

Work Orders

January 1, 2023 - October 30, 2023

**Average Work Orders Per Month / Current Outstanding Work Orders /
Completed Work Orders for the Time Period / Total Work Orders for the Time Period**

Public Housing

Property	Avg per Month	Currently Open	Completed YTD	Total YTD
Arlington Court	150	24	1,349	1,373
Cherry Court Scattered Sites	50	102	372	474
College Court	193	117	1,736	1,853
Highland Homes	58	101	461	562
Hillside Terrace	501	250	4,509	4,759
Lincoln Court	114	90	1,009	1,099
Locust Court	139	91	1,281	1,372
Mitchell Court	106	45	950	995
Parklawn	286	121	2,659	2,780
Riverview	108	121	937	1,058
Scattered Site Milwaukee	48	89	377	466
Scattered Sites North and West	125	302	907	1,209
Scattered Sites South	53	129	386	515
Total:	148.5	1,582	16,933	18,515

LLCs / Affordable Housing

Property	Avg per Month	Currently Open	Completed YTD	Total YTD
2nd Street	4	4	29	33
Becher Court	54	16	508	524
Cherry Court Midrise	73	73	648	721
Convent Hill	92	26	880	906
Highland Park (currently under renovation)	58	224	343	567
Holton Terrace	61	5	593	598
Lapham Park	155	29	1,415	1,444
Merrill Park	81	52	729	781
Olga Village	6	2	67	69
Scattered Sites II	13	17	112	129
Scattered Sites	19	21	160	181
Townhomes at Carver	95	72	843	915
VA Surgeons Quarters	8	15	65	80
Victory Manor LLC	29	29	261	290
Westlawn Renaissance III	33	39	290	329
Westlawn Renaissance IV LLC	29	44	246	290
Westlawn Renaissance VI LLC	56	111	430	541
Westlawn Revitalization	137	272	1,087	1,359
WG Scattered Sites LLC	9	20	76	96
Total:	53.3	1,071	8,782	9,853

BNS / Market Rate Housing

Property	Avg per Month	Currently Open	Completed YTD	Total YTD
Berryland	154	33	1,482	1,515
Northlawn	148	24	1,396	1,420
Southlawn	135	98	1,247	1,345
Total:	145.7	155	4,125	4,280

Work orders include a broad range of actions - everything from appliance, carpentry, electrical, HVAC, painting, and plumbing work, to changing light bulbs, work on exterior and community spaces, etc. Also note that some pest control treatments create multiple work orders, as they are a multi-visit process.