

Dear City Attorney Office

2005 FEB 17 PM 3

This is in response to the denial letter I received for a claim against a city tow lot for damage sustained to my vehicle in September 2004. Claim # 04-S-406. I'm appealing this decision because the damage to my vehicle was not preexisting. The car has been deemed undrivable, which was not the case prior to being towed. It was being moved from odd to even every night to avoid creating more tickets while I was in the process of getting the existing tickets + the emission test passed. There was some significant damage on the hood + to the left front end of the

vehicle, but the front grill & license plate bracket was in place @ time of towing. This was not when vehicle was picked up from lot. I am strongly hoping that you reconsider ~~at~~ your original decision because the city tow lot did damage my vehicle to the point of not being able to drive it. The estimates were received from local repair shops because it is extremely dangerous to drive vehicle too far. I'm in the process of paying the citations, which got it towed, but I should not have to pay for damage to car that I'm not responsible for. I just want my car fixed so I can pass emissions & continually be a law abiding citizen & follow the rules of the city's right parking

laws. Again I would appreciate your reconsideration in this matter. Even if it means compressing repairs and I'll take care of the grill & bracket, please know my car is not drivable & there was not an issue with that before.

Thank you

Shaune Bond

11/1/04

Dear City Clerk,

This letter is to inform you of damage that was done to my vehicle on or around September 28, 2004 by the Milwaukee City tow lot.

Damage was done to the front end of the vehicle. The front plate & bracket was torn off & front grill was broken in pieces. Also upon driving from tow lot to home noticed that car was shifting to one side because, upon inspection, found that a tie rod was broken & car is undrivable. Please find attached two estimates with approximate estimates to rectify damage.

Also included with front end repair should be a ~~front~~ wheel alignment which will be @ current market price @ Midas.  
Total amount requesting to fix damage \$900.<sup>00</sup> please.

Attached also is original claim filed September 8 @ tow lot. Tow # is 1201426  
Vehicle is described as a 1991 Chevy Lumina, tan in color w/ black canvas top. Noticeable previous damage to front lights (left side) + hood - no fault of tow lot. I appreciate your consideration in expediting my request as soon as possible

Thank you

Shawna Bond  
9657 W. Beatrice St. #4  
(Home #) 414-355-8098, (Cell #) 414-687-5447

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COMPLAINT AND INVESTIGATION FORM

<b>- CITY USE ONLY -</b> TOW# 1201426	TOW LOT LOCATION	DATE: 9-28-04 ID# 08
NAME: Shawne Bond ADDRESS: 9657 W. Beatrice PHONE NO: 414-355-8098	CITY OF MILW TOW LOT ***** VEHICLE TOWING	DATE ISSUED: 9/28/04 1ST. CITIZEN COMPLAINT <input checked="" type="checkbox"/> 2ND. CITIZEN COMPLAINT <input type="checkbox"/>

CIRCLE THOSE THAT APPLIES:

COMPLAINT \* VEHICLE MISSING ITEMS \* DAMAGES TO VEHICLE

(FOR MISSING ITEMS OR DAMAGES TO VEHICLE, ALSO COMPLETE THE OTHER SIDE OF THIS PAGE)

CITIZEN'S STATEMENT

license plate off + casing around plate  
broke in pieces

CITY OF MILWAUKEE  
CITY CLERK  
2004 NOV -5 PM 4:16

Shawne Bond

SIGNATURE

9/28/04

DATE

TO FILE A CLAIM FOR  
\*DAMAGE TO OR THEFT FROM\*  
YOUR VEHICLE

WRITE A DETAILED LETTER AND SEND TO :

CITY CLERK'S OFFICE  
200 EAST WELLS STREET  
CITY HALL, ROOM 205  
MILWAUKEE, WI 53202  
(414) 286 - 2221

#1201426

RESULTS

CITY OF MILWAUKEE  
CITY CLERK  
2004 NOV -5 PM 4:35

DATE

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**LIST ITEMS MISSING FROM VEHICLE**

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**LIST DAMAGES TO VEHICLE AND CIRCLE AREAS OF DAMAGES  
USING THE DIAGRAM AT THE BOTTOM**

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front license plate - Circle behind plate &  
Casing around plate - Broke in pieces &  
plate detached from car

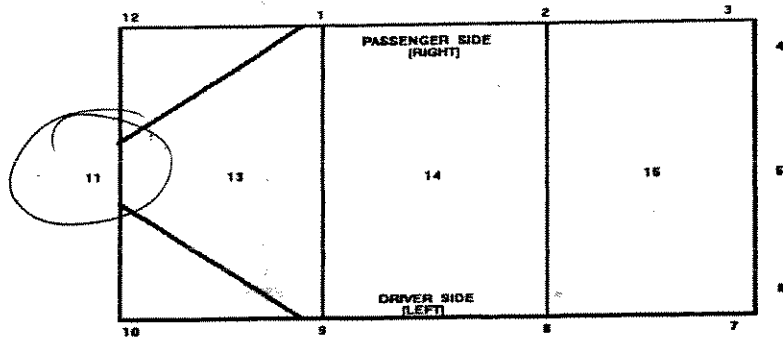
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**NOTES:**

License Plate,  
Circle behind  
of plate &  
Casing around  
plate broke  
in pieces

F  
R  
O  
N  
T



R  
E  
A  
R

**LETTER INFORMATION:**

Letter Code \_\_\_\_\_

Initials \_\_\_\_\_

Date \_\_\_\_\_



**MIDAS MUFFLER**  
 9005 W. BROWN DEER RD.  
 MILWAUKEE, WI 53224  
 (414) 355-6234

**ESTIMATE**  
 #041029004  
 10/29/2004, 12:54 pm

MIKE BOND  
 9657 W BEATRICE  
 MILWAUKEE, WI 53224

HOME: 414-355-8098

1991 CHEVROLET LUMINA  
 638 BRR (WI)  
 ODOM IN/OUT: 132092 / 132092  
 3.1L V6 Cyl.

Sales Person: 100:MARK W  
 140:LIONEL

Qty	Item Number	Description	R/S	ST	Each	Misc	Extended
1	AZES2912R	TIE ROD END-LINK	S	RO-	40.99		40.99
0.5	LABOR	AZES2912R	S	R	68.50		34.25
1	AZES3103	TIE ROD END-LINK	S	RO-	59.95		59.95
1	LABOR	AZES3103	S	R	68.50		68.50

Parts 100.94  
 Labor 102.75  
 State Sales Tax 10.19  
 County Sales Tax 1.23  
**Grand Total 215.11**

**WORK AUTHORIZATION**

This Estimate of Repairs is based upon our inspection at this time and does not cover additional parts and/or labor that may be required after the work has been started. After the work has been started, worn or damaged parts, which are not evident on first inspection, may be discovered. This Estimate of Repairs cannot cover such contingencies in cases which additional work is deemed necessary; customer authorization will be secured prior to commencement of that additional work.

I hereby authorize the repairs shown on this estimate to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. We are not responsible for unavailability of parts (or) delays in parts shipments beyond our control.

I hereby understand that payment is due when the vehicle is picked up or delivered, and that if any payment is not made when due the unpaid balance shall bear daily compound interest at the rate of 15% per year. I hereby agree to pay all costs of collection, including reasonable attorney fees, in the event payment is not made when due.

ALL PARTS SHOWN ARE NEW UNLESS OTHERWISE SPECIFIED. REPLACED PARTS WILL BE RETURNED TO YOU IF YOU REQUEST THEM WHEN THE REPAIRS ARE ORDERED. (YOU MAY INSPECT THOSE PARTS, WHICH MUST BE RETURNED TO THE MANUFACTURER OR PAY ANY APPLICABLE CORE VALUE).  
 CHECK ONE: ( ) Please return replaced parts. ( ) I do not want replace parts.

\* ADDITIONAL AUTHORIZED COSTS \*

DESCRIPTION \_\_\_\_\_ AMOUNT \_\_\_\_\_ PHONE \_\_\_\_\_ WRITING \_\_\_\_\_ DATE \_\_\_\_\_ TIME \_\_\_\_\_

PRICE QUOTATION - THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN FIVE (5) DAYS.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CRYSTAL AUTO BODY, INC.  
 8722 N. GRANVILLE RD  
 MILWAUKEE, WI. 53224  
 PHONE: 355-6647 BILL OR BOB FAX: 355-2266  
 COMPLETE COLLISION REPAIR EXPERT REFINISHING

CD LOG NO 4718-1 DATE 10/29/04

SHOP: CRYSTAL AUTO BODY INC. INSP DATE: 10/29/04  
 ADDRESS: 8722 NORTH GRANVILLE RD. CONTACT: BILL ZOESCH  
 CITY STATE: MILWAUKEE, WI PHONE 1: (414)355-6647  
 ZIP: 53224- PHONE 2: (414)355-2269  
 FAX: (414)355-2266

OWNER: BOND, MICHEAL HOME PHONE: (414)355-8098  
 ADDRESS: 9657 W. BEATRICE ST  
 CITY STATE: MIL, WI  
 ZIP: 53224-

POINT OF IMPACT: 3

LIC#: STATE: VIN: 2G1WL54T6M9211159  
 BODY COLOR: WHITE MILEAGE:  
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UC=RECONDITIONED PRT	UM=REMAN/REBUILT PRT
EU=REPLACE SALVAGE	EP=REPLACE PXN	PC=PXN RECONDITIONED
PM=PXN REMAN/REBUILT	TE=PARTL REPL PRICE	ET=PARTL REPL LABOR
IT=PARTIAL REPAIR	I=REPAIR	L=REFINISH
BR=BLEND REFINISH	TT=TWO-TONE	CG=CHIPGUARD
SB=SUBLET	N=ADDITIONAL LABOR	RI=R&I ASSEMBLY
P=CHECK	AA=APPEAR ALLOWANCE	RP=RELATED PRIOR
UP=UNRELATED PRIOR		

THANK YOU FOR STOPPING AT CRYSTAL AUTO BODY. EXPECT QUALITY!!!!  
 SUBJECT TO TEARDOWN.  
 POSSIBLE SUSPENSION DAMAGE  
 WE WORK WITH ALL INSURANCE COMPANIES.  
 ALL NEW O.E.M. PARTS.  
 POSSIBLE UNDERBODY DAMAGE

1991 CHEVROLET LUMINA STD 4DOOR SEDAN 6CYL GASOLINE 3.1  
 CODE: U2423A/B OPTNS F/240

OPTIONS:  
 TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES  
 AUTOMATIC TRANS

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
E	0025		BRKT, FRONT LIC PLATE	10079077 GM PART	21.15			0.2	1
E	0028	01	GRILLE ASSEMBLY	10082601 GM PART	64.40			0.7	1
L	0028	13	GRILLE ASSEMBLY	REFINISH				1.2	4



1991 CHEVROLET LUMINA STD 4DOOR SEDAN  
CD LOG NO, 4718-1

E	0031	EMBLEM,GRILLE	10256811 GM PART	17.97	0.2	1
I	0083	PANEL,HOOD	REPAIR		1.5	*1
L	0083	PANEL,HOOD	REFINISH		3.4	4

6 ITEMS

MC MESSAGE(S)  
01 CALL DEALER FOR EXACT PART NUMBER / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					103.52
PAINT MATERIAL					119.60
PARTS & MATERIAL TOTAL					223.12
TAX ON PARTS & MATERIAL @				5.600%	12.49

LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	46.00	1.1	1.5	119.60	
2-MECH/ELEC	65.00				
3-FRAME	48.00				
4-REFINISH	46.00	4.6		211.60	
5-PAINT MATERIAL	26.00				
LABOR TOTAL				331.20	
TAX ON LABOR @				5.600%	18.55
SUBLET REPAIRS					
TOWING					
STORAGE					

GROSS TOTAL 585.36

NET TOTAL 585.36

ADP SHOPLINK U6540 ES CD LOG 4718-1 DATE 10/29/04 12:03:14AM R6.35 CD 10/04  
HOST LOG  
(C) 1998 - 2004 ADP CLAIMS SOLUTIONS GROUP, INC.

1.3 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

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