## SAMER ABULUGHOD 5859 S. 13<sup>th</sup> St. Milwaukee, WI 53221 crystallimocoach@yahoo.com

## (414) 281-6666

#### **WORK EXPERIENCE**

#### December 2000- Present

#### CRYSTAL LIMOUSINE & COACH, INC. (Vice President)

- Responsible for all aspects of the operation of business, which provides limousine services for the lower, middle, upper-middle and up-scale market niche clientele.
- Manage 5-10 employees and a large fleet of vehicles, including all scheduling, maintenance and customer service related issues.
- In charge of advertising and capturing market share, including, preparing market trend analysis and budgeting analysis.

### December 1993- November 1999 Milwaukee, WI

#### HILAL BAKERY AND YAFA CAFÉ (President)

- ❖ In charge of the day-to-day operation of entire business and management of 3-7 employees
- Head baker of pita bread, Middle East bakery and other pastry
- Supervised and was head of café and all food preparation
- Handled all marketing, accounting and business planning tasks

#### **ACCREDITATIONS**

- Nominated for Torch Award with Better Business Bureau for two years in a row (2005 and 2006)
- Honored by Islamic Society of Milwaukee for aiding in post Hurricane Katrina efforts
- ❖ Voted Best Local Business in Milwaukee Area By WISN A List 2007

# PROFESSIONAL MEMBERSHIPS

- Member of (BBB) Better Business Bureau
- ❖ Board member of (WLA) Wisconsin Limousine Association
- Member of (MPA) Muslim Professional Association
- ❖ Member of (NLA) National Limousine Association
- ❖ Board Member of (AGBA) Airport Gateway Business Association
- Board Member of (AWF) Arab World Fest
- Member of (SSCUB) South Suburban Chamber of Commerce
- Member of (ISM) Islamic Society of Milwaukee
- Member of Contract Management Team City of Milwaukee
- ❖ Member of Economic Development Steering Committee for the Milwaukee Airport

# COMMUNITY ACTIVITIES

- Involved in Interfaith activities within the Islamic Society of Milwaukee
- ❖ Volunteer at the Islamic Center of Milwaukee
- ❖ Active in Hurricane Katrina efforts
- Certified Tourism Ambassadors

### **LANGUAGES**

Fluent in Arabic, English and Turkish