

CITY OF MILWAUKEE

2001 APR 16 PM 11:10

4-6-01

TO: RONALD W. REED  
CITY CLERK

my name is Vincent Reed.  
I filed a complaint about my car  
tires being damaged along with my  
hupscaps.

The office has received the  
claim and claim number is C.I. File no. 01-5-72  
at this point, I would like to  
Appeal my claim C.I. File no. 01-5-72  
So please let me know my appeal date.

Sincerely,

Vincent Reed

CITY OF MILWAUKEE

2001 FEB 19 AM 10:50

RONALD D. LEONHARDT  
CITY CLERK

269  
Feb. 15, 2001

Dear, City Clerk  
Claims Office:

My Name is Vincent  
J. Reed.

On Saturday Night at (Feb. 10<sup>th</sup>)  
approximately 7:00 pm I was  
traveling northbound on Teutonia.  
I was in traveling north between  
Barleigh St and Keeffe Ave.

Next I heard a big plop  
noise. The left front wheel of  
my car submerged, but I was  
able to drive away. I didn't check  
my car because it was Night  
time.

On Monday February 12<sup>th</sup>  
at around 12 noon I was  
traveling again down Teutonia  
going North bound. I tried being  
really carefull but somehow  
before I knew it my car had  
entangled this huge pothole  
again. This time it was awful  
because I seen my hub caps  
fly away into the graveyard  
across the street. This pothole  
is above normal. It extends  
to almost the width of a car.

OFFICE OF  
CITY ATTORNEY

01 FEB 19 PM 3:14

CITY OF MILWAUKEE  
RECEIVED

As a result, of this event  
I would ask for sum of the  
new tire and repairs I had to get.  
Also, my Hup Caps replacement  
Should be included.

Tire = \$36.69

Total  
\$56.74

Hup Caps = \$20.05

(414) 442-6115 ALL DAY Vincent Reed  
Tele phone # (414) 442-6115 4429 W. Keefe Ave  
MILW., WI. 53206

Feb. 15, 2001

Result: Damaged Tire with big knot.  
Bent Rim left front Right wheel  
Rim was able to be straighten  
out before they put New tire on.  
Lost original set of Rims  
Left Front side.

# SEARS

Auto Center

<b>CUSTOMER INFORMATION</b> NAME: REED, VINCENT ADDRESS: 4429 W KEEFE AVE CITY/ST/ZIP: MILWAUKEE, WI 532163455 HOME PHONE: (414) 442-6115 Work Phone: (000) 000-0000		TAG #	<b>VEHICLE INFORMATION</b> YEAR / MAKE / MODEL 1991 OLDSMOBILE CUTLASS CIERA FWD 4-151 LICENSE # COLOR: white TEL144 V.I.N. LOCATION		<b>INITIAL ESTIMATE</b> PARTS \$27.25 LABOR \$9.99 OTHER \$0.00 TAX \$2.09 TOTAL \$39.33 DATE/TIME OF ESTIMATE: 02/12/2001 07:29 PM	<b>REVISED ESTIMATE</b> \$24.75 \$9.99 \$0.00 \$1.95 \$36.69 DATE/TIME OF REVISED: 02/12/2001 07:34 PM	CREATED BY: 318105 INVOICED BY: 318105 PAYMENT TYPE: CASH <input type="checkbox"/> CREDIT <input type="checkbox"/> CHECK <input type="checkbox"/>
<b>STORE INFORMATION</b> 6770 - SEARS 5900 N Port Washington Rd Milwaukee, WI 53217 (414) 9615128 EPA Number: Repair Number:		TIME IN: 02/12/2001 07:29 PM ODOMETER IN:	TIME OUT: ODOMETER OUT:	<b>TIRE INSTALLATION INSTRUCTIONS</b> LFWY RF SP BW WWWY XXX LR RR SAVE OLD TIRES Y ROWL N LOCKS XXX		AUTHORIZATION BY: IN PERSON <input type="checkbox"/> PHONE NUMBER CALLED: CONTACTED BY: DATE TIME:	
WAITING YES DROP-OFF NO PROMISED TIME: 02/12/2001 07:45 PM	REFERENCE NUMBER: IN4107188 PRINTED ON: 02/12/2001 07:34 PM		AIR PRESSURE FRONT / REAR: WHL. TORQUE SPECIFICATION:		<b>See reverse for important warranty terms and other information.</b> CUSTOMER APPROVAL: X		

QTY.	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EA.	EXTENSION	TECH.
1	PS 09531108	TIRE,P18575S14 PC GRDM40W	\$24.75	\$24.75	
1	LB 19012000	TIRE BALANCE,PERFORMANCE	\$9.99	\$9.99	

SEARS  
 Milwaukee, WI #6770  
 02/12/2001 07:34 PM

RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE

09531108	QTY:1	TIRE,P18575S14 P	\$24.75
19012000	QTY:1	TIRE BALANCE,PER	\$9.99
<b>Parts SubTotal :</b>			\$24.75
<b>Labor SubTotal :</b>			\$9.99
<b>Reductions SubTotal :</b>			\$0.00
<b>SubTotal :</b>			\$34.74
<b>Tax : 5.600%</b>			\$1.95
<b>Total :</b>			\$36.69
<b>Cash Tendered :</b>			\$40.00
<b>Change Due :</b>			\$3.31

SALES CHECK # 067700416041  
 SATISFACTION GUARANTEED

ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

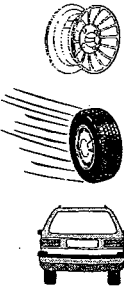
ITEM / WARRANTY INFORMATION / CSA COMMENTS / TECHNICIAN COMMENTS

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

If you did not receive your Survey Coupon today with this invoice, please see the Customer Service Manager.

ITEM COMMENTS:  
 09531108: GUARDSMAN 40 ALL SEASON RADIAL DEEP CROSS SHOULDER GROOVES IMPROVES TRACTION WHITEMALL/BLACKWALL P18575S14 (13") 280/A/C UTQG (14&15) 300/A/C  
 19012000: For the life of the Tire, to address an uneven or imbalanced tire, we will: adjust tire pressure, remove old weights, computer spin balance. Priced EACH

WARRANTY:  
 09531108 : 40,000 Warranty Miles; Tread Depth 10



ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

APPLYING TIRES TO YOUR VEHICLE WITH A LOWER SPEED RATING THAN THE ORIGINAL EQUIPMENT TIRE FOR YOUR VEHICLE IS NOT RECOMMENDED AND MAY CHANGE THE HANDLING AND PERFORMANCE OF THE VEHICLE. YOUR VEHICLE SHOULD NOT BE OPERATED AT SPEEDS IN EXCESS OF THE REPLACEMENT TIRE'S SPEED RATING.

LEADING TIRE MANUFACTURERS RECOMMEND THAT THE TIRES WITH THE BEST TRACTION BE MOUNTED ON THE REAR OF THE VEHICLE, EVEN ON FRONT WHEEL DRIVE VEHICLES, FOR BETTER PERFORMANCE ON WET AND SLICK ROADS.

YOU ARE ENTITLED TO RECEIVE REPLACED AND REMOVED PARTS, OTHER THAN EXCHANGED OR WARRANTED PARTS WHICH WILL BE AVAILABLE FOR YOUR INSPECTION. TO OBTAIN FULL WARRANTY BENEFITS, YOU MUST PRESENT YOUR RECEIPT AND THE DEFECTIVE PRODUCT OR THE VEHICLE ON WHICH THE SERVICE WAS PERFORMED.

407 (Rev. 11/99)

INVOICE (Customer Copy)

(Page 1 of 1)  
 RETURN OLD PARTS TO CUSTOMER  Y  N



02/11/01 5:18 PM  
RETURN BEFORE 05/12/01



001 092020136 WHEEL COVER	T	18.99
SUBTOTAL		18.99
T= 5.600% TAX		1.06
TOTAL		20.05
CASH PAYMENT		20.10
CHANGE		.05

RECEIPT ID# 2-1042-0025-0090-8324-5  
UCD# 11026364 CSH# 052 1 ITEMS

Save ALL Receipts  
Give Gift Receipts & GiftCards  
Ask about Receipt Lookup