

# City Treasurer 2026 Proposed Executive Budget

Mission: To fulfill the duties and responsibilities of the independently elected City Treasurer, who serves as the chief investment and revenue collection officer of the City of Milwaukee.



Finance & Personnel Committee Budget Hearing: October 6, 2025  
Prepared By: Tyler Calligaro, Budget & Fiscal Policy Analyst

# 2026 Budget Summary

	2025 Adopted Budget	2026 Proposed Budget	Amount Change	Percent Change
FTEs – O&M	30.09	29.96	-0.13	-0.4%
FTEs - Other	0.00	0.00	0.00	0.0%
<b>FTEs - Total</b>	<b>30.09</b>	<b>29.96</b>	<b>-0.13</b>	<b>-0.4%</b>
Total Positions Authorized	44	44	0	0.0%
Salaries & Wages	\$2,309,559	\$2,259,350	-\$50,209	-2%
Fringe Benefits	1,039,302	1,016,708	-22,594	-2.2%
Operating Expenditures	601,775	625,589	23,814	4.0%
Equipment	0	2,895	2,895	0.0%
Special Funds	866,010	876,640	10,630	1.2%
<b>TOTAL</b>	<b>\$4,816,646</b>	<b>\$4,781,182</b>	<b>-\$35,464</b>	<b>-0.7%</b>

# Salaries and Positions

	2025 Adopted Budget	2026 Proposed Budget	Amount Change	Percent Change
FTEs – O&M	30.09	29.96	-0.13	-0.4%
FTEs - Other	0.00	0.00	0.00	0.0%
<b>FTEs - Total</b>	<b>30.09</b>	<b>29.96</b>	<b>-0.13</b>	<b>-0.4%</b>
Total Positions Authorized	44	44	0	0.0%
Salaries & Wages	\$2,309,559	\$2,259,350	-\$50,209	-2%
<b>TOTAL</b>	<b>\$2,309,559</b>	<b>\$2,259,350</b>	<b>-\$50,209</b>	<b>-2.2%</b>

## Salary Changes

- Fewer hours requested for temp staff performing records, and scanning

# Operating Expenses

	2025 Adopted Budget	2026 Proposed Budget	Amount Change	Percent Change
Operating Expenditures	601,775	625,589	23,814	4.0%

- Majority of increase in relation to increase in postage costs

# Special Funds

Account	2025 Adopted Budget	2026 Proposed Budget	Amount Change	Percent Change
Information Systems	\$25,260	\$4,000	-\$21,260	-84.2%
Property Tax Collection Forms	19,910	20,535	625	3.1%
Information Technology Services	820,840	852,105	31,265	3.8%
<b>TOTAL</b>	<b>\$866,010</b>	<b>\$876,640</b>	<b>\$10,630</b>	<b>1.2%</b>

- Treasurer's office will move to a 2-year computer replacement cycle with the 2026 Budget.
- Changes in the Property Tax Form and Information Technology Systems accounts are due to system enhancements and contractional price increases.

# Special Purpose Accounts

Account	2025 Adopted Budget	2026 Proposed Budget	Amount Change	Percent Change
City Collection Contract	\$580,000	\$650,000	\$70,000	12.1%
<b>TOTAL</b>	\$580,000	\$650,000	\$70,000	12.1%

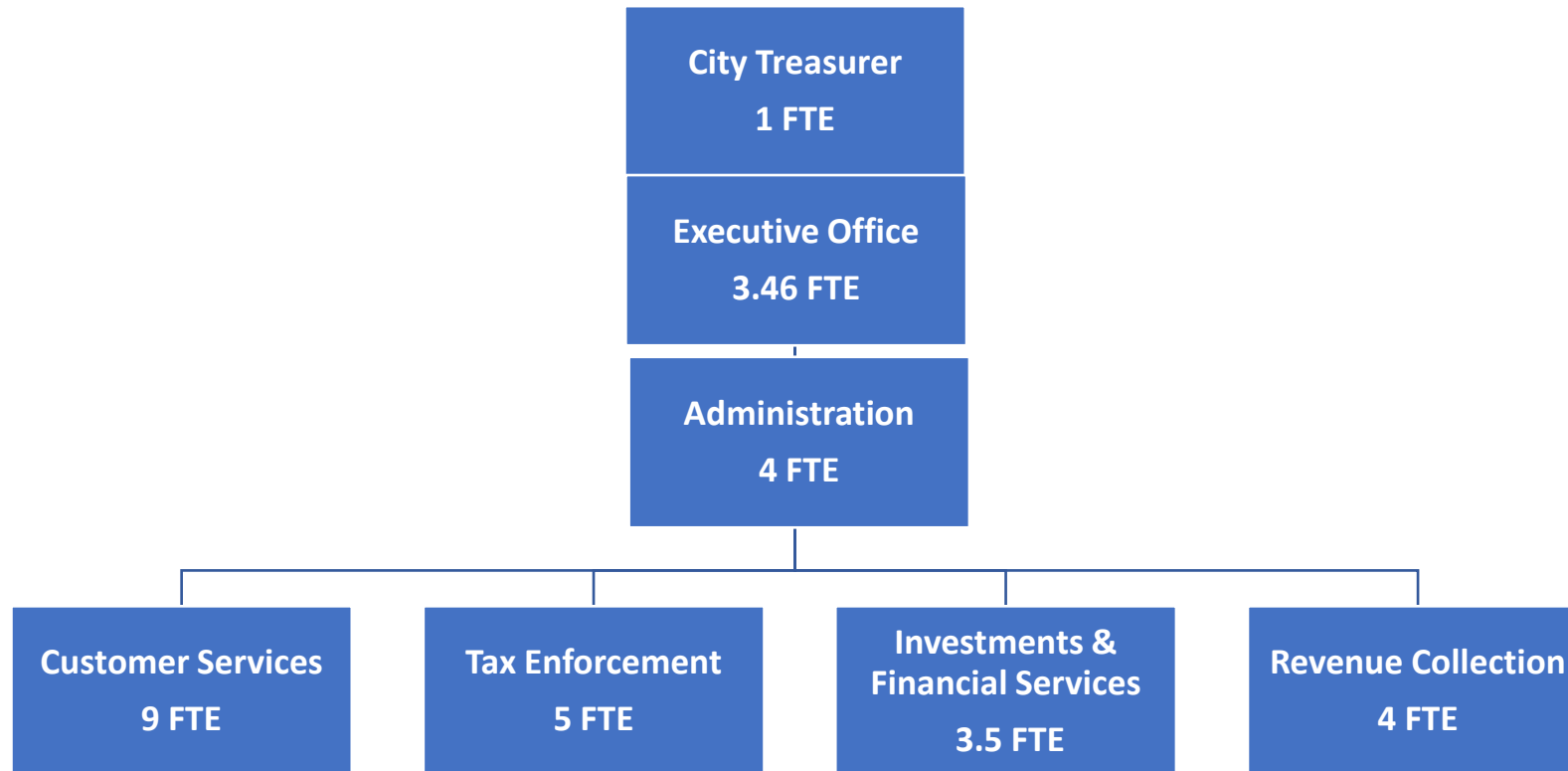
The 2026 proposed budget continues funding the collection services contract for delinquent property taxes, as well as City Attorney, DNS, DPW, and Water Works delinquent accounts receivables.

The use of the collection law firm in phase two of the tax enforcement process has reduced the number of delinquent tax parcels placed in tax foreclosure. The average collection rate over the past five years is 85.24%. The fees assessed by the collection law firm are below market rates.

# Revenues

Category	2025 Adopted Budget	2026 Proposed Budget	Amount Change	Percent Change
Charges for Service	\$132,000	\$132,000	\$0	0%
Licenses and Permits	94,000	94,000	0	0%
Miscellaneous	7,283,000	5,163,000	-2,120,000	-29%
<b>TOTAL</b>	<b>\$7,509,000</b>	<b>\$5,389,000</b>	<b>-\$2,120,000</b>	<b>-28.2%</b>

# City Treasurer Org Chart





# Core Services

## ➤ **Executive Office and Administration Division**

- Budget Administration
- Communications and Information Services
- Contract Administration
- Facilities Management
- Information Systems Development and Support
- Office Administration
- Personnel Administration
- Procurement Services
- Records Management Coordination

## ➤ **Customer Services**

- Administration of the State Lottery Credit Program
- Process All Incoming Mail
- Tax Account Billing and Collection
- Special Improvement Bonds Billing and Collection
- Maintain Tax Account Mailing Addresses

# Core Services - Continued

## ➤ Tax Enforcement

- Bankruptcy Administration
- Collection Agent Administration
- Tax Account Maintenance and Coding
- In Rem Tax Foreclosure Filings

## ➤ Revenue Collection

- Revenue Collection
- Cashiering Control

## ➤ Investments and Financial Services

- Daily Bank Deposits
- Cash Management
- Fund Accounting
- Investment Portfolio Management
- Payment Distribution
- Accounts Receivable Billing
- Tax Levy Settlements

# Budget Breakdown by Service

Key Performance Measures	Budget	FTE's
Financial Services, Investment Portfolio Management, and Revenue Collection	\$956,236	6.97
Property Tax Billing, Collection, and Enforcement	\$4,276,446	22.99
City Attorney, DNS, DPW, and Water Works Kohn collection costs	\$188,500	0.00
<b>TOTAL</b>	<b>\$5,421,182</b>	<b>29.96</b>

# 2025 Major Updates - Department

The department deployed Tyler Technologies Resident Access for the 2024 tax levy payable in 2025. Resident Access replaced Citizen Self-Service.

With Resident Access being brought online, the previous monthly property tax installment, electronic funds transfer payment plan was discontinued, replaced with Tyler Technologies AutoPay.

Tyler Technologies Resident Access and AutoPay offer a marked improvement over the current applications in use. Taxpayers are able to manage their own payment information, without intervention by city employees.

The department continues to evaluate opportunities to streamline the taxpaying experience.

# Department Demographics

	Female	Male	Total	%
Black	4	1	5	18%
White	9	5	14	50%
Hispanic	6	2	8	29%
Asian	1	0	1	4%
American Indian	0	0	0	0%
<b>Total</b>	<b>20</b>	<b>8</b>	<b>28</b>	<b>100%</b>
<b>%</b>	<b>71%</b>	<b>29%</b>	<b>100%</b>	

The office employs a diverse workforce that is predominately female.

75% of the staff are City of Milwaukee residents versus 25% being nonresidents.

# Service Uniformity

During the annual combined tax bill collection period (December and January), tax payment drop boxes are installed at Police District Stations 2-7, providing a secure tax payment option to constituents in their respective neighborhoods.

As the Wisconsin State Constitution mandates uniform taxation and enforcement, the office treats every taxpayer similarly situated the same without fear or favor.

The City Treasurer's Office encourages the use of online payment applications, precluding constituents from needing to travel to City Hall to pay their property tax bills in person.

# 2025 Amendment Update

The department is in the early stages of evaluating Files 241272 and 241271. While there are opportunities to add resources to the Mobile MKE, it may be more difficult to develop meaningful apprenticeship or internship opportunities.