

National Public Health Accreditation

City of Milwaukee Health Department



Bevan K. Baker, FACHE
Commissioner of Health

January 9, 2014

BACKGROUND

- 2005 - Exploring Public Health Accreditation Project was undertaken by RWJ Foundation with the goal to implement a method for a systematic approach to public health nationwide
- May 2007 - Public Health Accreditation Board (PHAB) initiated to oversee process nationally
- February 2009 - PHAB releases draft of Standards & Measures
- September 2011 - Finalized Version 1.0 of the PHAB Standards & Measures released and accreditation officially available for State, Local and Tribal health departments
- 2013 – City of West Allis, Counties of Polk, Wood and Kenosha accredited in Wisconsin (tied for the most accredited in any state)

BACKGROUND

- PHAB Standards & Measures- 250 pages requesting documentation to demonstrate:
 - Quality of Services Provided
 - Documentation of 10 Essential Public Health Services
 - Focus on Community Engagement
 - Programmatic Performance Measurement
 - Workforce Development
 - Assessment and Improvement
 - Strategic Planning
 - Communication Plan

BENEFITS

- Demonstrated Accountability and Improved Quality
- Performance Feedback and Quality Improvement
- Leverage of Funding
- Staff Morale and Visibility
- Community Engagement

PREPARATION

- Completion of Three Main Prerequisites:
 - Community Health Assessment (CHA)
 - Community Health Improvement Plan (CHIP)
 - Strategic Plan
- Establishment of Accreditation Team and Domain Workgroups
- Electronic documentation of the PHAB Standards & Measures
- Education for all staff on Public Health Accreditation
- Community Engagement
- Quality improvement throughout the Department

NEXT STEPS

- Documentation will be ongoing in 2014
- Completion of CHA, CHIP and Strategic Plan
- Sharing our CHA, CHIP and Strategic Plan with Milwaukee community
- Focus on workforce development
- Education of staff continuous
- Goal: Application in October 2014, achieve Accreditation by early 2015



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