



## Fire and Police Commission

MaryNell Regan  
Executive Director

Steven M. DeVougas  
Chair

Marisabel Cabrera  
Vice-Chair

Kathryn A. Hein  
Ann Wilson  
Fred Crouther  
Angela McKenzie  
Nelson Soler  
Commissioners

To: Fire and Police Commission

From: MaryNell Regan, Executive Director *MNR*

Date: October 17, 2017

Subject: FPC Access to MPD Data

As the Board is aware, during the analysis of the Milwaukee Police Department's (MPD) non-pursuit data last spring, the FPC encountered barriers to access the full detail of MPD's data as a result of the various databases and systems utilized by the MPD. As a result, at a Public Safety Committee meeting of the Common Council on May 19, 2017, there was a robust discussion that the FPC needs better access to information. The Board agreed.

As a result, on May 25, 2017, I specifically requested full access to the Computer Aided Dispatch (CAD) database and Record Management System (RMS) within the Police Department (see first attachment). After some back-and-forth verbal conversations, with no real promising response, Chairman DeVougas sent a letter on August 22, 2017 to Chief Edward A. Flynn again asking for this access (see second attachment).

I submit this memorandum to the Board to advise of the status of access to MPD systems, and to recommend follow up on other issues.

As you know, we have already had access to the Administrative Investigations Management (AIM) database, and we have already had limited access to the MPD's Intranet. As of October 11<sup>th</sup>, we have been granted expanded access to the Technical Communications Division (TCD) Intranet (also known as SharePoint).

I am also pleased to advise that as of the end of last week, the MPD has confirmed that they are making available the CAD and RMS systems, and we look forward to scheduling training upon the renewal of staff security clearance. This will allow the FPC staff access to evaluate and study critical data and information in order to advise the Board regarding policy directions.

In terms of follow-up information, while both of the FPC investigators have access to "evidence.com" (the body camera database), they are not allowed to search footage for auditing or independent review. Instead, the practice has been that an investigator identifies the incident via CAD number by way of Open Records, or date and place indicators, and MPD looks for footage

and downloads it into the investigators' account. I would like to ask the Board if they would prefer that the investigators have independent accounts where they are able to audit and search for a video on their own. Obviously, our investigators would need to participate in any necessary training and policy or procedure advice from the MPD before engaging in this endeavor. I believe that this is something that we need to work on so that the FPC has unfettered access.

Also, at the last meeting there was some discussion about an additional database that will contain non-pursuit data; obviously, in light of our longstanding reporting on vehicle pursuits, I think it is important that we receive access to that information as well.

Additionally, as mentioned in the first attachment, is the need for Ms. Paulina de Haan, Emergency Communications and Policy Director, to gain key card access to the Fire and Police dispatch areas located on the second floor of MPD District Three.

Finally, I would suggest that you consider requesting an educational report on the extent of data systems within the MPD. Because so many decisions are made under the guidance of data, and the collection, storage and analysis capability is continuously evolving, it is important that the Board have a thorough and complete understanding of exactly what data is stored and analyzed in each software/database within each division of the department.

Thank you for your consideration of these suggestions.

MNR

## **Regan, MaryNell**

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**From:** Regan, MaryNell  
**Sent:** Thursday, May 25, 2017 3:04 PM  
**To:** Yerkes, Carianne  
**Cc:** De Haan, Paulina; Gelting, David; Olson, Nancy; Curley, Patrick  
**Subject:** CAD and RMS

AC Yerkes:

As you may be aware because it has come up at Committee meetings, the FPC needs to have direct access to CAD and RMS. It is my understanding that the networking exists for this level of access to occur outside of MPD, including at the Health Department and at Sojourner Family Peace Center. Therefore, I anticipate that this could be resolved within 30-60 days. Please notify me when MPD IT will begin the process so that we can plan accordingly.

Access to the CAD and RMS systems will be required for: Emergency Communications & Policy Director (Paulina de Haan), FPC Research and Policy Analyst (David Gelting) and our two Investigators (Cheryl Patane and Susan Bodden). All four have been CJIS cleared.

Last, Ms. de Haan needs to have key card access to the EOC and both Fire and Police dispatch areas. Ms. De Haan has already been cleared by the Fire Department but I believe the MPD has to turn on the access.

Thank you,

**MaryNell Regan** | Executive Director | Fire and Police Commission

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August 22, 2017

Chief Edward A. Flynn  
Chief of Police  
Milwaukee Police Department  
749 West State Street  
Milwaukee, WI 53233

RE: Fire and Police Commission Staff access to MPD Systems

Dear Chief Flynn:

As we have recently discussed by way of the Executive Director's May 25, 2017 email and your response letter, the Milwaukee Police Department employs a variety of database systems to report, store, and manage its data and information. Pursuant to Wis. Stat. § 62.50 (1m), the Fire and Police Commission (FPC) may inspect any property of the departments, including but not limited to books and records, required for a review under this section.

During the recent analysis of the Milwaukee Police Department's (MPD) non-pursuit data, the FPC researcher encountered barriers to access the full detail of MPD's data as a result of the various database systems utilized by MPD, and the complexities in providing FPC with particular data (in this case, narrative details in the CAD database such as license plate numbers). While MPD has expressed complete willingness to query and provide data in response to FPC requests, if the data is too cumbersome or difficult to compile, it is reasonable that MPD has not been able to dedicate the resources within the required timeframe.

As a result, FPC requests that these systems be directly available to FPC staff. It is a more efficient use of resources to necessitate that FPC dedicate its own resources on policy review research rather than depending upon law enforcement resources to gather and compile data. Currently, the FPC has unfettered access to the Administrative Investigations Management (AIM) system, which is the system utilized by Internal Affairs. FPC also has access to a small subset of MPD's Intranet, where some of the current Standard Operating Procedures (SOP) can be found. Both are accessed through a secure and unique sign-on available directly through FPC staff computers. Moreover, the FPC shares part of the cost to maintain the AIM system, since it utilizes the AIM system to track FPC generated citizen complaints.



SOPs determine how and where information is reported. Therefore, determining the database system MPD utilizes to input information can change based on a change in SOP, creating difficulties for FPC to gather necessary data and conduct historical and trending research. This became apparent during the recent vehicle pursuit/non-pursuit research when it was realized that a 2015 SOP change required that non-pursuit information be submitted to the Computer-Aided Dispatch (CAD) system instead of the AIM system. In fact, it is the impression of FPC that most data statistics are compiled from the CAD system.

As FPC continues to fulfill its fiduciary duty to exercise MPD policy oversight, it is imperative that the statutory authority of full access to "...any property of the departments, including but not limited to books and records..." is readily available to most effectively provide the necessary analysis for policy review. Moreover, the CAD system and Records Management System (RMS) are two of the largest, if not the largest, database systems that MPD utilizes to track nearly all police activity. These systems are available not only at the MPD Administration building, and 911 Center, but also at all police districts, and mobile unit capable vehicles. These systems are connected mostly through the City's secure fiber network, which is maintained by the City's Information and Technology Management Division (ITMD), while the actual MPD database systems are maintained by MPD's Information Technology Division (MPD IT).

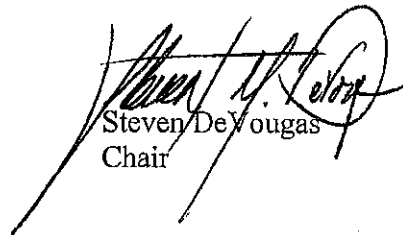
As part of FPC's oversight authority, it is requested that certain FPC employees have full and unfettered access to both the CAD and RMS systems. The FPC is prepared to develop protocols, plans, as well as invest and accommodate in reasonably expected Criminal Justice Information Services (CJIS) level security measures to ensure the highest level of protection of data that is accessible within these systems. Furthermore, precedent already exists for providing remote CAD and RMS access at the City Hall complex where FPC is located. In 2015, both a Milwaukee Health Department contractor and fulltime employee were given full remote access to the CAD and RMS systems. Utilizing a standalone PC, individuals with granted access (including a non-employee of the City) were given a unique sign-in and were able to access these systems that were connected via the City's fiber network, through a unique and secured connection developed between MPD IT and ITMD. This remote access was provided to the Health Department's contractor and full-time employee for nearly one year. It is also our understanding that in the past MPD provided certain non-profit organizations varying levels of access to CAD data. Additionally, it our understanding that discussions have been held to determine the feasibility of allowing CAD access to other jurisdictions in Milwaukee County. Clearly, the oversight authority of the FPC needs the necessary access as well. Unlike data needs of a nonprofit organization and an individual contractor, FPC has the statutory authority for full access to MPD's data and the secure connections available to both MPD IT and ITMD should make this directive a seamless endeavor. MPD's proposed system whereby FPC would submit requests for specific data and MPD would compile that request is insufficient and inappropriate. Therefore, it is our

Chief Edward Flynn  
August 22, 2017  
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opinion that with reasonable security accommodations and the development of accountable protocols that satisfy CJIS standards, MPD should provide the FPC with the appropriate full access to these systems at the City Hall complex.

I look forward to your response that will assign a member of your command staff to complete this request. FPC stands ready to accommodate reasonable security protocols to protect MPD's data. In the meantime, please do not hesitate to contact me or a member of the FPC staff if you have questions.

Sincerely,



Steven DeYoung  
Chair