

BY ALDS. JOHNSON, SPIKER, DODD, BORKOWSKI, HAMILTON, COGGS, STAMPER, PEREZ, LEWIS, RAINEY

Resolution congratulating Virginia Fleming on her retirement from the Milwaukee Water Works.

WHEREAS,

VIRGINIA FLEMING

retired with pride and satisfaction as a Customer Service Representative III on May 17, 2021 after more than 30 years of dedicated service to the city and the Milwaukee Water Works; and

Whereas, Virginia Fleming began her career in the Milwaukee Water Works in July 1990, as a Clerk Typist I; and

Whereas, Virginia Fleming was steadily promoted through the ranks, as a Clerk Typist II in September 1991, as a Customer Service Representative I in September 1995, as a Customer Service Representative II in April 1996, and as a Customer Service Representative III in June 1996; and

Whereas, Virginia Fleming in her position as Customer Service Representative III, answered and handled a variety of customer telephone calls concerning municipal service bills; and

Whereas, Virginia Fleming in her position as a Customer Service Representative III resolved customer issues by initiating work orders, analyzing customer accounts and explaining to the customer the various charges contained on the municipal services bill, computing adjustments and posting them to customer's account, posting of adjusting entries to customer account records, and receiving and recording customer payment arrangements; and

Whereas, Virginia Fleming richly and justly earned the enduring praise and gratitude of her family, friends, coworkers and the community at large for her dedication and service to the City of Milwaukee and the Milwaukee Water Works; and

Whereas, Virginia Fleming gained and displayed expertise through her work, performed with confidence and skill during her employment, completely meeting the challenges of her responsibilities as a Customer Service Representative III during her lengthy term of service to the City of Milwaukee and the Milwaukee Water Works; now, therefore, be it

***Resolved,** That the Common Council of the City of Milwaukee herewith congratulates Virginia Fleming on her retirement from the Milwaukee Water Works, extends its appreciation on behalf of the community for her exemplary service, and wishes for her a happy and healthy retirement; and, be it*

***Further Resolved,** That a suitably engrossed copy of this resolution be presented to Virginia Fleming, an exemplary employee.*

Introduced by Common Council members Cavalier Johnson, Scott Spiker, Nikiya Dodd, Mark A. Borkowski, Ashanti Hamilton, Miele A. Coggs, Russell W. Stamper, II, José G. Pérez, Chantia Lewis and Khalif J. Rainey and approved by all members of the Milwaukee Common Council on May 25, 2021.