



Lee, Chris
Friday, December 5, 2025 10:09 AM
Lee, Chris
City Treasurer IT Update

From: Schroeder, LaQuisha <lhschr@milwaukee.gov>
Sent: Thursday, December 4, 2025 4:45 PM
To: Lee, Chris <clee@milwaukee.gov>
Cc: Spiker, Scott <Scott.Spiker@milwaukee.gov>; Litscher, Jarrett <Jarrett.Litscher@milwaukee.gov>
Subject: RE: WRITTEN UPDATE REQUEST: City Information Management Committee Meeting 12/4/25

Good afternoon,

Here is an IT update from the Office of the City Treasurer.

1. Exploring an opt out feature for mailed installment bills. Function where taxpayers can opt out of receiving mailed installment bills and receive by email instead. This would reduce the need for taxpayers to submit address change requests for receiving monthly installment bills when they travel to warmer climates in winter. Also, it will be more convenient in general to provide an opt out option.
2. Have had some initial discussions with Tyler Technologies on adding email and text messaging functions to the MUNIS application for additional communication.
3. We have made some updates to the Treasurer's Office webpage. Cleaned up outdated information and added some tutorials on how to use resident access as well as make tax payments.

Please let me know if you need any additional information.

LaQuisha

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