

### Department of Public Works Operations Division- Sanitation Services

**Jerrel Kruschke, P.E.** Commissioner of Public Works

**Danielle A. Rodriguez, M.B.A.** Director of Operations

Rick Meyers Sanitation Services Manager

May 31, 2024

City Service Commission
Department of Employee Relations
City Hall, Room 706

RE: Request to Extend Temporary Appointment – Cameo Coleman

Dear City Service Commissioners:

DPW Operations Division respectfully requests a six-month temporary appointment to the position of Sanitation Supervisor for Mr. Cameo Coleman. The original temporary appointment began on March 17, 2024 and will end on June 22, 2024. In anticipation of its expiration, I respectfully request that the temporary appointment be extended from June 23 thru December 21, 2024. This is the first request.

Mr. Coleman is currently a Equipment Operator in Sanitation. He was selected for the Temporary Sanitation Supervisor position through an internal interview process as he is currently on the Sanitation Supervisor eligible list. Sanitation Services utilizes the Temporary Sanitation Supervisor position to maintain third shift seasonal operations for street sweeping. This position plays a critically important role both during summer and fall seasonal operations.

Thank you for your consideration. If you have any questions or concerns, please contact Rick Meyers, Sanitation Services Manager (x2332 <a href="mailto:rmeyer@milwaukee.gov">rmeyer@milwaukee.gov</a>) or Makisha Porter, Operations Human Resources Administrator (x3255 or <a href="mailto:mmporte@milwaukee.gov">mmporte@milwaukee.gov</a>).

Sincerely,

Danielle Rodriguez, M.B.A. Director of Operations

DAR:mmp

cc: Dan Thomas, Rick Meyers, Alan Kerr



City of Milwaukee CS-25, Rev. 11/14

### JOB DESCRIPTION

FOR D	ER USE ONLY
Vacancy No.	
City Service	Finance
Commission:	Committee:
Fire & Police	Common
Commission:	Council:

<u>Instructions</u>: Complete all sections. Refer to the *Guidelines for Preparing Job Descriptions* for instructions on completing specific items.

1. Date Prepared/ Revised: 2/05/2023	2. Present Inc	cumbe	nt:	_	nt underfilling	g position?
3. Date Filled:	4. Previous II	ncumb	ent:		O ⊠ te Underfill Title	e in box 10.
5. Department:		Burea	au:	Unit:		
Public Works, Dept. of		Divisi	on: Operations	Section: Sa	nitation	
6. Work Location: Field Loca	tions	Telep Email	hone: :	Work Scheo Hours: 40+		
7. Represented by a	8. Bargaining	Unit:	Management, General City	9. FI	SA Status (d	check one):
Union? 🗌 Yes 🛛 No	If in District C	ouncil	48, which local? None		xempt 🛛 🗅 N	Non-Exempt
10. Official Title:				Pay Range	Job Code	EEO Code
Sanitation Supervisor				1AX	4370	103
Underfill Title (if apple	cable):					
Requested appli	Title (if cable):					
Recommended Title (	DER Use Only):		Approved by:			
			Date:			

### 11. BASIC FUNCTION OF POSITION:

This position supervises crews for refuse and recycling collection, street sweeping, leaf collection, snow plowing, ice control and various other duties as directed by the Sanitation Services Manager.

12. DESCRIPTION OF JOB (Check if description applies to Official Title ☑ or Underfill Title ☑):

A. ESSENTIAL FUNCTIONS/Duties and Responsibilities: (Refer to the "Guidelines for Preparing Job Descriptions" for instructions on determining Essential Functions.)

% of Time	ESSENTIAL FUNCTION
45	<ul> <li>Supervise and coordinate refuse and recycling crews and other staff to ensure overall productivity of operations and that collection schedules are consistently maintained. Instruct and supervise staff to ensure collection schedules and customer service meet or exceed expectations</li> </ul>
15	<ul> <li>Represent the department by responding in person, by phone, and in writing to service inquiries and complaints from citizens and public officials</li> </ul>
10	<ul> <li>Coordinate equipment and personnel assigned to street cleaning, leaf collection and other sanitation activities, including special events such as festivals, fireworks, parades, sporting events, and neighborhood cleanups.</li> </ul>
10	<ul> <li>Monitor and utilize various web and computer applications, such as Automatic Vehicle Location (AVL) and Department of Public Works (DPW) work orders.</li> </ul>
10	<ul> <li>Perform various administrative functions using Microsoft Office, including compiling daily reports and preparing other ad hoc and periodic reports and writing letters, memos, and emails to managers, DPW leadership, elected officials, and citizens.</li> </ul>
5	<ul> <li>Educate residents on provisions of city ordinances and policies that govern solid waste and recycling operations.</li> </ul>

	ESSENTIAL FUNCTION	% of Time

#### **B. PERIPHERAL DUTIES:**

% of Time	PERIPHERAL DUTY
5	Other duties as assigned by Sanitation management

### C. NAME AND TITLE OF <u>IMMEDIATE</u> SUPERVISOR:

Sanitation District Manager

**D. SUPERVISION RECEIVED:** (Describe the extent to which work assignments and methods are outlined, reviewed, and approved by this position's supervisor.)

Responsibilities are outlined by Sanitation District Managers. Daily work priorities are established in cooperation with Sanitation Area Managers. Independent decision making is required.

### **E. SUPERVISION EXERCISED:**

Total number of employees for whom responsible, either directly or indirectly = 24.

<u>Direct Supervision</u>: List the number and titles of personnel directly supervised. Specify the kind and extent of supervision exercised by indicating one or more of the following:

or supervision	on exercised by indicating one or more	יו וט ד	le following.
a. Assign d	uties	e.	Sign or approve work
b. Outline r	nethods	f.	Make hiring recommendations
c. Direct we	ork in progress	g.	Prepare performance appraisals
d. Check o	r inspect completed work	h.	Take disciplinary action or effectively recommend such
Number			Extent of Supervision Exercised
Supervised	Job Title		(Select those that apply from list above, a - h)
18	Operations Driver Worker		a,b,c,d,e,h
6	City Laborer / Sanitation Laborer		a,b,c,d,e,h

## F. MINIMIMUM QUALIFICATIONS REQUIRED: (Indicate the MINIMUM qualifications required to <u>enter</u> the job.)

### i. Education and Experience:

Bachelor's degree from an accredited college or university is desired. At least five years of field experience in municipal public works activities.

### ii. Knowledge, Skills and Abilities:

Ability to deal with the public, elected officials and to handle inquiries and complaints with tact and diplomacy. Good judgment in carrying out departmental policies. Good verbal and written communication skills.

### iii. Certifications, Licenses, Registrations:

Possession of a valid Wisconsin motor vehicle operator's license.

#### iv. Other Requirements:

Ability to work long and irregular hours..

### 13. PHYSICAL AND ENVIRONMENTAL DEMANDS: TOOLS AND EQUIPMENT USED

The Americans with Disabilities Act (ADA) of 1990, as amended by the Americans with Disabilities Act Amendments Act (ADAAA) of 2008 requires job descriptions to provide detailed information regarding the physical demands required to perform the essential functions of a job; the conditions under which the job is performed; and the tools and equipment the employee will be required to use on the job. Reasonable accommodations may be made to enable qualified individuals to perform the essential duties and responsibilities of the job for each of the categories listed below.

G.		st be met to successfully perform the essential functions of the job).
	CH	ECK ALL THAT APPLY:
		Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles, and the like; using feet and legs and/or hands and arms. Body agility is emphasized. Check only if the amount and kind of climbing required exceeds that required for ordinary locomotion.
		Balancing: Maintaining body equilibrium to prevent falling when walking, standing or crouching on narrow, slippery or erratically moving surfaces. Check only if the amount and kind of balancing exceeds that needed for ordinary locomotion and maintenance of body equilibrium.
		<b>Stooping:</b> Bending body downward and forward by bending spine at the waist. Check only if it occurs to a considerable degree and requires full use of the lower extremities and back muscles.
		Kneeling: Bending legs at knee to come to a rest on knee or knees.
		Crouching: Bending the body downward and forward by bending leg and spine.
		Crawling: Moving about on hands and knees or hands and feet.
		Reaching: Extending Hand(s) and arm(s) in any direction.
		Standing: Particularly for sustained periods of time.
		Walking: Moving about on foot to accomplish tasks, particularly for long distances.
		<b>Pushing:</b> Using upper extremities to exert force in order to draw, press against something with steady force in order to thrust forward, downward or outward.
		<b>Pulling:</b> Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained motion.
		<b>Lifting:</b> Raising objects from a lower to a higher position or moving objects horizontally from position-to-position. Check only if it occurs to a considerable degree and requires substantial use of the upper extremities and back muscles.
		<b>Fingering:</b> Picking, pinching, typing or otherwise working primarily with fingers rather than with the whole hand or arm, as in handling.
		Grasping: Applying pressure to an object with fingers and palm.
		<b>Feeling:</b> Perceiving attributes of objects such as size, shape, temperature or texture by touching with the skin, particularly that of the fingertips.
		Talking: Expressing or exchanging ideas by means of the spoken word. Those activities which demand detailed or important instructions spoken to other workers accurately, loudly or quickly.
		Hearing: Perceiving the nature of sounds with no less than a 40 db loss. Ability to receive oral communication and make fine discriminations in sound.
		Repetitive Motions: Substantial movements (motions) of the wrist, hands, and/or fingers.
		Driving: Minimum standards required by State Law (including license).
н.	fund CHE	(SICAL REQUIREMENTS OF THE POSITION: (List the physical requirements that are essential ctions of the job.)  ECK ONE:
		<b>Sedentary Work:</b> Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.
		<b>Light Work:</b> Exerting up to 10 pounds of force occasionally and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for sedentary work and the worker sits most of the time, the job is rated for Light Work.
		<b>Medium Work:</b> Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.
		<b>Heavy Work:</b> Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.
	Ш	<b>Very Heavy Work:</b> Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects.
•	VISI job.)	JAL ACUITY REQUIREMENTS: (List the visual acuity requirements that are essential functions of the
3/2		ECK ONE:
		Operators (Electronic Equipment), Inspection, Close Assembly, Clerical, Administrative:

	This is a minimum standard for use with those whose job requires work done at close visual range (i.e. preparing and analyzing data and figures, accounting, transcription, computer terminal, extensive reading, visual inspection
	involving small parts, operation of machines, using measurement devices, assembly or fabrication of parts).
Ì	Machine Operators, Mechanics, Skilled Tradespeople: This is a minimum standard for use with those whose
1	work deals with machines where the seeing job is at or within arm's reach. This also includes mechanics and
	skilled tradespeople and those who do work of a non-repetitive nature such as carpenters, technicians, service
	people, plumbers, painters, mechanics, etc. (If the machine operator also inspects, check the "Operators" box.)
	Mobile Equipment Operators: This is a minimum standard for use with those who operate cars, trucks, forklifts,
1	cranes, and high lift equipment.  Other: This is a minimum standard based on the criteria of accuracy and neatness of work for janitors, sweepers,
	etc.
	THE CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION:
	List the environmental/working conditions to which the employee may be exposed while performing the
	essential functions of the job. Include scheduling considerations such as on-call for emergencies, rotating
	shift, etc. Approximate Percentage of time performing field work:%
	CHECK ALL THAT APPLY:
	None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work).
	The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.)
ı	The worker is subject to outside environmental conditions: No effective protection from weather.
1	The worker is subject to extreme cold: Temperatures below 32 degrees for period of more than one hour.
ŀ	The worker is subject to extreme heat: Temperatures above 100 degrees for periods of more than one hour.
	Ine worker is subject to extreme neat: Temperatures above 100 degrees for periods of more than one flour.
	The worker is subject to noise: There is sufficient noise to cause the worker to shout in order to be heard above the surrounding noise level.
	The worker is subject to vibration: Exposure to oscillating movements of the extremities or whole body.
	The worker is subject to hazards: Includes a variety of physical conditions, such as proximity to moving mechanical parts, electrical current, working on scaffolding and high places or exposure to chemicals.
	The worker is subject to atmospheric conditions: One or more of the following conditions that affect the
	respiratory system or the skin: Fumes, odors, dust, mists, gases or poor ventilation.
	The worker is subject to oil: There is air and/or skin exposure to oils and other cutting fluids.
	The worker is required to wear a respirator.
	MACHINE, TOOLS, EQUIPMENT, ELECTRONIC DEVICES, SOFTWARE, ETC. USED BY POSITION:
	List equipment needed to successfully perform the essential functions of the job. Reasonable
	accommodations may be made to enable qualified individuals with disabilities to perform the essential
	functions.)
	idificitoris.)
	OUTON ALL THAT ADDI V.
	CHECK ALL THAT APPLY:
	☐ Camera and photographic equipment ☐ Office Equipment (desk, chair, telephone, etc.)
	☐ Camera and photographic equipment ☐ Cleaning supplies ☐ Cleanin
	☑ Camera and photographic equipment       ☑ Office Equipment (desk, chair, telephone, etc.)         ☑ Cleaning supplies       ☒ Office supplies (pens, staplers, pencils, etc.)         ☑ Commercial vehicle       ☒ Packing materials (boxes, shrink wrap, etc.)
	☑ Camera and photographic equipment       ☒ Office Equipment (desk, chair, telephone, etc.)         ☑ Cleaning supplies       ☒ Office supplies (pens, staplers, pencils, etc.)         ☐ Commercial vehicle       ☒ Packing materials (boxes, shrink wrap, etc.)         ☒ Data processing equipment       ☒ PC equipment (monitor, keyboard, printer, etc.)
	☑ Camera and photographic equipment       ☒ Office Equipment (desk, chair, telephone, etc.)         ☑ Cleaning supplies       ☒ Office supplies (pens, staplers, pencils, etc.)         ☒ Data processing equipment       ☒ Packing materials (boxes, shrink wrap, etc.)         ☒ PC equipment (monitor, keyboard, printer, etc.)         ☒ PC software
	☑ Camera and photographic equipment       ☑ Office Equipment (desk, chair, telephone, etc.)         ☑ Cleaning supplies       ☑ Office supplies (pens, staplers, pencils, etc.)         ☑ Commercial vehicle       ☑ Packing materials (boxes, shrink wrap, etc.)         ☑ Data processing equipment       ☑ PC equipment (monitor, keyboard, printer, etc.)         ☑ Hand tools (please list):       ☑ PC software
	☑ Camera and photographic equipment       ☒ Office Equipment (desk, chair, telephone, etc.)         ☑ Cleaning supplies       ☒ Office supplies (pens, staplers, pencils, etc.)         ☒ Data processing equipment       ☒ Pc equipment (monitor, keyboard, printer, etc.)         ☒ Handcart       ☒ PC software

L. SUPPLEMENTARY INFORMATION: (Indicate any other information which further explains the importance, difficulty, or uniqueness of the position, such as its scope of responsibility related to finances, equipment, people, information, etc. Also indicate success factors such a personal characteristics that contribute to an individual's ability to perform well in the job, and any other special considerations.)

This position provides front line supervision of services that affect public health, safety, cleanliness, and aesthetics of the City. Must be willing and able to work variable and extended hours to meet the City's needs, particularly during snow and ice operations and other emergency events. Must work weekends and holidays as needed, primarily during the winter.

- A	~~ 0	 1/28/23
Signature of Departmen	nt Head or Designated Representative	100/00
	,	



### Department of Employee Relations 200 E. Wells Street, Room 706 Milwaukee, WI 53202-3554



### **NOTICE OF TEMPORARY APPOINTMENT**

Rule IX, Section 2 of the Civil Service Rules allows a department to appoint a person to a position on a temporary basis. A temporary appointment may be appropriate when services are for a limited period, or during the leave of absence of an employee who plans to return to the service of the city. Therefore a temporary appointment is limited to a period of 90 days, unless an extension is authorized by the City Service Commission.

When making an employment offer for a temporary appointment, the appointing officer must submit this completed form to DER no later than the close of the pay period in which the temporary appointment has been made. All temporary appointees must meet the minimum requirements established for the position to which the individual is appointed.

SEND COMPLETED FORM AND SUPPORTING DOCUMENTATION TO DER, CITY HALL, ROOM 706 OR DERCERTIFICATION@MILWAUKEE.GOV

TEMPORARY APPOINTMENT / APPO	INTEE DETAILS						
DEPARTMENT/DIVISION	LAST	NAME			FIRST NAME		INITIAL
DPW - Operations	Cole	eman			Cameo		D
AUTHORIZED POSITION TITLE	I	PAY RA	NGE	F&P COMMI	TTEE APPROVAL DATE	REQUISITION #	<u>I</u>
Sanitation Supervisor		1EX					
UNDERFILL TITLE (IF APPLICABLE)		PAY RA	NGE	WAS THE IN	DIVIDUAL HIRED FROM A	I AN ELIGIBLE LIST?	
				✓ Yes	No If yes, Refe	rral # 8292	
REASON FOR TEMPORARY APPOINT	MENT		EFFECTIVE DATE	ANTIC	IPATED EXPIRATION DAT	E T.A. RATE OF I	DAV
☐ During Leave of Absence of an	employee who is e	xpected to return	06232024	111111		-	AI
✓ To perform services of a temp	orary nature and for	r a limited period	06232024	122	12024	2,882.72	
ATTACH A COPY OF THE CURRENT JO	OB DESCRIPTION &	A RESUME IN ADDI	TION TO COMPLE	TING THE INF	ORMATION BELOW		
PROVIDE AN EXPLANATION OF WHY	_						
This temporary appointment is	needed to supe	ervise the seaso	onal third shift s	street sweep	ping operations		
EXPLAIN HOW THE INDIVIDUAL WAS	S SELECTED FOR THE	E APPOINTMENT, IN IPORARY APPOINT	ICLUDING THE SEL FF:	ECTION PROC	ESS USED AND IF NOT FRO	M AN ELIGIBLE LIS	T, HOW
				waa a aand	lidata on that aligible	list Homotwis	th tha
The Sanitation Supervisor wa Sanitation Services Manager						iist. He iiiet wi	in the
PROVIDE INFORMATION TO DEMON	STRATE LIOW THE	NIDIVIDUAL MATETO	THE BAINIBALIBA	DEOLUDENAEN:	TC.		
TRAINING AND EDUCATION:		NDIVIDUAL MEETS	THE WIINIWIOW	KEQUIKEIVIEN		NACNITO (: - LICEN	crc)
THAINING AND EDUCATION:		<u> </u>		0/40 44/04	OTHER REQUIRE	MENTS (i.e. LICEN	<u>3E3)</u>
	11/21-Present Equipment Operator; 10/19-11/21 Cintas Fire Protection - Inspect fire extinguishers,						
	Peri	formed hydrotest	downloads and	recharging;			
		15-09/19 Spectrur ipment, Install cal		shoot			
IS THIS INDIVIDUAL A CURRENT	IF YES, CURRENT D	•		POSITION TIT	FI C.	EMPLOYEE ID N	IIMBED:
CITY OF MILWAUKEE EMPLOYEE?							OWIDER.
Yes No	DPW-Operation			nent Opera		035308	
IS THE INDIVIDUAL BEING GIVEN TH APPOINTING BOARD OR BODY, DIR						•	
No Yes – Explain Relati	-	IN TO ANY ELECTIV	E OF APPOINTIVE	CITY OFFICIA	Lr (Refer to CSC Rule VIII	, Section 10 regar	uing nepotism.)
	•	***************************************		THE CITY CERV	LOT COMMUNICATION AND IS		NOD OF 00
THIS TEMPORARY APPOINTMENT IS DAYS UNLESS AN EXTENSION IS APP		MMISSION.		HE CITY SEKV	ICE COMMISSION AND IS	LIMITED TO A PE	RIOD OF 90
REPORTING OFFICER		SIGNATURE	•	TITLE		DAT	E
Rick Meyers		Rick Mey	<i>lers</i>	Sanita	tion Services Mana	ager 06	5/03/2024
APPROVING OFFICER		SIGNATURE SIGNAT	<del>-</del> 488	TITLE		DAT	E
Danielle Rodriguez		Double By.		Directo	or of Operations	06	6/03/2024
		5~~~~					
		THISSEETHOMEO	R-DER REVIEW				
DER REVIEW COMPLETED BY:	SIGNATURE	THISSEEGEBBEA	RODER REVIEW	TITLE		DAT	E
DER REVIEW COMPLETED BY:	SIGNATURE	THESTETURED	RODER REVIEW	TITLE		DAT	E



### Department of Employee Relations 200 E. Wells Street, Room 706 Milwaukee, WI 53202-3554



### TEMPORARY APPOINTEE STATEMENT OF UNDERSTANDING

Rule IX, Section 2 of the Civil Service Rules allows a hiring authority to appoint a person to a position on a temporary basis. A temporary appointment may be appropriate when services are for a limited period, or during the leave of absence of an employee who plans to return to the service of the city. Therefore a temporary appointment is limited to a period of 90 days, unless an extension is authorized by the City Service Commission.

SECTION I. TO BE COMPLETED BY HIRING AUTHORITY - PLEASE TYPE OR PRINT LEGIBLY

	DATE		
	5/31/24		
PAY RANGE	RATE OF PAY		
1EX	2,882.72		

#### SECTION II. TEMPORARY APPOINTEE STATEMENT OF UNDERSTANDING

I understand that if I am appointed to the position described above on a temporary basis, that I must meet the requirements for the position. I further understand that this temporary appointment may expire at any time and is limited to a period of 90 days, unless an extension at the request of the hiring authority is approved by the City of Milwaukee Civil Service Commission.

I understand that as a temporary appointee I am ineligible for paid holidays, sick leave, vacation or other benefits while serving on this temporary appointment, and that this temporary appointment shall not confer upon me any privilege of regular appointment. (Note: A current City of Milwaukee employee who accepts a temporary appointment to a different position retains his/her current benefits and civil service status).

I understand that if I wish to be considered for regular employment I must compete in a Civil Service examination for the position, and must pass the examination with a grade which shall place me among the top five scores on the eligible list in order to be eligible to interview for regular appointment to the position.

I understand that acceptance of a temporary appointment will not affect my rights to certification for permanent appointment to any position for which I am currently on an eligible list for.

In accordance with Civil Service Rule VIII, Section 10, concerning nepotism, I hereby certify that I am not related, either by blood or through marriage, to the appointing officer or to any member of the appointive board or body or to any direct superior or to any elective or appointive City official. (This includes relative of both whole and half blood, and extends to persons as closely related as first cousins when the relationship is by blood, or more closely related than first cousins when the relationship is through marriage, and includes the cases of husbands of sisters-in-law and wives of brothers-in-law).

A Rule IX, Section 2, temporary appointee who is on an eligible list may be considered for future regular appointment when the appointee ranks among the certifiable highest eligible on the list, or compete in a future examination.

Temporary Appointment Applicant Signature

6-3-24 Date Signed

Witness Name (Print)

Witness Signature

6.3-24



# Cameo Coleman

# PROFESSIONAL SUMMARY

Hardworking employee enthusiastic about learning every field inside and out. Pursues opportunities to learn new skills and contribute to group success. Offers strong administrative, relationship-building and problem-solving abilities.

### SKILLS (

- Defensive Strategies
- Vocational Training
- Community Relations

- Team Leadership
- Safe Work Practices

### **WORK HISTORY**

### **OPERATOR DRIVER WORKER**

*11/2021 to CURRENT* 

#### City Of Milwaukee | Milwaukee, WI

- Evaluated team member performance and productivity, provided feedback and implemented corrective actions.
- Motivated and trained employees to maximize team productivity.
- Collects garbage/recyclables from over 700 residents in the community.
- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.

#### FIRE ALARM TECHNICIAN

10/2018 to 11/2021

### Cintas Fire Protection | Menomonee Falls, WI

- Promptly documented and reported all defective equipment and hazardous conditions.
- Trained and supervised production personnel to properly use production equipment and apply best practices.
- Manged inventoried fire prevention and management equipment. (Fire hoses, hand tools, and fire extinguishers).
- Reported on findings and made proactive and targeted recommendation to senior leaders.

#### FIELD SUPERVISOR

*04/2014 to 10/2018* 

### Charter Spectrum Cable | Milwaukee, WI

- Supervised field operations teams to complete projects within established timelines.
- Investigated issues and developed effective solutions.
- Met with customers to resolve issues and build productive relationships.
- Communicated with customers to provide updates, gather information and resolve issues.
- Communicated with supervisor to report progress, discuss issues and seek guidance.

### **EDUCATION**

### **High School Diploma**

06/2006

Ceria M. Travis Academy, Milwaukee, WI