



Department of Public Works
Department of Neighborhood Services



January 17, 2019

JOHN SMITH
SUSAN SMITH
123 W MAIN AVE
MILWAUKEE, WI 53202

Subject: Downspout Disconnection Program
For the Property at 100 W MILWAUKEE AVE

Dear Property Owner:

You are receiving this letter because your property is located within the City of Milwaukee's combined sewer service area. In the combined sewer service area, both rainwater, also known as clear water, and sanitary wastewater flow in the same sewer pipes to be treated by the Milwaukee Metropolitan Sewerage District (MMSD). During large storm events, this additional clear water can overwhelm sewer pipes and the MMSD treatment plant which can lead to basement sewage backups and sewage overflows directly into our neighboring waterways.

A large source of clear water within the combined sewer service area is from rain that falls on your roof and is collected by rain gutters and downspouts that are directly connected to the sewer system.

In an effort to reduce the amount of clear water entering sewers, MMSD has mandated the disconnection of roof downspouts from the combined sewer system for residential buildings consisting of four units or less, so long as that disconnection does not create a nuisance condition or otherwise violate City plumbing code.

Beginning this year, the City of Milwaukee Department of Public Works (DPW) in collaboration with the Department of Neighborhood Services (DNS) will commence a program to disconnect residential roof downspouts in the combined sewer service area in order to comply with MMSD Rules and Regulations.

In this program, you will have the option to complete the disconnection yourself, or work with the City to have the disconnection completed by a City hired contractor. Beginning this spring and for a limited time, the City will perform the work at no cost to you, or provide limited reimbursement to those property owners who successfully complete the disconnections themselves.

There is no action that needs to be taken by you today. More information about these options will be provided in the coming months. At that time, you will be able take steps to comply with this new mandate and take full advantage of the incentives and financial assistance the City will offer.

If you have additional questions about the program, you can visit the program's website at <http://www.milwaukee.gov/DDP> or contact the City's Call Center at (414) 286-CITY.

Sincerely,

Samir Amin, P.E.
City Engineer

