

Claimant
is wanting
to appeal
decision

(Ben)

D AND D AUTO SERVICES LLC
7124 W FOND DU LAC AVE
MILWAUKEE, WI 53218
Phone: 414-535-7769 FAX: 414-431-0540

Invoice No.
5098

Page 1
Order Date 06/20/19 10:50 am
Paid: 06/26/19 05:33 pm

INQUIRE ABOUT OUR TUNEUP SPECIAL

BOUNTA CHANTHANVONGS 04 Acura MDX SILVER
5280 N 58TH ST
Milwaukee WI 53218
Cell Phone: 4145515824
Lic: 610ZXR/WI V6Cyl 3.5 Eng
Vin: 2HNYD18684H527222
Eq:

Quotes
1 06/25/19 05:08pm 753.98
BOUNTA CHANTHANV in person.

Job01 TOWING **Labor: \$100.00**

Job02 CONTROL ARM **Labor: \$85.00**

55541455	CONTROL ARM-S	1.0 @	290.00 =\$	290.00	290.00
RR&R LOWERER CONTROL ARM RIGHT FRONT					

Job03 CV AXLE **Labor: \$119.00**

54145411	CV AXLE-S	1.0 @	120.00 =\$	120.00	120.00
R&R RIGHT FRONT CV AXLE					

Payments to D AND D AUTO SERVICES LLC

Status: Paid Work Order

Payments: \$753.98
1 06/26/19 753.98 Cash

Cost Summary

Labor	304.00
Parts	410.00
Tax	39.98
Total	\$753.98
Payments	753.98
Bal Due	0.00

Towing \$65.00

Thank you for choosing D AND D AUTO SERVICES LLC

See the Receipt Bill

RECEIVED
OFFICE OF CITY ATTORNEY

AUG 28 2019

2:58 A.M./P.M.

CAD # 19-150-2895
 MILWAUKEE POLICE DEPARTMENT
 COMMUNITY CONTACT CARD



PO AWE / PO CHANDLER 74
 Member Rank, Name, 2-Digit Work Loc.

Date/Time: 5/31/19 12 AM PM

- Field Interview Receipt Requested
 Traffic Stop/Warning Other TRAFFIC HAZARD
 Investigation/Follow-up

Location: 4916 N 51st BLVD

www.shepardtowing.com
 info@shepardtowing.com
 WI 53022
 Dr Suite 262 Germantown,
 W177N9886 Rivercrest
 (262)505-4451
 Dispatch number
 Roadside Assistance
 24 Hour Towing
CALL A PRO!
NEED A TOW?



TOW ZONE RECEIPT

Transporter to complete

Owner (Finance Co.) Bounta, Chantha Vongsa
 Account # 2PNXD18684452722
 VIN Number (last eight) 2HNYD18684452722
 Color & Model 2004 Acura MDX silver
 Transporter Name & Phone:
Shepard Towing & Recovery
262-505-4451

Security to complete

VIN Verification ONLY, Vehicle subject to inspection
 Date, Time & Shift: 1:05 antowed \$ 65.00
 VIN Verified by:
[Signature]

WHITE attach to Acknowledgement of Receipt / YELLOW to transporter / PINK in vehicle

CG-310

See back of receipt for your chance
 to win \$1000 ID #:7N67FK10SPPT



SUPERCENTER

414-355-0892 Mgr: LAKEESHA POE

ST# 02936 OP# 004840 TEN 70 TR# 04992
 4X6 PRINT75 058113115165
 3 AT 1 FOR 0.19 0.57 X
 SUBTOTAL 0.57
 TAX 1 5.600 % 0.03
 TOTAL 0.60
 WALMART CREDIT TEN# 0.60

MasterCard **** * 7109 I 2

APPROVAL # 003254

REF # 915400632785

AID A0000000041010

TC B6835AF24DC700B3

TERMINAL # SC010753

*NO SIGNATURE REQUIRED

06/03/19 10:44:51

CHANGE DUE 0.00

ITEMS SOLD 3

TC# 2161 4838 4195 8605 6260



06/03/19 10:44:51

CUSTOMER COPY

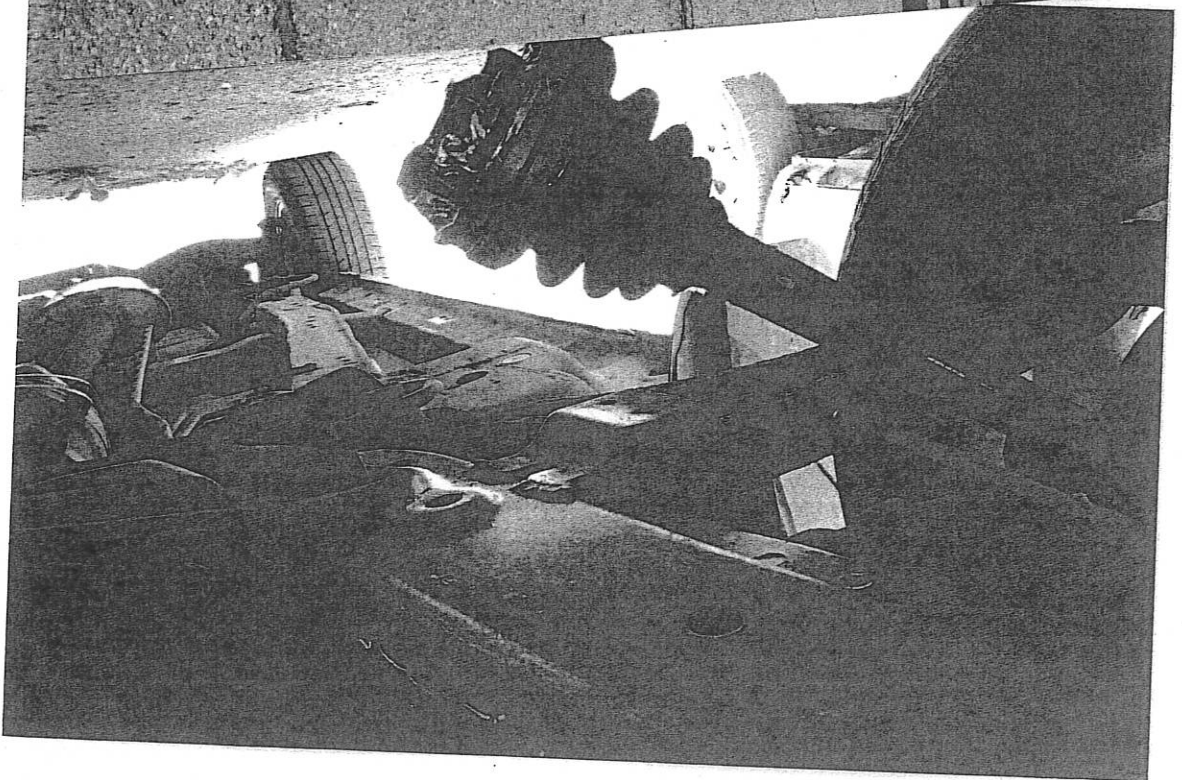
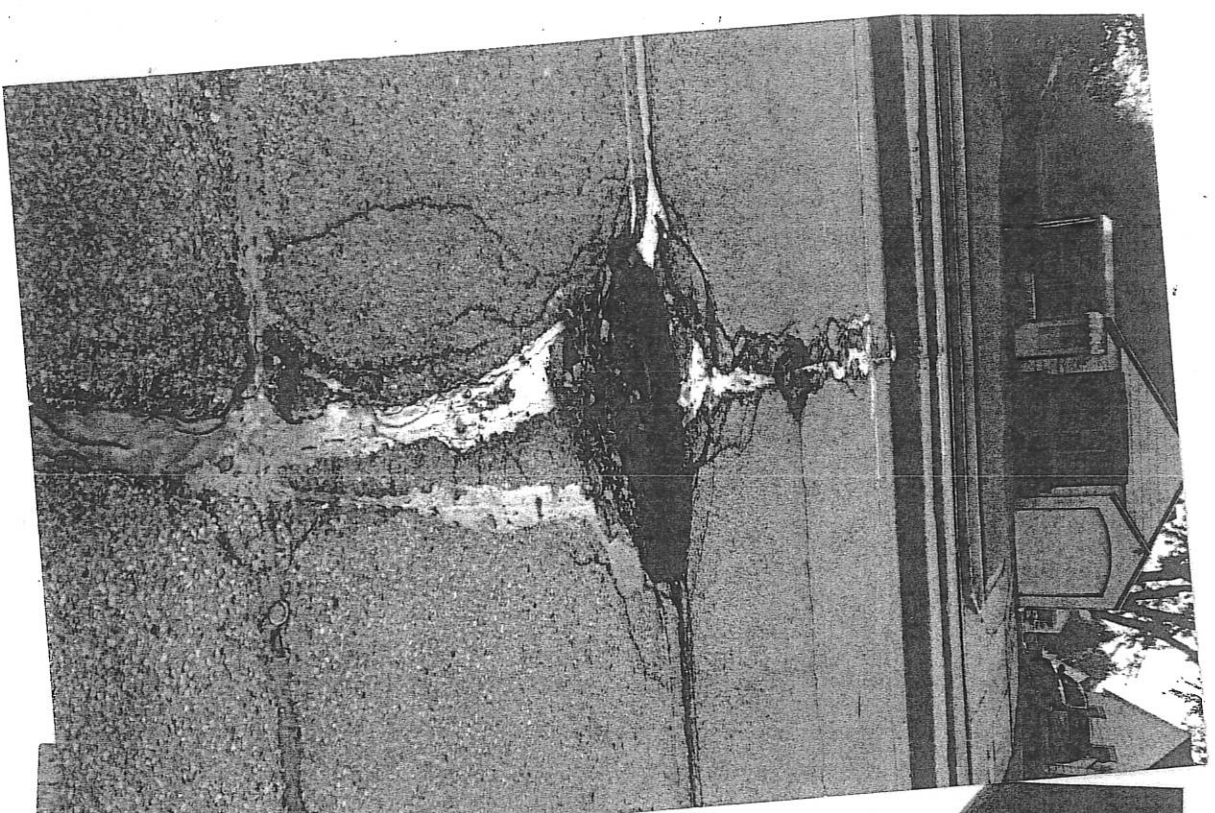
Scan with Walmart app to save receipts



RECEIVED
 OFFICE OF CITY ATTORNEY

AUG 28 2019

2:58 AM (PM)



GRANT F. LANGLEY
City Attorney

MIRIAM R. HORWITZ
ADAM B. STEPHENS
MARY L. SCHANNING
JAN A. SMOKOWICZ
Deputy City Attorneys

CITY OF
MILWAUKEE
Office of the City Attorney

Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

SUSAN E. LAPPEN
PATRICIA A. FRICKER
HEIDI WICK SPOERL
GREGG C. HAGOPIAN
JAY A. UNORA
KATHRYN Z. BLOCK
KEVIN P. SULLIVAN
THOMAS D. MILLER
ROBIN A. PEDERSON
JEREMY R. MCKENZIE
PETER J. BLOCK
JENNY YUAN
ALLISON N. FLANAGAN
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WILLIAM G. DAVIDSON
MEIGHAN M. ANGER
ALEXANDER R. CARSON
Assistant City Attorneys

August 9, 2019

Bounta Chanthavongsa
5280 N. 58th Street
Milwaukee, WI 53218

RE: C.I. File No. 1029-2019-1129
Communication from Bounta Chantahavongsa

Dear Mr. Chanthavongsa:

We are in receipt of your claim for damages to your 2004 Acura in the amount of \$753.98, which resulted from striking a pothole in the vicinity of 4900 block of North 51st Blvd., on June 4, 2019.

Wisconsin municipalities have discretionary immunity from liability for any damages that are due to a defect in a sidewalk or street. The City takes any report of defective streets or sidewalks seriously and upon notice of the defect, the Department of Public Works sends a crew to investigate and or patch, repair, or barricade the hazard. Under discretionary immunity, the City is generally not liable for the damages.

The Infrastructure Services Division (ISD) conducted and concluded their investigation into this matter by reviewing their records along with the records of Public Works Call Center relative to this incident. City records indicated that prior to June 4, 2019 the City had no notice of this hazard in the roadway. Because of this lack of notice, and the City's discretionary immunity, the City is not liable for your damages. As such, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,


GRANT F. LANGLEY
City Attorney

Mailed
8-12-19

BENJAMIN M. BALDWIN
Investigator Adjuster

BMB:mal

1029-2019-1129:261636



Date 6/4/19

Dear City Court

On Thursday night, about 10 o'clock pm

I went to visit my cousin. he from the hospital. On the way back my home.

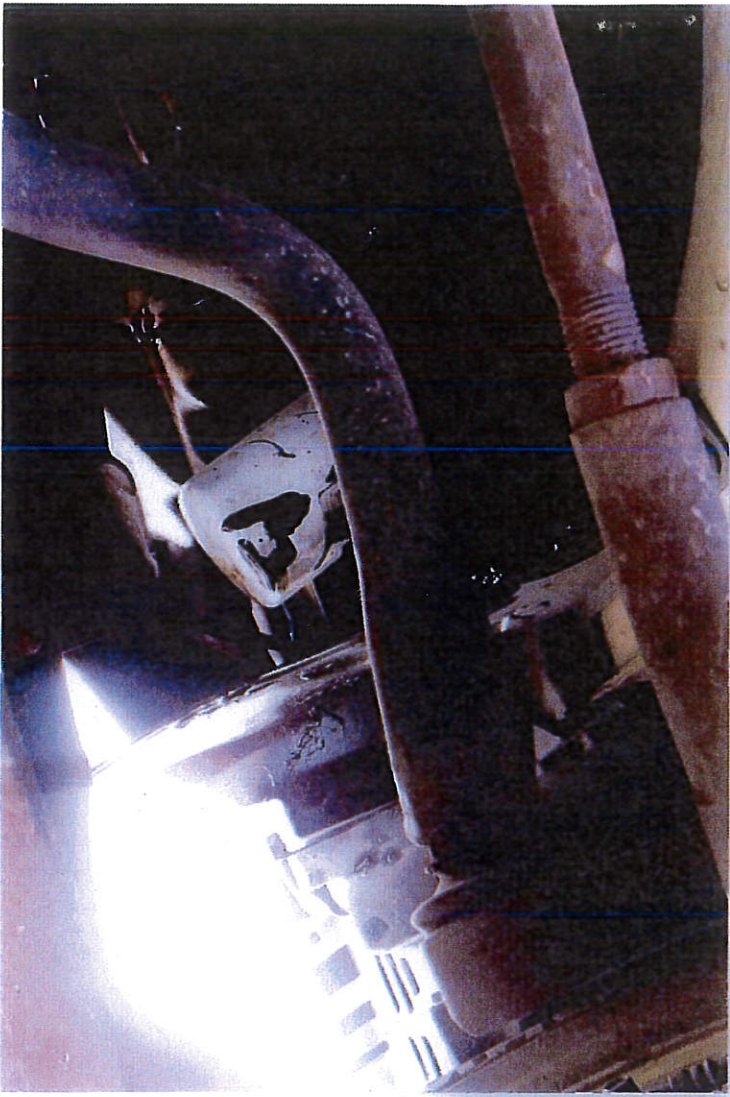
Location 4916 N. 51st BLV my car fill in pothole (AXLE & Ball joint in front on the right side broken) I call police can't see my car.

After police check everything ready. police call towing truck for me. it cost \$ 65.00⁺

(See AXLE. Ball joint Bill received and - police Card) right now, my car parking at home can not moved. the police told me - Claim to city. So. I report to city court if you want to see my car. Please call me (414) 551-5824. Police say no record. Because not Accident. I called body shop about \$ 600.00⁺ with labor.

Sincerely,

Bounta Chanthavongsa.



CAD # 19-150-2895
 MILWAUKEE POLICE DEPARTMENT
 COMMUNITY CONTACT CARD



PO AWE / PO CHANDLER 74

Member Rank, Name, 2-Digit Work Loc.

Date/Time: 5/31/19 12 AM PM

- Field Interview
 - Traffic Stop/Warning
 - Investigation/Follow-up
 - Receipt Requested
 - Other TRAFFIC HAZARD
- Location: 4916 N 51st BLVD

See back of receipt for your chance to win \$1000 ID #: 7N67FK10SPPT



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 414-355-0892 Mgr: LAKEESHA POE

SI# 02936 OP# 00484D TEN 70 TRN 04992
 4X6 PRINT75 060113115165
 3 AT 1 FOR 0.19 0.57 X
 TAX 1 5.600 0.03
 SUBTOTAL 0.57
 TOTAL 0.60
 WALMART CREDIT TERM 0.60

MasterCard **** * 7109 I 2
 APPROVAL # 003254
 REF # 915400632785
 AID 80000000041010
 TC B6835AF24DC700B3
 TERMINAL # SC010753
 *NO SIGNATURE REQUIRED
 06/03/19 18:44:51
 CHANGE DUE 0.00
 # ITEMS SOLD 3
 TCR 2161 4838 4195 8605 6268

for copy picture



06/03/19 18:44:51
 CUSTOMER COPY
 Scan with Walmart app to save receipts



**NEED A TOW?
 CALL A PRO!**
 24 Hour towing
 Roadside Assistance
Dispatch number
 (262)505-4451
 W177N9886 Rivercrest
 Dr Suite 262 Germantown,
 WI 53022
 Info@shepardtowing.com
 www.shepardtowing.com

Manny

TOW ZONE RECEIPT

Transporter to complete

Owner (Finance Co.) Bounta, Chanthavongsa
 Account # 2HNXD186844527222
 VIN Number (last eight) 2HNXD186844527222
 Color & Model 2004 Acura MDX Silver
 Transporter Name & Phone:
Shepard Towing & Recovery
262-505-4451

Security to complete

VIN Verification ONLY, Vehicle subject to inspection
 Date, Time & Shift: 1:05 Antowed \$65.00
 VIN Verified by: *[Signature]*

WHITE attach to Acknowledgement of Receipt / YELLOW to transporter / PINK in vehicle