

**Center for Driver's License Recovery and Employability
Historic Program Outcome Data**

| Performance Measurements | March 1, 2007 – June 30, 2011 (Four years, four months) |
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| 1. Total Referrals | 9,900 |
| 2. Cases Admitted | 3,692 |
| 3. Admitted Cases Closed | 3,427 |
| 4. Advice <i>(could not be admitted for reasons beyond the program's control)</i> | 3,148 |
| 5. Clients Licensed | 1,985 |
| 6. License Recovery Rate | 58% |

The University of Wisconsin Milwaukee Employment and Training Institute (UWM-ETI) assessed the program's first three years of operations in May of 2010 and highlighted the 1) the **consistently high direct service success rate**; 2) **increasingly complex legal issues** of the cases the Center processes; and 3) the **strength of the relationship between a valid driver's license and income**. In addition, the Center did a comprehensive internal study of license retention, which must be done manually to analyze various data, including when clients were re-suspended/re-revoked, if at all, and the reason(s) for re-suspension/re-revocation, which revealed that an astounding **62% of clients retain their valid licenses for a year or longer**.