

PROVIDER _____

FOR MONTH/YEAR OF _____, _____

911 INCIDENT INFORMATION			DATA		
Total primary Incidents dispatched by MFD for month					
Number of requests unable to handle as primary provider					
Turnback percentage for primary incidents			%		
Total backup Incidents dispatched by MFD for month					
Number of requests unable to handle as back up provider					
Turnback percentage for back up incidents			%		
911 PRIMARY RESPONSE INFORMATION			DATA		
Total private provider primary vehicle responses					
EMERGENCY PRIMARY RESPONSE	Responses as primary provider	Total			
		MFD unit on scene			
		No MFD unit on scene			
	Primary response time	8 min. 59 sec. or less (90% STANDARD)	NUMBER	%	
		12 min. 59 sec. or less (99% STANDARD)	NUMBER	%	
	Include MFD incident number and explanation	Greater than 12 min. 59 sec.			
NON-EMERGENCY PRIMARY RESPONSE	Responses as primary responder	Total			
	Response time	14 min. 59 sec. or less (90% STANDARD)	NUMBER	%	
	Include MFD incident number and explanation	Greater than 14 min. 59 sec.			
911 BACK UP RESPONSE INFORMATION			DATA		
Number of emergency responses as a back up provider					
Back up response time 90%					
Back up response time 99%					
Number of non-emergency responses as a back up provider					
Back up response time 90%					

TRANSPORT		RESPONDED ALONE	MFD ON SCENE	CALL RECEIVED PRIVATELY	TOTAL
DEVIATION FROM ALS EVALUATION (LOAD & GO) Attach patient EMS report	Total transports				
	MFD ALS requested				
	MFD ALS not available				
	<i>MFD ALS not requested</i>				
911 PATIENT INFORMATION			RESPONDED ALONE	MFD ON SCENE	TOTAL
TRANSPORT	Treated and transported by private provider (include Deviation from ALS Eval)				
	Lights and siren during transport				
NO TRANSPORT	TREATED, TRANSFERRED CARE				
	To MFD ALS unit from MFD dispatched call				
	To MFD ALS unit from private call	Simultaneous dispatch			
		Special call			
	To another provider				
	TREATED, NO TRANSPORT				
	Transported by private vehicle				
	Transported by law enforcement				
	Treated & released				
	NO TREATMENT				
	No treatment required				
	Patient refused care				
	Dead at scene				
		Called to wait for MPD or ME			
	Transferred patient to another provider				
Canceled enroute or on scene					
No patient found					

DEFINITIONS TO BE USED IN COMPLETING THIS REPORT

INCIDENT = each event that causes MFD dispatch, through its usual procedures to refer a request for ambulance transport service to Provider, by telephone or other electronic means.

Primary incident = incident in the private provider's primary response sector

Back up incident = a request for ambulance transport service referred to Provider by MFD Dispatch, that is located outside Provider's assigned Service Area. Back-Up Provider is selected according to the Back-Up Plan contained in the Service Plan.

Number of requests unable to handle as primary provider = total number of Incidents, in the Provider's assigned service area which Provider does not have an ambulance(s) available to dispatch within 120 seconds as required by the Turn Back Standard or to respond within the time required by the Response Time Standard.

Number of requests unable to handle as back up provider = total number of Incidents, not in the private provider's assigned service area, which Provider does not have an ambulance(s) available to dispatch within 120 seconds as required by the Turn Back Standard or to respond within the time required by the Response Time Standard.

RESPONSE = Provider's ambulance(s) responding

Primary Response = Provider's ambulance(s) responding to an incident in the private provider's primary response sector

Backup Response = Provider's ambulance(s) responding to an incident not in the private provider's primary response sector

EMERGENCY = Provider is requested by MFD Dispatch to respond to an incident as an authorized emergency vehicle with use of warning lights and siren.

NON-EMERGENCY = Provider is requested by MFD Dispatch to respond to an incident following the normal rules of the road without use of warning lights or sirens.

Response time = Time elapsed between Provider's receipt of sufficient dispatch information and the arrival of Provider's ambulance(s) on scene. If more than one vehicle is dispatched to an incident each response time must be calculated separately. Document the **number of responses** that met the given time criteria and the **percentage this number is of the total response requests** for the month.

TRANSPORT

DEVIATION FROM ALS EVALUATION PROTOCOL (LOAD AND GO) = patient required ALS evaluation but circumstances necessitated patient transport by private provider.

MFD ALS requested = MFD dispatcher contacted to request ALS unit. ALS unit dispatched but did not arrive on scene by the time patient was ready to be transported.

MFD ALS not available = MFD dispatcher contacted to request ALS unit and dispatcher informed private provider that an ALS unit was not available.

MFD ALS not requested = private provider did not contact MFD dispatcher to request ALS unit

TREATED AND TRANSPORTED BY PRIVATE PROVIDER = the private provider completing the monthly report treated and transported the patient. Transport may be to any valid destination including transport of a patient to a rendezvous point with another EMS responder (for instance, a ground crew rendezvous with a helicopter). This does not include transport of deceased person to M.E. when called to standby by MFD.

LIGHTS AND SIREN DURING TRANSPORT = patient condition required expedited transport with lights and siren.

NO TRANSPORT

TREATED, TRANSFERRED CARE = the private provider treated patient at the scene but the patient was transferred to the care of another provider. Transfer could be to another private provider or to a MFD unit.

To MFD ALS unit from MFD dispatched call = the private provider responded to a request from MFD dispatch. Following patient assessment, it was determined that the patient required ALS intervention.

To MFD ALS unit from private call - simultaneous dispatch = the private provider received the response request privately and the caller information met criteria for ALS response. The private provider dispatcher contacted the MFD dispatcher. A MFD ALS unit responded simultaneously. The patient was subsequently transported by the MFD ALS unit.

To MFD ALS unit from private call - special call = the private provider received the response request privately, responded and assessed the patient. It was determined that the patient required ALS and was subsequently transported by an MFD ALS unit.

To another provider = the private provider responded to a request from MFD dispatch. The private provider treated patient at the scene and the patient was transferred into the care of another BLS transport provider.

TREATED, TRANSPORTED BY PRIVATE VEHICLE = the private provider treated the patient at the scene but the patient was transported by private auto or other means to a facility providing further care.

TREATED/ASSESSED, TRANSPORTED BY LAW ENFORCEMENT = the private provider assessed/treated the patient at the scene but the patient was transported by law enforcement personnel to a facility providing further care.

TREATED & RELEASED = the private provider treated the patient at the scene but the patient required no further emergency care. This is distinct from the instance in which the patient is known to be in need of further care, but is transported by private auto or other means to the facility providing further care.

NO TREATMENT

No treatment required = the private provider evaluated the patient and no treatment was required. If the patient refuses evaluation, or if the private provider did not evaluate a specific patient in need of care, this is not the correct code.

Patient refused care = patient was at the scene and refused care, whether injured or not. If the private provider knows that there is an injury, but the patient refuses care and may be transported by private auto or other means, this is still the correct code.

Dead at scene = the patient was pronounced dead at the scene, whether or not treatment was provided. If a patient is transported to the hospital with CPR, then this is not the correct code.

Called to wait for MPD or ME = The private provider is called when the MFD is on the scene with a deceased person to await the arrival of the MPD or ME. This should be counted in "dead at scene" total.

To another provider = the private provider responded to a request from MFD dispatch. The private provider did not treat patient at the scene and the patient was transferred into the care of another BLS transport provider.

Canceled enroute or on scene = private provider is canceled enroute by the MFD dispatcher or on scene by MFD/MPD unit without patient contact. This is not the correct code if patient is refusing care.

No patient found = no patient was found at the scene, this could either be a false alarm, or because the patient left the scene before arrival of private provider.