

OFFICE OF CITY ATTORNEY  
06 OCT 23 AM 9:27

SUSAN TEMPLIN

N97W14984 Burning Bush Ct.  
Germantown, WI 53022

City of Milwaukee Clerk Jim Owczarski  
Attn: CLAIMS  
200 East Wells St.  
Room 205  
Milwaukee, WI 53202-3567

CITY OF MILWAUKEE  
2023 OCT -5 PM 1:17  
CITY CLERK'S OFFICE

Re: Claim for damages to vehicle

Mr. Owczarski:

On July 29, 2023, my car was legally parked on the east side of North Dousman Street between East Clark Street and East Wright Street, at about 2550. My son has the use of my car and has an overnight parking permit number 598413AN20W.

During a storm on the above stated date, a tree located on the west side of the street, on city property, fell and landed on a car parked on the west side of the street and my car parked on the east side of the street. City crews cleaned up the tree before we discovered the incident. They left instructions on how to place a claim on my car.

I am enclosing photos of the damage the falling tree caused to my car. Also enclosed are copies of the two estimates for the repair of my car. At this time, I am willing to settle my claim for the total amount listed on the Ernest Auto Body quote, i.e. \$11,090.93

My address is as stated in the above letterhead. Additional contact information is as follows:  
Phone: 414-617-3157. Email: [sstemplin@gmail.com](mailto:sstemplin@gmail.com)

Please let me know if you will need any additional information in order to process this claim.

Sincerely,



Susan S. Templin

cc: Atty. Douglas A. Blegen, SC  
1001 W. Glen Oaks Lane, Suite 209  
Mequon, WI 53092-3367

Expert Paint & Body Work

# ERNEST AUTO BODY

No 1049

W203 N10466 Appleton Avenue  
Germantown, WI 53022

Phone: 262-255-8232 • Fax 262-255-8233

NAME Susan Templin

DATE September 12 2002

ADDRESS N79 W14984 Burning Bush Ct.  
Germantown, WI 53022

PHONE 414 617 3157

WORK PHONE \_\_\_\_\_

MAKE OF CAR		YEAR - MODEL	BODY TYPE	LICENSE No.	ID SERIAL No.	MILEAGE		
VOLVO		2010 C70	2Dr Convertible	424 TUA	YV1672MCSA5091231			
REPAIR	REPLACE	DESCRIPTION OF REPAIRS OR MATERIALS			PARTS AND MATERIALS	LABOR HRS.	MIN.	REFINISHING & SUBLET
X		R+I Front Bumper Cover				1.8		
X		R+I L/Front Headlamp ASSY				.2		
X		L/Fender damage & R+I Wheel house Liner				6.0		2.5
X		R+I Windshield Sublet			250 <sup>00</sup>	INC		
	X	Left " Pillar			213 07	2.5		1.2
X		Front Roof Panel				8.5		3.0
X		Center " "				10.0		3.0
	X	Rear Window			1015 <sup>00</sup>	3.0		
	X	" " Roof Panel			1574 56	5.0		3.0
X		Tree Bark/Sawdust/Broken glass/Remove				2.5		
X		Left Door Dissassembly for Tint-Blend				1.3		2.5
X		Right " Damage (Blend inside Panel)				4.0		2.5
X		" " Dissassembly for refinishing				1.3		
X		Left Y4 Damage				6.0		2.5
X		R Y4 " & Paint gas cap Door				5.5		2.5
X		Trunk Lid Damage & R+I MLD+Trim				6.5		2.0
X		R+I rear cover & TAIL LAMPS				1.8		
	X	Left side Y4 glass weatherstrip MLD.			86 50	.6		
	X	All Painted Finstripe Damage Sublet			240 <sup>00</sup>	INC		
X		Cover rest of car for overspray			6.00	.2		
	X	rust proofing as necessary			12 <sup>00</sup>	.4		
	X	PNT/Clear Coat/materials			1086 80			
X		Wet Sand/RUB+ Polish refinished panels				2.4		
		PNT Gde TBD				69.5		24.7

TOTALS	4483 93	4448.00	1580 80
SALES TAX			10512 73
GRAND TOTAL			578 20
			11,090.93

This estimate is based on a visual inspection and does not cover additional parts or labor which may be required after the work has begun, as worn or damaged parts which were not evident on first inspection may be uncovered. Therefore this estimate does not cover such situations. Parts prices subject to change without notice. This estimate is good for a period of 10 days.

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

X \_\_\_\_\_

# CALIBER COLLISION

**CALIBER - GERMANTOWN**  
RESTORING THE RHYTHM OF YOUR LIFE  
W189 N11027 Kleinmann Drive, Germantown, WI  
53022  
Phone: (262) 255-1900  
FAX: (262) 255-1927

Workfile ID: 4e4b44ce  
Federal ID: 33-0730794  
State ID: N/A  
Federal EPA: N/A  
State EPA: N/A

## Preliminary Estimate

**Customer: TEMPLIN, SUSI**

Written By: Andy Banaszak

Insured: TEMPLIN, SUSI  
Type of Loss:  
Point of Impact: 13 Rollover

Policy #:  
Date of Loss:

Claim #:  
Days to Repair: 0

**Owner:**  
TEMPLIN, SUSI  
N97W14984 BURNING BUSH CT  
GERMANTOWN, WI 53022  
(414) 617-3157 Day

**Inspection Location:**  
CALIBER - GERMANTOWN  
W189 N11027 Kleinmann Drive  
Germantown, WI 53022  
Repair Facility  
(262) 255-1900 Business

**Insurance Company:**  
CUSTOMER PAY

## VEHICLE

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

VIN: YV1672MC5AJ091231	Interior Color:	Mileage In: 164,929	Vehicle Out:
License: 424-TUA	Exterior Color: Ice Blue	Mileage Out:	Job #:
State: WI	Production Date: 6/2009	Condition:	

### TRANSMISSION

Automatic Transmission  
Overdrive

### POWER

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat  
Power Passenger Seat  
Memory Package

### DECOR

Dual Mirrors  
Body Side Moldings

Tinted Glass

Console/Storage

### CONVENIENCE

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Alarm  
Message Center  
Steering Wheel Touch Controls  
Telescopic Wheel  
Climate Control

### RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

### SAFETY

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Front Side Impact Air Bags  
Head/Curtain Air Bags  
Hands Free Device  
Roll Bar

### ROOF

Power Convertible Roof

### SEATS

Bucket Seats  
Leather Seats

### WHEELS

Aluminum/Alloy Wheels

### PAINT

Clear Coat Paint

### OTHER

Fog Lamps  
Traction Control  
Stability Control  
Signal Integrated Mirrors  
Power Trunk/Liftgate

## Preliminary Estimate

**Customer: TEMPLIN, SUSI**

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FRONT BUMPER &amp; GRILLE</b>					
2		O/H front bumper				2.2	
3	*	R&I Bumper cover w/o headlamp washers primed				<u>Incl.</u>	
4		<b>FRONT LAMPS</b>					
5		R&I LT R&I headlamp assy				0.2	
6		<b>FENDER</b>					
7	*	Rpr LT Fender to CH# 106999				<u>5.0</u>	1.8
8		Add for Clear Coat					0.7
9		R&I LT Fender liner				0.3	
10		<b>WINDSHIELD</b>					
11		R&I Windshield Volvo w/o rain snsor				3.0	
12	#	Repl Urethane Kit - Stock/Aftermarket		1	36.00 T		
13		<b>RETRACTABLE TOP</b>					
14		Repl Front roof pnl	39856750	1	1,574.56	4.1	3.2
15		Add for Clear Coat					0.6
16		Repl Center roof pnl	39852891	1	1,574.56	3.2	2.8
17		Add for Clear Coat					0.6
18		Repl Rear roof pnl	39850191	1	1,574.56	5.3	3.4
19	*	Add for Clear Coat					0.7
20		Repl Back glass Volvo	31256895	1	1,013.24	2.7	
21		<b>PILLARS, ROCKER &amp; FLOOR</b>					
22		Repl LT W'shield pillar (HSS)	31283385	1	213.07	2.5	1.4
23	*	Add for Clear Coat					0.3
24		<b>DOOR</b>					
25	*	Rpr RT Outer panel				<u>4.0</u>	2.0
26		Overlap Major Non-Adj. Panel					-0.2
27	*	Add for Clear Coat					0.4
28		Blnd LT Outer panel					1.0
29	*	R&I RT Body side mldg				<u>0.3</u>	
30	*	R&I LT Body side mldg				<u>0.3</u>	
31		R&I RT Belt molding				0.3	
32		R&I LT Belt molding				0.3	
33		R&I RT R&I mirror				0.4	
34		R&I RT Handle, outside w/o keyless				0.3	
35		R&I LT Handle, outside w/o keyless				0.3	
36		R&I RT R&I trim panel				0.5	
37		R&I LT R&I trim panel				0.5	
38		<b>QUARTER PANEL</b>					
39	*	Rpr RT Quarter panel				<u>6.0</u>	2.2
40		Overlap Major Adj. Panel					-0.4
41	*	Add for Clear Coat					0.4
42		Blnd Fuel door					0.2

**Preliminary Estimate**

**Customer: TEMPLIN, SUSI**

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

43	*	Rpr	LT Quarter panel				<u>7.0</u>	2.2	
44			Overlap Major Non-Adj. Panel					-0.2	
45	*		Add for Clear Coat					0.4	
46		R&I	RT Weatherstrip				0.8		
47		R&I	LT Weatherstrip				0.8		
48	*	R&I	RT Side molding				<u>0.3</u>		
49	*	R&I	LT Side molding				<u>0.3</u>		
50	<b>TRUNK LID</b>								
51	*	Rpr	Trunk lid				<u>6.0</u>		
52		R&I	Cover						
53		R&I	Molding assy				0.4		
54		R&I	Trunk lid trim upper				0.3		
55	<b>REAR LAMPS</b>								
56		R&I	RT Lens & housing				0.4		
57		R&I	LT Lens & housing				0.4		
58	<b>REAR BUMPER</b>								
59		R&I	R&I bumper cover				1.0		
60	#	Repl	Corrosion Protection / Primer	1	15.00	T	0.3		
61	#		Cover Car for Overspray	1	12.00	T	0.3		
62	#	Subl	Painted Pinstripes	1	250.00	T			
63	#	Subl	Hazardous Waste Disposal	1	6.00	T			
64	<b>VEHICLE DIAGNOSTICS</b>								
65	#		Pre-repair scan	1	40.00	X	0.5		
66	#		Post-repair scan	1	80.00	X	0.5		
				<b>SUBTOTALS</b>			<b>6,388.99</b>	<b>61.0</b>	<b>23.5</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			5,949.99
Body Labor	61.0 hrs @	\$ 79.00 /hr	4,819.00
Paint Labor	23.5 hrs @	\$ 79.00 /hr	1,856.50
Paint Supplies	23.5 hrs @	\$ 55.00 /hr	1,292.50
Miscellaneous			439.00
Subtotal			14,356.99
Sales Tax	\$ 14,236.99 @	5.5000 %	783.03
<b>Grand Total</b>			<b>15,140.02</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>15,140.02</b>

**Preliminary Estimate**

**Customer: TEMPLIN, SUSI**

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

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Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- Personalized, high quality service from the largest collision repair company in the U.S.
- Consistently ranked among the highest customer satisfaction scores in the industry.
- Approved by every major insurance company in the U.S.
- Expedited car rental and towing services to get you back on the road again in no time.
- Repair work backed by a written, lifetime warranty honored at every location.
- 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life

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MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

## Preliminary Estimate

### Customer: **TEMPLIN, SUSI**

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERN9714, CCC Data Date 08/17/2023, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2023 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

#### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

#### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

#### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.













