

Joseph Kaufman Living Trust  
c/o Joseph Kaufman  
D/B/A Supreme Management Services  
6871 N. Green Bay Ave.  
Glendale, Wi. 53209  
Voice: 414-351-6749  
Fax: 414-247-8765

City Clerk  
Attn. : Claims  
200 E. Wells St. ( Room 205)  
Milwaukee, Wi. 53202-3567  
Voice: 414-286-2221  
Fax: 414-286-3456

C. I. File No.: 10-S-451

Dear City Attorney,

We are in possession of your letter dated January 21, 2011. In compliance of the appeal procedure and 21 day time frame, we are answering your assertion that the back door latch which opens said door was broken or knocked off.

We understand the severity and appreciate the due diligence of the MFD in attempting to move the tenant in distress in the most quick and efficient manner. We disagree that the back door latch was broken.

**As stated in our initial letter, "The roommate of the tenant in distress was home and witnessed the above incident. Our resident manager was also on sight and offered his aid in whatever manner, but was turned away".** The resident manager was on the scene and exited from the rear / back door. The latch was in place and worked literally minutes prior to the MFD taking the patient out from the building through the same back door. The tenant in apartment 104, and who's apartment is adjacent to the back door, also states the door was operable (see the enclosed statement from Dorothy Reynolds). The building resident manager is prepared to testify per the above if necessary. Please also note that this building has 4 other back door entrances. But ironically, only the back door in question, at 5921 N. Lovers Lane Rd., was broken. Is this apparently quite a coincidence?

We did not expect whomever was responsible for breaking through the back door to confess the truth, but if truth be just, we ask you to reconsider your initial decision.



Joseph Kaufman (owner)

Enclosures:

CITY ATTORNEY  
OFFICE OF

2011 FEB -4 AM 8:05

RECEIVED  
CITY OF MILWAUKEE

2/21/11

To Whom it May Concern

on the day in question I Morethy Reynolds  
 of 5921 N. Lovell Lane Apt # 104 is stating that  
 I always check outdoor due to the fact my  
 apartment is by the door and I check for  
 safety reasons. On This particular day I check  
 to see that everything was secure, However  
 when I awoke the following morning I found  
 that the door had been broken, The door jam  
 was shattered and the latch was on the floor.  
 I call Jeff at Supreme to report this.  
 I later found out by my grand daughter as well  
 as Jeff that the fire department had broke  
 the door trying to get some one out of the building.

Morethy Reynolds

CITY OF MILWAUKEE  
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2011 FEB - 4 AM 8:05

OFFICE OF  
 CITY ATTORNEY

RONALD D. LINDEN  
 CITY CLERK

2011 FEB - 1 PM 1:59

CITY OF MILWAUKEE

Joseph Kaufman Living Trust  
c/o Joseph Kaufman  
D/B/A Supreme Management Services  
6871 N. Green Bay Ave. (#1)  
Glendale, Wi. 53209  
Voice: 414-351-6749  
Fax: 414-247-8765

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Milwaukee, Wi. 53202-3567  
Voice: 414-286-2221  
Fax: 414-286-3456

MILWAUKEE  
CITY OF MILWAUKEE  
3:02 2010 DEC 16 PM 2:53  
RONALD D. LEWIS  
CITY CLERK  
ATTORNEY

I am requesting Reimbursement for an incident in the early morning hours of November 17, 2010 whereby an emergency call was placed for a tenant in distress at 5921 N. Lovers Lane Rd. (Unit 105), Milwaukee, Wi. 53225. Fire and ambulance was dispatched. Upon leaving through the back door of above said address, emergency person(s) kicked /pushed through the aforementioned door which in turn broke the lock, the frame and door jam. This was from inside the apartment building. The door opens easily just turning the latch, but instead, and for reasons I do not understand, pushed their way with adequate force enough to break the door, thus causing the door to become inoperable which resulted in a lack of security for the residence.

We had to make an emergency repair and call out extra personnel to do this. While the door now latches, it is NOT as it was prior to the above incident. We will have to wait till spring to re paint or possibly replace the door frame and jam. I am stating that this above repair is temporary and was done in an expeditious fashion to provide security to the building and tenants therein. We are in the process of getting estimates for a permanent repair. If a permanent estimate is available at the time we submit this claim to you, those estimates shall be attached herein.


Estimates and pictures are attached herein of the damage.

The roommate of the tenant in distress was home and witnessed the above incident. Our resident manager was also on sight and offered his aid in whatever manner, but was turned away. This incident was completely avoidable and created an emergency to which our personnel had to drop everything they were doing to tend to this repair.

The costs incurred are as follows:

- \$186.51 (temporary immediate repair to secure the building)
- \$750.00 (permanent repair to bring door and enclosure to same condition as before 11/17/2010)
- \$175.00 (paint both sides of door and jamb to match)

                      
\$1,111.51 Total repair costs

  
Joseph Kaufman (owner)

Enclosures: Receipts / photos

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2010 DEC 17 PM 3:02



More saving. More doing.™

4100 NORTH 124TH STREET  
WAUKATOSA, WI 53222 (414)350-5471

4823 00008 84208 11/17/10 01:16 PM  
CASHIER TRENE - Y02493

043158177158 SGLCYL08L7AD -A\* 29.94

SALES TAX 1.67  
TOTAL \$31.61  
AUTH CODE 017804/8080048 31.91 TA

SUPREME MANAGEMENT S.  
JEAS PETE



4823 08 84208 11/17/2010 33587

RETURN POLICY DEFINITIONS  
POLICY NO. DAYS POLICY EXPIRES ON  
A 90 02/15/2011

THE HOME DEPOT RESERVES THE RIGHT TO  
LIMIT / DENY RETURNS - PLEASE SEE THE  
RETURN POLICY SIGN IN STORES FOR  
DETAILS.

GUARANTEED LOW PRICES  
LOOK FOR HUNDREDS OF  
LOWER PRICES STOREWIDE

ENTER FOR A CHANCE  
TO WIN A \$5,000  
HOME DEPOT GIFT  
CARD!

Share Your Opinion with Us! Complete  
the brief survey about your store visit  
and enter for a chance to win at:

www.homedepot.com/opinion

¡PARTICÍPE EN UNA  
OPORTUNIDAD DE GANAR  
UNA TARJETA DE  
REGALO DE \$5,000!

¡Comparte su opinión! Complete la breve  
encuesta sobre su visita a la tienda y  
tenga la oportunidad de ganar en:

www.homedepot.com/opinion

User ID:  
173622 188707

Password:  
10867 158699

Entries must be entered by 12/17/2010.  
Entries must be 18 or older to enter.  
See complete rules on website. No  
purchase necessary.

115263

NAME		DATE	
Supreme - Mdt		11-17-10	
ADDRESS		ORDER NO.	
5921 N Laverlane			
CITY, STATE, ZIP			
MILW WI 53225			
SOLD BY	CASH	C.O.D.	CHARGE
QUANT	DESCRIPTION	PRICE	AMOUNT
1	Service call		60.00
2			
3	RePlace Lock		45.00
4			
5	Fix door Frame		50.00
6			
7			
8			
9			
10			
11			
12			
13			
14			
RECEIVED BY		TAX	
Richard Zepf			
24708		TOTAL 186.51	

CITY OF MILWAUKEE  
RECEIVED

\$155.00 LABOR  
\$31.51 GEEK

\$186.51  
TOTAL

This is for "TEMPORARY"  
REPAIR OF DOOR/LOCK/SIDE JAMB.

Proposal

December 10, 2010

TS Enterprises  
N2069 Hwy P  
Rubicon, WI 53078  
414-254-9692

Supreme Management  
10936 N. Port Washington Rd. #133  
Mequon, WI 53092

5931 N. Lovers Lane

CITY OF MILWAUKEE  
RECEIVED  
2010 DEC 17 PM 3:02  
OFFICE OF THE  
CITY ATTORNEY

Replace front or rear entry doors - door only  
- all hardware to be transferred from existing door  
- 4-5 week order out

\$525.00 @

Replace basement fire door - door only  
- all hardware to be transferred from existing door  
- 2-3 day order out

\$525.00 @

Replace latch side jamb and brick mould on entry door

\$225.00

\$ 750.00  
TOTAL

PERMANENT REPAIR



# Proposal

Page No.

of

Pages

**J & H PAINTING INC.**  
**WE'VE GOT YOU COVERED**  
 2404 E. Denton Ave.  
 ST. FRANCIS, WI 53235  
 (414) 483-9845

PROPOSAL SUBMITTED TO <i>Academy Management</i>		PHONE	DATE <i>12-14-10</i>
STREET <i>11 Lower Lane</i>		JOB NAME	
CITY, STATE and ZIP CODE <i>Milwaukee, WI</i>		JOB LOCATION	
ARCHITECT	DATE OF PLANS	JOB PHONE	

We hereby submit specifications and estimates for:

*Paint new door 2 coats*  
*1 gallon paint*

CITY OF MILWAUKEE  
 RECEIVED  
 2010 DEC 17 PM 3:03  
 OFFICE OF  
 CITY ATTORNEY

**We Propose** hereby to furnish material and labor -- complete in accordance with above specifications, for the sum of:

*One hundred seventy five* dollars (\$) *175.00*  
 Payment to be made as follows:  
*Upon completion of job*

All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workman's Compensation Insurance.

Authorized Signature

Note: This proposal may be withdrawn by us if not accepted within *30* days.

**Acceptance of Proposal** — The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Signature \_\_\_\_\_  
 Signature \_\_\_\_\_

Date of Acceptance: \_\_\_\_\_





