

5709 W. 67th St
Mil. Wis. 53218
November 19, 2003

Office of City Attorney
200 East Wells
Mil. Wis. 53202-3551

CITY OF MILWAUKEE
2003 NOV 25 PM 4:00
RONALD D. LEGNARD
CITY CLERK

Dear Sir:

I wish to appeal the decision made to deny my claim, relating to damage sustained to my tire on June 24, 2003.

I have several eyewitnesses, including the person that recovered the manhole lid. I can say that simply because it never happened before is no reason for denial of a claim. I have no reason to make up a story like that.

There's always got to be a first time for anything that happens.

Yours truly,
Vera Grant

P. C. I. File # 03-S-393

S

CITY OF MILWAUKEE
2003 OCT -3 PM 2:40
RONALD J. LEONARD
CITY CLERK

5709 N. 67th St.
Mil. Wis. 53218
9-24-03

City Clerk
ATTN: Claims
200 E. Wells St. Rm. 205
Mil. Wis. 53202-3562

CITY OF MILWAUKEE
RECEIVED
2003 OCT -3 PM 3:10
CITY CLERK

Dear Sir:

I was driving my car north on N. 76th Street on Tuesday, June 24, 2003 at approximately 2:30 p.m. Then I made a right turn onto Mill Road (going east). Right after I made the right turn I ran over a manhole in the street. Only the top of the manhole was elevated or standing up over the manhole. My car hit the elevated cover before I could do anything else. When my car hit it, I heard a hissing sound. I pulled over to the curb. My tire had gone flat (right rear). I had a passenger in my car. As a matter of fact, I was taking her to DMV on Mill Road to take her driving test. We got a ride back to my house. My son and his friend came and

brought my car back home. Then my son took me to get the tire patched up, but the tire was not good. We bought a used temporary tire. I paid \$30.00 for that.

The manhole that I ran over was in front of Ralph's Auto Body Shop. Their address is 7427 W. Mill Road. At least one of the workers witnessed the accident.

My right rear tire was destroyed plus the rim was badly damaged. A sum of \$253.00 is amount of relief I'm seeking. This includes taxes.

My address is:

5709 N. 67th St

Milwaukee, WI. 53218

I can be reached at 414-578-8404 during business hours.

Sincerely,
Vera E. Grant
Vera E. Grant

ANDREW TOYOTA

1620 W. Silver Spring Dr.
Glendale, WI 53209

Phone: 228-1450
Fax: 228-1485

Complete Line of Auto Body Repairs
Quality At Its Finest

UNIBODY FRAME SPECIALISTS • 100% PAINT MATCHING • INSURANCE WORK

NAME Vera E. Grant
 ADDRESS 5709 N. 67th St
Milwaukee, WI 53218
 PHONE _____ DATE WANTED _____

DATE 9.30.03
 INVOICE NO _____
 REGISTRATION NO _____
 HOURLY RATE _____

YEAR-MODEL-COLOR	MAKE OF CAR	BODY TYPE	LICENSE NO	SERIAL NO	MFG PAINT NO	MILEAGE
98 Corolla	Toyota	4dr Sedan				

REPAIR	REPLACE	DESCRIPTION	SUBLET WORK	PARTS AND MATERIALS	LABOR	REFINISHING
	X	Right Rear Wheel 42611-12140		10360		
	X	" " Tire 185/65R14 FR2680		7757	39 00	
	X	Valve Stem		200		
		TOWING				
SUBJECT TO INVOICE PRICE CHANGES				SUB TOTALS		
				183 17		

THIS ESTIMATE IS BASED ON OUR INSPECTION AND DOES NOT COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER THE WORK HAS BEEN STARTED. AFTER THE WORK HAS STARTED, WORN OR DAMAGED PARTS WHICH ARE NOT EVIDENT ON FIRST INSPECTION MAY BE DISCOVERED. NATURALLY THIS ESTIMATE CANNOT COVER SUCH CONTINGENCIES. PARTS PRICES SUBJECT TO CHANGE WITHOUT NOTICE. THIS ESTIMATE IS FOR IMMEDIATE ACCEPTANCE.

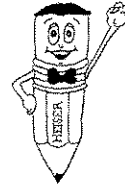
THIS WORK AUTHORIZED BY _____

TOTAL
SALES TAX
GRAND TOTAL

GR8404

145492

INVOICE



HEISER TOYOTA

7800 N. 76TH ST.
MILWAUKEE, WISCONSIN 53223
(414) 357-2100

VERA GRANT
5709 N 67 ST
MILWAUKEE WI 53218
HOME: 414-578-8404 BUS:

PAGE 1

SERVICE ADVISOR: 2497 ED MCCARTHY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK	1998	TOYOTA COROLLA	1NXBR18E0WZ045182	TLW712	95685/95685	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
01DEC1997	01DEC97		WAIT			CASH
R.O. OPENED	READY	OPTIONS: DLR:48036				23SEP2003

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PLEASE PRICE REPLACEMENT OF R.R. TIRE AND RIM - BOTH DAMAGED						
	00 REPLACEMENT TIRE (DUNLOP SP40) IS \$74.95 PLUS \$10.00 TO INSTALL PLUS TAX - RIM IS \$115.00 PLUS TAX						
	1 CP 0.00					0.00	0.00

B	PLEASE PRICE GAS DOOR SPRING						
	00 GAS DOOR SPRING IS \$4.65 PLUS TAX - SPECIAL ORDER PART						
	1 CP 0.00					0.00	0.00

PROVIDING THAT YOU VEHICLE IS STILL UNDER THE 3 YEAR--36,000 MILE WARRANTY, YOU MAY QUALIFY FOR A SERVICE AGREEMENT!!!! "DON'T WAIT"!!!! SEE MIKE SCAFFIDI IN OUR BUSINESS OFFICE FOR DETAILS ON THIS SPECIAL OFFER!!!

SERVICE HOURS MONDAY - FRIDAY 7:00 A.M. - 6:00 P.M. SATURDAY 8:00 A.M. - 4:30 P.M. PARTS HOURS MONDAY - FRIDAY 7:30 A.M. - 5:00 P.M. SATURDAY 8:00 A.M. - 4:30 PM	Customer Pickup Monday - Friday Until 8:30 P.M. Saturday Until 4:30 FREE SHUTTLE SERVICE LOW COST RENTAL CARS 24 HOUR TOWING (414) 672-2022 THANK YOU FOR YOUR BUSINESS	EXCLUSION OF WARRANTIES Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.		DESCRIPTION	TOTALS
		LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. / ENVIRONMENTAL TOTAL CHARGES SALES TAX PLEASE PAY THIS AMOUNT	0.00 0.00 0.00 0.00 0.00 0.00 0.00		
MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISC. DEPT. OF TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911. <small>*repair price or additional authorization information may be on a separate form which is linked to repair order by number or other unique identification.</small>		CUSTOMER SIGNATURE X CUSTOMER RECEIPT		<i>Thank You!</i>	