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The Plumber You Deserve.™

September 30, 2010

To whom it may concern

From: John Donovan – Mr Rooter of Southeast Wisconsin

Regarding: Peter Katzfey at 4470 S Austin Street Milwaukee WI

On May 19, 2010 we excavated sewer line and exposed damage to city sewer where the lateral connection ties in. We were informed that we should pull off the job and that the City of Milwaukee would handle the job. City representative was Donald Volkert – Sewer Services District Manager.

Should you have any questions, please feel free to contact me at my office (262) 835-7785, or on my cell phone at (262) 939-0649.

Thank you,

John Donovan

Mr Rooter of Southeast Wisconsin

**Gene A. Wagner Plumbing Co., Inc.  
2017 So. 60<sup>th</sup> St.  
Milwaukee, WI 53219  
414-541-9217  
FAX 414-541-9486  
Master Plumber #222399**

**September 28, 2010**

**REF: Peter Katzfey  
4470 So. Austin St.  
Milwaukee WI 53207**

**Gene Wagner Plumbing was contracted to excavate and repair the sewer lateral at 4470 So. Austin St. in Milwaukee. We located sewer problem in road and excavated to expose defective sewer.**

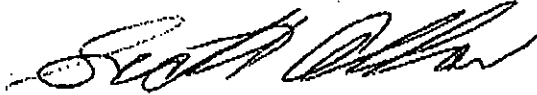
**The City of Milwaukee televised main and said that there was nothing wrong with it a couple of days before we started excavation. I was on site when the televising work was being done, the main sewer in the road had so many roots in it the City could hardly get there camera down the main. At the home owner's connection there were heavy roots, also in the main and the lateral. The City of Milwaukee said it was Peter's responsibility and that he would have to hire a plumber to repair his lateral.**

**When we exposed the sewer connection at the main, we found heavy roots growing into a joint on the main that broke the bottom of the wye connection and main which could not be seen on the City camera because the roots were covering the broken spot. We stopped excavation and called the City to come out and look at it again. They sent their camera down the main again and came to the conclusion that it was their responsibility to repair and said they were taking over the job and that we were done working on it.**

**If it is not the City responsibility why did they pull us off the job and assume responsibility for it?**

**City of Milwaukee plumbing inspector Kevin Kautza was also on site when the break was exposed.**

**Sincerely,**

A handwritten signature in black ink, appearing to read "Scott Allan". The signature is fluid and cursive, with a large initial "S" and "A".

**Scott Allan  
Vice President**