

**Department of Administration
Purchasing Division**

Finance & Personnel Committee Approval Required

For Sole Source Contract

Contract # E0000021415

Background:

User Department:	Milwaukee Police Department
Purchasing Agent:	Michelle Ojielo
Contract Description:	Vendor Service Contract for Rubrik Foundation Software
Vendor Name and Location:	Abaxent, LLC dba Abaxent Leasing (Pewaukee, WI)
Contract Term:	01/31/2027 through 09/30/2030
Requisition # and Date Received:	0000021415 and 09/22/2025
Original Contract Amount:	\$983,721.06
Expenditures to Date:	n/a
Current Contract Amount:	\$983,721.06

Purpose of Contract:

The purpose of this contract is to dispense with the City's competitive bidding process to allow the Milwaukee Police Department (MPD) to enter into a Sole Source Vendor Service Contract for Rubrik Foundation Software (Rubrik) with Abaxent, LLC dba Abaxent Leasing (Abaxent) with a contract term from 01/31/2027 through 09/30/2030. In accordance with Abaxent Quote #091925v1, dated March 11, 2026, the total contract value is \$983,721.06. Current Contract B0000017553 with Abaxent for Rubrik services does not expire until January 30, 2027. Although the contract term for Contract E0000021415 does not begin until January 31, 2027, the first payment was negotiated for May 1, 2026, to avoid the additional costs of a lease arrangement. Under the original proposed 60-month lease, the cost for the same Rubrik services would have been \$1,427,305.29, or \$23,788.42 per month. Under the negotiated agreement, the total cost is \$983,721.06, or \$22,357.29 per month, resulting in savings of \$62,969.72 over 44 months. Upon expiration of Contract E0000021415, service continuity will be maintained through a new contract established through a Request for Proposal (RFP) process.

Background:

The MPD will utilize Rubrik to protect critical data and maintain operational continuity, with a strong focus on defending against ransomware and enabling fast recovery. The platform automates secure backups of key information—including body camera footage, case files, digital evidence, dispatch records, and internal databases. In the event of a cyberattack, hardware failure, or other disruption, Rubrik enables the MPD to quickly restore clean, uncompromised data, reducing downtime and eliminating the need to pay ransoms. It also supports compliance with legal and regulatory standards through strict access controls and comprehensive audit logs that help preserve chain of custody and ensure data integrity.

In 2020, Abaxent, a certified Small Business Enterprise with the City, was awarded Contract B0000017553 to implement a comprehensive data management solution for the MPD. Through this contract, Rubrik was deployed to support both on-premises and cloud-based operations within the MPD's data center, ensuring secure management of sensitive law enforcement data over a 60-month term. Because the system was not originally billed on an annual basis, an amendment was later executed to finance it through Heartland Business Systems, providing more flexible payment options. Following negotiations for the current cycle, a lease arrangement is no longer necessary, as annual payments are now permitted.

City Purchasing Director

Date

F&P Presentation Date: 04/15/2026

**Department of Administration
Purchasing Division**

**Finance & Personnel Committee Approval Required
For Sole Source Contract
Contract #E0000021714**

Background:

User Department:	<u>Milwaukee Police Department</u>
Purchasing Agent:	<u>Michelle Ojielo</u>
Contract Description:	<u>Vendor Service Contract for Caseguard Redaction Software</u>
Vendor Name and Location:	<u>Caseguard, Inc. (Arlington, VA)</u>
Contract Term:	<u>Three (3) years from date of award with two (2) options to renew for one (1) year periods upon mutual agreement</u>
Requisition # and Date Received:	<u>0000021714 and 02/13/2026</u>
Original Contract Amount:	<u>\$137,949.60</u>
Expenditures to Date:	<u>n/a</u>
Current Contract Amount:	<u>\$137,949.60</u>

Purpose of Contract:

The purpose of this contract is to dispense with the City's competitive bidding process to allow the Milwaukee Police Department (MPD) to enter into a Sole Source Vendor Service Contract for Caseguard Redaction Software with Caseguard, Inc. in accordance with Vendor Quote 19802085 dated 01/05/2026, the contract term is three (3) years from date of award with two (2) options to renew for one (1) year periods upon mutual agreement, with a total contract value of \$137,949.60.

Background:

Police departments carry legal, regulatory, and operational responsibilities to safeguard sensitive information from data breaches. Redaction tools, such as Caseguard software, assist agencies in fulfilling these responsibilities when managing police records, body-camera footage, evidence, and responding to public records requests. The MPD intends to acquire Caseguard software and deploy it within its internal network, ensuring that confidential files remain on local systems and are not shared externally without authorized user approval. This strategy strengthens regulatory compliance and improves the protection of sensitive data against potential breaches. All training on the software included in the quote will be provided exclusively by the vendor, guaranteeing consistent instruction, technical expertise, and dependable user support.

City Purchasing Director

Date

F&P Approval Presentation Date: 04/15/2026

**Department of Administration
Purchasing Division**

**Finance & Personnel Committee Approval Required
For Single Source Contract
Contract #E0000021840**

Background:

User Department:	Office of the Comptroller
Purchasing Agent:	Michael Siler
Contract Description:	Service Contract for Workday Pre-implementation Review for Go-Live Date
Vendor Name and Location:	Baker Tilly US, LLP (Madison, WI)
Contract Term:	From the date of award through 07/31/2026
Requisition # and Date Received:	Req: 0000021840 & Rec'd: 04/08/2026
Original Contract Amount:	\$92,280.00
Expenditures to Date:	0
Current Contract Amount:	\$92,280.00

Purpose of Contract:

The purpose of this contract is to dispense with the City's competitive bid process and allow the Office of the Comptroller to enter into a Single Source Service Contract for Workday Pre-implementation Review for Go-Live Date with Baker Tilly US, LLP (Baker Tilly) for a contract term from the date of award through 07/31/2026, and a contract total of \$92,280.00 in accordance with Baker Tilly's proposal dated 03/31/2026.

Background:

The Office of the Comptroller contacted each of the big four accounting firms (Deloitte, EY, PwC, KPMG) as well as CliftonLarsonAllen, Baker Tilly, BDO, and Wipfli and provided the RFQ solicitation document to every firm that provided contact information for submitting the RFQ solicitation document. Three firms requested meetings, and provided proposals: CliftonLarsonAllen (\$47,750), Baker Tilly (\$92,280), and KPMG (\$351,500).

During the meetings, KPMG and Baker Tilly demonstrated the expertise necessary to perform the pre-implementation review, while CliftonLarsonAllen did not. CliftonLarsonAllen presented that the personnel involved on the project would be lacking in implementation review experience, especially pre-implementations, and lacked experience with Workday. Moreover, in the RFQ document and in our meeting with them it was explicitly communicated that the report would be required by the end of July 2026 in order to be useful for a go-live decision. However, according to their timeline, their fieldwork is scheduled to continue through August.

Therefore, it is recommended that the next lowest cost option of Baker Tilly be awarded this contract.

City Purchasing Director

Date

F&P Presentation Date: 04/15/2026

**Department of Administration
Purchasing Division**

**Finance & Personnel Committee Approval Required
For Single Source Contract
Contract #E0000021796**

Background:

User Department:	Fire and Police Commission
Purchasing Agent:	Ann Patz
Contract Description:	Vendor Service Contract for Citizen Satisfaction Survey of Police Services
Vendor Name and Location:	St. Norbert College, Inc. (De Pere, WI)
Contract Term:	Date of Award through December 31, 2026
Requisition # and Date Received:	Req. #0000021796; Rec'd 03/10/2026
Original Contract Amount:	\$87,931.84
Expenditures to Date:	0
Current Contract Amount:	\$87,931.84

Purpose of Contract:

The purpose of this contract is to allow the City of Milwaukee Fire and Police Commission (FPC) to dispense with the competitive bidding process and enter into a Single Source Vendor Service Contract for Citizen Satisfaction Survey of Police Services with St. Norbert College, Inc. (St. Norbert College) from Date of Award through December 31, 2026. The contract total is \$87,931.84 in accordance with the Request for Pricing signed 01/15/2026. The funds are being utilized from the Special Fund R313.

Services	Cost
Set of Survey Data: Administration of a citizen satisfaction survey designed to replicate the 2014, 2017, 2019, 2022 and 2024 surveys which took citywide and police district-level measurements of satisfaction regarding police service, impact and effects of police contacts, feelings regarding neighborhood and citywide safety, and perceptions of exposure to crime. The data will have an approximate sample size of 1,650 consisting of 400 Milwaukee residents contacted via telephone (landline and cellular), and 1,250 or more Milwaukee residents contacted by mailed postcards. This approach will allow for a straightforward analysis of differences between police districts. The survey will be available in English and Spanish. Given the rapid decline in telephone-based survey completion rates prior to the pandemic, a combination random of digit dial and address-based approach to data collection will yield a successful survey that represents the diverse voices of Milwaukee residents. The Strategic Research Institute (SRI) of St. Norbert College will deliver the dataset of survey results in digital format and a written summary of the data collection process.	\$68,344.61
Data analysis and report preparation (Neighborhood Analytics)	\$15,400.00
Overhead (5% of the total award)	\$4,187.23
Overall pricing total	\$87,931.84

Background:

The Common Council authorized and directed the FPC to conduct this survey, and funding for the survey dictates that the project be completed by the end of 2026. Project development and administration ideally must begin no later than April 1, 2026. The bidding process would take much longer than that to complete. St. Norbert College submitted the only quote from a Wisconsin-based educational facility that can provide the necessary statistical research and follow up, and it is the lowest quote.

St. Norbert College performed the 2017, 2019, 2022 and 2024 surveys. The previous contracts included work done by Dr. Joseph Cera, of the former UWM Center for Urban Initiatives and Research (now with Neighborhood Analytics), who had authored and analyzed the original 2014 survey. This 2026 survey will include his work again.

Additional quotes were provided from Iowa State University, Center for Survey Statistics & Methodology for \$235,400.00 and University of Chicago Survey Lab for \$140,850.00.

Due to the high importance of the citizen satisfaction survey and its time sensitivity, it is recommended that a Single Source Vendor Service Contract for a Citizen Satisfaction Survey of Police Services be awarded to St. Norbert College, Inc. with a contract total of \$87,931.84.

City Purchasing Director

Date

F&P Approval Presentation Date: 04/15/2026

**Department of Administration
Purchasing Division**

**Finance & Personnel Committee Approval Required
For Sole Source Contract
Contract #E0000021702**

Background:

User Department:	Milwaukee Health Department
Purchasing Agent:	Don Glover
Contract Description:	Vendor Service Contract for Maldi Biotyper Sirius CA System and Annual Maintenance
Vendor Name and Location:	Bruker Scientific, LLC (Billerica, MA)
Contract Term:	Three (3) years from date of award with one (1) option to extend for three (3) years
Requisition # and Date Received:	Req # 0000021702 & 01/28/2026
Original Contract Amount:	\$78,957.00
Expenditures to Date:	\$0
Current Contract Amount:	\$78,957.00

Purpose of Contract:

The purpose of this Vendor Service Contract for Maldi Biotyper Sirius CA System and Annual Maintenance with Bruker Scientific, LLC is to sustain maintenance and supply purchases for the remainder of the instrument's service life. The purchase of this instrument and servicing was on the contract E0000018390 that expired in September 2024. The contract term is from 11/30/2025 through 11/29/2028 with a contract total amount of \$78,957.00 in accordance with contractor's quote dated 03/05/2026.

Background:

Bruker LabScape Complete is a maintenance service agreement for the Maldi Biotyper Sirius CA, and associated software. This allows access to data libraries for protein fingerprint analysis for identification of bacteria and yeast. The instrument identifies and types bacteria for sexually transmitted infection testing, diarrheal disease outbreaks (salmonella, shigella, etc.) and cause of death investigations for the medical examiner. This mass spectrometry technology is used for critical public health investigations and testing.

City Purchasing Director

Date

F&P Presentation Date: 04/15/2026