

BY ALDS. COGGS, SPIKER, LEWIS, JOHNSON, HAMILTON, STAMPER, BORKOWSKI, PEREZ, RAINEY, DODD

*Resolution congratulating Patricia Klappa on her retirement from the Milwaukee Water Works.*

**WHEREAS,**

## **PATRICIA KLAPPA**

*retired with pride and satisfaction as a Water Quality Operations Manager on April 22, 2020 after more than 43 years of dedicated service to the City and the Milwaukee Water Works; and*

**WHEREAS,** *Patricia Klappa began her career in October 1976 as a Water Chemist I in the Milwaukee Water Works and was steadily promoted through the ranks as a Water Plant Chemist in November 1983, Water Bacteriologist in March 1985, Chief Chemist in March 1992, Research Chemist in December 1995, and as Water Quality Operations Manager in May 2009; and*

**WHEREAS,** *As Water Quality Operations Manager, Patricia Klappa provided operational management of two Water Quality laboratories including supervision of Water Quality section staff by providing work assignments, scheduling testing, monitoring completion dates and deadlines, and providing oversight of processes and techniques to ensure strict compliance with federal and state regulations, including the high water quality standards set by the City of Milwaukee; and*

**WHEREAS,** *In her role as Water Quality Operations Manager, Patricia Klappa also oversaw laboratory quality assurance and certification programs, and provided staff training to maintain quality control and ensure proper sampling techniques (in addition to researching and developing new methods and performing complex and specialized water quality analyses); and*

**WHEREAS,** *Patricia Klappa gained and displayed expertise through her work, performed with confidence and skill during her employment, completely meeting the challenges of her responsibilities as a Water Quality Operations Manager during her lengthy term of service to the City of Milwaukee and the Milwaukee Water Works; now, therefore, be it*

**RESOLVED,** *That the Common Council of the City of Milwaukee herewith congratulates Patricia Klappa on her retirement from the Milwaukee Water Works, extends its appreciation on behalf of the community, and wishes for her a happy and healthy retirement; and, be it*

**FURTHER RESOLVED,** *That a suitably engrossed copy of this resolution be presented to Patricia Klappa, an outstanding employee.*

**Introduced by Common Council members Milele A. Coggs, Scott Spiker, Chantia Lewis, Cavalier Johnson, Ashanti Hamilton, Russell W. Stamper, II, Mark A. Borkowski, José G. Pérez, Khalif J. Rainey and Nikiya Dodd and approved by all members of the Milwaukee Common Council on May 27, 2020.**