

Linda M. Kirchen  
521 N. 92nd Street  
Milwaukee, WI 53226  
414-839-4328  
[lindakirchen@gmail.com](mailto:lindakirchen@gmail.com)

CITY OF MILWAUKEE  
2023 SEP -5 PM 4:02  
CITY CLERK'S OFFICE

City Clerk  
ATTN: CLAIMS  
200 E. Wells Street, Room 205  
Milwaukee, WI 53202-3567

OFFICE OF CITY ATTORNEY  
06 SEP '23 AM 08:43

### Circumstances of Claim

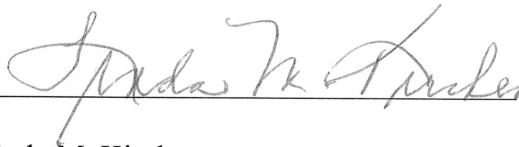
On July 5, 2023, my basement located at 521 N. 92nd Street Milwaukee WI 53226, flooded with backed up sewer water from what we came to learn from Roto-Rooter and, subsequently, Mr. Holland's Home Services, was a collapsed sewer pipe. While excavating approximately 25 feet of my front yard to replace the damaged pipe, Mr. Holland's technicians discovered that the sewer pipe had **NEVER BEEN CONNECTED** to the MMSD sewer line, although the city's planning sheets stated there was a connection. Holland's technicians have now connected my sewage pipe to the MMSD sewer line at great personal financial expense.

I have been diligently paying Milwaukee MMSD sewer fees since July of 1976. The total fees collected by the City of Milwaukee from me from when I moved into the house in July 1976 to July 2023, on average, are estimated to be in excess of \$27,438.60. The additional cost to me by Roto Rooter for first diagnosing the problem and Mr. Holland's

Home Services for obtaining the proper permits, excavating, and doing the work to finally connect me to the sewer system are \$36,392.12.

I am seeking a total of \$63,830.72 from the City of Milwaukee as compensation for 47 years of payments for a sewer service I never had the pleasure of using, plus the fees associated with the excavation, connection, and man hours by Mr. Holland's Home Services to properly connect my sewer pipe to the MMSD system as well as Roto-Rooter for fees associated in the discovery of the issue.

Signed,

 Date: 9/5/2023

Linda M. Kirchen  
521 N. 92nd Street  
Milwaukee, WI 53226  
414-839-4328  
[lindakirchen@gmail.com](mailto:lindakirchen@gmail.com)

# City of Milwaukee – Water Department

521 N. 92<sup>nd</sup> Street

Milwaukee, WI 53226

MMSD Sewer Treatment Charges 2022 - \$172.80

Municipal Charges 2022 - \$410.64

MMSD Sewer Treatment Charges 2021 - \$166.06

Municipal Charges 2021 - \$410.64

MMSD Sewer Treatment Charges 2020 - \$154.68

Municipal Charges 2020 - \$392.92

MMSD Sewer Treatment Charges 2019 - \$143.61

Municipal Charges 2019 - \$372.40

\$ 556 AVERAGE

x 4<sup>7</sup>/<sub>7</sub> YEARS

\$ 26,132

x .05 interest

1306.60

+ 26,132.00

\$ 27,438.60 TOTAL

Per Linda Kirchen, owner of  
521 N. 92<sup>nd</sup> Street



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521 N. 92nd Street  
Milwaukee, WI 53226  
414-839-4328  
[lindakirchen@gmail.com](mailto:lindakirchen@gmail.com)

**City Clerk**  
**ATTN: CLAIMS**  
**200 E. Wells Street, Room 205**  
**Milwaukee, WI 53202-3567**

**Proof of Claim**

Attached invoices and documentation:

- **Roto-Rooter**
- **Mr. Holland's Home Services**

Mr. Holland's invoice contains detailed documentation of their process of discovering that the sewer pipe was not connected to MMSD and had been draining directly into the ground for well over 47 years.

- **Badger underground LLC**

Excavated 10 feet and found no connection to the MMSD sewer. Obtained permits to tap into the MMSD sewer line.

- **Documentation stating the fees paid to MMSD over 47 years of absent service**

A handwritten signature in black ink, appearing to be 'JMK', is located in the bottom right corner of the page.



Roto-Rooter  
11030 W. Lincoln Ave.  
West Allis, WI 53227  
414-541-4477  
www.getroto.net

Invoice 346995  
Invoice Date 7/10/2023  
Completed Date  
Technician Nick Karpinski  
Customer PO  
Payment Term 30 days  
Job Address  
William Kirchen  
521 North 92nd Street  
Milwaukee, WI 53226 USA

Billing Address  
William Kirchen  
521 North 92nd Street  
Milwaukee, WI 53226 USA

#### Description of Work

Worked on sewer from toilet stack, kept getting stuck, tried all different cutters even a plain whip. Customer needs to make room for me to get to the main cleanout.

Worked on sewer from the main clean out, was unable to get out with anything besides a whip and 1 inch cutter. Brought back mud on the one inch cutter approximately 30 feet out before the city main.

Task #	Description	Quantity	Your Price	Your Total
R2SD	Residential Extra Sewer/Drain	1.00	\$135.00	\$135.00
HR	Residential Extra Hour	1.00	\$135.00	\$135.00
DISM	Discount	1.00	\$-100.00	\$-100.00

Paid On	Type	Memo	Amount
7/7/2023	Check		\$325.00

Sub-Total \$170.00  
Tax \$0.00  
Total Due \$170.00  
Payment \$325.00

Balance Due \$-155.00

Please remit any payment due to Roto-Rooter Sewer/Drain Service 11030 W Lincoln Ave, West Allis WI 53227.  
We appreciate your business.

By signing I agree to the Company's Terms and Conditions and authorize Nick Karpinski to perform the service. This quote is an estimate based on time and material and includes up to 1 hour of labor, 1 drain and up to 100' of sewer cable on a main line. Additional hours, services, parts or products will be added to invoices. Location marks are not guaranteed. No warranty honored on main line without televising line to check condition of pipe. \$30.00 Charge for returned checks. Service Charge of 1 1/2% Per Month (18% APR) on invoices over 30 days old.

7/10/2023  
Job is completed.

7/10/2023

#### GENERAL CONDITIONS:

The work to be done by the COMPANY hereunder, will be done with the regular ROTO-ROOTER equipment and methods, which methods do not include excavation. If it is found during the cleaning process that the drainage tile or any of the inside lines, or other lines being serviced under this agreement are settled, broken, deteriorated, damaged or are of such construction or condition as to make impracticable in the opinion of the COMPANY, to clean the line safely and properly with such equipment and methods, the COMPANY shall not be held responsible for such discovered conditions, and any repairs to said lines shall be done by and at the expense of the CUSTOMER. After being notified that the necessary repairs are not completed within a reasonable time, the obligation of the COMPANY to complete the cleaning shall be deemed waived by the CUSTOMER shall pay COMPANY a reasonable charge for services rendered.

The COMPANY is not responsible for damage to the premises or plumbing caused by the removal of the CLEAN-OUT, DRAIN COVER, or CAP which is removed in the process of servicing the lines. If it is found that a CLEAN-OUT or DRAIN COVER or CAP is so rusted or fastened as to necessitate its replacement after removal, the COMPANY shall so notify the CUSTOMER and if the CUSTOMER authorizes the replacement thereof, such replacement shall be made at an additional charge for the replacement of COVER CAP or plumbing and the labor for its installation. If the customer refuses to authorize such replacement, the COMPANY SHALL NOT BE RESPONSIBLE for damage thereafter resulting from sewer gas, back-ups or leakage through such cover, cap or opening due to rain and/or other causes.

#### COMPANY RESPONSIBILITY:

The COMPANY shall not be responsible for the cleaning of or damage of leaky or defective traps, hidden or unknown lead piping, improper or faulty plumbing, rusted or defective pipes, corrosion or unusual restrictions due to mineral or hard water buildup, harmful cleaning chemicals such as sulfuric or caustic acids, lines which are settled, broken, deteriorated or damaged. If during the cleaning process, fixtures are damaged or broken or defective or corroded drainage tiles or lines are broken or if the COMPANY'S equipment becomes lodged in any such defective tiles, piping or plumbing and cannot be practically removed without excavation, the COMPANY shall not be liable for the removal of said equipment or for the repairs or replacement of such fixtures, tiles, piping or plumbing. This agreement covers only the items as listed on the reverse hereof, and the installed plumbing arrangements existing on the date hereof. Grass replacement, landscape damage, wall patching, painting, tile replacement, concrete replacement or any other type of damage done which is necessary to complete the job is the responsibility of others unless specifically stated otherwise. COMPANY is not responsible for undisclosed underground utilities and repairs under the slab are not guaranteed. The company charges a fee no matter if we get a problem drain open or not.

#### CONDITIONS OF GUARANTEE:

The GUARANTEE covers interim backup drainage failure of only the lines as serviced thereunder due to normal use, where a backup conditions exists in the pipes serviced, and for the period of time as stated on reverse hereof. In the event of such drainage failure during the term of the GUARANTEE the COMPANY will barring an inability to do so caused by an event beyond its reasonable control (INCLUDING, BUT NOT LIMITED TO STRIKES, FIRE, FLOOD, CASUALTY, OR GOVERNMENT REGULATIONS, ORDERS OR RESTRICTIONS), furnish its services to remedy such failure as readily and as promptly as possible **DURING NORMAL WORKING HOURS**, but in no event shall the COMPANY be held liable for water or other damage to the property of the CUSTOMER by reason of any delay. Any GUARANTEE issued on any inside lines or main line shall cover any drainage failure due to normal usage, and shall not cover stoppages caused by intervening structural defects in the lines or stoppages caused any rags, newspaper, or other objects not usually or customarily disposed of through the drainage system. If, during the GUARANTEE PERIOD, the company finds that the stoppage was caused by such defects or abnormal usage, then the company shall have the right to make an additional charge based upon the reasonable value of the service rendered in removing such stoppage.

#### PLUMBING:

GUARANTEE limited on products to the manufacturer's GUARANTEE, labor for replacement would be charged. Any other GUARANTEE will be stated on the reverse hereof.

THIS AGREEMENT, together with the provisions and conditions on the reverse hereof, embodies the entire agreement of the parties, and THERE ARE NOT PROMISES, TERMS, CONDITIONS OR OBLIGATIONS. ORAL OR WRITTEN, REFERRING TO THE SUBJECT MATTER HEREOF OTHER THAN AS CONTAINED HEREIN.

In the event CUSTOMER fails to make payment according to the terms and conditions appearing on the reverse side hereof, the COMPANY may charge interest on the unpaid balance at the highest permissible legal rate of interest allowed by the STATE on the average unpaid balance. In the event, in the sole judgment of the COMPANY, it becomes necessary to institute legal action to collect said unpaid balance, the COMPANY shall be entitled to a judgment for the unpaid balance, accrued interest and reasonable attorney's fees incurred in such legal action as allowed by STATE law. Any unpaid balance not covered or paid by an insurance company is the responsibility of the property owner.



Mr. Holland's Home Services  
PO Box 318  
Jackson, WI 53037

Invoice 79369811  
Invoice Date 7/13/2023  
Completed Date 7/19/2023  
Payment Term Due Upon  
Receipt  
Due Date 7/13/2023

**Billing Address**  
Linda Kirchen  
521 N 92nd ST  
milwaukee, WI 53226 USA

**Job Address**  
Linda Kirchen  
521 North 92nd Street  
Milwaukee, WI 53226 USA

#### Description of work

Service expert arrived on site customer stated they had issues main sewer backed up rotor rooter was here could not open line gave customer option to power rod or hydro jet they do not want power rod they went with hydro jetting no guarantee that sewer will open up this is a attempt to restore flow customer is aware there may be a broken pipe collected \$700 cash customer is aware there may be a mess We propose to perform a spot repair in the yard, we would start by finding an accurate location on the pipe in the yard and then would begin digging. We would dig down until we find the collapsed pipe. Due to not being able to see into the ground, we do not know how far the collapse goes. Our quote includes up to 10 feet of pipe with no sidewalk included. \$10,495.

The service expert arrived on site to dig up the Japanese maple. They dug the new plant locations hole and tried to dig out the Japanese maple. While digging the roots got very big and we explained to Linda how we cannot guarantee the plant will survive. We are going to have Jeff from badger underground use his excavator to carefully remove the plant. Thank you, Kyle H.

The service expert returned to do the hydro jetting that Jeff from badger underground requested. Upon arrival it was determined the line was backed up. They tried jetting and got to a spot around 37 feet away and found the pipe was collapsed. They provided options and option 2 was accepted. Option 2 includes of digging the entire front of the yard from the house all the way until the city main and installing a new pipe. This prevents roots and future sewer backups. We will not be doing a hydro jetting on the line as it is going to be new. The customer is aware of all of this information and is going to contact green sky to raise her limit. Once her limit is raised she will give the office a call and we will begin the scheduling process. Thank you, Kyle H.

The service expert arrived to discuss with Linda and Jeff of what was happening at the job. It was determined that the sewer/septic line ran to the neighbors driveway. Jeff from badger will be in contact with the city and figure out how to tap the city main. He will also pull the new permits necessary and then we will talk to Linda for the additional bill of permits as well as city charges.

Spoke to Jeff today, he gave me an additional cost of 5,000 for permits, material and labor that wasn't expected due to having to, cut the city main. Thanks, Kyle H.

#### Break Down of Job:

Upon arrival Linda had stated she had roto rooter come out to snake the drain with no success. We began by running a snake through the line again with a pigtail cutter head. We found clay come back on our cutter head around 25 feet in. We then discussed with Linda how we know roots are not causing the back up. We determined the line was collapsed and provided a price to Linda for \$10,495 plus tax. We began the spot repair and completed the repair. We pulled out an old septic tank, most likely the line collapsed into the old tank. We then followed up the next day with a hydro jetter to remove any dirt or debris left in the line from the excavator. Before we hydro jetted we used a sewer camera and could not get past a spot in the line at 35 feet. We attempted to hydro jet the problem spot but we're unable to advance our jetter. We then discussed with Linda how we believed there was another break in the line past the original break. We discussed options of what the next step were to be. Linda decided she would like to relay the sewer and connect it into the existing city main, this additional work was \$21,550. While our excavator (badger underground) was digging we found that the sewer pipe had turned and the break was actually underneath the neighbors sidewalk. We had the city inspector and department of waste come out to see what permits were necessary. After all permits were pulled the city gave us approval to keep moving forward with the job. We were able to confirm she was not connected into the city sewer and most likely was draining into the ground. Although the cities planning sheets state she is on city sewer. Due to there being no city connection, we had to pull a permit to cut and add a wye fitting on the city connection. After that was done we were able to connect Linda to the city sewer. We did not find any roots in the line and confirmed that there was full pipe collapse. We had to add an additional \$5,000 to the job for the 5 extra permits, special fittings for the city connection, and the extra day of labor. The final total for the job is at \$36,067.12

Task #	Description	Quantity	Standard Price	Your Price	Total
T-26	Service Fee Member	1.00	\$84.50	\$84.50	\$84.50
SER100-P	We propose to perform a spot repair in the yard, we would start by finding an accurate location on the pipe in the yard and then would begin digging. We would dig down	1.00	\$10,495.00	\$10,495.00	\$10,495.00

until we find the collapsed pipe. Due to not being able to see into the ground, we do not know how far the collapse goes. Our quote includes up to 10 feet of pipe with no sidewalk included. \$10,495.

Discount (non-taxable)	Discount (nontaxable)	1.00	\$-1,049.50	\$-1,049.50	\$-1,049.50
SER100-P	Relay homes sewer from the front of the house to the man hole. Reduces risk of another potential break being in the line.	1.00	\$21,550.00	\$21,550.00	\$21,550.00
Discount (non-taxable)	10% Off Member Discount	1.00	\$-2,055.00	\$-2,055.00	\$-2,055.00
SER100-P	Additional \$5,000 dollar for permits and materials, all discounts applied.	1.00	\$5,000.00	\$5,000.00	\$5,000.00

Paid On	Type	Memo	Amount
7/11/2023	Cash		\$700.00

**Sub-Total** \$34,025.00

**Tax** \$2,042.12

**Total** \$36,067.12

**Payment** \$700.00

**Balance Due** \$35,367.12

All repairs include labor unless specified. 2 year warranty on all repairs except refrigerant.

By signing below, you represent that you are owner/authorized representative/tenant of the premises at the Job Address set forth above. You authorize Mr. Holland's to perform the work described above, using such labor and materials as Mr. Holland's deems advisable. All old parts will be removed from premises and discarded, unless otherwise specified above. You understand that the Amount above is the estimate to complete the described work based on known issues. In the event of unforeseen issues or issues that are not visible during the estimate, you agree to pay for any additional repair and material costs for such issues. You represent that all plumbing, heating, air conditioning, electrical, and drain systems are in good repair and condition, except as set forth above in the Description of Work. You understand that Mr. Holland's work may lead to the discovery of defective HVAC, electric or plumbing conditions that may require further repair. You agree to remove or protect any personal property that may be located in or near the work area. Any drain work is subject to a ninety (90) day limited warranty. All other work is subject to a two (2) year limited warranty unless otherwise specified above.

For any contract that requires Mr. Holland's to order materials, you must make 50% down payment of the Amount listed above at time of material order and pay the remaining balance when the work is completed. Otherwise, payment for all work performed is due immediately after completion of the work, unless Mr. Holland's has agreed in advance to invoice you for work at this Job Address. Certain extended performance contracts may require monthly invoicing and payments based on the monthly work performed. By signing below, you agree that you have read this contract and agree to the Service Terms and Conditions linked below, including the limited warranty and payment terms.

#### SERVICE TERMS AND CONDITIONS

By signing the job estimate set forth above, you agree that these Service Terms and Conditions (this "contract") apply to the work, materials and services performed by Mr. Holland's as described in the Description of Work.

#### Services

Mr. Holland's will make every reasonable effort to thoroughly investigate the work to be performed and inform you of all aspects of the work. Mr. Holland's will perform the work for the Total Due unless Mr. Holland's encounters any unforeseen issues that are not visible during the estimate. If Mr. Holland's encounters an unforeseen issue, Mr. Holland's will advise you of the additional cost to resolve the issue and you agree to pay for any additional costs for such repairs and materials. Mr. Holland's will not provide an itemized breakdown of materials and labor. Mr. Holland's may use subcontractors and consultants to perform some of the work.

You agree to hold Mr. Holland's harmless for the discovery of defective conditions, including but not limited to (i) existing illegal conditions, (ii) improper or faulty plumbing (rusty or defective pipes, acid in drain system, damaged sewer or drain lines), (iii) improper or faulty electrical lines (broken or settled electrical lines, improperly charged electrical systems, electrical defects, improper voltage from power company), (iv) improper or faulty HVAC conditions, or (v) defective roofing. You agree to remove or protect any personal property that may be located in or near the work area.

#### Payments

You must pay the Balance Due upon completion of the work by one of the following payment methods: cash, check or payment card. You understand that if your check is returned unpaid by your bank, you will owe Mr. Holland's the amount of the check plus all reasonable costs (cost to notify customer and bank fee amount) in bank charges for the returned deposit. If we do not receive your payment on the Completed Date listed above or your payment is returned unpaid, you will owe Mr. Holland's a \$10 late fee. For any remaining balances due 10 after the completion date, you agree to pay a finance charge of 1% per month (12% per annum) or the highest interest rate allowable by law (whichever is less). If Mr. Holland's incurs any costs, expenses, or fees, including reasonable attorney's fees and professional collection services fees, in connection with the collection or payment of any amounts due it under this contract, you agree to reimburse Mr. Holland's for all such costs, expenses and fees.

#### Permits and Building Codes

Some work may require that a permit be purchased either through the city or the county where the service is being performed. Mr. Holland's is required to perform all work to the standards set forth by governing bodies and may have to make changes to existing systems in order for inspections to pass. You are responsible for all costs and fees associated with inspection items found that are not included in the Description of Work. You acknowledge and agree that (i) Mr. Holland's will only be obligated to make any changes in the work required by the administrative authority maintaining jurisdiction over the work if such changes are set forth in a "Correction Notice" issued by such administrative authority; and (ii) the price for the work will be increased in an amount sufficient to pay for such changes.

Building codes or laws may require that smoke detectors or carbon monoxide detectors be installed. If you purchase any detectors from Mr. Holland's, all inquiries regarding installation, maintenance, placement, or warranty of any detector should be directed to the manufacturer of such detector. Mr. Holland's is not liable for any aspect of the detector including, but not limited to, battery replacement, incorrect installation, or any use outside the manufacturer's recommendations. You are responsible for the installation and maintenance of any such detectors.

#### Hazardous Materials

You accept responsibility for proper abatement or removal of any and all asbestos, mold, or any other potentially hazardous materials or elements of the area(s) in which the work is or will be completed. Work area(s) containing moisture or other potentially harmful substance(s) to property, persons, and/or animals are your responsibility.

#### Requested Work Stoppage

If for any reason you direct Mr. Holland's not to complete the work or to stop performing the work, you agree (i) to pay Mr. Holland's for all the time worked and all equipment and materials used up to the point of the work stoppage; and (ii) you shall indemnify, defend, and hold Mr. Holland's harmless from any and all damages that may be caused due to the work stoppage, including, but not limited to, any code violation, sewer gas, water leaks, sewer back-ups, life safety issue, etc.

#### Limited Service Warranty

Mr. Holland's will perform all work in a competent, workmanlike manner. Mr. Holland's is not responsible for any existing illegal conditions. Except for drain stoppages, Mr. Holland's warrants its service and installation work to be free from defects in material and workmanship for the warranty period of two (2) years from the Completed Date unless stated otherwise in the Description of Work. Mr. Holland's warrants all drain stoppages for a period of ninety (90) days from the Completed Date unless stated otherwise in the Description of Work. All warranties are void if payment is not made when due. Warranties extend only to the customer who hired Mr. Holland's to perform the work and are not transferable. If a defect in materials or workmanship covered by this warranty occurs, you must promptly notify Mr. Holland's of any such defect by calling them at the phone number listed on your invoice. Mr. Holland's will, with reasonable promptness during normal working hours, remedy the defect covered under the warranty. Your sole remedy for a breach of warranty claim is to have Mr. Holland's repair or replace the defective material or refund the fees paid for the work. If you delay in notifying Mr. Holland's of any covered defect, Mr. Holland's will not be liable for water, sewage, electrical, or other damage caused by such delay. This contract does not alter any manufacturer's warranty that may apply to a purchased HVAC system, air conditioner, water heater, water conditioning/filtration system, electrical panel, or generator. You may also have the option to purchase an extended warranty or service contract.

#### Exclusions and Limitations

Mr. Holland's is not liable for the following, which are excluded from the coverage of this limited service warranty:

1. Pre-existing defective conditions in electrical, plumbing, and HVAC systems;
2. Work performed by or materials installed by someone other than Mr. Holland's;
3. Defects and failures from mistreatment or neglect or otherwise not caused by defect in Mr. Holland's materials or workmanship; or
4. Mold development or mold detection of any kind.

Mr. Holland's disclaims liability for any damages to personal or real property including, but not limited to, curbs, sidewalks, walks, driveways, garages, patios, lawns, shrubs, sprinkler systems, wallpaper, drywall, stucco, tile, cabinets and other appurtenances to the residence or real property. Mr. Holland's is not responsible for damage to personal property, real property or any improvements to real property caused by persons delivering materials or equipment or for keeping gates and doors closed for any children and animals.

Mr. Holland's will not be liable to you for any: (1) incidental damages; (2) consequential damages; (3) special damages; (4) indirect damages; or (5) punitive damages. This limitation of liability applies, whether you base an action against the Mr. Holland's on: (a) the contract; (b) a warranty; (c) a tort (such as claim of negligence, recklessness, or intentional act); or (d) any other theory. This limitation of liability applies even if Mr. Holland's knows about the possibility of such damages. The laws of some states may prohibit the limitation of liability for consequential damages, or incidental damages, or other kinds of damages. In those states, to the extent their laws apply, the limitation of liability with respect to such damages may not apply to you. Mr. Holland's entire aggregate liability for any claims relating to the work, materials, or services or this contract shall not exceed the fees paid or payable by you to Mr. Holland's under this contract. This section shall survive the termination of the contract.

Except as stated in the limited warranty above, the work, materials and services are provided to you "AS-IS." Mr. Holland's makes no other warranties of any kind for the services. This includes both express warranties, implied warranties, and warranties of merchantability and fitness for a particular purpose. A "warranty" is a guarantee that the services will meet certain standards.

No action shall be brought for any claim relating to or arising out of this contract more than one (1) year after the accrual of such cause of action, except for any money owed for services.



#### Failures or Delays

Mr. Holland's is not liable for any failure or delay in the performance of its obligations under this contract if such failure or delay is on account of causes beyond its reasonable control, including civil commotion, war, fires, floods, accidents, earthquakes, inclement weather, telecommunications line failures, electrical outages, network failures, governmental regulations or controls, casualty, strikes or labor disputes, terrorism, acts of God, pandemics, epidemics, local disease outbreaks, scarcity or rationing of gasoline or other fuel or vital products, inability to obtain materials or labor, in addition to any and all events, regardless of their dissimilarity to the foregoing, deemed to render performance of the contract impracticable or impossible under the law, in which event Mr. Holland's shall be excused from its obligations for the period of the delay and for a reasonable time thereafter.

#### Entire Agreement

This is the entire contract between the parties with regard to the services and supersedes any prior contract or communications between the parties, whether written, oral, electronic or otherwise. The contract binds you and your heirs, representatives, successors and assigns. All disputes relating in any way to this contract will be governed by laws of the state in which the work is performed. No waiver of any term or right in this contract shall be effective unless in writing, signed by an authorized representative of the waiving party.

Date 7/17/2023

By signing below, you certify that all the material and work described above have been delivered and satisfactorily installed and completed. You acknowledge personally inspecting the work and materials at the 521 North 92nd Street, Milwaukee, WI 53226 USA. You further acknowledge that all materials and services have been purchased and not provided on a "trial" basis. You agree that the premises have been left in a satisfactory condition. You agree to pay Mr. Holland's the Total Due listed above for the performed work and authorize Mr. Holland's to collect payment from you. If Mr. Holland's does not receive your payment on the Completed Date listed above or your payment is returned unpaid, you will owe Mr. Holland's a late fee and finance charges as set forth in Service Terms and Conditions. You agree to pay reasonable attorney's fees, court costs and collection fees in the event of legal action to enforce the terms of the contract, including the collection of an outstanding balance you owe Mr. Holland's.

Date 7/17/2023



PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	02/22/2022	\$159.84

#### STATEMENT OF ACCOUNT

Account Number 398-0509.300  
Customer Name OCCUPANT  
Service Address 521 N 92ND ST  
Property Class RESIDENTIAL-MILWAUKEE  
Billing Date 01/28/2022

#### METER READINGS

Meter #	Date	Meter Reading	Ccf

#### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

#### ACCOUNT ACTIVITY

Previous Bill \$224.04  
Payment 11/17/2021 (\$224.04)  
Balance Forward \$0.00

#### NEW CHARGES

Water Charges  
Total Water Charges \$0.00

#### MMSD Sewer Treatment Charges

Sewer Treatment Service \$17.82  
Sewer Treatment Usage 12 Ccf \$24.36  
Total Sewer Charges \$42.18

#### Municipal Charges

Local Sewerage Charge 12 Ccf \$19.08  
Storm Water Mgmt Charge 1 ERU \$23.19  
Solid Waste Charge 1 DU \$60.39  
Street Light Charge 60 Ft. \$15.00  
Total Municipal Charges \$117.66

Total New Charges

Total Amount Due

\$159.84  
\$159.84

102.66  
102.66  
102.66

102.66  
42.18  
144.84

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

#### PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.





PO Box 3268  
Milwaukee, WI 53201-3268



### STATEMENT OF ACCOUNT

Account Number 398-0509.300  
Customer Name OCCUPANT  
Service Address 521 N 92ND ST  
Property Class RESIDENTIAL-MILWAUKEE  
Billing Date 04/29/2022

### METER READINGS

Meter #	Date	Meter Reading	Ccf

### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

Acct No.	Date Due	Balance Due
398-0509.300	05/23/2022	\$161.20

### ACCOUNT ACTIVITY

Previous Bill \$159.84  
Payment 02/17/2022 (\$159.84)  
Balance Forward \$0.00

### NEW CHARGES

Water Charges  
Total Water Charges \$0.00

### MMSD Sewer Treatment Charges

Sewer Treatment Service \$19.18  
Sewer Treatment Usage 12 Ccf \$24.36  
Total Sewer Charges \$43.54

### Municipal Charges

Local Sewerage Charge 12 Ccf — \$19.08  
Storm Water Mgmt Charge 1 ERU — \$23.19  
Solid Waste Charge 1 DU — \$60.39  
Street Light Charge 60 Ft. \$15.00  
Total Municipal Charges \$117.66

Total New Charges \$161.20  
Total Amount Due \$161.20

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

### PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.

43.54  
102.86  
145.20



PO Box 3268  
Milwaukee, WI 53201-3268



## STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 07/29/2022

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

Acct No.	Date Due	Balance Due
398-0509.300	08/22/2022	\$161.20

## ACCOUNT ACTIVITY

**Previous Bill** \$161.20  
**Payment 05/10/2022** (\$161.20)  
**Balance Forward** \$0.00

## NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

## MMSD Sewer Treatment Charges

Sewer Treatment Service \$19.18  
Sewer Treatment Usage 12 Ccf \$24.36  
**Total Sewer Charges** \$43.54

## Municipal Charges

Local Sewerage Charge 12 Ccf \$19.08  
Storm Water Mgmt Charge 1 ERU \$23.19  
Solid Waste Charge 1 DU \$60.39  
Street Light Charge 60 Ft. \$15.00  
**Total Municipal Charges** \$117.66

**Total New Charges** \$161.20  
**Total Amount Due** \$161.20

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

## PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.

43.54  
102.66  
145.20



PO Box 3268  
Milwaukee, WI 53201-3268



### STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 10/28/2022

### METER READINGS

Meter #	Date	Meter Reading	Ccf

### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

Acct No.	Date Due	Balance Due
398-0509.300	11/21/2022	\$225.40

### ACCOUNT ACTIVITY

**Previous Bill** \$161.20  
**Payment 08/26/2022** (\$161.20)  
**Balance Forward** \$0.00

### NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

### MMSD Sewer Treatment Charges

Sewer Treatment Service \$19.18  
Sewer Treatment Usage 12 Ccf \$24.36  
**Total Sewer Charges** \$43.54

### Municipal Charges

Local Sewerage Charge 12 Ccf ~ \$19.08  
Storm Water Mgmt Charge 1 ERU ~ \$23.19  
Solid Waste Charge 1 DU ~ \$60.39  
Snow and Ice 60 Ft. \$64.20  
Street Light Charge 60 Ft. \$15.00  
**Total Municipal Charges** \$181.86

**Total New Charges** \$225.40  
**Total Amount Due** \$225.40

43.54  
102.66  
-----  
145.20

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
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### PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.



PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	02/22/2021	\$142.73

#### STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 01/29/2021

#### METER READINGS

Meter #	Date	Meter Reading	Ccf

#### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg Gallons
		Ccf	Gallons	
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

#### ACCOUNT ACTIVITY

**Previous Bill** \$199.55  
Payment 11/18/2020 (\$199.00)  
**Balance Forward** \$0.55

#### NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

#### MMSD Sewer Treatment Charges

Sewer Treatment Service \$16.84  
Sewer Treatment Usage 12 Ccf \$22.68  
**Total Sewer Charges** \$39.52

#### Municipal Charges

Local Sewerage Charge 12 Ccf \$19.08  
Storm Water Mgmt Charge 1 ERU \$23.19  
Solid Waste Charge 1 DU \$60.39  
**Total Municipal Charges** \$102.66

**Total New Charges** \$142.18  
**Total Amount Due** \$142.73

39.52

102.66

142.18

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

#### PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Rate increases will be reflected on bills as of January 1st. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.



PO Box 3268  
Milwaukee, WI 53201-3268



## STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 04/30/2021

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

Acct No.	Date Due	Balance Due
398-0509.300	05/24/2021	\$159.84

## ACCOUNT ACTIVITY

**Previous Bill** \$142.73  
Payment 02/17/2021 (\$142.73)  
Balance Forward \$0.00

## NEW CHARGES

### Water Charges

**Total Water Charges** \$0.00

### MMSD Sewer Treatment Charges

Sewer Treatment Service \$17.82  
Sewer Treatment Usage 12 Ccf \$24.36  
**Total Sewer Charges** \$42.18

### Municipal Charges

Local Sewerage Charge 12 Ccf \$19.08  
Storm Water Mgmt Charge 1 ERU \$23.19  
Solid Waste Charge 1 DU \$60.39  
Street Light Charge 60 Ft. \$15.00  
**Total Municipal Charges** \$117.66

**Total New Charges** \$159.84  
**Total Amount Due** \$159.84

42.18  
102.66  
144.84

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

## PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Rate increases will be reflected on bills as of January 1st. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.

\*\*\*NEW ONLINE PAYMENT VENDOR with lower convenience fees begins April 1, 2021\*\*\*



PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	08/23/2021	\$159.84

#### STATEMENT OF ACCOUNT

Account Number 398-0509.300  
Customer Name OCCUPANT  
Service Address 521 N 92ND ST  
Property Class RESIDENTIAL-MILWAUKEE  
Billing Date 07/30/2021

#### METER READINGS

Meter #	Date	Meter Reading	Ccf

#### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg Gallons
		Ccf	Gallons	
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

#### ACCOUNT ACTIVITY

Previous Bill \$159.84  
Payment 05/21/2021 (\$159.84)  
Balance Forward \$0.00

#### NEW CHARGES

##### Water Charges

Total Water Charges \$0.00

##### MMSD Sewer Treatment Charges

Sewer Treatment Service \$17.82  
Sewer Treatment Usage 12 Ccf \$24.36  
Total Sewer Charges \$42.18

##### Municipal Charges

Local Sewerage Charge 12 Ccf \$19.08  
Storm Water Mgmt Charge 1 ERU \$23.19  
Solid Waste Charge 1 DU \$60.39  
Street Light Charge 60 Ft. \$15.00  
Total Municipal Charges \$117.66

Total New Charges \$159.84  
Total Amount Due \$159.84

42.18  
102.66  
144.84

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

#### PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Rate increases will be reflected on bills as of January 1st. Estimated usage "E" will be indicated in the Meter Reading section. If indicated-please contact Customer Service.

\*\*\*NEW ONLINE PAYMENT VENDOR with lower convenience fees begins April 1, 2021\*\*\*



PO Box 3268  
Milwaukee, WI 53201-3268



## STATEMENT OF ACCOUNT

Account Number **398-0509.300**  
Customer Name **OCCUPANT**  
Service Address **521 N 92ND ST**  
Property Class **RESIDENTIAL-MILWAUKEE**  
Billing Date **10/29/2021**

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

Acct No.	Date Due	Balance Due
398-0509.300	11/22/2021	\$224.04

## ACCOUNT ACTIVITY

Previous Bill **\$159.84**  
Payment 08/12/2021 **(\$159.84)**  
Balance Forward **\$0.00**

## NEW CHARGES

Water Charges  
Total Water Charges **\$0.00**

## MMSD Sewer Treatment Charges

Sewer Treatment Service **\$17.82**  
Sewer Treatment Usage 12 Ccf **\$24.36**  
Total Sewer Charges **\$42.18**

## Municipal Charges

Local Sewerage Charge 12 Ccf **\$19.08**  
Storm Water Mgmt Charge 1 ERU **\$23.19**  
Solid Waste Charge 1 DU **\$60.39**  
Snow and Ice 60 Ft. **\$64.20**  
Street Light Charge 60 Ft. **\$15.00**  
Total Municipal Charges **\$181.86**

Total New Charges **\$224.04**  
Total Amount Due **\$224.04**

42.18

102.66

144.84

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

## PLEASE NOTE

NOTE: Late fees will be assessed on balances not paid to \$0.00 by the due date. Rate increases will be reflected on bills as of January 1st. Estimated usage "E" will be indicated in the Meter Reading section. If indicated please contact Customer Service.

\*\*\*NEW ONLINE PAYMENT VENDOR with lower convenience fees begins April 1, 2021\*\*\*





PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	11/23/2020	\$199.55

## STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 10/30/2020

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg Gallons
		Ccf	Gallons	
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

## ACCOUNT ACTIVITY

**Previous Bill** \$137.75  
**Payment 08/20/2020** (\$137.75)  
**Balance Forward** \$0.00

## NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

## MMSD Sewer Treatment Charges

Sewer Treatment Service \$16.84  
Sewer Treatment Usage 12 Ccf \$22.68  
**Total Sewer Charges** \$39.52

## Municipal Charges

Local Sewerage Charge 12 Ccf \$18.36  
Storm Water Mgmt Charge 1 ERU \$22.30  
Solid Waste Charge 1 DU \$57.57  
Snow and Ice 60 Ft. \$61.80  
**Total Municipal Charges** \$160.03

## Total New Charges

**Total Amount Due**

\$199.55  
\$199.55

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
[milwaukee.gov/water](http://milwaukee.gov/water)

## PLEASE NOTE

We offer resources to help you find and fix leaks and save money and water.  
Visit our website: [milwaukee.gov/water](http://milwaukee.gov/water) or call us to learn more, (414) 286-2830.



39.52  
98.23  

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137.75





PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	08/24/2020	\$137.75

#### STATEMENT OF ACCOUNT

Account Number 398-0509.300  
Customer Name OCCUPANT  
Service Address 521 N 92ND ST  
Property Class RESIDENTIAL-MILWAUKEE  
Billing Date 07/31/2020

#### METER READINGS

Meter #	Date	Meter Reading	Ccf

#### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg Gallons
		Ccf	Gallons	
Current	0	0	0	0
Previous	1	0	0	0
Last Year	1	0	0	0

#### ACCOUNT ACTIVITY

Previous Bill \$137.75  
Payment 05/19/2020 (\$137.75)  
Balance Forward \$0.00

#### NEW CHARGES

Water Charges  
Total Water Charges \$0.00

#### MMSD Sewer Treatment Charges

Sewer Treatment Service \$16.84  
Sewer Treatment Usage 12 Ccf \$22.68  
Total Sewer Charges \$39.52

#### Municipal Charges

Local Sewerage Charge 12 Ccf \$18.36  
Storm Water Mgmt Charge 1 ERU \$22.30  
Solid Waste Charge 1 DU \$57.57  
Total Municipal Charges \$98.23

Total New Charges \$137.75  
Total Amount Due \$137.75

39.52  
98.23  
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137.75

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
[milwaukee.gov/water](http://milwaukee.gov/water)

#### PLEASE NOTE

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PO Box 3268  
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Acct No.	Date Due	Balance Due
398-0509.300	05/26/2020	\$137.75

#### STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 04/30/2020

#### METER READINGS

Meter #	Date	Meter Reading	Ccf

#### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	0	0	0	0
Last Year	0	0	0	0

#### ACCOUNT ACTIVITY

**Previous Bill** \$134.35  
**Payment 02/17/2020** (\$134.35)  
**Balance Forward** \$0.00

#### NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

#### MMSD Sewer Treatment Charges

Sewer Treatment Service \$16.84  
Sewer Treatment Usage 12 Ccf \$22.68  
**Total Sewer Charges** \$39.52

#### Municipal Charges

Local Sewerage Charge 12 Ccf \$18.36  
Storm Water Mgmt Charge 1 ERU \$22.30  
Solid Waste Charge 1 DU \$57.57  
**Total Municipal Charges** \$98.23

**Total New Charges** \$137.75  
**Total Amount Due** \$137.75

39.52  
98.23  

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137.75

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
[milwaukee.gov/water](http://milwaukee.gov/water)

#### PLEASE NOTE

We offer resources to help you find and fix leaks and save money and water.  
Visit our website: [milwaukee.gov/water](http://milwaukee.gov/water) or call us to learn more, (414) 286-2830.



PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	02/24/2020	\$134.35

## STATEMENT OF ACCOUNT

Account Number 398-0509.300  
Customer Name OCCUPANT  
Service Address 521 N 92ND ST  
Property Class RESIDENTIAL-MILWAUKEE  
Billing Date 01/31/2020

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	0	0	0	0
Last Year	0	0	0	0

## ACCOUNT ACTIVITY

Previous Bill \$189.22  
Payment 11/12/2019 (\$189.22)  
Balance Forward \$0.00

## NEW CHARGES

Water Charges  
Total Water Charges \$0.00

MMSD Sewer Treatment Charges  
Sewer Treatment Service \$15.84  
Sewer Treatment Usage 12 Ccf \$20.28  
Total Sewer Charges \$36.12

Municipal Charges  
Local Sewerage Charge 12 Ccf \$18.36  
Storm Water Mgmt Charge 1 ERU \$22.30  
Solid Waste Charge 1 DU \$57.57  
Total Municipal Charges \$98.23

Total New Charges \$134.35  
Total Amount Due \$134.35

*Od Ch # 36.33*  
*Spec in fuel*

36.12

98.23

134.35

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
[milwaukee.gov/water](http://milwaukee.gov/water)

## PLEASE NOTE

We offer resources to help you find and fix leaks and save money and water.  
Visit our website: [milwaukee.gov/water](http://milwaukee.gov/water) or call us to learn more, (414) 286-2830.

IF PAYING BY CHECK, PLEASE PRINT "MILWAUKEE WATER WORKS" ON THE CHECK.



PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	08/19/2019	\$129.22

## STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 07/26/2019

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	0	0	0	0
Last Year	0	0	0	0

## ACCOUNT ACTIVITY

**Previous Bill** \$129.22  
**Payment 05/15/2019** (\$129.22)  
**Balance Forward** \$0.00

## NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

## MMSD Sewer Treatment Charges

Sewer Treatment Service \$15.84  
Sewer Treatment Usage 12 Ccf \$20.28  
**Total Sewer Charges** \$36.12

## Municipal Charges

Local Sewerage Charge 12 Ccf \$17.88  
Storm Water Mgmt Charge 1 ERU \$21.42  
Solid Waste Charge 1 DU \$53.80  
**Total Municipal Charges** \$93.10

**Total New Charges** \$129.22  
**Total Amount Due** \$129.22

36.12  
93.10  

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129.22

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
[milwaukee.gov/water](http://milwaukee.gov/water)

## PLEASE NOTE

NOTE: Late fees will be applied if balance is not \$0.00 by due date listed.



PO Box 3268  
Milwaukee, WI 53201-3268



Acct No.	Date Due	Balance Due
398-0509.300	05/20/2019	\$129.22

#### STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 04/26/2019

#### METER READINGS

Meter #	Date	Meter Reading	Ccf

#### USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg Gallons
		Ccf	Gallons	
Current	0	0	0	0
Previous	0	0	0	0
Last Year	0	0	0	0

#### ACCOUNT ACTIVITY

**Previous Bill** \$128.65  
**Payment 02/12/2019** (\$128.65)  
**Balance Forward** \$0.00

#### NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

**MMSD Sewer Treatment Charges**  
Sewer Treatment Service \$15.84  
Sewer Treatment Usage 12 Ccf \$20.28  
**Total Sewer Charges** \$36.12

**Municipal Charges**  
Local Sewerage Charge 12 Ccf \$17.88  
Storm Water Mgmt Charge 1 ERU \$21.42  
Solid Waste Charge 1 DU \$53.80  
**Total Municipal Charges** \$93.10

**Total New Charges** \$129.22  
**Total Amount Due** \$129.22

36.12  
93.10  

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129.22

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
[milwaukee.gov/water](http://milwaukee.gov/water)

#### PLEASE NOTE

NOTE: Late fees will be applied if balance is not \$0.00 by due date listed.



PO Box 3268  
Milwaukee, WI 53201-3268



## STATEMENT OF ACCOUNT

**Account Number** 398-0509.300  
**Customer Name** OCCUPANT  
**Service Address** 521 N 92ND ST  
**Property Class** RESIDENTIAL-MILWAUKEE  
**Billing Date** 01/25/2019

## METER READINGS

Meter #	Date	Meter Reading	Ccf

## USAGE COMPARISON

Billing Period	Number of Days	Total Usage		Daily Avg
		Ccf	Gallons	Gallons
Current	0	0	0	0
Previous	0	0	0	0
Last Year	0	0	0	0

Acct No.	Date Due	Balance Due
398-0509.300	02/18/2019	\$128.65

## ACCOUNT ACTIVITY

**Previous Bill** \$183.87  
**Payment 12/06/2018** (\$183.87)  
**Payment 12/14/2018** (\$5.22)  
**Late Payment Charges** \$5.52  
**Balance Forward** \$0.30

## NEW CHARGES

**Water Charges**  
**Total Water Charges** \$0.00

## MMSD Sewer Treatment Charges

Sewer Treatment Service \$15.45  
Sewer Treatment Usage 12 Ccf \$19.80  
**Total Sewer Charges** \$35.25

## Municipal Charges

Local Sewerage Charge 12 Ccf \$17.88  
Storm Water Mgmt Charge 1 ERU \$21.42  
Solid Waste Charge 1 DU \$53.80  
**Total Municipal Charges** \$93.10

**Total New Charges** \$128.35  
**Total Amount Due** \$128.65

35.25  
93.10  
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128.35

Customer Service: (414) 286-2830  
24-Hour Control Center: (414) 286-3710  
milwaukee.gov/water

## PLEASE NOTE

NOTE: Late fees will be applied if balance is not \$0.00 by due date listed.