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August 19, 2010

Renee Freeman 7037 West Clovernook Street Milwaukee, WI 53223

RE:

Renee Freeman

C.I. File No.: 10-S-79

Dear Ms. Freeman:

We have received your claim in the amount of \$720.39, relating to damage allegedly sustained to your vehicle on March 7, 2010 when it collided with a pothole along North 43rd Street between West Newton Place and West Thurston Avenue.

Our investigation reveals that the Infrastructure Services Division (ISD) reviewed their records and those of the DPW Call Center relative to this incident. They found that the ISD had patched potholes along North 43rd Street on March 8, 2010 pursuant to a complaint call they had received. The ISD followed its normal procedures and was acting within the City's discretion, as such, it cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

BANTA JANGLEY

ROBERT M. OVERHOLT

Investigator Adjuster

RMO:ms

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