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April 16, 2008

Kenneth F. & Charita Ross
2456 North 22nd Street
Milwaukee, WI 53206-1522

RE: Kenneth F. & Charita Ross
C.I. File No: 07-S-443

Dear Mr. & Mrs. Ross:

We have received your claim in the amount of \$508.00, relating to personal property that was allegedly damaged on December 13, 2007 due to a water main break at 22nd Street and Wright Street.

Our investigation reveals the Milwaukee Water Works (MWW) received a report of a leak on December 12, 2007 and arrived at West Wright Street, between North 21st Street and North 23rd Street, the scene of the leak shortly thereafter. The dispatched MWW investigator confirmed there was a possible break in a 30inch water main. The main was shut off. Due to the scope of the damages the decision was made to clean up and secure area. A private contractor was then hired to make the extensive repairs to the MWW facilities that were damaged. The MWW responded to the water main break in a timely manner and followed standard procedures regarding the repair activities. Therefore, we are denying your claim.

Kenneth F. & Charita Ross
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. WANGLEY
City Attorney

Steven M. Carini
STEVEN M. CARINI
Investigator Adjuster

SMC:beg
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