

Ericka Jordan  
4244 N. 72<sup>nd</sup> St.  
Milwaukee, WI 53216  
[Esherrer84@gmail.com](mailto:Esherrer84@gmail.com)  
414-975-9567

RECEIVED  
OFFICE OF CITY ATTORNEY

SEP 13 2018

3:15 A.M./P.M.

September 10, 2018

City Clerk  
Attn: Claims  
200 E. Wells St., Room 205  
Milwaukee, WI 53202-3567

RE: C.I. File No. 1029-2018-1633

Dear Mr. Langley,

I am appealing the decision on denying my claim with the City and would like to request a hearing. Enclosed is a copy of the denial letter and its postmarked envelope.

Sincerely,  
Ericka Jordan

CITY OF MILWAUKEE  
2018 SEP 11 P 12:41  
CITY CLERK'S OFFICE

RECEIVED  
OFFICE OF CITY ATTORNEY

SEP 13 2018

3:15 AM/PM

CITY OF MILWAUKEE

Office of the City Attorney

OFFICE OF THE CITY ATTORNEY

800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

Ericka Jordan  
4244 N. 72nd Street  
Milwaukee, WI 53216

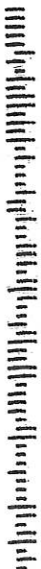
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FIRST CLASS



US POSTAGE & FINANCE BOARD  
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GZE-SSB 53216



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Milwaukee, WI 53216  
[Esherrer84@gmail.com](mailto:Esherrer84@gmail.com)  
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CITY OF MILWAUKEE  
2018 JUL 31 P 1:08  
CITY CLERK'S OFFICE

July 10, 2018

City Clerk  
Attn: Claims  
200 E. Wells St., Room 205  
Milwaukee, WI 53202-3567


To whom it may concern:

I am filing a claim with the City of Milwaukee due to my entire finished basement/rec area flooded when the sewers on our block and neighboring blocks backed up from the bad rain storm on June 18, 2018. Several houses flooded on the block and neighbors noticed that the lever located on the metal box that's on the corner of 72<sup>nd</sup> and Hope wasn't in the proper position to clear the sewer. I immediately reached out to the City of Milwaukee and my insurance company who advised there was no coverage for sewer backup on my policy which I was never informed of it being an option to apply to my policy. This is very disappointing considering over \$10,000 in damages has occurred to my entire basement from the sewer back up. I am not financially able to cover the cost of repairs in order to have my basement/rec area back to normal for me and my family to enjoy.

The sewer back up left four inches of water that was measured throughout the basement. This caused damage to the carpet which had to be pulled up right away and discarded due to the hazardous sewer water. There is water damage to the baseboards and drywall of the basement, the doors and frame to the half bathroom, closet, storage room, and laundry room are warped and will no longer close due to water damage. The sofa sectional, dresser, book case and computer desk have water damage, storage cabinet with clothes on bottom shelf has water damage, many pairs of shoes were destroyed, school books and luggage. The furnace, water heater, washer, dryer, deep freezer, dehumidifiers, and Cricut cutting machine were also in the water. As of June 29, 2018, the washer no longer works which had to be replaced immediately causing a financial issue with other household bills. As of July 7<sup>th</sup> the Cricut cutting machine no longer works. This is a red flag for the other electric items to possibly stop working from the water damage. These items are very expensive to replace and to ensure if there is damage or not a professional would need to inspect them which is an additional cost. I have enclosed a letter from my insurance company advising the damages were not covered under my policy and photos of the items that were damaged and need to be replaced. I am requesting to be reimbursed \$10,000 for the damages to the above items and inspection of the electric items.

If further information is needed, please contact me at 414-975-9567 or [esherrer84@gmail.com](mailto:esherrer84@gmail.com).

Sincerely,

  
Ericka Jordan



**GERMANTOWN MUTUAL INSURANCE COMPANY**

W209 N11845 Insurance Place ■ P.O. Box 1020

Germantown, Wisconsin 53022-8220

Phone 262-251-6680

gmic@gmic.com

gmic.com

June 22, 2018

Ericka L Jordan  
Brian E Jordan  
4244 N 72<sup>nd</sup> Street  
Milwaukee, WI 53218

Insured: Ericka & Brian Jordan  
Policy Number: 8173432  
Claim Number: 1801875  
Date of Loss: 6/18/18

Dear Mr. & Mrs. Jordan,

It is our desire to thoroughly investigate every claim which is reported to us and to make payment for those losses for which are covered under your policy.

Although we have conducted an extensive review of your policy, we have found no coverage under this policy for your loss. Therefore, we will be unable to issue any payments to you. Please see policy language below.

**SECTION I – EXCLUSIONS**

A. We do not insure for loss caused directly or indirectly by any of the following. Such loss is excluded regardless of any other cause or event contributing concurrently or in any sequence to the loss. These exclusions apply whether or not the loss event results in widespread damage or affects a substantial area.

**3. Water**

This means:

a. Flood, surface water, waves, including tidal wave and tsunami, tides, tidal water, overflow of any body of water, or spray from any of these, all whether or not driven by wind, including storm surge;

b. Water which:

(1) Backs up through sewers or drains; or

(2) Overflows or is otherwise discharged from a sump, sump pump or related equipment;

