

January 18, 2007

City of Milwaukee
Milwaukee Common Council Utilities and License Committee
200 East Wells Street
Milwaukee, WI 53202

CITY OF MILWAUKEE
2007 JAN 22 PM 4:33
RONALD D. LEONARDI
CITY CLERK

Dear Council Members,

I reside at 3138 N. Argonne Drive in the City of Milwaukee. In July of 2004, I placed an order through what was then SBC for DSL Internet service for my residence. Yes, that is 2004! At the time, I was told the service was not available in my neighborhood; but, the wait should only be a few months.

DSL is still not available in my area. I also understand that there are other City neighborhoods without this service. It seems to me housing density should not be an issue. I have placed several phone calls and written several letters to SBC/AT&T requesting DSL without success.

I have been following with interest AT&T's desire to upgrade their network to provide what some consider another form of television service. Please, do not allow them to start this new service until all City residents have access to a DSL line!

All assistance persuading AT&T to fulfill my DSL order is greatly appreciated.

Sincerely



David Anderson