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July 31, 2008

Suzanne Guthrie
4244 South 61st Street, Apt. 1
Greenfield, WI 53220

RE: Suzanne Guthrie
C.I. File No: 08-S-592

Dear Ms. Guthrie:

We have received your claim in the amount of \$1,216.90, relating to damage to your vehicle after it allegedly collided with a pothole on May 6, 2008 at 316 West Greenfield Avenue.

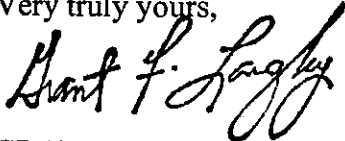
Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records relative to this incident. They found that Wisconsin Gas Company, 5400 West Green Bay Avenue, Milwaukee, WI 53209, 414-540-5141 was issued Public Way Permit 200806-0180 for work at 330 West Greenfield Avenue.

The ISD also reviewed their records and the records of the DPW Call Center relative to the pothole issue. They found that the ISD was notified of potholes along West Greenfield Avenue, between South 3rd Street and South 4th Street on May 5, 2008 at 12:34 p.m. The ISD patched in this location on May 8, 2008. Since the City was not involved in the noted construction and it followed standard procedures and was acting within the City's discretion, it cannot accept liability and we are denying your claim.

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If you wish to appeal this decision, you may do so by sending a letter within 21 days of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

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