



AMERICAN FAMILY INSURANCE GROUP

440 SOUTH EXECUTIVE DRIVE • BROOKFIELD WI 53005-4280 • PHONE: 262-784-9100; FAX: 262-784-3828
Mailing Address: PO BOX 2927 • MILWAUKEE WI 53201-2927

December 15, 2004

CITY OF MILWAUKEE
04 DEC 16 PM 4:09
RONALD D. LEONHARDT
CITY CLERK

City of Milwaukee
220 E. Wells Street, Room 205
Milwaukee, WI 53202

RE: Our File No.: 00-601-377633-0820
Our Insured: Alfredo Martinez
Date of Loss: September 18, 2004
Amt. of Loss: \$8,114.42

This letter is being submitted to you pursuant to Sec. 893.80 of Wisconsin State Statutes as a claim due to an accident that occurred on September 18, 2004, involving a vehicle owned by American Family Insurance Company's insured, Alfredo Martinez. The accident occurred at S. 9th Place at W. Arthur Avenue in Milwaukee, Wisconsin.

As a result of the negligence of the City of Milwaukee, the vehicle insured by American Family Mutual Insurance Company was damaged in the reasonable and necessary sum of \$8,114.42.

Pursuant to the policy of insurance existing between American Family and its insured, American Family made payment of \$7,614.42 and the insured incurred a deductible loss of \$500.00.

Pursuant to statute, American Family Mutual Insurance Company is presenting its claim for payment in the amount of \$8,114.42.

Respectfully,

Joel J Rogers
Casualty Claim Analyst
American Family Insurance Company
Phone: (262) 784-2933 or 1-(800)-374-1111 ext. 48371
E-mail: jroger2@amfam.com
Fax: (262) 784-3828

jjr

CITY OF MILWAUKEE
RECEIVED
2004 DEC 17 PM 3:18
OFFICE OF
CITY ATTORNEY

December 15, 2004

CITY OF MILWAUKEE
04 DEC 16 PM 4:09
RONALD D. LEONHARDT
CITY CLERK

NOTICE OF CLAIM

Name: American Standard Insurance Company of Wisconsin
P. O. Box 2927
Milwaukee, WI 53201-2927

Date of Accident/Loss: September 18, 2004

Brief Facts of Accident/Loss: Our insured, Maria Sanchez, was operating Mr. Martinez's 2003 Ford F150 travelling eastbound on W. Arthur Avenue. The other driver involved in the accident was traveling northbound on S. 9th Place. The stop sign that is normally present for northbound traffic on S. 9th Place was removed due to construction project being conducted by the City of Milwaukee. This caused the accident as the other driver did not realize she had to stop prior to the intersection. No temporary stop sign was placed at this location when the other was removed. I have enclosed a copy of the police report for your review. _

Amount Claimed: \$8,114.42

Signature: 

Daytime Telephone No.: 784-2933 Ext. 48371

Date: December 15, 2004

STATE OF WISCONSIN)
)SS
COUNTY OF MILWAUKEE)

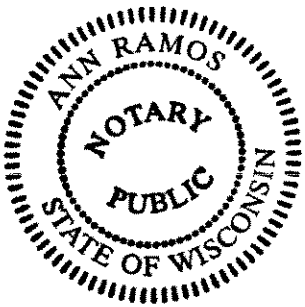
I, Joel Rogers, being duly sworn on oath, deposes and states that she/he is a Casualty Claim Analyst employed with American Family Mutual Insurance Company, that I have been involved in the investigation of the afore-described claim, that I have reviewed the foregoing Notice of Claim and am familiar with the factual averments contained therein, and that all such statements and averments are true and correct to the best of my knowledge and information based upon my investigation and adjustment of the claim referenced above.

Dated this 15 day of December, 2004

Joel Q. Rogers
Joel Rogers
Signature of Affiant

Personally appears before me this 15 day of December, 2004, the above administration of oath executed the foregoing instrument and acknowledged the truth and accuracy of the same.

Ann Ramos
Notary Public, State of Wisconsin
My Commission: 6/3/07



CITY OF MILWAUKEE
04 DEC 16 PM 4:09
RONALD D. LEONHARDT
CITY CLERK

Wisconsin Motor Vehicle Accident Report

7287124
Document Number Override

INSTRUCTIONS
Please use a Black Ink Pen or #2 Pencil.
Mark Areas as shown:
Correct Mark: ●
Incorrect Marks: ○, ✕, ✖

County	MUN.TWP	Accident Date	Time of Accident (Military Time)	Total Number
40	57	1804	1820	020100
1	1	Jan	1	1
2	2	Feb	2	2
3	3	Mar	3	3
4	4	Apr	4	4
5	5	May	5	5
6	6	Jun	6	6
7	7	Jul	7	7
8	8	Aug	8	8
9	9	Sep	9	9
0	0	Oct	0	0
1	1	Nov	1	1
2	2	Dec	2	2

Hit & Run
 Government Property
 Fire (Narrative)
 Photos Taken (Narrative)
 Trailer or Towed (Narrative)
 Truck or Bus (Last Page)
 Load Spillage
 Construction Zone
 Names Exchanged

Unit # _____
Sheet No. Of _____

LATITUDE (GPS) *Estimated* **LONGITUDE (GPS)**
 ON **S. 9th Pl.** FROM/AT **W. Arthur Ave.**

Unit Number **Unit Type** **Total Number of Occupants** **Direction of Travel (Before the Accident)**

OPERATOR Last NAME **SANCHEZ, Maria R.** First
 ADDRESS **2127 W. Lapham**
 City & State **MILWAUKEE WI** ZIP **53204** Phone Number **414-672-6198**
 Driver's License Number **5522-5568-0797-05** State **WI** Exp. Year **05**

OPERATOR Last NAME **REYNA, Felicitas A.** First
 ADDRESS **2479 S. 12th St.**
 City & State **MILWAUKEE WI** ZIP **53204** Phone Number **414-645-0040**
 Driver's License Number **1500-2418-2970-00** State **WI** Exp. Year **05**

Date of Birth **08-17-80** Sex **Female** Operating as **CMV** Class **A** Endorse **None**

Date of Birth **12-30-82** Sex **Female** Operating as **CMV** Class **A** Endorse **None**

Severity SEAT Position **1** SAFETY Equipment **1** AIRBAG **1** EJECTED **1**

Severity SEAT Position **1** SAFETY Equipment **1** AIRBAG **1** EJECTED **1**

TRAPPED/EXTRICATED **Vehicle Owner** Last Name **GONZALEZ, Alfredo** M.I. **M.**
 Street Address **2479 S. 12th St.**
 City & State **MILWAUKEE WI** ZIP **53204** Phone Number **414-645-0040**

Year of Vehicle **1997** Make **Ford** Model **Taurus** Body Style **4dr** Color **Blu**

Year of Vehicle **2003** Make **Ford** Model **F150** Body Style **TRK** Color **Blk**

Vehicle ID Number **1FALP52U4VA160685** License Plate Number **718-FLP** Plate Type **Aut** State **WI** Exp. Year **05**

Vehicle ID Number **1FTRW07363KB73956** License Plate Number **TOR10M** Plate Type **TRK** State **WI** Exp. Year **05**

Occupant NAME **Uninsured** Last **Uninsured** First **Uninsured** M.I. **Uninsured** Date of Birth **Uninsured** Sex **Uninsured** Severity **Uninsured**

Occupant NAME **TOR10M** Last **TOR10M** First **TOR10M** M.I. **TOR10M** Date of Birth **TOR10M** Sex **TOR10M** Severity **TOR10M**

Address Same as Operator **EJECTED** **TRAPPED/EXTRICATED** **Agency Space** **SEP 24 2004**

Police No. 2
H21872
7287124
414-672-6198
5522-5568-0797-05
MILWAUKEE WI

Occupant Unit Number	NAME Last	First	M.I.	Date of Birth	Sex	Severity	SEAT Position	SAFETY Equipment	AIRBAG
1 2 3 4 5 6 7 8 9 10	ADDRESS Street & Number	City & State		ZIP		K N A B C			1 Deployed 2 Non Deployed 3 Not Applicable 4 Unknown
Address Same as Operator	EJECTED	3 Totally Ejected	TRAPPED/EXTRICATED	3 Trapped-Extricated	Medical Transport	Agency Space			
Yes	1 Not Applicable	4 Partially Ejected	1 Not Applicable	4 Trapped Not Extricated	Y				
No	2 Not Ejected	5 Unknown	2 Not Trapped	5 Unknown	N				

Occupant Unit Number	NAME Last	First	M.I.	Date of Birth	Sex	Severity	SEAT Position	SAFETY Equipment	AIRBAG
1 2 3 4 5 6 7 8 9 10	ADDRESS Street & Number	City & State		ZIP		K N A B C			1 Deployed 2 Non Deployed 3 Not Applicable 4 Unknown
Address Same as Operator	EJECTED	3 Totally Ejected	TRAPPED/EXTRICATED	3 Trapped-Extricated	Medical Transport	Agency Space			
Yes	1 Not Applicable	4 Partially Ejected	1 Not Applicable	4 Trapped Not Extricated	Y				
No	2 Not Ejected	5 Unknown	2 Not Trapped	5 Unknown	N				

Type of Accident

01 First Harmful Event

Most Harmful Event

Unit Number	Unit Number
2 3 4 5 6 7 8 9 10	1 3 4 5 6 7 8 9 10

(select one per vehicle)

Collision With Object Not Fixed

1	Motor Vehicle in Transport	1
2	Parked Motor Vehicle	2
3	Deer	3
4	Pedalcycle	4
5	Pedestrian	5
6	Railway Train	6
7	Other Animal	7
8	Motor Vehicle in Transport In Other Roadway	8
9	Other Object (Not Fixed)	9

Collision With Fixed Object

10	Traffic Sign Post	10
11	Traffic Signal	11
12	Utility Pole	12
13	Lum. Light Support	13
14	Other Post	14
15	Tree	15
16	Mailbox	16
17	Guardrail Face	17
18	Guardrail End	18
19	Median Barrier	19
20	Bridge Parapet End	20
21	Bridge Pier Abut.	21
22	Impact Attenuator	22
23	Overhead Sign Post	23
24	Bridge Rail	24
25	Culvert	25
26	Ditch	26
27	Curb	27
28	Embankment	28
29	Fence	29
30	Other Fixed Object	30
31	Unknown	31

Non-Collision

32	Overturn	32
33	Fire Explosion	33
34	Immersion	34
35	Jackknife	35
36	Other Non-Collision	36

Driver Condition

Unit Number	Unit Number
2 3 4 5 6 7 8 9 10	1 3 4 5 6 7 8 9 10

Driver Factors (Or Pedestrians)

1	Appeared Normal	1
2	Reduced Alertness	2
3	Ability Impaired	3
4	Not Observed	4

Presence

1	Neither Alcohol nor Drugs Present	1
6	Yes—Alcohol Present	6
7	Yes—Drugs Present	7
8	Yes—Alcohol & Drugs Present	8
9	Unknown	9

Alcohol

AC Value	AC Value	
11	Test Not Given	11
12	Test Given, Alcohol Unknown	12
13	Test Given, No Alcohol Reported	13

Drugs

15	Test Not Given	15
16	Test Refused	16
17	Test Given, Drugs Unknown	17
18	Test Given, No Drugs Reported	18
19	Drugs Reported (Specify Below)	19
20	Marijuana	20
21	Cocaine	21
22	Opiates	22
23	Amphetamines	23
24	PCP	24
25	Other Drug Medication Type Unknown	25

Unit

2 3 4 5 6 7 8 9 10

Pedestrian

Location	Action		
1	In Crosswalk	1	Walking not Facing Traffic
2	In Roadway	2	Disregarded Signal
3	Not in Roadway	3	Darting into Road
4	On Sidewalk	4	Dark Clothing
5		5	Walking Facing Traffic

Manner of Collision

1	No Collision with Motor Vehicle in Transport
2	Rear-end
3	Head On
4	Rear to Rear
5	Angle
6	Sideswipe, Same Direction
7	Sideswipe, Opposite Direction
8	Unknown

Unit

2 3 4 5 6 7 8 9 10

Darken Numbered Area(s) of Vehicle Damage

0	None	4	Severe
10	Undercarriage	5	Very Severe
11	Total (Damage to All Areas)	6	Unknown
12	Other	7	Moderate
13	Unknown		

Extent of Damage

0	None
1	Very Minor
2	Minor
3	Moderate
4	Severe
5	Very Severe
6	Unknown

Vehicle Towed Due to Damage:
 Vehicle Removed By: owner/parked

Unit

1 3 4 5 6 7 8 9 10

Darken Numbered Area(s) of Vehicle Damage

0	None	4	Severe
10	Undercarriage	5	Very Severe
11	Total (Damage to All Areas)	6	Unknown
12	Other	7	Moderate
13	Unknown		

Extent of Damage

0	None
1	Very Minor
2	Minor
3	Moderate
4	Severe
5	Very Severe
6	Unknown

Vehicle Towed Due to Damage:
 Vehicle Removed By: Relative

Fixed Object Struck	PROPERTY OWNER	Last	First	M.I.
Unit #	Unit #	Unit #	Unit #	
ADDRESS Street & Number		City & State		
Govt. Damage Tag #		ZIP	Phone Number	

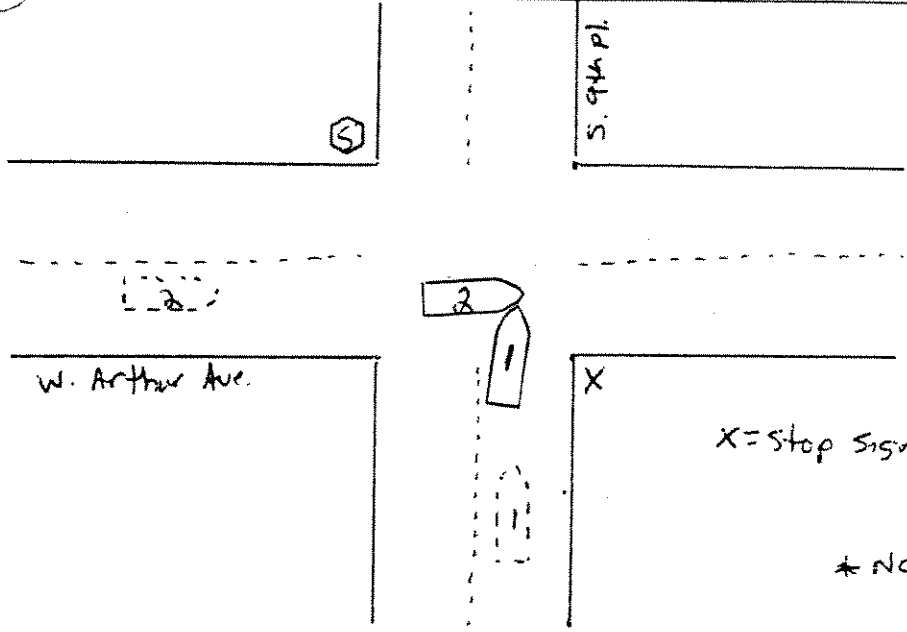
Draw Diagram of Accident & Indicate North with an arrow in the circle



Pictorial Representation of Narrative

Supplemental Reports Witness Statements Measurements Taken

Skidmarks to Impact
 Unit 1 Unit 2
 FEET
 Surface Type: **Asphalt**



NARRATIVE

Unit #1 N/B on S. 9th Pl. Unit #2 E/B on W. Arthur Ave.
 Unit #1 collided with unit #2.
 There was a stop sign missing on the S/E corner of
 above intersection. The city was notified of same.

Photos By: **N/A**

What Drivers Were Doing

Unit Number	Unit Number
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10	10
11	11
12	12
13	13
14	14
15	15
16	16
17	17
18	18

- 1 Going Straight
- 2 Making Left Turn
- 3 Making Right Turn
- 4 Slowing or Stopping
- 5 Stopped in Traffic
- 6 Legally Parked
- 7 Violating No Passing Zone
- 8 Illegally Parked
- 9 Parking Maneuver
- 10 Backing Maneuver
- 11 Changing Lanes
- 12 Overtaking on Left
- 13 Overtaking on Right
- 14 Making U Turn
- 15 Turning on Red
- 16 Merging
- 17 Negotiating Curve
- 18 Other

WITNESS NAME	Last	First	M.I.
ADDRESS	Street & Number		Date of Birth
CITY & STATE	ZIP	PHONE NUMBER	()

ACCESS CONTROL

- 1 No Control (Unlimited Access)
- 2 Full Control (Only Ramp Entry-Exit)
- 3 Partial Control

ROAD TERRAIN

Part A

- 1 Straight
- 2 Curve

Part B

- 3 Level Flat
- 4 Hill

LIGHT CONDITION

- 1 Daylight
- 2 Dark-Not Lighted
- 3 Dark-Lighted
- 4 Dawn
- 5 Dusk
- 6 Unknown

TRAFFIC WAY

- 1 Not Physically Divided (2-Way Traffic)
- 2 Divided Highway, Median Strip, without Traffic Barrier
- 3 Divided Highway, Median Strip, with Traffic Barrier
- 4 One-Way Traffic
- 5 Parking Lot or Private Property

ROAD SURFACE CONDITION

- 1 Dry
- 2 Wet
- 3 Snow Slush
- 4 Ice
- 5 Sand, Mud, Dirt, Oil
- 6 Other
- 7 Unknown

WEATHER

- 1 Clear
- 2 Cloudy
- 3 Rain
- 4 Snow
- 5 Fog, Smog, Smoke (Freezing Rain or Drizzle)
- 6 Sleet, Hail
- 7 Blowing Sand, Soil, Dirt, Snow
- 8 Severe Crosswinds
- 9 Other
- 10 Unknown

RELATION TO ROADWAY

- 1 On Roadway
- 2 Parking Lot or Private Property
- 3 Shoulder (Other Than Shoulder within Median or Gore)
- 4 Median (Other Than Median within Gore)
- 5 Outside Shoulder-Left
- 6 Outside Shoulder-Right
- 7 Off Roadway-Location Unknown
- 8 On Ramp
- 9 Gore (Area between Ramp & Highway)
- 10 Unknown

Traffic Control

Unit Number	Unit Number
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10	10
11	11

- 1 No Control
- 2 Traffic Signal Operating
- 3 Traffic Signal Flashing
- 4 Stop Sign
- 5 Stop Sign with Flasher Warning
- 6 Warn Sign with Flasher Yield Sign
- 7 Traffic Control Person
- 8 RR-xing Signal
- 9 Other

PO-15A 3/98 SUPPLEMENTAL REPORT MILWAUKEE POLICE DEPARTMENT	<input type="checkbox"/> INCIDENT SUPPLEMENT <input checked="" type="checkbox"/> ACCIDENT SUPPLEMENT <input type="checkbox"/> JUVENILE SUPPLEMENT	PAGE 1 OF 1	DATE OF REPORT 09-22-04	INCIDENT/ACCIDENT # 7287124
--	---	-------------	----------------------------	--------------------------------

INCIDENT INFORMATION	INCIDENT	DATE OF INCIDENT/ACCIDENT	
	Accident PI	09-18-04	
	VICTIM	LOCATION OF INCIDENT/ACCIDENT	DIST. #
		S. 9 th Pl. and W. Arthur Ave.	2

JUVENILE LAST NAME	FIRST	MIDDLE	DATE OF BIRTH	<input type="checkbox"/> DETAINED <input type="checkbox"/> ORDERED TO MCCC <input type="checkbox"/> OTHER
--------------------	-------	--------	---------------	---

QUANTITY	TYPE OF PROPERTY	DESCRIPTION	SERIAL #	CODE #	VALUE
----------	------------------	-------------	----------	--------	-------

This report is typed by P.O. David LAURILA assigned to Patrol Support Cycles- squad 872.

On Sat., 09-18-04 at 6:33 p.m, I was dispatched to 9th Pl. and W. Arthur Ave. to investigate a PI accident. Upon arrival, MFD engine 31 was on scene. Bell ambulance 404 and MFD med unit 5 also responded. The driver of unit # 2, Felicitas A. REYNA, was transported by med 5 to St. Mary's hospital.

REYNA was admitted at 7:15 p.m. and she was seen by Dr. Richard SHIMP. REYNA's diagnosis was listed as adominal cramping. REYNA is 8 months pregnant.

REPORTING OFFICER <i>LAURILA</i> P.O. David Laurila Payroll 64685 Loc Code 32	SUPERVISORS SIGNATURE <i>[Signature]</i>
--	---

PAYMENT RECORD DISPLAY

DRAFT 0060822742	CLAIM 00-601-377633	POLICY 11-125722-01	ISSUED MHJ002	ACTIVITY
PAYEE: BRAEGER FORD			12/09/2004	
IN PAYMENT OF: SUPP DMGS				

MAILED TO: BRAEGER FORD	SERIES:
ATTN. WALLY BODYSHOP	PAGE:
3804 S. 27TH STREET	
MILWAUKEE WI 53221	

COMMENTS: SEND TO MRJOGENSEN PDR SOUTH VOGEL UNIT

STATUS: 01 NOT RECONCILED		TYPE: 01 CLAIMANT LOSS	ACCTG:
ID PERIL	AMOUNT	TOTAL:	TIN: 391868407
00 025	129.01	129.01	TYPE: 1
		TIN WITHHOLDING: 0.00	HANDLING:

	PAYMENT AMOUNT:	\$129.01	

OPT -- POL -- ----- -- CLM -- --- ----- DRFT -----

JOEL ROGERS

JOEL ROGERS

Estimate

Date: 12/8/2004 02:47 PM
 Estimate ID: 00601377633-0
 Estimate Version: 1
 Supplement: 1(P) 12/8/2004 02:48:35 PM
 Profile ID: CUSTOMIZED

AMERICAN FAMILY INSURANCE
 440 S EXECUTIVE DR BROOKFIELD, WI 53005
 (262) 784-9100
 Fax: (800) 977-9029

Damage Assessed By: MICHAEL JORGENSEN
 Supplemented By: MICHAEL JORGENSEN

Condition Code: Good
 Date of Loss: 9/18/2004
 Payer: Insurance
 Policy No: 1112572201
 Type of Loss: Collision
 Deductible: 500.00
 Claim Number: 00601377633-0

Insured: ALFREDO MARTINEZ
 Address: 2479 S 12TH ST MILWAUKEE, WI 53215
 Telephone: Work Phone: (414) 281-8510 Home Phone: (414) 645-0040

Mitchell Service: 912623

Description: 2003 Ford Pickup F150 Harley-Davidson
 Body Style: 4D PkUpCrw
 VIN: 1FTRW07363KE73956
 Mileage: 25,267
 OEM/ALT: A
 Color: BLACK
 Options: Alum/Alloy Wheels, Air Conditioning, Power Steering, Power Brakes, Power Windows, Power Door Locks, Tilt Steering Wheel, Cruise Control, Leather Seats, Automatic Transmission, Deep Tinted Glass, Trailer Towing Pkg., AM-FM Stereo/CDPlayer(Single), Passenger-Front Air Bag, Power Remote Mirror, 4-Door Pickup, Driver-Front Air Bag.
 Drive Train: 5.4L Superchg Inj 8 Cyl 2WD
 Search Code: SMILWAUKEE

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	400062	BDY	REMOVE/REPLACE	REPLACE WHEEL	Qual Recycled Part	450.00*	0.3
2				MATT AT SMART PARTS QUOTE 157887			
3				LINE MARKUP \$20.00		90.00	
4				*** END OF ATG SECTION ***			
5	AUTO	BDY	OVERHAUL	FRT BUMPER ASSY			1.5
6	203026	BDY	REMOVE/REPLACE	FRT BUMPER FACE BAR	YL3Z 17757 CAA	292.91	INC
7	AUTO	REF	REFINISH	FRT FACE BAR			C 1.9
8	205570	BDY	REMOVE/REPLACE	FRT BUMPER VALANCE PANEL	3L3Z 17626 AAA	680.37	INC
9	205564	BDY	REMOVE/REPLACE	FRT BUMPER PAD	3L3Z 17K833 AAA	124.33	INC
10	AUTO	REF	REFINISH	FRT BUMPER PAD			C 1.0
11	203054	BDY	REMOVE/REPLACE	R FRT BUMPER FILLER TO BUMPER	XL3Z 17A861 AA	12.08	0.1 #
12	203056	BDY	REMOVE/REPLACE	R FRT BUMPER BRACKET	XL3Z 17752 AA	14.63	INC
13	203057	BDY	REMOVE/REPLACE	L FRT BUMPER BRACKET	XL3Z 17752 AB	14.63	INC
14	203058	BDY	REMOVE/REPLACE	R FRT BUMPER PLATE	XL3Z 17B984 AA	15.07	INC
15	203059	BDY	REMOVE/REPLACE	L FRT BUMPER PLATE	XL3Z 17B985 AC	15.07	INC
16	205577	BDY	REMOVE/REPLACE	FRT BUMPER LICENSE BRACKET	1L3Z 17A385 AAA	17.10	INC

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0
 UltraMate is a Trademark of Mitchell International
 Mitchell Data Version: NOV_04_B Copyright (C) 1994 - 2004 Mitchell International Page 1 of 5
 UltraMate Version: 5.0.027 All Rights Reserved

Date: 12/8/2004 02:47 PM
 Estimate ID: 00601377633-0
 Estimate Version: 1
 Supplement: 1(P) 12/8/2004 02:48:35 PM
 Profile ID: CUSTOMIZED

17	204295	BDY	REMOVE/REPLACE	GRILLE	3L3Z 8200 CA	356.20	0.1	#
18	201315	BDY	REMOVE/REPLACE	GRILLE OPENING REINFORCEMENT	F85Z 8A284 BA	149.72	0.5	#
19	AUTO	BDY	CHECK/ADJUST	HEADLAMPS				
20	205205	BDY	REMOVE/REPLACE	R GRILLE PANEL BRACKET	YL3Z 8B455 BA	7.97	INC	
21	205206	BDY	REMOVE/REPLACE	L GRILLE PANEL BRACKET	YL3Z 8B455 CA	7.13	INC	
22	200034	BDY	REMOVE/REPLACE	UPR GRILLE AIR DEFLECTOR	F75Z 19E525 AB	33.65	INC	
23	205051	BDY	REMOVE/REPLACE	R H/LAMP ASSEMBLY	3L3Z 13008 AB	210.38	INC	#
24	205073	BDY	REMOVE/REPLACE	R PARK/SIGNAL LAMP ASSEMBLY	3L3Z 13200 AA	118.47	INC	#
25	203556	BDY	REMOVE/REPLACE	R FOG LAMP ASSEMBLY	YL3Z 15200 AA	211.58	INC	#
26	200059	REF	REFINISH	HOOD OUTSIDE				C 2.0 *
27	200064	BDY	REPAIR	HOOD PANEL	Existing			5.0 *
28	200066	BDY	REMOVE/REPLACE	R HOOD HINGE	F75Z 16796 AA	30.38	0.3	#
29	AUTO	REF	REFINISH	R HINGE				0.2
30	200067	BDY	REMOVE/REPLACE	L HOOD HINGE	F65Z 16797 AG	30.97	0.3	#
31	AUTO	REF	REFINISH	L HINGE				0.2
32	200070	BDY	REMOVE/REPLACE	HOOD LATCH	F65Z 16700 AD	31.03	INC	
33	200072	BDY	REMOVE/REPLACE	HOOD STRIKER	F65Z 16K689 AD	14.70	0.2	
34	205649	BDY	REMOVE/REPLACE	COOLING RADIATOR SUPPORT	4L12 16138 BA	208.73	6.7	#
35	AUTO	REF	REFINISH	RADIATOR SUPPORT				1.5
36	AUTO	BDY	REMOVE/REPLACE	ADD TO R&R MECHANICAL COMPONENTS	-M			0.4 #
37	200093	BDY	REMOVE/REPLACE	COOLING FAN BLADE	F65Z 8600 AA	94.56	0.2	#
38	200108	MCH	REMOVE/REPLACE	EVACUATE & RECHARGE A/C	-M			1.4
39	200110	MCH	REMOVE/REPLACE	AIR COND CONDENSER	-M	**Qual Repl Part	105.76*	1.4 #
40				BLUE OVAL				
41				LINE MARKUP \$20.00			21.15	
42	205130	BDY	REMOVE/REPLACE	R STRIPE TAPE BODY SIDE	3L3Z 1620000 AAA	297.43		
43	205131	BDY	REMOVE/REPLACE	L STRIPE TAPE BODY SIDE	3L3Z 1620001 AAA	297.43		
44	200157	REF	REFINISH	L FENDER OUTSIDE				C 2.2
45	200163	BDY	REMOVE/INSTALL	L FENDER ASSY				0.5 #
46	200164	BDY	REMOVE/REPLACE	R FENDER PANEL	2L3Z 16005 AA	250.78	3.2	#
47	AUTO	REF	REFINISH	R FENDER OUTSIDE				C 2.0
48	AUTO	REF	REFINISH	R FENDER EDGE				C 0.5
49	200165	BDY	REPAIR	L FENDER PANEL	Existing			1.0 *#
50	201397	BDY	REMOVE/REPLACE	R UPR FENDER LINER	F75Z 16102 AA	49.17	INC	#
51	200172	BDY	REPAIR	R FENDER INNER PANEL	Existing			2.5 *
52	REF	REFINISH/REPAIR		R FENDER INNER PANEL				0.5 *
53	202141	BDY	REPAIR	R INR FENDER REINFORCEMENT	Existing			2.5 *#
54	200184	BDY	REMOVE/INSTALL	R FENDER WHEEL OPENING MLDG				INC
55	900500	MCH*	ADD'L LABOR OP	TWO WHEEL ALIGNMENT	Sublet	59.95*	0.0	*
56	900500	REF*	REFINISH/REPAIR	CORROSION PROTECTION	Sublet	10.00*	0.3	*
57	900500	BDY*	ADD'L LABOR OP	MOUNT & BALANCE INCLUDES STEM & WEIGHTS	Sublet	15.00*	0.0	*
58	900500	FRM*	ADD'L LABOR OP	SET UP & MEASURE FULL FRAME	Existing			2.0 *
59	900500	FRM*	REPAIR	PULL & SQUARE UNI BODY / FRAME	Existing			2.0 *
60	900500	FRM*	REPAIR	PULL SIDESWAY	Existing			2.0 *
61	200185	BDY	REMOVE/INSTALL	L FENDER WHEEL OPENING MLDG				0.3
62	203620	BDY	REMOVE/INSTALL	R FENDER ADHESIVE NAMEPLATE	Existing			0.2 *
63	203621	BDY	REMOVE/INSTALL	L FENDER ADHESIVE NAMEPLATE	Existing			0.2 *
64	202145	FRM	REMOVE/REPLACE	R FRAME BRACKET	-F F75Z 17N775 DA	69.78	1.5	
65	900500	BDY*	REPAIR	WIRING	Existing			1.0 *
66	936003		ADD'L COST	COOLANT			12.00*	
67	202146	FRM	REMOVE/REPLACE	L FRAME BRACKET	-F F75Z 17N775 CA	69.78	1.5	
68	203854	BDY	REMOVE/REPLACE	R INTERCOOLER BRACKET	XL3Z 8C384 AA	48.62		

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0
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 UltraMate Version: 5.0.027
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Date: 12/8/2004 02:47 PM
 Estimate ID: 00601377633-0
 Estimate Version: 1
 Supplement: 1(P) 12/8/2004 02:48:35 PM
 Profile ID: CUSTOMIZED

69	201855	BDY	REMOVE/REPLACE	L INTERCOOLER BRACKET	XL32 8C385 AA	48.62	
70	200533	BDY	REMOVE/INSTALL	BATTERY	Existing		0.2 *
71	201896	BDY	REMOVE/REPLACE	HORN ASSEMBLY	2L32 13832 AA	34.40	INC
72	202334	BDY	REMOVE/INSTALL	W/SHIELD WASHER RESERVOIR	Existing		0.5 *
73	205557	BDY	REMOVE/INSTALL	R STEP RAIL ASSY			0.4
74	205558	BDY	REMOVE/INSTALL	L STEP RAIL ASSY			0.4
75	980500	MCH	REMOVE/REPLACE	GOODYEAR EAGLE GT II 275/45R20 V	106-137-625	156.45	
76			BETTERMENT-F	GOODYEAR EAGLE GT II 275/45R20 V \$60.00		93.87	
77	936018		ADD'L COST	R134A FREON & OIL		10.00*	
78	AUTO	REF	ADD'L OPR	CLEAR COAT			2.3
79	AUTO		ADD'L COST	PAINT/MATERIALS		365.00*	

- * - Judgement Item
- # - Labor Note Applies
- C - Included in Clear Coat Calc

Prior Damage

NOT LIABLE FOR RUST/PRIOR DAMAGES.

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0
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JOEL ROGERS

Date: 12/8/2004 02:47 PM
 Estimate ID: 00601377633-0
 Estimate Version: 1
 Supplement: 1(P) 12/8/2004 02:48:35 PM
 Profile ID: CUSTOMIZED

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Body	28.9	46.00	0.00	15.00	1,344.40 T	Taxable Parts	4,569.88
Refinish	14.6	46.00	0.00	10.00	681.60 T	Parts Adjustments	111.15
Frame	9.0	46.00	0.00	0.00	414.00 T	Sales Tax @ 5.600%	262.14
Mechanical	2.8	75.00	0.00	59.95	269.95 T	Total Replacement Parts Amount	4,943.17
Taxable Labor					2,709.95		
Labor Tax @ 5.600%					151.76		
Labor Summary 55.3					2,861.71		
III. Additional Costs					Amount	IV. Adjustments	Amount
Taxable Costs					387.00	Betterment	99.13-
Sales Tax @ 5.600%					21.67	Insurance Deductible	500.00-
Total Additional Costs					408.67	Customer Responsibility	599.13-
I. Total Labor:							2,861.71
II. Total Replacement Parts:							4,943.17
III. Total Additional Costs:							408.67
Gross Total:							8,213.55
IV. Total Adjustments:							599.13-
Net Total:							7,614.42
Less Original Net Total:							7,485.41
Net Supplement Amount:							129.01
SI: MICHAEL JORGENSEN							129.01

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Point(s) of Impact

1 RIGHT FRONT CORNER (P)

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0
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JOEL ROGERS

Date: 12/8/2004 02:47 PM
Estimate ID: 00601377633-0
Estimate Version: 1
Supplement: 1(P) 12/8/2004 02:48:35 PM
Profile ID: CUSTOMIZED

Insurance Co: AMERICAN FAMILY INSURANCE CO

Inspection Site: Braeger Ford
Address: 3804 S. 27th Street
3804 S. 27th Street
Braeger Ford, WI
Inspection Date: 9/23/2004

Body Shop: BRAEGER FORD
Address: 3804 S. 27TH STREET
MILWAUKEE, WI 53221
Telephone: (414) 281-6100
State Lic. No: 39-1868407

This is not an authorization to repair.
Supplements will not be paid without prior approval.

____: REPAIRS WILL BE COMPLETED FOR AGREED PRICE ONLY. NO SUPPS.

SIGNATURE: _____

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0
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JOEL ROGERS

PAYMENT RECORD DISPLAY

DRAFT 0060814622 CLAIM 00-601-377633 POLICY 11-125722-01 ISSUED MHJ002 ACTIVITY
PAYEE: MARTINEZ, ALFREDO & BRAEGER FORD 09/30/2004
IN PAYMENT OF: 025 DMGS LESS DED AND TIRE BETTERMENT

MAILED TO: BRAEGER FORD
ATTN. BODYSHOP
3804 S. 27TH STREET
MILWAUKEE WI 53221
SERIES:
PAGE:

COMMENTS: SEND TO MJORGENSEN PDR SOUTH VOGEL UNIT

STATUS: 01 NOT RECONCILED TYPE: 01 CLAIMANT LOSS ACCTG:
ID PERIL AMOUNT TOTAL: 7,485.41 TIN: 391868407
00 025 7,485.41 TIN WITHHOLDING: 0.00 TYPE: 1
PAYMENT AMOUNT: \$7,485.41 HANDLING:

OPT -- POL -- ----- -- CLM -- --- ----- DRFT -----

Estimate

Date: 9/24/2004 11:24 AM
 Estimate ID: 00601377633-0
 Estimate Version: 0
 Committed
 Profile ID: CUSTOMIZED

AMERICAN FAMILY INSURANCE
 440 S EXECUTIVE DR BROOKFIELD, WI 53005
 (262) 784-9100
 Fax: (800) 977-9029

Damage Assessed By: MICHAEL JORGENSEN

Condition Code: Good
 Date of Loss: 9/18/2004
 Payer: Insurance
 Policy No: 1112572201

Type of Loss: Collision
 Deductible: 500.00
 Claim Number: 00601377633-0

Insured: ALFREDO MARTINEZ
 Address: 2479 S 12TH ST MILWAUKEE, WI 53215
 Telephone: Work Phone: (414) 281-8510 Home Phone: (414) 645-0040

Mitchell Service: 912623

Description: 2003 Ford Pickup F150 Harley-Davidson
 Body Style: 4D PkUpCrw Drive Train: 5.4L Superchg Inj 8 Cyl 2WD
 VIN: 1FTRW07363KB73956
 Mileage: 25,267
 OEM/ALT: A Search Code: SMILWAUKEE
 Color: BLACK
 Options: Alum/Alloy Wheels, Air Conditioning, Power Steering, Power Brakes, Power Windows, Power Door Locks, Tilt Steering Wheel, Cruise Control, Leather Seats, Automatic Transmission, Deep Tinted Glass, Trailer Towing Pkg., AM-FM Stereo/CDPlayer(Single), Passenger-Front Air Bag, Power Remote Mirror, 4-Door Pickup, Driver-Front Air Bag.

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	400062	BDY	REMOVE/REPLACE	REPLACE WHEEL	Qual Recycled Part	450.00 *	0.3
2				MATT AT SMART PARTS QUOTE 157887			
3				LINE MARKUP %20.00		90.00	
4				*** END OF ATG SECTION ***			
5	AUTO	BDY	OVERHAUL	FRT BUMPER ASSY			1.5
6	203026	BDY	REMOVE/REPLACE	FRT BUMPER FACE BAR	YL3Z 17757 CAA	292.91	INC
7	AUTO	REF	REFINISH	FRT FACE BAR			C 1.9
8	205570	BDY	REMOVE/REPLACE	FRT BUMPER VALANCE PANEL	3L3Z 17626 AAA	680.37	INC
9	205564	BDY	REMOVE/REPLACE	FRT BUMPER PAD	3L3Z 17K833 AAA	124.33	INC
10	AUTO	REF	REFINISH	FRT BUMPER PAD			C 1.0
11	203054	BDY	REMOVE/REPLACE	R FRT BUMPER FILLER TO BUMPER	XL3Z 17A861 AA	12.08	0.1 #
12	203056	BDY	REMOVE/REPLACE	R FRT BUMPER BRACKET	XL3Z 17752 AA	14.63	INC
13	203057	BDY	REMOVE/REPLACE	L FRT BUMPER BRACKET	XL3Z 17752 AB	14.63	INC
14	203058	BDY	REMOVE/REPLACE	R FRT BUMPER PLATE	XL3Z 17B984 AA	15.07	INC
15	203059	BDY	REMOVE/REPLACE	L FRT BUMPER PLATE	XL3Z 17B985 AC	15.07	INC
16	205577	BDY	REMOVE/REPLACE	FRT BUMPER LICENSE BRACKET	1L3Z 17A385 AAA	17.10	INC
17	204295	BDY	REMOVE/REPLACE	GRILLE	3L3Z 8200 CA	356.20	0.1 #

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Date: 9/24/2004 11:24 AM
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 Committed
 Profile ID: CUSTOMIZED

18	201315	BDY	REMOVE/REPLACE	GRILLE OPENING REINFORCEMENT	F85Z 8A284 BA	149.72	0.5	#
19	AUTO	BDY	CHECK/ADJUST	HEADLAMPS			0.4	
20	205205	BDY	REMOVE/REPLACE	R GRILLE PANEL BRACKET	YL3Z 8B455 BA	7.97	INC	
21	205206	BDY	REMOVE/REPLACE	L GRILLE PANEL BRACKET	YL3Z 8B455 CA	7.13	INC	
22	200034	BDY	REMOVE/REPLACE	UPR GRILLE AIR DEFLECTOR	F75Z 19B525 AB	33.65	INC	
23	205051	BDY	REMOVE/REPLACE	R H/LAMP ASSEMBLY	3L3Z 13008 AB	210.38	INC	#
24	205073	BDY	REMOVE/REPLACE	R PARK/SIGNAL LAMP ASSEMBLY	3L3Z 13200 AA	118.47	INC	#
25	203556	BDY	REMOVE/REPLACE	R FOG LAMP ASSEMBLY	YL3Z 15200 AA	211.58	INC	#
26	200059	REF	REFINISH	HOOD OUTSIDE			2.0	*
27	200064	BDY	REPAIR	HOOD PANEL	Existing		5.0	*
28	200066	BDY	REMOVE/REPLACE	R HOOD HINGE	F75Z 16796 AA	30.38	0.3	#
29	AUTO	REF	REFINISH	R HINGE			0.2	
30	200067	BDY	REMOVE/REPLACE	L HOOD HINGE	F65Z 16797 AG	30.97	0.3	#
31	AUTO	REF	REFINISH	L HINGE			0.2	
32	200070	BDY	REMOVE/REPLACE	HOOD LATCH	F65Z 16700 AD	31.03	INC	
33	200072	BDY	REMOVE/REPLACE	HOOD STRIKER	F65Z 16K689 AD	14.70	0.2	
34	205649	BDY	REMOVE/REPLACE	COOLING RADIATOR SUPPORT	4L1Z 16138 BA	208.73	6.7	#
35	AUTO	REF	REFINISH	RADIATOR SUPPORT			1.5	
36	200108	MCH	REMOVE/REPLACE	EVACUATE & RECHARGE A/C	-M		1.4	
37	200110	MCH	REMOVE/REPLACE	AIR COND CONDENSER	-M	**Qual Repl Part	105.76	* 1.4 #
38				BLUE OVAL				
39				LINE MARKUP \$20.00			21.15	
40	205130	BDY	REMOVE/REPLACE	R STRIPE TAPE BODY SIDE	3L3Z 1620000 AAA	297.43		
41	205131	BDY	REMOVE/REPLACE	L STRIPE TAPE BODY SIDE	3L3Z 1620001 AAA	297.43		
42	200157	REF	REFINISH	L FENDER OUTSIDE				C 2.2
43	200163	BDY	REMOVE/INSTALL	L FENDER ASSY			0.5	#
44	200164	BDY	REMOVE/REPLACE	R FENDER PANEL	2L3Z 16005 AA	250.78	3.2	#
45	AUTO	REF	REFINISH	R FENDER OUTSIDE				C 2.0
46	AUTO	REF	REFINISH	R FENDER EDGE				C 0.5
47	200165	BDY	REPAIR	L FENDER PANEL	Existing		1.0	**
48	201397	BDY	REMOVE/REPLACE	R UPR FENDER LINER	F75Z 16102 AA	49.17	INC	#
49	200172	BDY	REPAIR	R FENDER INNER PANEL	Existing		2.5	*
50		REF	REFINISH/REPAIR	R FENDER INNER PANEL			0.5	*
51	202141	BDY	REPAIR	R INR FENDER REINFORCEMENT	Existing		2.5	**
52	200184	BDY	REMOVE/INSTALL	R FENDER WHEEL OPENING MLDG				INC
53	900500	MCH*	ADD'L LABOR OP	TWO WHEEL ALIGNMENT	Sublet	59.95	* 0.0	*
54	900500	REF*	REFINISH/REPAIR	CORROSION PROTECTION	Sublet	10.00	* 0.3	*
55	900500	BDY*	ADD'L LABOR OP	MOUNT & BALANCE INCLUDES STEM & WEIGHTS	Sublet	15.00	* 0.0	*
56	900500	FRM*	ADD'L LABOR OP	SET UP & MEASURE FULL FRAME	Existing		2.0	*
57	900500	FRM*	REPAIR	PULL & SQUARE UNIBODY / FRAME	Existing		2.0	*
58	900500	FRM*	REPAIR	PULL SIDESWAY	Existing		2.0	*
59	200185	BDY	REMOVE/INSTALL	L FENDER WHEEL OPENING MLDG			0.3	
60	203620	BDY	REMOVE/INSTALL	R FENDER ADHESIVE NAMEPLATE	Existing		0.2	*
61	203621	BDY	REMOVE/INSTALL	L FENDER ADHESIVE NAMEPLATE	Existing		0.2	*
62	202145	FRM	REMOVE/REPLACE	R FRAME BRACKET	-F F75Z 17N775 DA	69.78	1.5	
63	900500	BDY*	REPAIR	WIRING	Existing		1.0	*
64	936003		ADD'L COST	COOLANT			12.00	*
65	202146	FRM	REMOVE/REPLACE	L FRAME BRACKET	-F F75Z 17N775 CA	69.78	1.5	
66	203854	BDY	REMOVE/REPLACE	R INTERCOOLER BRACKET	XL3Z 8C384 AA	48.62		
67	203855	BDY	REMOVE/REPLACE	L INTERCOOLER BRACKET	XL3Z 8C385 AA	48.62		
68	200533	BDY	REMOVE/INSTALL	BATTERY	Existing		0.2	*
69	203896	BDY	REMOVE/REPLACE	HORN ASSEMBLY	2L3Z 13832 AA	34.40	INC	

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Date: 9/24/2004 11:24 AM
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 Committed
 Profile ID: CUSTOMIZED

70	202334	BDY	REMOVE/INSTALL	W/SHIELD WASHER RESERVOIR	Existing		0.5 *
71	205557	BDY	REMOVE/INSTALL	R STEP RAIL ASSY			0.4
72	205558	BDY	REMOVE/INSTALL	L STEP RAIL ASSY			0.4
73	900500	MCH	REMOVE/REPLACE	GOODYEAR EAGLE GT II 275/45R20 V	106-137-625	156.45	
74			BETTERMENT-P	GOODYEAR EAGLE GT II 275/45R20 V \$60.00		93.87	
75	936018		ADD'L COST	R134A FREON & OIL		10.00 *	
76	AUTO	REF	ADD'L CPT	CLEAR COAT			2.3
77	AUTO		ADD'L COST	PAINT/MATERIALS		365.00 *	

- * - Judgement Item
- # - Labor Note Applies
- C - Included in Clear Coat Calc

Prior Damage

NOT LIABLE FOR RUST/PRIOR DAMAGES.

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0

Mitchell Data Version:
 UltraMate Version:

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Date: 9/24/2004 11:24 AM
 Estimate ID: 00601377633-0
 Estimate Version: 0
 Committed
 Profile ID: CUSTOMIZED

I. Labor Subtotals					Add'l Labor Amount		Sublet Amount	Totals	II. Part Replacement Summary		Amount	
Units	Rate											
Body	28.3	46.00	0.00	13.00	1,316.80	T			Taxable Parts	4,475.32		
Refinish	14.6	46.00	0.00	10.00	681.60	T			Parts Adjustments	111.15		
Frame	9.0	46.00	0.00	0.00	414.00	T			Sales Tax @ 5.600%	256.84		
Mechanical	2.8	75.00	0.00	59.95	269.95	T			Total Replacement Parts Amount	4,843.31		
Taxable Labor					2,682.35							
Labor Tax @ 5.600%					150.21							
Labor Summary 54.7					2,832.56							
III. Additional Costs								Amount	IV. Adjustments			Amount
Taxable Costs					387.00				Betterment	99.13-		
Sales Tax @ 5.600%					21.67				Insurance Deductible	500.00-		
Total Additional Costs					408.67				Customer Responsibility	599.13-		
									I. Total Labor:	2,832.56		
									II. Total Replacement Parts:	4,843.31		
									III. Total Additional Costs:	408.67		
									Gross Total:	8,084.54		
									IV. Total Adjustments	599.13-		
									Net Total:	7,485.41		

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Point(s) of Impact
 1 RIGHT FRONT CORNER (P)

Date: 9/24/2004 11:24 AM
Estimate ID: 00601377633-0
Estimate Version: 0
Committed
Profile ID: CUSTOMIZED

Insurance Co: AMERICAN FAMILY INSURANCE CO

Inspection Site: Braeger Ford
Address: 3804 S. 27th Street
3804 S. 27th Street
Braeger Ford, WI
Inspection Date: 9/23/2004

Body Shop: BRAEGER FORD
Address: 3804 S. 27TH STREET
MILWAUKEE, WI 53221
Telephone: (414) 231-6100
State Lic. No: 39-1868407

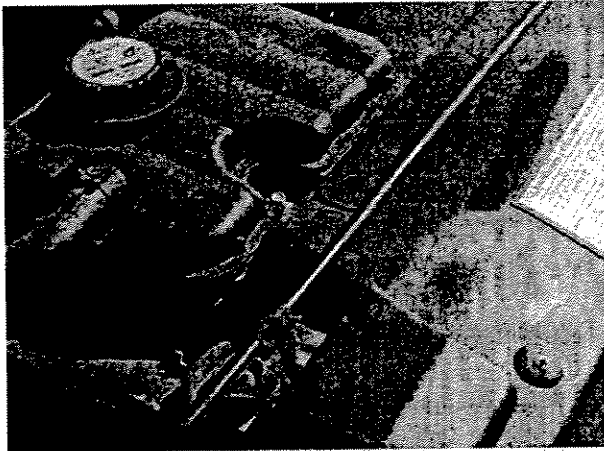
This is not an authorization to repair.
Supplements will not be paid without prior approval.

____. REPAIRS WILL BE COMPLETED FOR AGREED PRICE ONLY. NO SUPPS.

SIGNATURE: _____.

ESTIMATE RECALL NUMBER: 9/29/2004 13:57:08 00601377633-0
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Images



Description : Image 1

Comments : Sep-23-2004 01:04p



Description : Image 2

Comments : Sep-23-2004 01:04p

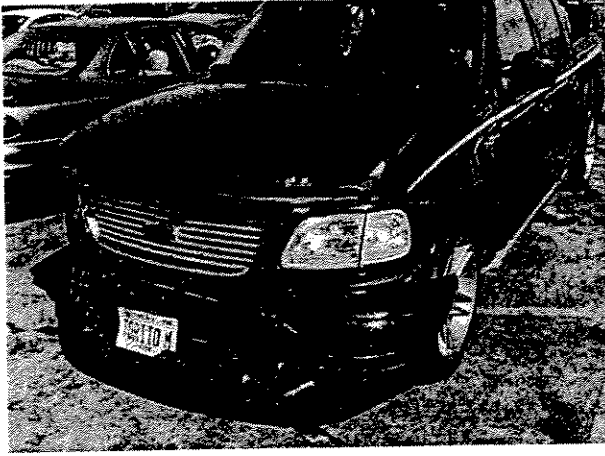


Description : Image 3

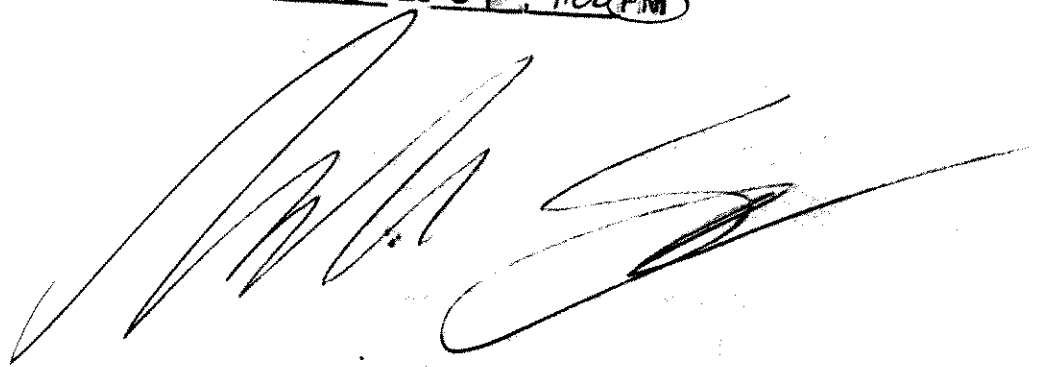
Comments : Sep-23-2004 01:04p

Description : Image 4

Comments : Sep-23-2004 01:04p



City of Milwaukee
WHO
PERSONALLY
HOW
TERRY McDONALD ; STAFF ASSISTANT
BY LEAVING WITH
AT 200 EAST WELLS ST. Room 205
IN MILWAUKEE COUNTY
DATE December 16 20 04 4:08 ~~AM~~ PM

A large, stylized handwritten signature in black ink, consisting of several sweeping, overlapping strokes that are difficult to decipher as specific letters.