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June 8, 2011

Robert Wahlgren 9020 West Lawrence Avenue Milwaukee, WI 53225

RE:

Robert Wahlgren

C.I. File No.: 11-S-120

Dear Mr. Wahlgren:

We have received your claim in the amount of \$150.50, relating to damage allegedly sustained on April 22, 2011 when backwater from the City's sewer backed up into your property at 8922 West Villard Avenue.

Our investigation reveals the Infrastructure Services Division (ISD) records indicate that on April 22, 2011, they responded to a call of a backwater at this address. They found that the City sanitary main sewer was clogged with grease. A sewer jet and calcium cutter were used to open the clog, clean the sewer and restore it to proper working condition. The sewer was then televised and found to be in good structural condition. The ISD records also indicated that the sewer is on a regular cleaning schedule and was last cleaned, prior to this incident, on December 1. 2009. Because the sewer is on a regular cleaning schedule and the City did not have notice of problems with the sewer, the City cannot be held liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

**X**IGLEY

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STEVEN M. CARINI Investigator Adjuster

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