

CITY OF MILWAUKEE

2011 JUL 28 AM 11:37

RONALD D. LEONHARDT
CITY CLERK

July 17, 2011

Grant Langley
Milwaukee City Attorney

RE: Vehicle damage

Dear Mr. Langley:

I wish to appeal your decision of file # 11-S-113.

I ask that you re-review the photos that were taken at the time the incident occurred. I feel your decision is unjustified and incorrect for the following three reasons.

1. Evidence (photos) of location not repaired at time stated, and vehicle damage as a result of.
2. If the (ISD) actually repaired the location, weather conditions or not. There wouldn't have been an incident, and no need to submit a claim. (it's still a Milwaukee county street with issues)
3. News clip stating how many claims Milwaukee was receiving for pothole issues shortly after the time my claim was submitted. (coincidence)

If you still feel my claim is invalid, I wish to meet with you at the location in question, to resolve any questions you may have regarding this matter.

Regards,

Steve Isley

*Our denial letter was
mailed on 6-14-11
(INCLUDE)*

OFFICE OF
CITY ATTORNEY

2011 JUL 29 PM 1:03

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CITY OF MILWAUKEE

11 APR 27 PM 1:17

RONALD D. LEONHARDT
CITY CLERK

3/24/11

To whom it may concern,

This letter is to file a claim for damage to my vehicle VIN#
19UUA765X8A025070, caused by poor road conditions on 3/24/11 at
approximately 7:30 am

I was driving westbound on Good hope Rd. and hit a large pot hole on I-45
freeway overpass.

The damage was to passenger side front wheel and tire. The tire immediately
went flat after striking the pothole. I pulled over and changed the tire,
placing the spare on in order to get to work.

When changing the tire I noticed the wheel had a significant bend and
needed replacement also. Enclosed is a copy of the estimate and repair
order.

Any questions please feel free to contact me at 219-508-4183

Regards,

Steve Isley

*The claimant said that the
loss happened W/B on Good
Hope Rd. - Just East/Before
110th St. (NOT on the I-45
Overpass)*

(INCLUDE)

OFFICE OF
CITY ATTORNEY

2011 APR 27 PM 2:48

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Russ Darrow Mazda Estimate Sheet

Cust. Name: Steve Isley
 Address: 11511 A N PORT WASHINGTON RD
 Vehicle Make: Acura
 Year: 2008
 Model: TL Type S
 VIN: 19UUA765X8A025070
 License #: _____
 RO #: _____

City: Mequon
 State: WI
 Zip: _____ 53092
 Phone (H): 219-508-4183
 Phone (W): 219-508-4183
 Fax: _____
 Written By: Keith
 Date: _____ 3/24/2011

| Line No. | Labor Time | Details of Repair | Parts Qty. | Price Each | Parts Total | Labor | Menu/ Sublet | Line Total |
|----------------|------------|----------------------------|------------|------------|-----------------|-----------------|--------------|-----------------|
| 1 | 0.4 | Passanger side front wheel | 1 | \$308.40 | \$308.40 | \$41.95 | | \$350.35 |
| 2 | 0.0 | Tire 235/45/R17 | 1 | \$193.00 | \$193.00 | | | \$193.00 |
| 3 | 1.0 | Alignment | | | | \$99.95 | | \$99.95 |
| 4 | | | | | | | | |
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| 17 | | | | | | | | |
| 18 | | | | | | | | |
| 19 | | | | | | | | |
| 20 | | | | | | | | |
| Totals: | | | | | \$501.40 | \$141.90 | | \$643.30 |

| | |
|---------------|-----------------|
| Subtotal | \$643.30 |
| Shop Supplies | \$34.97 |
| Subtotal | \$678.27 |
| Tax | \$37.98 |
| Total | \$716.25 |

CITY ATTORNEY
OFFICE OF

2011 APR 27 PM 2:48

CITY OF MILWAUKEE
RECEIVED

RUSS DARROW MAZDA

3520 S. 108th St.
GREENFIELD, WISCONSIN 53228

JNIT# GPSB3973
CUSTOMER #:15449

9 2 7 3 0

WORKORDER

STEVE ISLEY
11511 A N PORT WASHINGTON RD
MEQUON, WI 53092-3489
HOME:219-508-4183 CONT:N/A
BUS: 414-329-5800 CELL:

PAGE 2

(414) 329-5800

SERVICE ADVISOR: 520 POTKONJAK, DUSAN

| | | | | | | | |
|-----------------|-------------------|---|-------------------|---------|-----------------|---------|-----------|
| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
| SILVER | 08 | ACURA TL 3.2 | 19UUA765X8A025070 | | 48143/ | T836 | |
| IN. SVC. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 19JAN11 DD | | | 18:00 24MAR11 | | | CASH | |
| DATE OF REPAIR | DATE OFFERED BACK | OPTIONS: STK:GPSB3973 DLR:61540 ENG:3.5 Liter | | | | | |
| 24MAR2011 13:51 | | 1) RL121002038656 | | | | | |

| LINE # | OP CODE | TECH | TYPE | DESCRIPTIONS/INSTRUCTIONS | HOURS |
|--------|---------|------|------|--|-------|
| # A | 517 | | CPM | CUSTOMER HIT POT HOLE. TIRE BLEW & RIM CRACKED | |
| # B | RC | | CPM | MAZDA FULL CIRCLE INSPECTION | |

E-mail: GOISLEY@GMAIL.COM

CITY OF MILWAUKEE
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 2011 APR 27 PM 2:48
 OFFICE OF
 CITY ATTORNEY

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE IN ADVANCE
 I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on vehicle to secure the amount of repairs thereto.

SUPPLIES CHARGE
 There is a charge for supplies used that are not itemized on your order. These items, such as solvents, tape, shop towels, drill bits, caulking, fluids, etc. will be charged at 10% of the workorder labor and parts not to exceed \$34.97.

2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
 3. I DO NOT want an estimate. _____

CUSTOMER'S SIGNATURE
 X

 This vehicle received without face to face customer contact.
 THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 5 DAYS.

DISCLAIMER OF WARRANTIES: The dealer is not a party to any Manufacturer's warranty on parts or service contained herein.
 THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY PARTS, LABOR OR DIAGNOSTIC SERVICES FURNISHED UNDER THIS ORDER. Notice: You are entitled to inspect or receive any components, parts, or accessories replaced or removed by the shop.

SHOP REPRESENTATIVE SIGNATURE
 Do you want the replaced parts you are entitled to? YES NO

| | | |
|---------------|------|-------------|
| AUTHORIZATION | ZONE | DEALER CODE |
| | | 6 1 5 4 0 |

DATE TIME A.M. P.M. NO. CALLED NEW TOTAL ESTIMATE
 New Estimated Completion Date Additional Repair Description

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

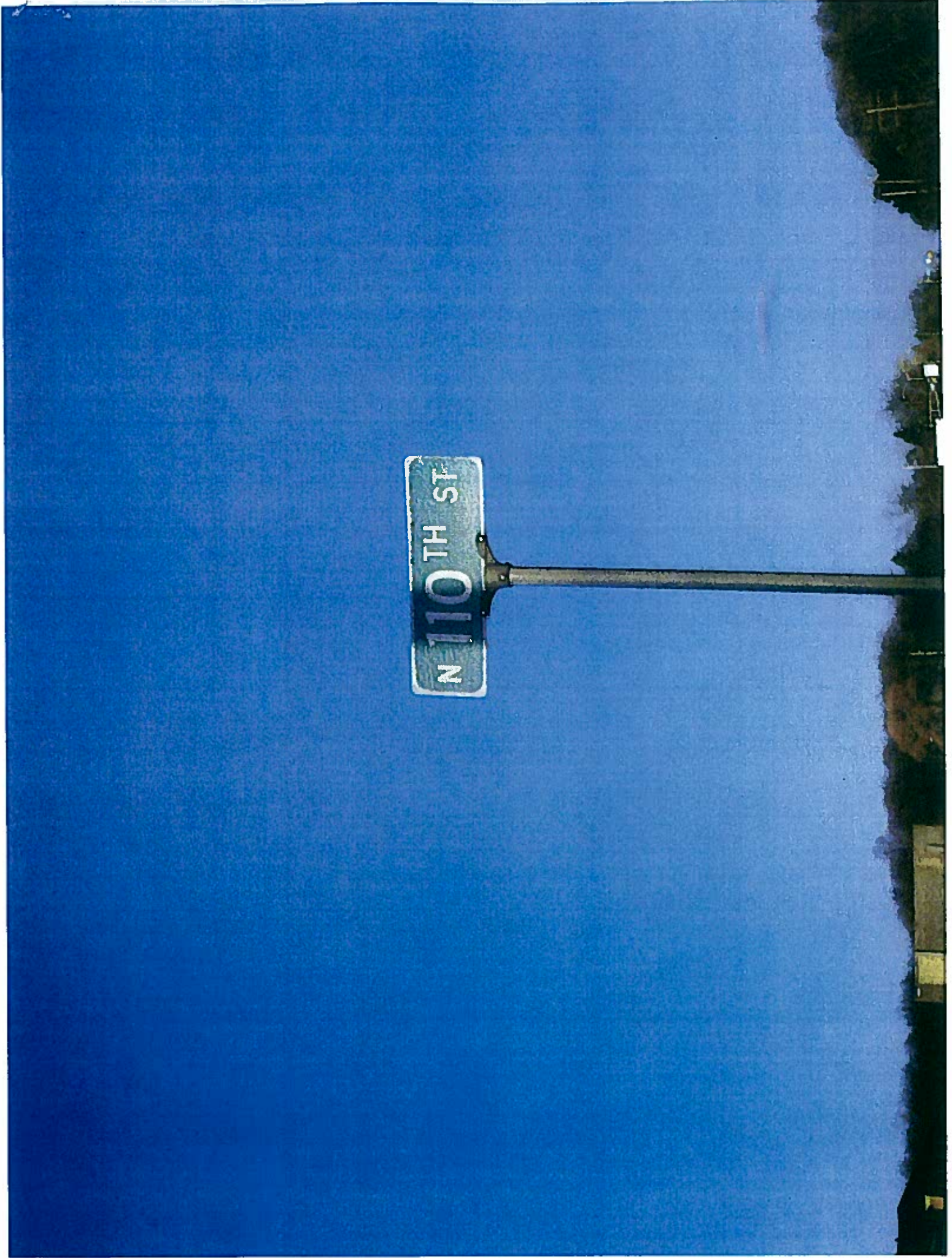
TECHNICIAN COPY

Carini, Steve

From: supacoupe@aol.com
Sent: Thursday, April 28, 2011 1:27 PM
To: Carini, Steve
Subject: Pot holes
Attachments: 2011-03-24_18-33-51_103.jpg

Sent via DROID on Verizon Wireless

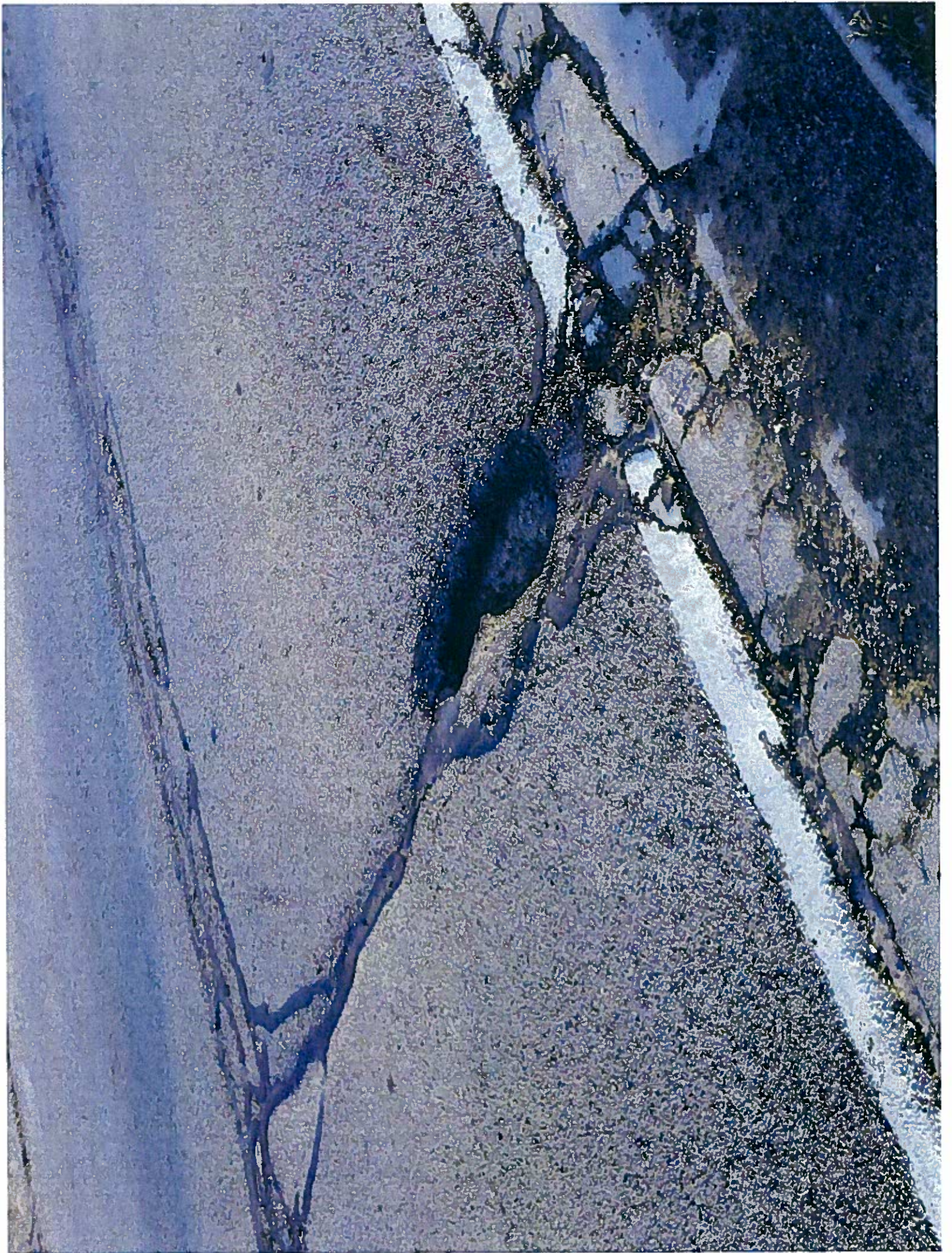
N 110 TH ST



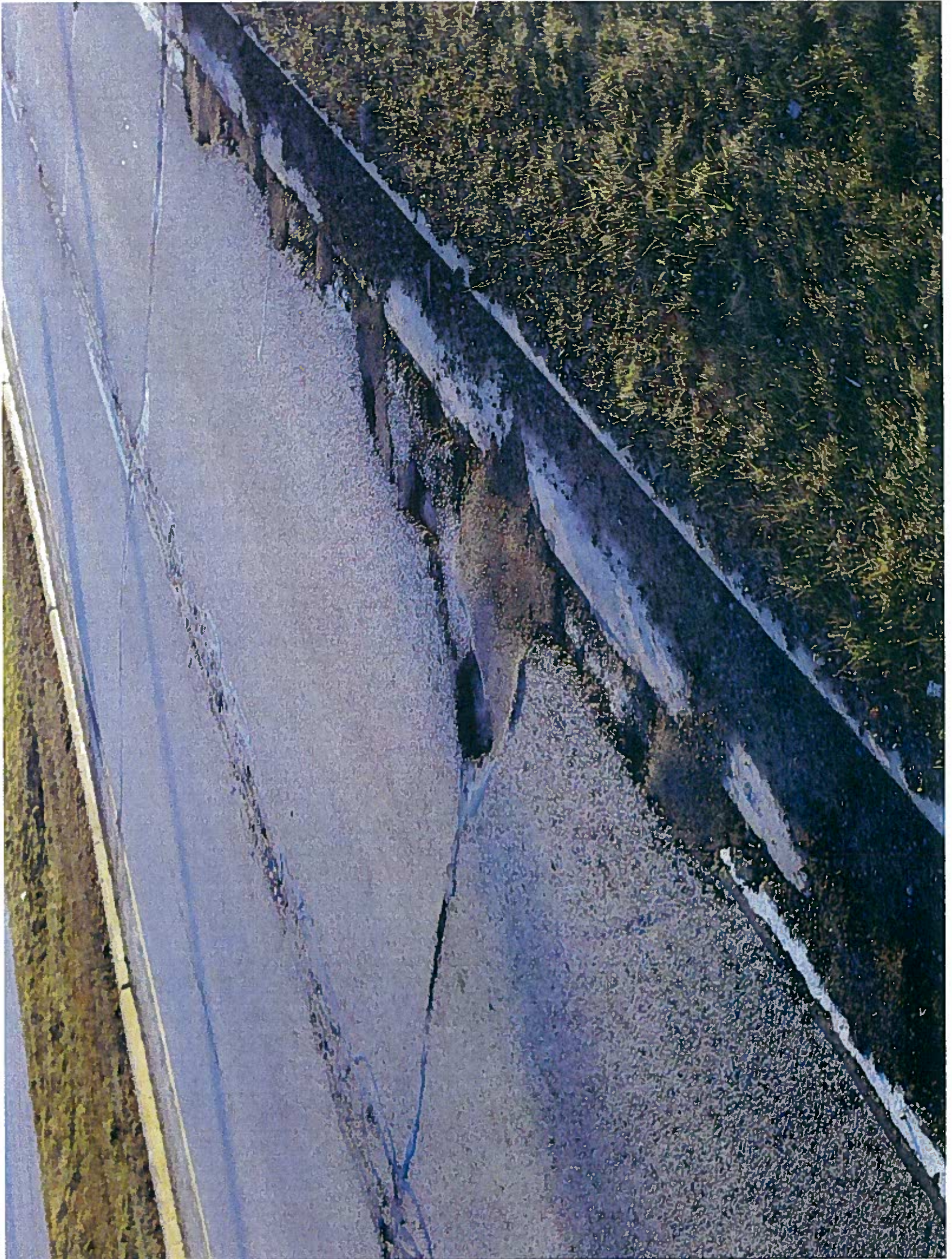
Carini, Steve

From: supacoupe@aol.com
Sent: Thursday, April 28, 2011 1:30 PM
To: Carini, Steve
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Attachments: 2011-03-24_18-30-48_481.jpg; 2011-03-24_18-31-09_971.jpg; 2011-03-24_18-31-22_431.jpg; 2011-03-24_18-31-39_105.jpg; 2011-03-24_18-31-57_447.jpg; 2011-03-24_18-32-17_572.jpg

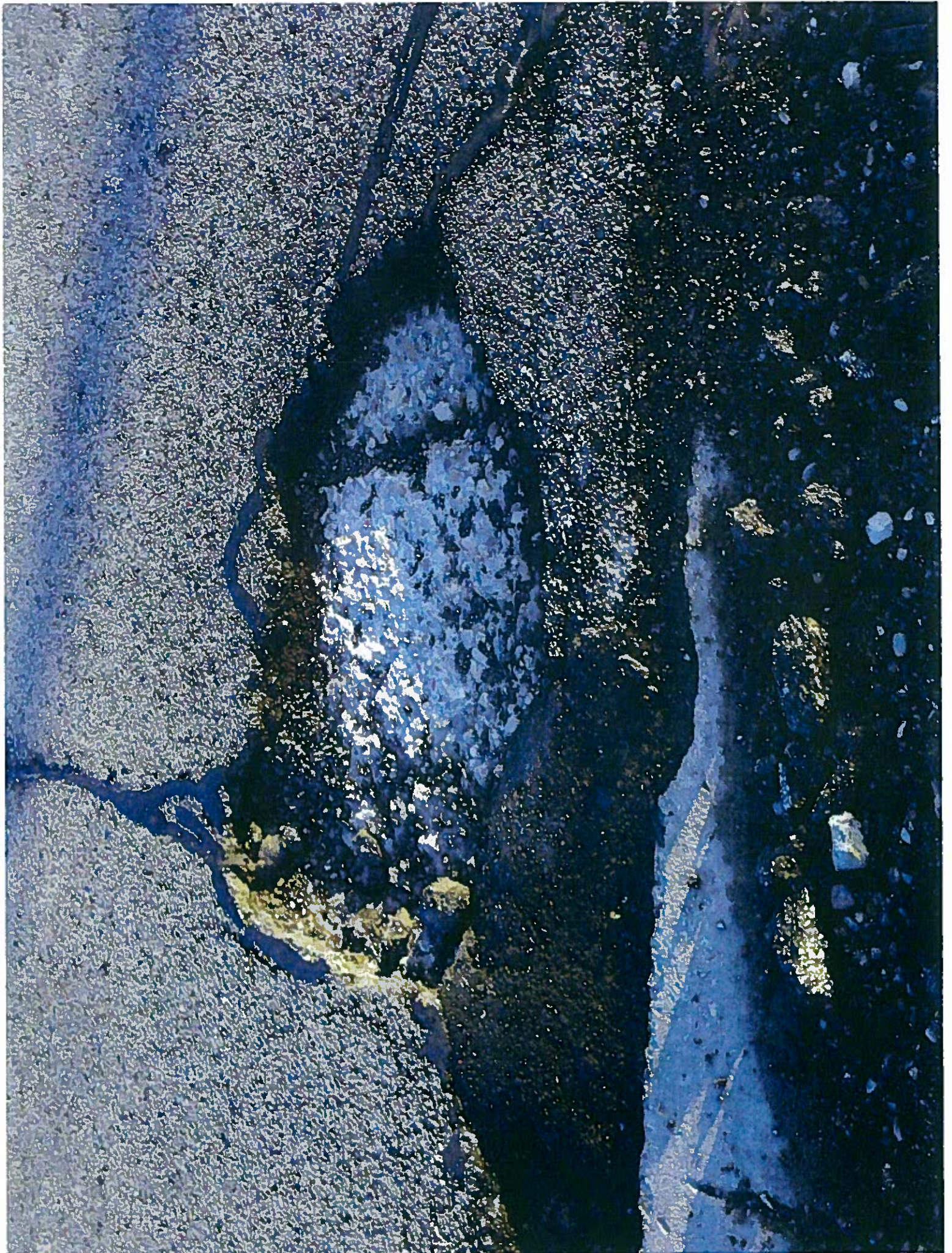
Sent via DROID on Verizon Wireless









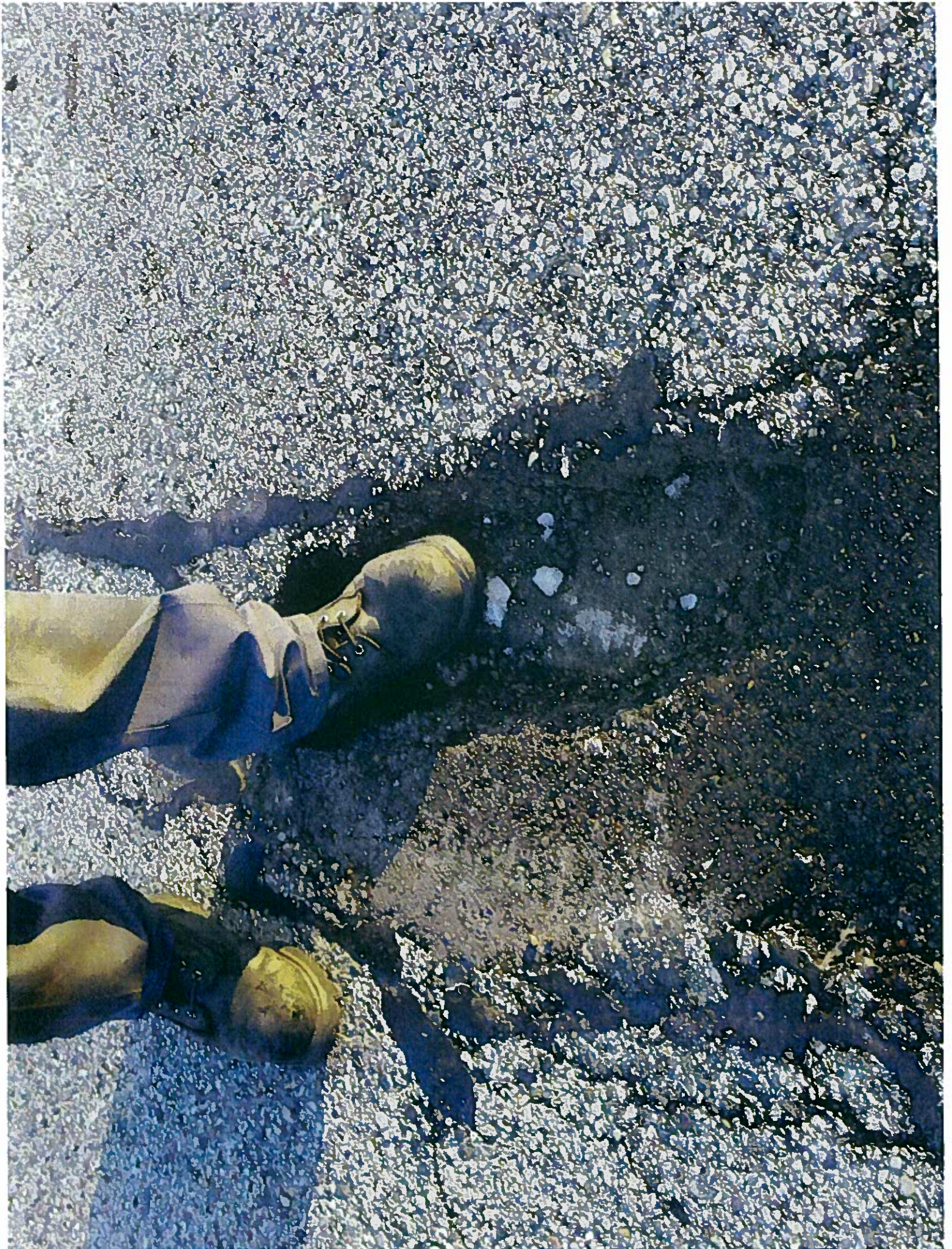




Carini, Steve

From: supacoupe@aol.com
Sent: Thursday, April 28, 2011 1:35 PM
To: Carini, Steve
Subject: Pot holes
Attachments: 2011-03-24_18-32-44_783.jpg; 2011-03-24_18-32-54_130.jpg; 2011-03-24_18-33-51_103.jpg; 2011-03-24_18-32-17_572.jpg

Sent via DROID on Verizon Wireless





N 110TH ST



