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October 13, 2011

Gerald Jones
8011 West Burleigh Street, #2
Milwaukee, WI 53222

RE: Gerald Jones
C.I. File No.: 11-S-178

Dear Mr. Jones:

We have received your claim in the amount of \$829.08, relating to damage to your vehicle's driver side front panel near the grille that allegedly occurred during the towing of the vehicle to the City of Milwaukee Tow Lot.

Our investigation reveals that your 1995 Chevrolet was towed to the tow lot on May 19, 2011 for Illegal Parking and Unpaid Citations. The PT-27 form completed prior to the vehicle's towing made no mention of the alleged damage. The tow lot intake video, intake and exit forms did not make any note either. Since there is no evidence this damage occurred during the towing and storage of your vehicle, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LANGLEY
City Attorney

ROBERT OVERHOLT
Investigator Adjuster

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