Kuether-Steele, Molly

From: Bauman, Robert

Sent: Tuesday, January 23, 2018 11:51 PM

To: Kuether-Steele, Molly

Subject: Fwd: Increased Parking Lot Security Ordinance

Please add to parking lot file

Sent from my iPhone

Begin forwarded message:

From: Karina L Willes < klwilles@uwm.edu>
Date: January 23, 2018 at 10:50:48 PM CST

To: "rjbauma@milwaukee.gov" <rjbauma@milwaukee.gov>

Subject: Increased Parking Lot Security Ordinance

Alderman Bauman,

I heard from someone involved in the Murray Hill Neighborhood Association that the Public Works Committee would be discussing the issue of needing increased security for parking lots in the downtown area tomorrow. I would like to share my experience with you pertaining to this issue.

Over the last weekend of October, I traveled with my wife and daughter to Chicago via Amtrak. I was traveling to attend a work-related conference and my family came along for fun. They returned on Sunday, October 29, to the Amtrak station and walked to our car, they found it with one of the rear windows completely smashed in. There was glass all over the inside of the car. My wife called me and then called the MPD. She told them where she was and what had happened. She was told an officer would be on the way. She waiting there for an hour and no one came. She called some friends who came to her aid so at least they had a warm place to sit while they waited. They saw a police car pass, but never came into the parking lot. She called the police again and was told that someone would come. After waiting more than two hours, the police never came. At least another hour after that passed and she called again, and then the police said they would take the report over the phone...

We don't know when the car was broken into between Friday and Sunday. We don't even know what the person or people were trying to steal as nothing was taken from the vehicle. But it was certainly a hassle to have to clean up the glass, work with our insurance company, and get the smashed out window repaired. Additional security at that parking lot would go a long way for all of the people using the Intermodal Station for travel. I saw a few weeks following our episode that several cars were broken into over one weekend, so I know ours was not an isolated incident.

I will never leave a car in the parking lot by the Amtrak station again, which is a shame because it would be so convenient for us as it is much closer than the station at the airport for us.

Thanks for hearing my concerns.

Regards,

Karina Willes