

CITY OF MILWAUKEE

2019 APR 10 P 2:37

CITY CLERK'S OFFICE

March 27, 2019

City of Milwaukee
Office of the City Attorney

Re: C.I. File No. 1030-2019-388

To whom it may concern:

RECEIVED
OFFICE OF CITY ATTORNEY

APR 12 2019

2:30 A.M./P.M.

I would like to appeal your decision in denying liability for my damages and request a hearing. I did not make an illegal U-turn. I did make a legal U-turn and all surroundings were checked before I pulled out to make the U-turn. If the driver of the dump truck would have checked all of his mirrors before backing up at a red light he would have clearly seen someone was behind him. It is very dangerous and a safety hazard when you are stopped at a red light and then just back up without checking. That is how he hit the side of my vehicle and damaged it.

Sincerely,

Crystal Robinson
536 S. 62nd Street
Milwaukee, WI 53214
414-933-6250

Crystal Robinson
536 S. 62nd Street
Milwaukee, WI 53214

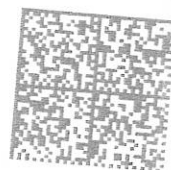
CITY OF MILWAUKEE

2019 APR 10 PM 2:37

OFFICE

Milwaukee City Clerk
200 East Wells Street-Room 205
Milwaukee, WI 53202

PRESORTED
FIRST CLASS



U.S. POSTAGE
PITNEY BOWES
ZIP 53051 \$000.412
02 4W
0000343011 APR 02 2019

RECEIVED
OFFICE OF CITY ATTORNEY

MAR 4 - 2019

3:25 A.M./P.M.

To whom this may concern:

Hello, my name is Crystal Robinson I am filing a claim because I was backed into by a city worker in a city vehicle. It happened the morning of December 28, 2018 around 8:30 am. We were on the corner of 11th and Greenfield. The worker/city vehicle was stopped at a red light facing west bound. I put on my blinker to make a U-turn I was facing east bound and I looked all around no cars were coming so I proceeded to make my U-turn and that's when the worker in the city car put their car in reverse at the red light and backed right into me and my car. He got out and apologized right away and said he didn't see me and that he was backing up because a semi-truck was making a turn and he didn't want to get hit by the semi-truck. His supervisor came on the scene gave me the paper "instructions for filing a claim against the city of Milwaukee". I was told I don't need his name just his vehicle number and she gave me her name and phone number along with the paper. I asked do we need to call the police and file a report she said no all I need to do is follow the instructions on the yellow paper, that they will be filling a report and she had the driver filling out some forms. Her name is Shelly at phone number 414-286-5561 and his vehicle number is 25075. I have gotten a couple of estimates for repairs. I was told it could take 4-5 days for repair. Which means I would have to rent a rental car. I also got a couple of estimates for that as well.

Sincerely,

Crystal Robinson

414-933-6250

536 S. 62nd Street

Milwaukee, WI 53214

CITY OF MILWAUKEE
2019 FEB 26 P 3:30
CITY CLERK'S OFFICE

Lemke Collision, Inc.
Federal ID # F26-1738542
N88 W14369 Stanley Drive
Menomonee Falls, WI 53051-3244
Phone: (262) 251-7630 | Fax: (262) 251-9592

MAR 4 - 2019

3:25 A.M. P.M.

*** PRELIMINARY ESTIMATE ***

02/06/2019 02:51 PM

Owner

Owner: CRYSTAL ROBINSON

Inspection

Inspection Date: 02/06/2019 02:54 PM

Inspection Type:

Repairer

Target Complete Date/Time:

Days To Repair: 4

Vehicle

2012 Kia Sorento LX 4 DR Wagon
16 cyl Gasoline 2.4
4-Speed Automatic

Lic Expire:
Veh Insp# :
Condition:
Ext. Refinish: Two-Stage

VIN: 5XYKTC A62CG627675
Mileage Type: Actual
Code: KA714A
Int. Refinish: Two-Stage

Options

2nd Row Head Airbags	3rd Row Head Airbags	4-Wheel Drive
AM/FM CD Player	Air Conditioning	Aluminum/Alloy Wheels
Amplifier	Anti-Lock Brakes	Auto Headlamp Control
Body Side Cladding	Bucket Seats	Center Console
Cruise Control	Daytime Running Lights	Dual Airbags
Electronic Transfer Case	Halogen Headlights	Head Airbags
Heated Power Mirrors	Illuminated Visor Mirror	Intermittent Wipers
Keyless Entry System	Lighted Entry System	MP3 Decoder
Overhead Console	Power Brakes	Power Door Locks
Power Steering	Power Windows	Rear Window Defroster
Rear Window Wiper/Washer	Rem Trunk-L/Gate Release	Side Airbags
Sirius Satellite Radio	Split Folding Rear Seat	Stability Cntrl Suspensn
Strg Wheel Radio Control	Tachometer	Tilt & Telescopic Steer
Tinted Glass	Tire Pressure Monitor	Traction Control System
Trip Computer	Velour/Cloth Seats	

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
------	----	-------	----	-------------	--------------	-------	------	----	-------	---

Front Bumper

1	EC	6	46	Cvr,Front Bumper Upr	Replace Economy	\$78.00*	2.7	SM
2	L	6	13	Cvr,Front Bumper Upr	Refinish		3.0	RF
					2.0 Surface			
					0.6 Two-stage setup			
					0.4 Two-stage			
3	EC	13	46	Cvr,Front Bumper Lwr	Replace Economy	\$99.00*	INC	SM

Front Body And Windshield

4	EP	104		Fender,Front RT	Replace PXN	\$211.00	2.0	SM
5	L	104		Fender,Front RT	Refinish		3.2	RF
					2.2 Surface			
					0.5 Edge			
					0.5 Two-stage			

5 Items

MC Message

13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
46	PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Other Parts		\$388.00	
Paint & Materials	6.2 Hours @ \$36.00	\$223.20	
Parts & Material Total			\$611.20
Tax on Parts & Material	@ 5.100%		\$31.17

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$56.00	4.7		4.7	\$263.20
Mech/Elec (ME)	\$85.00				
Frame (FR)	\$70.00				
Refinish (RF)	\$56.00	6.2		6.2	\$347.20

Labor Total		10.9 Hours		\$610.40
Tax on Labor	@ 5.100%		\$31.13	
Gross Total				\$1,283.90
Net Total				\$1,283.90

Alternate Parts Y/03/01/00/02/00 CUM 03/01/00/02/00 Zip Code: 53051 Audatex Host
 PPPL Yes Zip Code: 53051 Default
 Rate Name Default

Audatex Estimating 8.0.642 Update 4 ES 02/06/2019 04:14 PM REL 8.0.642 Update 4 DT 01/01/2019 DB 02/01/2019
 © 2019 Audatex North America, Inc.

1.5 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

Op Codes

= User-Entered Value	^ = Labor Matches System Assigned Rates	E = Replace OEM
VG = Replace NAGS	EC = Replace Economy	OE = Replace PXN OE Srplis
JE = Replace OE Surplus	ET = Partial Replace Labor	EP = Replace PXN
EU = Replace Recycled	TE = Partial Replace Price	PM = Replace PXN Reman/Reblt
JM = Replace Reman/Rebuilt	L = Refinish	PC = Replace PXN Reconditioned
JC = Replace Reconditioned	TT = Two-Tone	SB = Sublet Repair
√ = Additional Labor	BR = Blend Refinish	I = Repair
T = Partial Repair	CG = Chipguard	RI = R & I Assembly
∩ = Check	AA = Appearance Allowance	RP = Related Prior Damage



This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.

© 2019 Audatex North America, Inc.

AUDATEX is a trademark owned by Audatex North America, Inc. All rights reserved.



QUINN & SONS AUTO BODY INC.
5710 W NATIONAL AVE
WEST ALLIS, WISCONSIN 53214
414-476-9687 FAX: 414-476-4816

MAR 4 - 2019

3:25 A.M./P.M.

*** PRELIMINARY ESTIMATE ***

01/09/2019 04:10 PM

Owner

Owner: Crystal Robinson
Address:
Email: crobinson.61612@gmail.com

Work/Day: (414)933-6250

Inspection

Inspection Date: 01/09/2019 04:10 PM

Inspection Type:

Repairer

Repairer: Quinn & Sons Auto Body Inc
Address: 5710 W National Ave
City State Zip: West Allis, WI 53214
Email: quinnautobody@sbcglobal.net

Contact:
Work/Day: (414)476-9687
FAX: (414)476-4816

Vehicle

2012 Kia Sorento LX 4 DR Wagon
4cyl Gasoline 2.4
6-Speed Automatic

Lic Expire:
Veh Insp# :
Condition:
Ext. Refinish: Two-Stage

VIN: 5XYKTC62CG267675
Mileage Type: Actual
Code: KA714A
Int. Refinish: Two-Stage

Options

2nd Row Head Airbags
AM/FM CD Player
Amplifier
Bodyside Cladding
Cruise Control
Electronic Transfer Case
Heated Power Mirrors
Keyless Entry System
Overhead Console
Power Steering
Rear Window Wiper/Washer
Sirius Satellite Radio
Strg Wheel Radio Control
Tinted Glass
Trip Computer

3rd Row Head Airbags
Air Conditioning
Anti-Lock Brakes
Bucket Seats
Daytime Running Lights
Halogen Headlights
Illuminated Visor Mirror
Lighted Entry System
Power Brakes
Power Windows
Rem Trunk-L/Gate Release
Split Folding Rear Seat
Tachometer
Tire Pressure Monitor
Velour/Cloth Seats

4-Wheel Drive
Aluminum/Alloy Wheels
Auto Headlamp Control
Center Console
Dual Airbags
Head Airbags
Intermittent Wipers
MP3 Decoder
Power Door Locks
Rear Window Defroster
Side Airbags
Stability Cntrl Suspensn
Tilt & Telescopic Steer
Traction Control System

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
Front Doors										
1	BR	207	13	Door Shell,Front LT	Blend Refinish 1.0 Blend 0.6 Two-stage setup 0.5 Two-stage				2.1	RF
2	RI	229		Mirror,Outer R/C LT	R & I Assembly				0.3	SM
3	RI	130		Handle,Front Door Otr LT	R & I Assembly				0.4	SM
Rear Doors										
4	EU	287		Door Assembly,Rear LT	Replace Recycled	\$350.00*			2.2	SM
5	L	287		Door Shell,Rear LT	Refinish 1.7 Surface 1.0 Edge 0.5 Two-stage				3.2	RF
Quarter And Rocker Panel										
6	BR	389		Panel,Quarter LT	Blend Refinish 0.9 Blend 0.4 Two-stage				1.3	RF
Manual Entries										
7	N	M06		Pinstripes-Painted	Additional Labor				2.0*	RF
		7		Items						

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Other Parts				\$350.00
Paint & Materials	8.6 Hours @	\$36.00		\$309.60
Parts & Material Total				\$659.60
Tax On Parts Only		@ 5.600%		\$19.60

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$58.00	2.9		2.9	\$168.20
Mech/Elec (ME)	\$75.00				
Frame (FR)	\$75.00				
Refinish (RF)	\$58.00	6.6	2.0	8.6	\$498.80

Labor Total			11.5 Hours	\$667.00
Tax on Labor	@ 5.600%			\$37.35
Gross Total				\$1,383.55
Net Total				\$1,383.55

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53214 Default
Rate Name Default

© 2019 Audatex North America, Inc.

2.0 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = Replace Recycled
TE = Partial Replace Price	PM = Replace PXN Reman/Rebit	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.

© 2019 Audatex North America, Inc.

AUDATEX is a trademark owned by Audatex North America, Inc. All rights reserved.



RECEIVED
OFFICE OF CITY ATTORNEY

WESTWAY AUTO BODY, INC.
1412 SO 62ND ST.
WEST ALLIS, WI 53214
PH. 414 259 1119 FX. 414 259 8081
FED. TAX I.D. 39-1255918

MAR 4 - 2019

3:25 AM/PM

*** PRELIMINARY ESTIMATE ***

01/03/2019 04:14 PM

Owner

Owner: CRYSTAL ROBINSON
Address: 536 SOUTH 62ND STREET
City State Zip: Milwaukee, WI 53214

Cell: (414)933-6250
FAX:

Inspection

Inspection Date: 01/03/2019 04:17 PM

Inspection Type:

Appraiser Name: GINA MALONEY

Appraiser License # :

Repairer

Repairer: WESTWAYAUTOBODYINC
Address: 1412 SOUTH 62ND ST.
City State Zip: WEST ALLIS, WI 53214
Email: westwayautobody@sbcglobal.net

Contact: MICHAEL MALONEY
Work/Day: (414)259-1119
FAX: (414)259-8081

Target Complete Date/Time:

Days To Repair: 5

Vehicle

2012 Kia Sorento LX 4 DR Wagon
4cyl Gasoline 2.4
6-Speed Automatic

Lic.Plate: 247-YHV
Lic Expire:
Veh Insp# :
Condition: Good
Ext. Color: SILVER
Ext. Refinish: Two-Stage

Lic State: WI
VIN: 5XYKTC62CG267675
Mileage Type: Actual
Code: KA714A
Int. Color:
Int. Refinish: Two-Stage

Options

2nd Row Head Airbags
AM/FM CD Player
Amplifier
Bodyside Cladding
Cruise Control
Electronic Transfer Case
Heated Power Mirrors
Keyless Entry System
Overhead Console
Power Steering
Rear Window Wiper/Washer
Sirius Satellite Radio
Strg Wheel Radio Control

3rd Row Head Airbags
Air Conditioning
Anti-Lock Brakes
Bucket Seats
Daytime Running Lights
Halogen Headlights
Illuminated Visor Mirror
Lighted Entry System
Power Brakes
Power Windows
Rem Trunk-L/Gate Release
Split Folding Rear Seat
Tachometer

4-Wheel Drive
Aluminum/Alloy Wheels
Auto Headlamp Control
Center Console
Dual Airbags
Head Airbags
Intermittent Wipers
MP3 Decoder
Power Door Locks
Rear Window Defroster
Side Airbags
Stability Cntrl Suspensn
Tilt & Telescopic Steer

Tinted Glass
Trip Computer

Tire Pressure Monitor
Velour/Cloth Seats

Traction Control System

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Stripes And Mouldings									
1	RI	26		Mldg,Front Door Lower LT	R & I Assembly			0.2	SM
2	RI	31		Mldg,Rear Door Lower LT	R & I Assembly			0.2	SM
Front Doors									
3	BR	207	13	Door Shell,Front LT	Blend Refinish 1.0 Blend 0.6 Two-stage setup 0.5 Two-stage			2.1	RF
4	E	419		N/Plate,Front Door LT	863411U000	\$16.67		0.2	SM
5	RI	1131		Cover,Glass Corner LT	R & I Assembly			0.5*	SM
6	RI	130		Handle,Front Door Otr LT	R & I Assembly			0.4	SM
Rear Doors									
7	I	287		Door Shell,Rear LT >> INC. INNER	Repair			8.0*	SM
8	L	287		Door Shell,Rear LT	Refinish 1.7 Surface 0.3 Two-stage			2.0	RF
9	RI	235		W/Strip,Belt Outer LT	R & I Assembly			0.2	SM
10	RI	310		Handle,Rr Door Outer LT	R & I Assembly			0.4	SM
Manual Entries									
11	EC	M07		Pinstripes-Tape Quantity of 2 @ \$10.00* each	Replace Economy	\$20.00*			SM
12	N			HAZARD. WSTE. REM.	Additional Labor	\$5.00*			SM
13	N			COVER CAR EXTERIOR	Additional Labor	\$4.80*		0.2*	SM
14	N			CORROSION PROTECTION	Additional Labor	\$10.00*		0.3*	SM
15	N			TAPE JAMS	Additional Labor			0.5*	RF
15	Items								

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Gross Parts	\$16.67
Other Parts	\$39.80
Paint & Materials	4.6 Hours @ \$38.00 \$174.80
Parts & Material Total	\$231.27
Tax on Parts & Material	@ 5.600% \$12.95

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$58.00	2.1	8.5	10.6	\$614.80
Mech/Elec (ME)	\$95.00				
Frame (FR)	\$67.00				
Refinish (RF)	\$58.00	4.1	0.5	4.6	\$266.80
Labor Total				15.2 Hours	\$881.60

Tax on Labor	@ 5.600%	\$49.37	
Gross Total			\$1,175.19
Net Total			\$1,175.19



Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53214 Default
Rate Name Default

Audatex Estimating 8.0.555 ES 01/03/2019 04:22 PM REL 8.0.555 DT 12/01/2018 DB 12/15/2018
© 2019 Audatex North America, Inc.

1.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

Op Codes

* = User-Entered Value	^ = Labor Matches System Assigned Rates	E = Replace OEM
NG = Replace NAGS	EC = Replace Economy	OE = Replace PXN OE Srpls
UE = Replace OE Surplus	ET = Partial Replace Labor	EP = Replace PXN
EU = Replace Recycled	TE = Partial Replace Price	PM = Replace PXN Reman/Reblt
UM = Replace Reman/Rebuilt	L = Refinish	PC = Replace PXN Reconditioned
UC = Replace Reconditioned	TT = Two-Tone	SB = Sublet Repair
N = Additional Labor	BR = Blend Refinish	I = Repair
IT = Partial Repair	CG = Chippguard	RI = R & I Assembly
P = Check	AA = Appearance Allowance	RP = Related Prior Damage

	This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.
	© 2019 Audatex North America, Inc. AUDATEX is a trademark owned by Audatex North America, Inc. All rights reserved.
	

TERMS & CONDITIONS / POLICIES

Total \$285.00

Rental Details [Change](#)

Are you a loyalty member? Don't forget to sign in to your Enterprise Plus or Emerald Club account to earn points for this reservation towards your loyalty rewards, and use your profile details to speed through the form below.

Intermediate SUV
Milwaukee . Brown Deer Rd.
Mon, Feb 18, 2019 12:00 PM
Fri, Feb 22, 2019 12:00 PM

Complete Your Booking

You will be charged when you pick up your rental. **\$285.00**

RESERVE NO

RECEIVED
OFFICE OF CITY ATTORNEY

MAR 4 - 2019

S. R. A.M. (P.M.)

Submit

RECEIVED
OFFICE OF CITY ATTORNEY

MAR 4 - 2019

3:25 A.M. P.M.

Protection Options

Protect the Car - Loss Damage Waiver (most popular)



29.99
USD Per Day

Add

Service Options

Pick Up or Delivery Service



Free

Add

Convenience Options

Navigation + Wi-Fi On Demand



13.99
USD Per Day

Add

Prepay the Fuel



46.30
USD - Per item per rental
(Max Per Rental)

Add

Safety Options

Infant Child Seat



13.99
USD Per Day



Child Seat



13.99
USD Per Day



Booster Seat



13.99
USD Per Day



► Optional extras are available for purchase at the location. [More Details](#)

Submit

[Rental Qualifications and Requirements](#)

[Your Itinerary](#)

[Your Car](#)

What You Pay Now
374.29 USD



YOUR CAR
Fullsize Recreational Vehicle (Group L4) FRAR
(L4) Nissan Pathfinder or similar

PAYMENT METHOD

[Edit](#)

[Details](#)

Pay Now -

BASE RATE
3 days at 109.33 USD

327.99 USD

INCLUDED
Unlimited Miles Included

TAXES

44.81 USD

FEEES

Energy Surcharge

1.49 USD

UPON BOOKING, YOUR CREDIT CARD WILL BE CHARGED

374.29 USD

Total
374.29 USD

[Edit](#)

[Privacy Policy](#)

[Contact Us](#)

[Careers](#)

[Full Website](#)

[Feedback](#)





RESERVATIONS OUR CARS DEALS LOCATIONS MY BLUE CHIP PROGRAMS TRAVEL CENTER

My Reservation
 TIME & PLACE
 CHANGE



[Detail](#)

[See More Cars](#)

FULL-SIZE SUV: The car you selected



Nissan Armada
 (or similar)
 Full-size, SUV, Auto, Air
 Rate Code: RCUD3

x7
 x5

\$66.93 (USD) per day
\$256.95 (USD) Approx. Total
 Unlimited Miles

PAY NOW
 ▶ Rate Details

\$78.74 (USD) per day
\$301.67 (USD) Approx. Total
 Unlimited Miles

PAY LATER
 ▶ Rate Details



HOT DEALS! Special rates for your dates in MILWAUKEE - GENERAL MITCHELL INTERNATIONAL AIRPORT

MID-SIZE SUV



PREMIUM SUV



Please note that our Privacy Policy changed on 5/17/2018. By continuing to use our websites, products, or services, you acknowledge that you have read and agree to the terms of the updated [Privacy Policy](#) and [Terms of Use](#).

RECEIVED
 OFFICE OF CITY ATTORNEY

MAR 4 - 2019

3:25 AM P.M.

X

(or similar)

\$73.36 (USD) per day
\$281.30 (USD) Approx. Total
Unlimited Miles

PAY NOW 

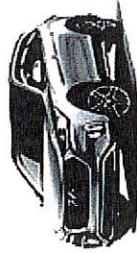
▶ **Rate Details**

\$86.31 (USD) per day
\$330.34 (USD) Approx. Total
Unlimited Miles

PAY LATER 

▶ **Rate Details**

STANDARD SUV



Hyundai Santa Fe - [Detail](#)

(or similar)

\$78.46 (USD) per day
\$300.61 (USD) Approx. Total
Unlimited Miles

PAY NOW 

▶ **Rate Details**

\$97.31 (USD) per day

(or similar)

\$80.32 (USD) per day
\$307.66 (USD) Approx. Total
Unlimited Miles

PAY NOW 

▶ **Rate Details**

\$94.49 (USD) per day
\$361.30 (USD) Approx. Total
Unlimited Miles

PAY LATER 

▶ **Rate Details**

Please note that our Privacy Policy changed on 5/17/2018. By continuing to use our websites, products, or services, you acknowledge that you have read and agree to the terms of the updated [Privacy Policy](#) and [Terms of Use](#).



*Taxes, Fees and Surcharges not included.

[See More Cars](#)

[Terms & Conditions](#)

This quote will expire on 2/24/2018 12:43:17 PM CST.

Selected Airport's: Dallas - Fort Worth (DFW) Airport Parking (Daily Car) Sub & Fuel Rental Information See Information Blog

Top US Rental Car Locations

[Washington](#) | [Fort Myers Airport](#) | [Miami](#) | [Philadelphia Airport](#) | [Ohio](#) | [Tampa Airport](#) | [Phoenix Airport](#) | [Nashville Airport](#) | [New York](#) | [Denver Airport](#)

© 2017 DTG Operations, Inc.

Thrifty Car Rental, Inc. Attn: Customer Service PO Box 26120, Oklahoma City, OK 73126, United States

Toll-Free Support Service: 1-800-334-1705

[Privacy Policy - Your Privacy Rights](#) | [Terms of Use](#)



Please note that our Privacy Policy changed on 5/17/2018. By continuing to use our websites, products, or services, you acknowledge that you have read and agree to the terms of the updated [Privacy Policy](#) and [Terms of Use](#).

