

ScrapAmericaLLC  
3232 Fondulac Ave  
Milwaukee Wi 53210  
708-850-7492 omar  
omarscrapamericallc@gmail.com

To whom it may concern : We were contacted that our water meter needed replaced set up a time and date to have replaced. They had sent a city worker from the water works department on November 1,2023. I melissa let the worker in to preform his duties of replacement of the water meter. I melissa showed him the area which where he would be able to preform his duties and sat there with him the whole entire time as he was doing want needed to be done in order to get the meter replaced. Upon starting he begun to take unscrew the meter for the pipes that it was connected too, once he started to unscrew he broke the piece that connected to the meter and told me he had to go out to his car in order to get the tool to turn the water off out at the street. He had broken the pipe and the water was spraying all over the floor this is why he would have to shut the water off at the main street line. Once he turned that off and got the meter off he told me he would be back with the part that he broke he was going to take it back to the shop to make repairs. He left and came back about 20 mins or so later with the part that he had broken and fixed it too what he said would work. Upon leave and about and hour later noticed that there was a leak in the line still and it was not fixed properly and was still in fact leaking water. We had called back and spoke with a supervisor an he had told us he would send someone out to fix the issue. They had called someone the city deals with in to fix these issues. He came same day and had the issues fixed and we then no longer had any water leaking from pipe and since then have not had any leaking water. We also have on video where the citys contractor had broken the line and shows all footage of how things happen and to show this was not a water leaking issue or we never had issues before this day upon him breaking the pipe.

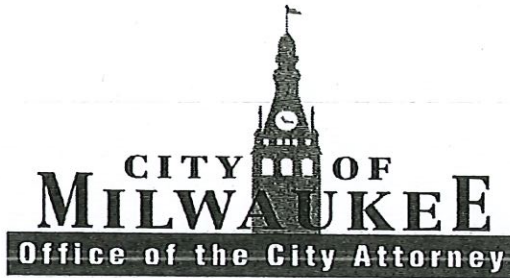
CITY OF MILWAUKEE  
2024 JAN 30 PM 12:33  
CITY CLERK'S OFFICE

I melissa from scrap america llc wish to appeal this deciision.I would like to request a hearing on our behalf. I feel we are not at fault for what had happen with the water line and its being placed on us as we had the issue when we didnt have this issue or any issue with the water meter or line. Our line had an issue due to the city worker who broke the line when he was trying to replace the meter no fault on us or our end.

Thanks Melissa emmer

**TEARMAN SPENCER**  
City Attorney

**ODALO J. OHIKU**  
**ROBIN A. PEDERSON**  
**S. TODD FARRIS**  
**JENNIFER L. WILLIAMS**  
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**MARIA E. MESOLORAS**  
Assistant City Attorneys

January 18, 2024

*Mailed  
1-25-2024*

Mr. Omar Jaradat  
3232 Fond du Lac Avenue  
Milwaukee, WI 53210

RE: Communication from Scrap America LLC  
C.I. File No. 1048-2023-2017

Dear Sir or Madam:

We have received your claim regarding the leak on your lead water service lateral occurring before or during the process of exchanging the water meter at 3232 West Fond du Lac Avenue on November 1, 2023.

Our investigation reveals that on November 1, 2023, Milwaukee Water Works (MWW) field staff was assigned to exchange the water meter at the subject property. During the course of turning off the water, the inlet lead pipe began to leak. MWW took responsibility for repairing the leak, however, the owner was notified of their responsibility to replace the lead service line with a copper line.

This repair to the water service line required the property be placed in the Lead Service Line Replacement Program subject to the City of Milwaukee Code of Ordinances, s. 225-25.5-3-a, which states, "a service line must be replaced when a leak or failure has been discovered on either the privately owned or utility owned portion of the service line." There is no clause in the ordinance which allows for costs associated with the private side of the Lead Service Line Replacement Program to be waived.

It is our position that the City is not liable for damages. As such, we are denying your claim.

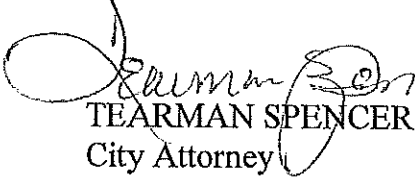
A rectangular stamp with the word "COPY" in a bold, sans-serif font.




Scrap America LLC  
January 18, 2024  
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If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,

  
TEARMAN SPENCER  
City Attorney

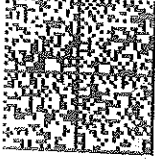
  
PATRICIA KLOSIEWSKI  
Investigator Adjuster

PK/cdr

1048-2023-2017/289300

**CITY OF MILWAUKEE**  
Office of the City Attorney  
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FIRST CLASS



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Mr. Omar Jaradat  
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