Office of City Attorney 800 City Hall 200 East Wells Street Milwaukee, Wisconsin 53202-3551

RE: C.I. File No: 03-S-353

To Whom It May Concern:

I am aware that my car was parked illegally on August 30, 2003. I had just returned from out of town. My gripe is that after I had picked up my car and pulled it off the lot, my tire went on flat. There is a gas station up the street from the tow lot. I stopped there to put air in my tire. Due to the fact it was a holiday, there was no shop open that day. I know that the scratch and dents was on my car, but the damages came when they broke a tire rod and a new tire had to be replaced. I called the Tow lot the same day I had picked up my car with a complaint when it was pulling to the right and making a loud screeching noise. An employee who received the call told me whom I am supposed to get in touch with and also gave me the number to your department. I am going to send you another copy of a bill for repairs. The damages came after my car left the lot which was five minutes later. My car was in working order before your company towed my car. If you checked my records, I keep maintenance done on my car. It was taken to Russ Darrow on September 2, 2003 for extensive repairs. My car stayed in the shop for **two** days, in which I had to find other means of transportation to Franklin, Wisconsin.

I wish to appeal this decision in a timely manner.

Thank you in this matter.

Tinita Holmes

49348

9201-9301 WEST BROWN DEER RD. MILWAUKEE, WI 53224 (414) 586-5400 HONDA · (414) 586-5410 NISSAN (414) 586-5420 SUZUKI

www.russdarrow.com

TINITA F HOLMES 5477 N 51ST BLVD MILWUAKEE, WI 53218

\*INVOICE\* CUSTOMER COPY

ZONE: 8 CODE: 207717

PAGE 1







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CASHIER

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**RUSS DARROW HONDA** 

Dash: Check #:

Credit Card:

# THANK YOU!

SERVICE DEPARTMENT HOURS HONDA

MON - WED 7:00 AM - 8:00 PM TUE - THUR - FRI 7:00 AM - 5:00 PM NISSAN/SUZUKI

MONDAY 7:00 AM - 8:00 PI TUESDAY - FRIDAY 7:00 AM - 5:00 PI

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The genuine Honda Parts and Accessories Replacement Warranty 12 months or 12,000 miles, See dealer for complete details. Some restrictions and exclusions apply.

CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	TOUR OF
tem/items.	SALES TAX	55.63
to assume for it any liability in connection with the sale of this	LESS INSURANCE	0.00
for a particular purpose. Seller neither assumes nor authorizes any other person	TOTAL OTAMOLO	993,29
express or implied, including any implied warranty of merchantability or fitness	LIGHT COMMENT ALFOOT FEELS	24.98
this item/items. The Seller hereby expressly disclaims all warranties either	SUBLE I MINICUINI	0.00
factory warranty constitutes all of the warranties with respect to the sale of	GAS, UIL, LUBE	0.00
STATEMENT OF DISCLAIMER: The		656.50
SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	LABOR AMOUNT	311.81
MATERIAL: ALL PARTS NEW UNLESS	DESCRIPTION	TOTALS

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

To Whom It May Concern:

On August 30, 2003 Saturday my car, a 2002 Honda Accord was towed at 4:07 am from 2929 W. Wisconsin Ave by the City of Milwaukee. It was under tow number 1166272. In the process of being towed, my car was damaged.

I picked my car up from 3811 W. Lincoln Ave. As I was leaving and turned on the street, both tires was on flat. As I was driving to my destination, the car was pulling to the right in which the wheel was out of alignment. Monday was a holiday, therefore I took it to Russ Darrow the next day. Service department checked my car and they said I had a bent tire rod, wheel and tire needed to be replaced and front wheel alignment. Here is a copy of the bill from Russ Darrow. I would like my reimbursement on the damages that I had to pay. I will pay for the parking violation.

My home number is (414)438-9650, cell # (414)732-5572, address is 5477 N 51<sup>st</sup> Blvd, Milwaukee, Wisconsin 53218.

Thank you in this matter.

Tinita Holmes



TINITA F HOLMES 5477 N 51ST BLVD

MILWUAKEE, WI 53218

RUSS DARROW - HONDA - NISSAN - SUZUKI 9201-9301 WEST BROWN DEER RD. - MILWAUKEE, WI 53224 (414) 586-5400 HONDA - (414) 586-5410 NISSAN (414) 588-5420 SUZUKI

www.russdarrow.com

#### \*INVOICE\* CUSTOMER COPY

ZONE: 8 CODE: 207717

PAGE 1







HOME: 414-		9394 BUS: 414	1-427-6063	L SERV	ICE ADVISOR:	374 JOH	N VAN SIC	BUZUKI KLE
COLOR	YEAR	MAKE/MODE	•		VIN	LICENSE	MILEAGI	IN/OUT TAG
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CASHIER

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SEP UH 2003

RUSS DARROW HONDA Cash: Check #: Credit Card

### THANK YOU!

SERVICE DEPARTMENT HOURS HONDA

MON - WED TUE - THUR - FRI

7:00 AM - 8:00 PM 7:00 AM - 5:00 PM

ENVIRONMENTAL WASTE DISPOSAL AND SHOP SUPPLIES

NISSAN/SUZUKI 7:00 AM - 8:00 PM MONDAY

TUESDAY - FRIDAY 7:00 AM - 5:00 PM



NISSAN

1	C = RECONDITIONED Y = RECYCLED	_
	STATEMENT OF DISCLAIMER: The	
	factory warranty constitutes all of the	
	warranties with respect to the sale of this item/items. The Seller hereby	
	expressly disclaims all warranties either	
1	express or implied, including any implied	Г
1	warranty of merchantability or fitness for a particular purpose. Seller neither	ŀ
-	assumes nor authorizes any other person	ı
3	to assume for it any liability in	ı
3	connection with the sale of this	ŀ
	item/items.	ı

	MATERIAL: ALL PARTS NEW UNLESS	DESCRIPTION	TOTALS
	SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	LABOR AMOUNT	311.81
\$	STATEMENT OF DISCLAIMER: The	PARTS AMOUNT	656.50
	factory warranty constitutes all of the warranties with respect to the sale of		0.00
	this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in	SUBLET AMOUNT	0.00
		ENVIRONMENTAL/SUPPLIES	24.98
		TOTAL CHARGES	993.29
. 1		LESS INSURANCE	0.00
	connection with the sale of this item/items.	SALES TAX	55.63
3	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	1048.92

The genuine Honda Parts and Accessories Replacement Warranty 12 months or 12,000 miles, See dealer for complete details. Some restrictions and exclusions apply.

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

# CITY OF MILWAUKEE PARKING VIOLATION

The officer listed below certifies that the vehicle listed below was unlawfully parked/stopped/standing at the listed location in violation of Milwaukee Vehicle Code(s) listed.



## PARKING VIOLATION

Citation: Date:	278304633 SAT AUG 30, 2003	Dist: 3 Time: 04:07 AM	02000
License: State: Exp: Make:	TAV170 WI 04 HOND	Plate Type: AUT Permit: Color: SIL Body Type: 4 DOOR	050
Loc: Officer: Agency:	2929 W WISCONSIN CASEY CITY OF MILW	AVE Payroll No: 62636 Work Loc: PW	TAV170
If paid wi If paid al If paid al	750 AWAY ZONE (POSTED) thin 10 days: Iter 10 days, but within 28 days: Iter 28 days, but within 58 days; Iter 58 days:	\$50.00 \$55.00 \$60.00 \$75.00	78304633
NO PARKIN	REMA IG SATURDAY 3AN-1PM SPECIAL EVEN		ш

CITY CEMILWAUKEE VIOLATIONS BUREAU
100 BOX 615 MISWAUKEE WISCONSIN 53201
TO PAY BY PHONE OF FOR INFO CALL 344-0840
SELECTION

135 DARROW HONDA 131 8 EROWN DEER RD 12 DARWEE, WI 53224

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COPER ADVINGENCE: RECEIPT OF SEASO OR SERVICES IN THE ARRANT OF THE SHOWN MEREON AND ARRESTS TO SERVICE. THE ORLISATIONS SET FIRTH 25 THE MENSELS ARRESTED WITH THE ISSUES.

THESE FOR USING VISIO