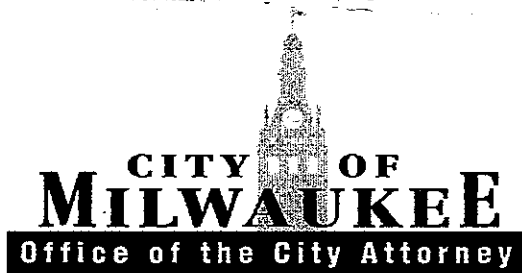


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August 13, 2008

Mike Heinen
2827 South 57th Street
Milwaukee, WI 53219

RE: Mike Heinen
C.I. File No: 08-S-569

Dear Mr. Heinen:

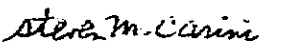
We have received your claim in the amount of \$2,746.44, relating to damage allegedly sustained to your vehicle on June 12, 2008 when a manhole cover blew up under it as you were traveling westbound on Morgan/Holt Avenue at about 6th Street under the freeway bridge.

Our investigation reveals that the Infrastructure Services Division records indicate that this alleged incident was neither reported to nor investigated by them at the time. After receipt of this claim, the lids at this location were checked and were found to be secure. They have no history of any problems regarding the lids at this location. There is no evidence that the City was negligent in this matter. As such, the City would not be liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LARGLEY
City Attorney


STEVEN M. CARINI
Investigator Adjuster

SMC:beg
1029-2008-2123:136117

OFFICE OF THE CITY ATTORNEY