C. I. File No. 1029-2018-684

JUN 4 - 2018

12:45 AM/PIN

Richard and Dawn Nieth

To whom it may concern.

I am requesting a hearing date to appeal the decision the city has made as to not cover the damages to our property caused by rodents due to replacing the sewer systems next to our home.

I am unable to enclose a copy of the postmarked envelope due to it being water damaged when the mail was delivered, however I am enclosing the initial letter received dated May $14^{\rm th}$.

Thank you,

Dawn Nieth

2018 JUN - 1 P 3: 29

GRANT F. LANGLEY
City Attorney

MIRIAM R. HORWITZ ADAM B. STEPHENS MARY L. SCHANNING JAN A. SMOKOWICZ Deputy City Attorneys

MILWAUKEE Office of the City Attorney

Milwaukee City Hall Suite 800 + 200 East Wells Street + Milwaukee, Wisconsin 53202-3551 Telephone: 414.286.2601 + TDD: 414.286.2025 + Fax: 414.286.8550

May 14, 2018

Richard and Dawn Nieth 2657 S. 63rd Street Milwaukee, WI 53219

RE:

C.I. File No. 1029-2018-684

Communication from Richard and Dawn Nieth

Dear Mr. and Mrs. Nieth:

We are in receipt of your claim for damages in the amount of \$3,640.00 for damages to your personal property caused by rodents. You claim that the infestation is a direct result of sewer work done in your neighborhood.

The Sewer Maintenance Section and the Department of Neighborhood Services conducted and completed their investigation into this matter. On July 13, 2017, Sewer Maintenance Section replaced a catch basin in the alley next to your home, 2657 South 63rd Street.

Sewer Maintenance's investigation concluded that repairing and/or replacing catch basins would not lead to a rodent infestation. The Department of Neighborhood Services investigation was unable to identify where the rodents were coming from.

In that there is a lack of evidence in connecting the rodent infestation to the sewer work done in your neighborhood during July 2017, the City cannot accept liability for the damages to your property related to rodent infestation. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

SUSAN E. LAPPEN PATRICIA A. FRICKER HEIDI WICK SPOERL GREGG C. HAGOPIAN ELLEN H. TANGEN JAY A. UNORA KATHRYN Z. BLOCK KEVIN P. SULLIVAN THOMAS D. MILLER ROBIN A. PEDERSON JEREMY R. MCKENZIE PETER I BLOCK NICHOLAS P. DESIATO JOANNA FRACZEK JENNY YUAN KAIL J. DECKER ALLISON N. FLANAGAN PATRICK J. LEIGL HEATHER H. HOUGH ANDREA J. FOWLER PATRICK J. MCCLAIN NAOMI E. GEHLING CALVIN V. FERMIN BENJAMIN J. ROOVERS **ELLENY B. CHRISTOPOULOS** RACHEL S. KENNEDY TYRONE M. ST. JUNIOR HANNAH R. JAHN SAVEON D. GRENELL **ROSE SIMON-SILVA** JULIE P. WILSON Assistant City Attorneys



Richard and Dawn Nieth May 14, 2018 Page 2

Very truly yours,

GRANT F. LANGLEY

City Attorney

BENJAMAN M. BALDWIN

Investigator Adjuster

BMB.ma

c: Robert Brooks (Sewer Maintenance)

Ann Peterson (Department of Neighborhood Services)

1029-2018-684:249317

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RECEIVED
OFFICE OF CITY ATTORNEY

JUN 4-2018

12:45 AMPM

GRANT F. LANGLEY
City Attorney

MIRIAM R. HORWITZ ADAM B. STEPHENS MARY L. SCHANNING JAN A. SMOKOWICZ Deputy City Attorneys

MILWAUKE E Office of the City Attorney

Milwaukee City Hall Suite 800 + 200 East Wells Street + Milwaukee, Wisconsin 53202-3551 Telephone: 414.286.2601 + TDD: 414.286.2025 + Fax: 414.286.8550

May 14, 2018

Richard and Dawn Nieth 2657 S. 63rd Street Milwaukee, WI 53219 Mailed 5-14-18

RE:

C.I. File No. 1029-2018-684

Communication from Richard and Dawn Nieth

Dear Mr. and Mrs. Nieth:

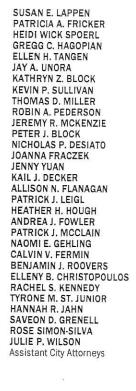
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Richard and Dawn Nieth May 14, 2018 Page 2

Very truly yours,

GRANT F. LANGLEY

City Attorney

BENJAMIN M. BALDWIN

Investigator Adjuster

BMB/ma

c: Robert Brooks (Sewer Maintenance)

Ann Peterson (Department of Neighborhood Services)

1029-2018-684:249317

To whom it may concern: My name is Dawn Nieth and I currently reside at 2657

South 63rd Street Milwaukee WI 53219. I have an email address of

dawnrnieth@gmail.com and a contact phone number of 414 328 3626.

MAR 2 2 2018

In January of this year (2018) my husband Richard Nieth and I noticed some 3 42 AMPM scratching noises coming from the ceiling walls of our basement and under the sink/dishwasher in our kitchen. As the days went on it became louder and sounded like something was running to and from in the ceiling.

On January 15, 2018 my husband called Skedaddle Humane Wildlife Control as this issue was getting worse and thought there were possible rodents in the ceiling. Marcus from Skedaddle came out to assess the home and area. His conclusion resulted in telling us a mouse had crewed through a hose that he found located by our central air conditioner. Marcus installed a one way trap door on the outside of the unit and billed us \$ 345.00. He said this should take care of the problem and would be back in a month to check in with us and then left.

As the days continued the scratching noises became louder in the ceiling. On Sunday February 18, 2018 at approximately 0430 am my husband woke to noises in our kitchen. There was water pouring from underneath our dishwasher resulting in flooding underneath our stove and refrigerator. Rich went in the basement and the water was also pouring down from the ceiling. This resulted in the loss of our dryer, phone, iron, rugs and several Christmas decorations, pictures and mementos. Not to mention the massive cleanup that we had to do.

Rich looked under the sink and found the hose to the dishwasher had been chewed through by a rodent.

On Monday February 19, 2018 Rich called Marcus at Skedaddle to come back to our home to access the ongoing issue as it had gotten worse. Marcus did come back and said he could install more traps for mice at a price of \$1350. To me this was absurd!

This has been emotionally exhausting as this scratching and running noises continued. I looked for another company to assess our issue as I wasn't pleased with the service or lack of that Skedaddle provided.

On Thursday March 1, 2018 Rich contacted a company called APest2Go. The MAR 222018 woman said she would be out that day to assess. Chanel from the company came to the house. We explained the issues that we were having along with the service provided by Skedaddle. Chanel did a walkthrough of the outside of our house and immediately found large burrowing hole by the back of the house by the central air conditioner unit.

Chanel immediately said these weren't mice, they were rats. I was devastated, as I keep a spotless house and have lived at this residence since May of 1995 and NEVER have dealt with any rodents what so ever. Chanel went on to say that the south side of Milwaukee has been dealing with a rat epidemic. This was due to the sewer installs that were occurring. Rich told Channel that last fall the city came out and installed a new sewer system right next to our house. We live right next to the alley. Chanel confirmed that the rats found somewhere else to go which resulted in the burrowing and noises in our house. We showed her the hose to the dishwasher and she confirmed this was chewed up by a rat.

Chanel explained the approach she would take to get rid of the rodents as well has repairs that would have to be made due to the burrowing and holes in our floor/ceiling. She is extremely knowledgeable to the issue as her company has been in existence for 40 years . We agreed to have her complete the work. She billed us \$ 295.00. Chanel said this could take up to 5 weeks for these rodents to die/leave our premises. Chanel came back three times a week for the first two weeks and twice a week for the remaining weeks. She also called to check on the issue. She laid down bait by the burrowing holes, which was done the following days.

We followed through in contacting Hanks Restoration for the needed repairs to the house. This was on March 8, 2018. We explained the issues and the steps we had taken so far. Hank said he wanted to make sure that the rodents were eradicated before he began his work as he didn't want to trap them in the ceiling.

Hank said he would contact Chanel and work with her also. Hank also said that he has done work on several houses in the area due to the rat epidemic in this area due to the installation of the new sewers.

As the days went on the scratching noises ceased. Chanel was pleased with these results. Hank did an assessment of the inside and outside of the house. He said he could definitely complete the work needed to seal the home to prevent any RECEIVED of CITY ATTORNEY future rodent entry. We also have had water leakage in the corner of our basement which he said he would install a French drain. We agreed to this.

Hank gave us a total bill of \$ 5050.00, the breakdown for the rodent repair is \$3:242.000.00 for the seal of the house. The work began on March 10, 2018.

Having never had any issues with rodents in the 23 years that we have lived here I contacted Alderman Mark Borkowski's office to see what could be done as far as reimbursement for the money that we have spent for this devastating issue.

I spoke with Sherry Prochaska on March 5, 2018 and explained the issues going on at my residence. Sherry was extremely polite and empathetic. She said for the past 3 years Milwaukee has been dealing with a rat epidemic due to the sewer installs. She even said that Aldermen have gone to New York to see how they deal with the issue there.

Sherry sent me the instructions on how to file a claim with the city for possible reimbursement as I had told her I never have dealt with an issue like this and I keep my home very clean.

This has taken a financial and emotional toll on me, my husband and family.

I am asking for reimbursement for a total of \$ 3640.00 for the repairs that I otherwise wouldn't have needed due to the sewer rodent issues that were caused by the city of Milwaukee when the rodents moved onto our property.

Please see the enclosed contracts with the monies paid out.

Thank you for your time I look forward to hearing from you.

aux nos

Dawn & Richard Nieth 2657 South 63rd Street Milwaukee WI 53219. 414-248-4218



RECEIPT / PROPOSAL

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I have been notified to call the office to schedule any follow up treatments within 30 days of my 1st treatment or treatment is voided out. For any cancellation appointments a 24 hour notice must be given or a \$50.00 fee will be assessed before any services will be rendered and no call no show appointments will not be rescheduled.



414-522-1999 skedaddlewildlife.com

INVOICE/QUOTE: WORK ORDER:)23925

Rat/Mice

No.50011

Date Quoted: 1/15/18	Inspector: Mavcus
Date Serviced:	Technician:

BILL TO

JOB SITE

Customer:	Richard Nieth			
Address:	2657 S. 6319 St.	MKE	SAME	
Phone:	(414) 248-4218			
Email:				

	QUANTITY		UNIT PRICE	TOTAL
Perform		Rat/Mice Exclusion Procedure(s)	2900	2900
Deodorize		Access and Den Site Area(s)	97.25	9725
Screen	1	Entry Area(s)	95.00	9500
Apply		Ft. of Skedaddle Exclusion Sealant	5.35	
Screen/Seal		Ft. of Siding Foundation Gap		
Screen/Seal	1	Utility Openings	2960	2900
Screen/Seal		Roof/Soffit Intersections		
Seal		Valley Top(s) and Bottom(s)		
Screen/Seal		Fascia Corner(s)		RECEIVED
Screen/Seal		Ft. of Garage Interior		OFFICE OF CITY ATTORNE
Screen/Seal		Chimney/Chimney Flashing		WD 00000
Perform		Deck Removal/Re-Install		MAR ZZZUI8
Perform		Ft. of Trenching and Screening		MAR 222018 5:42 AMORIN
Screen		Problem Area(s)	70.00	O: 4 A.M.P.M.
Screen		Roof Vent(s)	39.50	
Screen		Ft. of Ridge Vent	10.00	
Screen		Wall Vent(s)	29.50	
Install		Wall Vent Cover(s)	39.50	
Remove	ALL	One Way Door(s) and Final Inspection	95.00	9500
Screen	ALL	Accessible Weep Vent(s)		
		Service Call/Inspection/Consultation/Property Assessment		+

NOTES:

SIGNATURE

Total
Amount Paid/Deposit
Balance Due
Visa M/C Check X

G298

Auth/Check #:

DATE

SKEDADDLE HUMANE WILDLIFE CONTROL*

414-522-1999 skedaddlewildlife.com

Email:

INVOICE/QUOTE: WORK ORDER: 123925

No.110029

Dațe Quoted: 1/15/18	Inspector: Marcus
Date Serviced:	Technician:

	1/10/10	Figure 1, min to A 5	
	Date Serviced:	Technician:	
BILL TO		JOB SITE	

MKE

Customer: Richard Nieth Address: 2657 S. 63rd St. Phone: (414) 218 - 4218

SAME

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MAR 222018

PROPERTY ASSESSMENT

		ROOF cont.		
/×N/A	NOTES	POINTS OF CONCERN	1×NA	NOTES - ALMJP.V
IX		27. Exposed Roofing Nails	1	
		28. Install Roof Vents	nla	
Inja		29. Entry Areas	1/,	
X		30. Problem Areas	1	
1		BUILDING INTERIOR & ATTIC		
X		31. Attic Hatch Insulation/Barrier		#
1×		32. Type of Insulation		
1		33. Average R-Value		
1		34. Contamination/Damage		
X	Entry	35. Vapor Barrier		
0100 0000-0000		36. Chewed Wiring		
X		37. Mold or Moisture		RECEIVED
X		38. Soffit Blockers/Baffles	10	FICE OF TY ATTORNEY
ROOF		39. Soffit Venting Clear		n 0.0040
1/		40. Cut Access Holes		MAR 222018
nla		INSECTS		342460
Ma		41. Bees/Wasps/Hornets		
X		42. Ants/Termites		
X		43. Spiders/Webs		
nla		44. Earwigs/Sowbugs/Silverfish		
X		45. Moths		
1		46. Flies		
1		47. Beetles		
1		48. Cockroaches		
nia		49. Millipedes/Centipedes		
na		50. Wood Rot/Insect Damage		
1				
	X n/a n/a n/a	x n/a n/a n/a x x x x x x x x x x x x x x x x x x x	NOTES POINTS OF CONCERN 27. Exposed Roofing Nails 28. Install Roof Vents 29. Entry Areas 30. Problem Areas BUILDING INTERIOR & ATTIC 31. Attic Hatch Insulation/Barrier 32. Type of Insulation 33. Average R-Value 34. Contamination/Damage X Entry 35. Vapor Barrier 36. Chewed Wiring X 37. Mold or Moisture 38. Soffit Blockers/Baffles 39. Soffit Venting Clear 40. Cut Access Holes INSECTS 41. Bees/Wasps/Hornets X 42. Ants/Termites 43. Spiders/Webs 44. Earwigs/Sowbugs/Silverfish 45. Moths 46. Flies 47. Beetles 48. Cockroaches 49. Millipedes/Centipedes 50. Wood Rot/Insect Damage	PDINTS OF CONCERN 27. Exposed Roofing Nails 28. Install Roof Vents 10.

NOTES:

PA fee waived

☐ Attic to be assessed on ☐ Attic insulation and res	date serviced storation are recommended
ASSESSMENT FEE	\$ 6500
	\$
%	\$
Amount Paid	\$
Visa □ M/C □ Check □ Au	uth/Check #:

Hank's Restoration, Top to Bottom 5635 West Auer Milwaukee WI 53216 (414) 445-9866 OR 414 379 -1948

This Agreement made this day of 3/8 /2018 between Rich& Dawn Nieth & Henry Johnson /D.B.A Hank's Restoration Top to Bottom
Work Site: 2657 S 63 ST.

We the contractor propose to furnish all materials and perform all labor necessary to complete the follow RODENTS PROBLEM&FRENCH DRAIN SYSTEM

1.Dig front tile brick wall down to check foundation if rotten will install wire mesh. Tuck point all open holes around lower house foundation. And add wire mesh before closing up holes. Install a French drain system for water run off. Will move drain run off near french drain system.

INSTALL WIRE MESH IN ALL JOIST SPACE INSIDE HOUSE.ALSO HAVE TO INSPECT KITCHEN DISWASHER AREA.

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AMOUNT DOWN \$2,525.00 CHECK#6314

MAR 222018

3. LAMPIN

Estimated date of commencement <u>3/10/18</u> and completion <u>OPEN / WEATHER</u> 20 18 FOR **\$ 5,050.00**

The terms of this contract shall be binding on the parties hereto, their, administrators, representatives, successors, and assigns, This contract can be changed only by an agreement. In writing signed by each party, the Owner and Contractor have signed this contract as for the date above. \$5050.00 DOWN OF \$2,525.00 at the time completion \$ 2,525.00 will be due

OWNER:

CONTRACTOR:

6/m DATE 3/