

Milwaukee City Clerk
200 East Wells Street Room 205
Milwaukee, WI 53202

CITY OF MILWAUKEE

2004 JUN -9 PM 1:54

RONALD L. LEONHARDT
CITY CLERK

June 7th, 2004

RE: Judy Watkins
C.I. File No: 04-S111

Dear City Clerk,

Per a letter received from City Attorney Grant Langley dated May 18th, 2004 I was informed that if I wished to appeal a claim against the City for \$1,533.32 that I needed to do so within 21 days.

Please consider this letter an appeal and I am requesting a hearing.

Please give me the details of what is required of me in this process.

Thank you for your kind consideration in this matter. Further, several neighbors have called complaining that the fire hydrant is still out of order. The fire hydrant was not working properly at the time of the multiple water main breaks.

Please note that we are praying there isn't a fire on our block.

Sincerely,

Judith Watkins
1220 e. Vienna Avenue
Milwaukee, WI 53212

962-3432

c: Alderman McGee

IN THE OFFICE
OF THE CITY ATTORNEY

2004 JUN -9 PM 2:49

CITY OF MILWAUKEE
RECEIVED

April 3, 2004

Dear Alderman D'Amato and Alderwoman Johnson Odom

Please note that the water main on E. Vienna Avenue broke in three places on April 1st and 2nd. This caused incredible problems for us and other people on our block. However, in the process muddy water backup into our water supply to our homes. The silt/muddy water clogged up our water supply lines, etc... We had to hire a plumber to unclog our toilet (2) and they needed to come out twice to fix the problems. Numerous neighbors are experiencing the same thing. Plus we were told to flush our systems for at least 30 minutes. When we called the Water Department asking for advise and suggestions, they told us that running the water through our system for 30 minutes would clear it up. Also we would be charged for the water we would use to flush the system. I think this is unfair and an over charge on our water usage. I have enclosed a copy of the plumbing bill we have received because of this problem. Please advise us on the proper course of action to be reimbursed for this problem.

Sincerely

Judy Watkins and Family
1220 E. Vienna Avenue
Mil., WI 53212
962-3432

Judy Watkins

DIVISION OF CLERK
2004 APR -8 PM 1:18
CITY OF MILWAUKEE

RECEIVED
MAY 10 2004
CITY OF MILWAUKEE

Job. No. 396110

CUSTOMER'S RIGHT TO CANCEL

You may cancel this agreement by mailing a written notice to:
Blaau Plumbing, Inc., 12221 West Farview Avenue, Milwaukee, WI 53226
 before midnight of the third business day after you signed the agreement. If you wish, you may use this page as that notice by completing the "HEREBY CANCEL" box set forth below.
 I hereby acknowledge receipt of this form, and that Blaau Plumbing, Inc. has orally informed me of my right to cancel.

Buyer Signature _____

Date _____

WAIVING YOUR RIGHT TO CANCEL

A customer may waive the right to cancel if a customer has determined that a delay of 3 business days in performance of the merchant's obligation under the transaction will jeopardize the welfare, health or safety of natural persons or endanger property which the customer owns or for which the customer is responsible. To waive your right to cancel, a customer must furnish the merchant with a separate dated and signed personal statement describing the situation requiring immediate remedy and modifying or waiving the customer's right of rescission. The use of printed forms for this purpose is prohibited.

I HEREBY CANCEL THIS TRANSACTION.

Buyer Signature _____

Date _____

100% Customer Satisfaction is our goal! If you have any concerns regarding any aspect of our service, please call our office and state that you are just calling for the Service Manager.

Thank You For Your Patronage!

WARNING-- The hot water in your dwelling should not exceed 120 degrees F. Water temperature exceeding 120 degrees F. can cause scald burns. You can measure the temperature of your hot water with a thermometer. To prevent scald burn injuries read the danger label and user manual before adjusting temperature control. At your request, we can provide this service at a nominal fee.

RECOMMENDATIONS/
 CREDIT CARD IMPRINT

Sand in water caused balllocks to jam

49 4428-2800-0801-9912

PLUMBING EQUIPMENT

FUEL TYPE	DIST. TYPE	BRAND	MODEL #
GAS <input type="checkbox"/>	AIR <input type="checkbox"/>		
OIL <input type="checkbox"/>	HYDR. <input type="checkbox"/>		
L.P. <input type="checkbox"/>	STEAM <input type="checkbox"/>		
SER. #		APPROX. AGE	
CENTRAL A.C. - YES <input type="checkbox"/> NO <input type="checkbox"/>		AIR CLEANER - YES <input type="checkbox"/> NO <input type="checkbox"/>	
HANDHELD - YES <input type="checkbox"/> NO <input type="checkbox"/>		OUTSIDE AIR - YES <input type="checkbox"/> NO <input type="checkbox"/>	



BLAU PLUMBING INC.

PLUMBING, HEATING, AIR CONDITIONING, DRAIN CLEANING
 12221 WEST FARVIEW AVE., MILWAUKEE, WI 53226
PHONE 414-444-BLAU

WISCONSIN MASTER PLUMBER'S LICENSE NO. 4876

OWNER'S NAME

ADDRESS

CITY, STATE, ZIP

PERFORM WORK PER PROPOSAL (S) #

QUOTED PRICE IS \$

FOR A TOTAL CONTRACT PRICE OF \$

Other Terms / Major Item Description:

Mrs Rosemary Kraft/Kims
1220 E Verona Ave
Milwaukee WI 53212
Class 1 class 1 tank water

PERMIT REQUIRED YES NO

The undersigned represents that she is the owner of the property or the owner's agent and has the authority to order said work. Blaau hereby discloses and the undersigned, (hereinafter "Owner") hereby acknowledges that aged and deteriorated plumbing fixtures, piping, and appliances may no longer be serviceable. Owner hereby agrees to hold Blaau harmless from and defend Blaau against any and all claims or liability for damage to those items or otherwise resulting from conventional repair efforts. Blaau further states and Owner recognizes that there may be other service providers willing to perform this work at a lower price. Owner understands that she has the option of seeking other bids before authorizing this work. Owner hereby authorizes the work as described above and agrees to all terms and conditions stated on both sides of the form. Owner agrees to pay for all work, goods, and services received upon completion of the work. A \$25 fee will be charged for all checks that are returned NSF or crossed account. A late charge of 1-1/2% per month (18% per year) will be charged for all balances that are returned past due. These amounts are in addition to any other amounts Blaau is entitled to receive.

PAID BY Cash Check No. Visa MasterCard Discover American Express

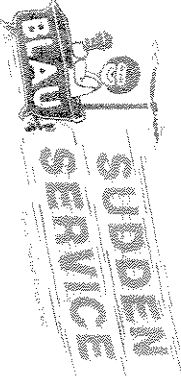
SIGNATURE *[Signature]* TIME: *9:45* A.M. REMOVE SCRAP LEAVE SCRAP

Service Technician's Signature *[Signature]*

SIGNATURE *[Signature]* (I hereby acknowledge the satisfactory completion of the above described work.)

SEE REVERSE SIDE FOR LIMITED WARRANTY TERMS AND CONDITIONS

TRUCK CHARGE	
DIAGNOSTIC FEE	
PROPOSAL #	419.00
PROPOSAL #	419.00
SUBTOTAL	420.00
% SALES TAX	26.33
TOTAL JOB	446.33
LESS DEPOSIT	
AMOUNT DUE	446.33



BLAU PLUMBING INC.

1115 KOSKOVIC AVENUE AIR CONDITIONING-DRAIN CLEANING
 1220 WEST FAIRVIEW AVE., MILWAUKEE, WI 53226
 PHONE 414-444-BLAI
 MICHIGAN MASTER PLUMBER'S LICENSE NO. N/A

S.C. No. 388379 PAY CODE: _____
 Job No. 396110
 JOB PHONE: _____ DATE: 4-2-09
 JOB LOCATION: _____
 OCCUPANT'S NAME: _____

CANCEL
 Office to: Milwaukee, WI 53226
 This agreement. If you wish, you may
 BY "CANCEL" box set forth below.
 a Plumbing, Inc. has orally informed

D CANCEL
 mer has determined that a delay of
 bligation under the transaction will
 ons or endanger property which the
 de. To waive your right to cancel, a
 listed and signed personal statement
 ly and modifying or waiving the
 is for this purpose is prohibited.

ANSACTION.
 Date: _____

Patronage!
 could not exceed 120 degrees F.
 in cause scald burns. You can
 thermometer. To prevent scald
 ver manual before adjusting
 outside this service at a nominal

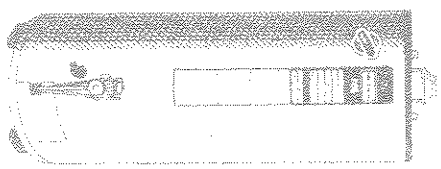
PAID BY: Cash Check No. _____
 Visa MasterCard Discover
 Amer
 SIGNATURE: _____
 (I hereby acknowledge the satisfactory completion of the above
 described work.)
 TIME: _____
 LIMITED WARRANTY

PERFORM WORK PER PROPOSAL (S) # _____
 QUOTED PRICE IS \$ 470.00 Plus TRUCK CHARGE of \$ _____ and TAX \$ 26.32
 For a TOTAL CONTRACT PRICE of \$ 496.32 Start / Completion Date (S): _____
 Other Terms / Major Item Description: Class 2 class 2 tank cleanouts
2 Toilets

PERMIT REQUIRED YES NO

PLEASE PAY FROM THIS INVOICE - NO STATEMENT RENDERED.

TRUCK CHARGE	
DIAGNOSTIC FEE	
PROPOSAL #1	<u>470.00</u>
PROPOSAL #	
SUBTOTAL	<u>470.00</u>
% SALES TAX	<u>5.61%</u>
TOTAL JOB	<u>496.32</u>
LESS DEPOSIT	



BRADFORD WHITE

Hydrojet TOTAL PERFORMANCE SYSTEM

The Hydrojet Difference
 The Hydrojet Total Performance System is
 a revolutionary means of introducing water
 into the water heater tank so that it not only
 gets hot quickly, but also improves energy
 efficiency. The Hydrojet system redirects
 the flow of incoming water causing better
 mixing throughout the water heater tank. This
 mixing causes turbulence in the tank and
 allows water to be heated more effectively.
 The water heater runs less, saving energy,
 time and money!

The Hydrojet system also prevents
 sediment from building in the heater. This
 increases efficiency and greatly prolongs the
 life of your heater.

\$50 off

Towards installation of a
 Bradford White water heater

The average water heater needs to be
 replaced every 10 years. Make your more
 now and use this coupon towards
 your installation.

SEE REVERSE SIDE FOR LIMITED
 WARRANTY TERMS AND CONDITIONS