

To: City of Milwaukee Common Council Members (via City Clerk)

Cc: Jim Owczarski - Milwaukee City Clerk (via email)
Jim Cooney City of Milwaukee License Division Manager (via email)
Tittu Rehmat Food, Inc., (via email)

From: Attorney Michael S. Maistelman

Re: Tittu Rehmat Food, Inc., 418 E. Center Street, Milwaukee, Wisconsin
Mitigation Plan - Class A Fermented Malt Beverage License Renewal and Food
Dealer License

Date: March 1, 2026

INTRODUCTION

This Mitigation Plan addresses concerns raised in 2025 police reports and neighborhood correspondence regarding operations at 418 E. Center Street. The Applicant acknowledges the seriousness of the concerns and submits the following structured, enforceable corrective measures.

1. Clarification Regarding Remote Appearance

The Licensee appeared at the prior hearing via Zoom because she was temporarily in India, her country of origin, receiving medical treatment. English is not her first language. Appearing remotely from India without counsel present limited her ability to clearly explain operational issues and respond to questions in real time. Had she appeared in person with legal representation, she would have been better positioned to address the Committee's concerns.

2. Hearing Sequence and Procedural Context – February 18, 2026

On February 18, 2026, the Licensee had two separate matters scheduled before the License Committee:

- 9:00 a.m. – Renewal of her Class D Operator's License;
- 11:35 a.m. – Renewal of her Class A Fermented Malt Beverage and Food Dealer Licenses.

At least six (6) neighborhood residents were present and prepared to testify in support of the Licensee for both scheduled hearings.

According to the official minutes of the 9:00 a.m. hearing, Committee members raised questions regarding the Licensee's role and the police report. Ald. Burgelis stated that the items on the police report would be addressed when the businesses came up for renewal. A motion for approval with a warning letter was made. There were no objections, and the motion prevailed 5-0.

No neighborhood residents objected. No objections were made by the Milwaukee Police Department. The Class D Operator's License was renewed with only a warning letter.

Based on that outcome, the Licensee reasonably believed the 11:35 a.m. renewal hearing would proceed similarly. She therefore released her supporters from attending the later hearing. However, during the 11:35 a.m. hearing, the Committee voted to recommend a ninety (90) day suspension of the Food Dealer license and non-renewal of the Class A Fermented Malt Beverage license.

The Licensee respectfully submits that further consideration with counsel present and community witnesses available would assist the Committee in reaching a fully informed decision.

3. Surveillance and Exterior Monitoring

The premises is equipped with:

- Twelve (12) interior cameras.
- Five (5) exterior cameras covering all entrances and perimeter areas.

Exterior activity is continuously visible to staff via live camera feeds. Current retention periods are approximately ten (10) days for interior cameras and fifteen (15) days for exterior cameras. The Applicant will evaluate upgrades to extend retention and will provide footage upon lawful request.

4. MPD Fusus Camera Integration

The Applicant will register the premises with Milwaukee Police Department District 5 under MPD's Fusus camera-sharing program.

- Coordinate onboarding with MPD.
- Provide remote access to designated exterior cameras.
- Maintain camera functionality and address outages promptly.
- Expand or reposition cameras if recommended by MPD.

5. MPD CPTED Assessment

The Applicant will schedule a Crime Prevention Through Environmental Design (CPTED) assessment with Milwaukee Police Department District 5 and implement reasonable recommendations regarding lighting, visibility, video coverage, and access control.

6. Exterior Accountability and Perimeter Control

The Applicant accepts responsibility for maintaining order on the exterior perimeter.

- Continuous exterior monitoring via cameras.
- Enforcement of no-loitering policies.
- Continued prohibition of single-can and single-bottle beer sales.
- Contacting MPD when necessary.
- Filing restraining orders against repeat offenders.
- Three (3) documented exterior litter sweeps per day.
- Written sweep log maintained on-site.

7. Community Engagement and Transparency

- Join neighborhood organizations.
- Attend monthly District 5 Crime and Safety Meetings.
- Periodically file public records requests to monitor reported activity.

8. Sanitation and Pest Control

- Licensed exterminator services premises once per month.
- Weekly internal sanitation inspections.
- Documentation retained on-site.

9. Bona Fide Grocery and Household Operations

The store sells staple products including:

- Fresh vegetables (bell peppers, lettuce).
- Fresh fruit (bananas).
- Eggs, milk, cheese.

- Frozen and deli meats.
- Baby formula, soup, rice.
- Cleaning supplies, women's hygiene products.
- Nail polish, wigs, grooming items.

The store accepts FoodShare (EBT) and WIC benefits.

10. Participation in the City of Milwaukee Pivot Program

The Applicant will register for and participate in the City of Milwaukee Pivot Program to strengthen regulatory compliance and operational oversight.

11. Employee Training and Operational Compliance

The Applicant will implement structured employee training to ensure compliance with all licensing and public safety requirements.

Training will include:

- Alcohol and tobacco sales compliance, including strict age-verification procedures and refusal-of-sale protocols.
- Prevention of sales to intoxicated persons.
- Immediate contact with Milwaukee Police Department when criminal or disorderly activity occurs.
- Enforcement of no-loitering policies.
- Exterior monitoring responsibilities and documentation of litter sweeps.
- Proper documentation and preservation of surveillance footage.

All employees will receive training upon hire and refresher training on a quarterly basis. Training sessions will be documented in writing and maintained on-site for inspection.

Any employee found violating alcohol or tobacco compliance policies will be subject to disciplinary action, up to and including termination.

12. 24/7 Contact Availability

A direct phone number will be provided to Milwaukee Police Department District 5 and to the Alderwoman's office to ensure immediate access to store management regarding any concerns or incidents.

13. Ongoing Communication and Community Coordination

The store will maintain an active working relationship with neighborhood residents, Milwaukee Police Department, and the Alderwoman's office to promptly address any concerns.

Store Contact Information:

Parminder Kaur

Email: Kaurpam36@yahoo.com

Phone: (414) 394-0814

14. Position Regarding Recommended Penalties

The Applicant respectfully requests that the Food Dealer license not be suspended, as it governs the sale of essential grocery items relied upon by neighborhood families.

The Applicant further requests renewal of the Class A Fermented Malt Beverage license. If discipline is deemed warranted, it should be narrowly tailored, proportionate, and consistent with the corrective measures set forth in this Plan.

In the alternative that this matter be sent back to the License Committee for a further hearing.

CONCLUSION

The Applicant has taken ownership of exterior conditions, strengthened monitoring, implemented structured compliance systems, and committed to active collaboration with law enforcement and neighborhood stakeholders. The Applicant respectfully requests renewal of the licenses subject to the safeguards outlined herein.

Respectfully submitted,

Michael S. Maistelman

Attorney for Applicant

Maistelman & Associates, LLC