|
| SURFACE PREPARATION      |  |
| PAINT SERVICES           |  |
| PROTECTION PACKAGES      |  |
| ADDITIONAL PAINT CHARGES |  |
| OTHER PAINT OPTIONS      |  |
| PAINT COMMENTS           |  |
| SURFACE RECONDITIONING   |  |

|   | BODY REPAIR WORK             | PART # | PRICE                 | METAL | STRUCT | MECH | SUBLET | SPOT PAINT |
|---|------------------------------|--------|-----------------------|-------|--------|------|--------|------------|
| X | Cover, Front Bumper          |        | RECONDINTIONED 342.00 | 2.1   |        |      |        |            |
|   | Refinish Cover, Front Bumper |        |                       |       |        |      |        | 3.5        |

CITY OF MARIETTA  
 2011 JAN 18 AM 11:50  
 CITY ATTORNEY

|                      |  |
|----------------------|--|
| MATERIALS & SUPPLIES |  |
| REMARKS              |  |

case number # 1469785  
 Robert Overhalt 10-S-371

|                     |                |
|---------------------|----------------|
| PAINT               | 0.00           |
| SURFACE RECON       | 0.00           |
| MATERIALS & SUPPLY  | 0.00           |
| PARTS               | 342.00         |
| BODY LABOR          | 109.20         |
| SUBLET/ENV.         | 0.00           |
| SPOT PAINT          | 231.00         |
| GROSS SALES         | 682.20         |
| 342.00              | AMOUNT TAXABLE |
| TAX                 | 20.52          |
| TOTAL INCLUDING TAX | 702.72         |
| DEPOSITS            |                |
| PAYMENTS            |                |

**ESTIMATE / DAMAGE REPORT**

**THIS IS NOT A FINAL REPAIR ORDER. FINAL REPAIR ORDER WILL BE ISSUED AT PAYMENT.**