

GRANT F. LANGLEY
City Attorney

RUDOLPH M. KONRAD
LINDA ULISS BURKE
VINCENT D. MOSCHELLA
Deputy City Attorneys



THOMAS O. GARTNER
BRUCE D. SCHRIMPF
ROXANE L. CRAWFORD
SUSAN D. BICKERT
STUART S. MUKAMAL
THOMAS J. BEAMISH
MAURITA F. HOUREN
JOHN J. HEINEN
MICHAEL G. TOBIN
DAVID J. STANOSZ
SUSAN E. LAPPEN
JAN A. SMOKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL
KURT A. BEHLING
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ELLEN H. TANGEN
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JAY A. UNORA
DONALD L. SCHRIEFER
EDWARD M. EHRlich
LEONARD A. TOKUS
VINCENT J. BOBOT
MIRIAM R. HORWITZ
MARYNELL REGAN
G. O'SULLIVAN-CROWLEY
KATHRYN M. ZALEWSKI
MEGAN T. CRUMP
ELOISA DE LEÓN
ADAM B. STEPHENS
KEVIN P. SULLIVAN
BETH CONRADSON CLEARY
THOMAS D. MILLER
Assistant City Attorneys

August 22, 2007

Veronica Junior
2208 West Melvina Street
Milwaukee, WI 53206

RE: Veronica Junior
C.I. File No: 07-S-249

Dear Ms. Junior:

We have received your claim in the amount of \$943.42, relating to damage to your vehicle on June 20, 2007 when it collided with a hole located at or near North 27th Street and West Center Street.

Our investigation reveals the Infrastructure Services Division-Field Operations (ISD) reviewed their records and the records of the DPW Call Center for the period June 20, 2006 to July 30, 2007. The ISD conducted asphalt patching operations in this area on four occasions during this time period. On April 11, 2007 and June 21, 2007 the ISD patched a pothole with asphalt at 2700 North 27th Street. On March 14, 2007 and March 28, 2007 the ISD patched a low water cut at this location. The ISD noted this location is along a heavily traveled route.

The DPW Call Center received two complaints during this time period for this location. A call was received on March 26 and 27, 2007 regarding a pothole at 2700 North 27th Street. The complaints were resolved by the March 28, 2007 operation noted above. The ISD followed its standard procedures and was acting within the City's discretion in this matter. Since the City was not negligent it cannot accept liability and we are denying your claim.

Veronica Junior
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LANGLEY
City Attorney

ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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